## **Drug reviews sentiment analysis**

## **Background Information**

A hospital or insurance provider is interested in efficiently extracting numeric ratings from patients' written review. To this end we build a model using labelled, numerically, patient reviews.

## **Data exploration**

The data comes from Drugs.com and is accessed through UCI's website. Click <a href="here">here</a> <a href="here">('-//drugsComTrain\_raw.tsv')</a> to access data.

| In | [3]: | M   | 1<br>2        | import pandas as pd                                       |                             |                                    |   |        |                      |             |  |
|----|------|-----|---------------|---|-----------------------------|------------------------------------|---|--------|----------------------|-------------|--|
| In | [4]: | H   | 1<br>2        | import numpy as np  |                             |                                    |   |        |                      |             |  |
| In | [5]: | H   | 1             | <pre>import matplotlib.pyplot as plt</pre>                |                             |                                    |   |        |                      |             |  |
| In | [6]: | H   | 1             | <pre>tr = pd.read_table('.//drugsComTrain_raw.tsv')</pre> |                             |                                    |   |        |                      |             |  |
| In | [7]: | M   | 1             | tr.head(  | ()                          |                                    |   |        |                      |             |  |
|    | Out[ | 7]: | Unnamed:<br>0 |   | drugName                    | condition                          | review  | rating | date                 | usefulCount |  |
|    |      |     | 0             | 206461  | Valsartan                   | Left<br>Ventricular<br>Dysfunction | "It has no side<br>effect, I take it in<br>combinati    | 9.0    | May 20,<br>2012      | 27          |  |
|    |      |     | 1             | 95260   | Guanfacine                  | ADHD                               | "My son is<br>halfway through<br>his fourth week<br>of  | 8.0    | April 27,<br>2010    | 192         |  |
|    |      |     | 2             | 92703   | Lybrel                      | Birth Control                      | "I used to take<br>another oral<br>contraceptive,<br>wh | 5.0    | December<br>14, 2009 | 17          |  |
|    |      |     | 3             | 138000  | Ortho Evra                  | Birth Control                      | "This is my first<br>time using any<br>form of birth    | 8.0    | November 3, 2015     | 10          |  |
|    |      |     | 4             | 35696   | Buprenorphine<br>/ naloxone | Opiate<br>Dependence               | "Suboxone has<br>completely<br>turned my life<br>around | 9.0    | November 27, 2016    | 37          |  |

There are five potential independent variables, one target variable, and a unique id column, for total of 7 columns.

```
In [8]:
               tr.info()
           <class 'pandas.core.frame.DataFrame'>
           RangeIndex: 161297 entries, 0 to 161296
           Data columns (total 7 columns):
            #
                Column
                             Non-Null Count
                                             Dtype
                -----
                             -----
            ---
                                             ----
            0
                Unnamed: 0
                             161297 non-null int64
                drugName
condition
review
            1
                             161297 non-null object
                             160398 non-null object
            2
                             161297 non-null object
            3
            4
                             161297 non-null float64
                rating
            5
                date
                             161297 non-null object
                usefulCount 161297 non-null int64
            6
           dtypes: float64(1), int64(2), object(4)
           memory usage: 8.6+ MB
```

There are very few missing values, only 'condition' has missing values of about 1,000, less than 1% of total sample.

```
1 trd = tr.dropna()
In [9]:
In [10]:
              1 trd.info()
            <class 'pandas.core.frame.DataFrame'>
            Int64Index: 160398 entries, 0 to 161296
            Data columns (total 7 columns):
             #
                 Column
                             Non-Null Count
                                              Dtype
             ---
                 -----
                              -----
                                              ----
             0
                 Unnamed: 0
                              160398 non-null int64
                 drugName 160398 non-null object
             1
                 condition
review
rating
date
             2
                              160398 non-null object
             3
                              160398 non-null object
             4
                              160398 non-null float64
             5
                              160398 non-null object
                 usefulCount 160398 non-null int64
             6
            dtypes: float64(1), int64(2), object(4)
            memory usage: 9.8+ MB
```

Dealing with missing values.

Removing nonsensical samples in condition by creating new, clean column.

```
1 | trd['condC'] = trd['condition'].map(lambda x: x if "users" not in str(x)
In [11]:
             C:\Users\jmark\AppData\Local\Temp\ipykernel 22508\1641903905.py:1: Setting
             WithCopyWarning:
             A value is trying to be set on a copy of a slice from a DataFrame.
             Try using .loc[row indexer,col indexer] = value instead
             See the caveats in the documentation: https://pandas.pydata.org/pandas-doc
             s/stable/user_guide/indexing.html#returning-a-view-versus-a-copy (https://
             pandas.pydata.org/pandas-docs/stable/user_guide/indexing.html#returning-a-
             view-versus-a-copy)
               trd['condC']= trd['condition'].map(lambda x: x if "users" not in str(x)
             else '')
In [12]:
          H
                   trd= trd.drop('condition', axis = 1)
In [13]:
                 trd.info()
             <class 'pandas.core.frame.DataFrame'>
             Int64Index: 160398 entries, 0 to 161296
             Data columns (total 7 columns):
              #
                  Column
                                Non-Null Count
                                                 Dtype
             ---
              0
                  Unnamed: 0
                                160398 non-null int64
                                160398 non-null object
              1
                  drugName
              2
                  review
                                160398 non-null object
              3
                                160398 non-null float64
                  rating
              4
                  date
                                160398 non-null object
              5
                  usefulCount 160398 non-null int64
                  condC
                                160398 non-null object
             dtypes: float64(1), int64(2), object(4)
             memory usage: 9.8+ MB
         It initially appears there are 812 unique condtions, but some entries may overlap (i.e. heart
         failure /attack and different types of diabetes)
                  len(trd.condC.unique())
In [14]:
   Out[14]: 812
In [15]:
          M
               1
               2
               3
                  count = 0
                  sets = \{\}
                  for i in trd.condC:
               5
```

6

7

8

9

10

**if** sets.get(i, 0) >0:

sets[i]+=1

sets[i]=1

else:

```
In [16]: ► 1 len(sets.values())
Out[16]: 812
```

The data is fairly balanced by drug, uniformly distributed.

```
In [17]:
          H
               1
               2
               3
                  count = 0
                  sets = \{\}
               4
               5
                  for i in trd.drugName:
               6
                      if sets.get(i, 0) >0:
               7
                          sets[i]+=1
               8
                      else:
               9
                          sets[i]=1
              10
In [18]:
                 len(sets)
   Out[18]: 3431
               1 len(set(trd.drugName.sort_values()))
In [19]:
          M
   Out[19]: 3431
```

It initially appears there are 3431 unique drugs, however names may overlap with eachother, and not be so distinct.

Written review metrics:

Out[20]: 90.0

About 90 words per review, given sample of 11 and average 5 words per sentence.

Example below:

```
In [21]: ▶ 1 trd.review[22]
```

Out[21]: '"Nexplanon does its job. I can have worry free sex. The only thing is that t my periods are sometimes light and sometimes heavy. Sometimes they go aw ay and sometimes they show up unexpected. I also feel somewhat depressed. Not sure if its Nexplanon or not. I've had Nexplanont for about 2 mon ths now, but despite the side effects its the most effective birth control I've ever used and I do not plan on taking it out."'

Below is a historgam of the patients' ratings.

Ratings are not normally distributed. Counts are highest at the worst and best ratings.

4

6

8

10

### **Data processing**

0

2

Data processing involves tokenizing and then performing either tf-idf or word embedding processing on the tokens.

```
In [25]:
                 rev = trd.review
In [26]:
          H
                  #from nltk import word tokenize
               2
                  from nltk.tokenize import RegexpTokenizer
               3
               4
                 basic_token_pattern = r"(?u)\b\w\w+\b"
               5
                 tokenizer = RegexpTokenizer(basic token pattern)
               7
 In [ ]:
          M
               1
In [27]:
                 from nltk import FreqDist
```

First tokenizing, then creating the distribution frequencies for all invidual items.

```
In [28]:
               1
                  def rowFrs(reviews):
           H
               2
                      Frds= []
               3
               4
                      for i in trd.review:
               5
                          lw= i.lower()
               6
                          tkn = tokenizer.tokenize(lw)
               7
                          Frd= FreqDist(tkn)
               8
                          Frds.append(Frd)
               9
              10
                      return Frds
In [29]:
                 Frqs= rowFrs(rev)
In [30]:
               1 len(Frqs)
   Out[30]: 160398
```

Expand below to include all rows, i.e. creating the frequency distribution for the corpus. Also choose a sub-sample space for this project of 16,000 (10% of total) for better computing.

```
In [35]:
                                                              from nltk.corpus import stopwords
                                                     2
In [36]:
                                     H
                                                     1
                                                               stopwords list = stopwords.words('english')
                                                     2
                                                     3
                                                              w_words_stopped = [word for word in ttestw if word not in stopwords_lis
                                                              w_words_stoppedC = [word for word in w_words_stopped if '039' not in words_stopped if '039'
In [37]:
In [38]:
                                                              FD= FreqDist(w_words_stoppedC)
                                 Converting to dataframe to sort and get top 200 words.
                                                            df = pd.DataFrame(data = dict(FD), index = range(16000))
In [39]:
In [40]:
                                                             dft=df.transpose()
In [41]:
                                                              dft.head()
             Out[41]:
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                                               5 rows × 16000 columns
```

```
In [42]:
                    dft.sort_values(by= 0, axis = 0, ascending = False)
    Out[42]:
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               20209 rows × 16000 columns
                     df200 =dft.sort_values(by= 0, axis = 0).tail(200)
In [43]:
           Adic is the inverse frequency part of tf-idf.
In [44]:
                 1
                     adic={}
```

## **Data modelling**

#### Baseline tf-idf model.

Creating the tf-idf matrix.

```
In [45]:
               2
                  wtfids = []
               3
                  for i in range(16000):
               4
                      tfidfs =list([])
               5
                      for k in adic.keys():
               6
                          num = Frqs[i].get(k,0)
               7
                          den = adic[k]
                          tfidf = num/den
               8
               9
                          tfidfs.append(tfidf)
                      wtfids.append(tfidfs)
              10
```

Taking the first 16000 of the y-var (rating).

Running a baseline linear regression model:

```
In [51]: ▶ 1 reg.fit(x_train, y_train)
```

Out[51]: LinearRegression()

In a Jupyter environment, please rerun this cell to show the HTML representation or trust the notebook.

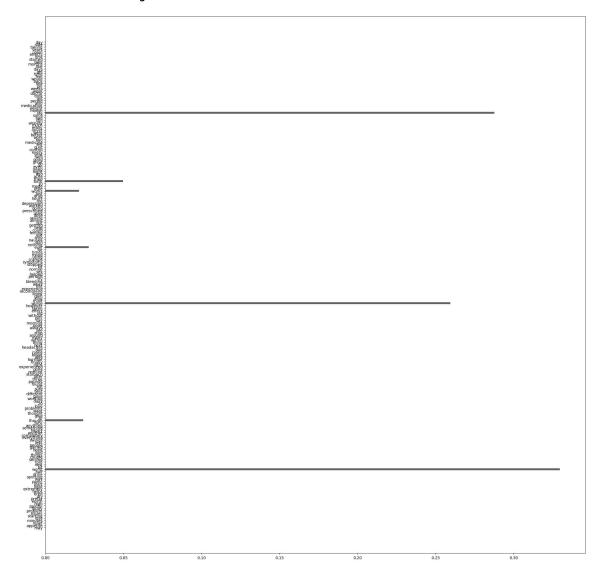
On GitHub, the HTML representation is unable to render, please try loading this page with nbviewer.org.

Out[54]: 8.141032346511635

```
In [55]:
                  rmse = mean_squared_error(y_train, preds)**.5
    Out[55]: 2.853249436434122
In [56]:
                1 valpreds = reg.predict(x val)
In [57]:
                1 mean_squared_error(y_val, valpreds)
    Out[57]: 8.12230730226126
                   rmse = mean_squared_error(y_val, valpreds)**.5
In [58]:
           H
                  rmse
    Out[58]: 2.8499661931786595
          Not a lot, if any, overfitting (8.09 mse training vs 8.28 mse validation)
In [59]:
                  from sklearn.tree import DecisionTreeRegressor
          Baseline mse is 8, scale is 10 points.
          Try regression tree.
In [60]:
                  regr1 = DecisionTreeRegressor(max_depth = 3)
           H
               1
In [61]:
               1 regr1.fit(x_train, y_train)
    Out[61]: DecisionTreeRegressor(max_depth=3)
              In a Jupyter environment, please rerun this cell to show the HTML representation or
              trust the notebook.
              On GitHub, the HTML representation is unable to render, please try loading this page
              with nbviewer.org.
In [62]:
               1 prds4 = regr1.predict(x_train)
In [63]:
                  mean_squared_error(y_train, prds4)
    Out[63]: 10.176464790716771
In [64]:
                  rmse = mean_squared_error(y_train, prds4)**.5
                2
                  rmse
    Out[64]: 3.190057176715924
```

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Out[66]: <BarContainer object of 200 artists>



Most important features: worse, love

Out[69]: 3.1461241664744555

Again, not much overfitting. Try tree with greater depth to reduce underfitting:

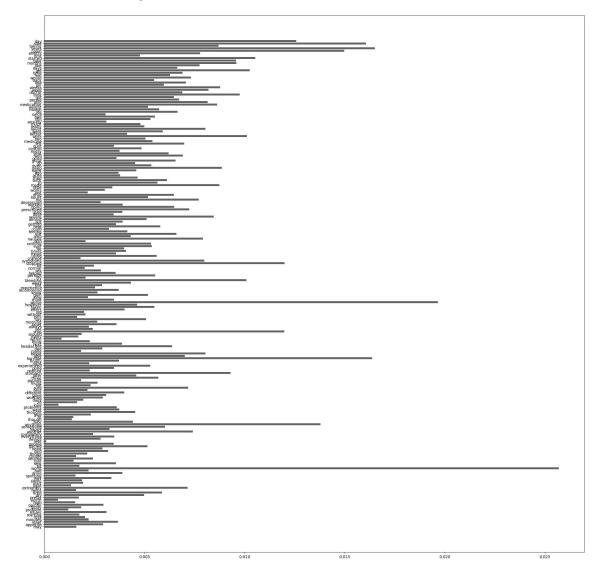
```
In [111]:
                   regr1a = DecisionTreeRegressor(max depth = 5)
            H
                 2
In [112]:
                1 regr1a.fit(x_train, y_train)
   Out[112]: DecisionTreeRegressor(max_depth=5)
              In a Jupyter environment, please rerun this cell to show the HTML representation or
              trust the notebook.
               On GitHub, the HTML representation is unable to render, please try loading this page
               with nbviewer.org.
In [113]:
                   prds4 = regr1a.predict(x train)
In [114]:
                1 mean_squared_error(y_train, prds4)
   Out[114]: 9.693739045289481
In [115]:
           M
                   rmse = mean_squared_error(y_train, prds4)**.5
                 2
                   rmse
   Out[115]: 3.1134770025310097
                1 prds4val = regr1a.predict(x_val)
In [116]:
                1 mean_squared_error(y_val, prds4val)
In [117]:
    Out[117]: 9.58856602641099
In [118]:
                   rmse = mean squared error(y val, prds4val)**.5
           H
                1
                 2
                   rmse
   Out[118]: 3.0965409776734734
          Allowing for additional depth, reduced underfitting, slightly.
In [70]:
                   from sklearn.ensemble import RandomForestRegressor
                   rfr = RandomForestRegressor(max samples = 100)
 In [71]:
            H
                 2
In [72]:
                   rfr.fit(x train, y train)
    Out[72]: RandomForestRegressor(max_samples=100)
              In a Jupyter environment, please rerun this cell to show the HTML representation or
              trust the notebook.
```

On GitHub, the HTML representation is unable to render, please try loading this page

with nbviewer.org.

```
Out[76]: array([1.59724925e-03, 2.92882676e-03, 3.66769522e-03, 2.20346148e-03,
                2.02605297e-03, 1.74539861e-03, 3.09409270e-03, 1.19580705e-03,
                1.83151080e-03, 2.94923648e-03, 1.54433986e-03, 6.82686009e-04,
                1.71982078e-03, 4.97258893e-03, 5.87008048e-03, 1.57862105e-03,
                7.14692117e-03, 1.32418918e-03, 1.92824182e-03, 1.88379885e-03,
                3.34520885e-03, 1.54996728e-03, 3.89108576e-03, 2.20496470e-03,
                2.56976766e-02, 1.74484828e-03, 3.56965373e-03, 1.46243933e-03,
                2.43153449e-03, 1.58514255e-03, 2.14382767e-03, 3.18572508e-03,
                2.90347024e-03, 5.14295401e-03, 3.46801231e-03, 9.10728618e-05,
                2.80920417e-03, 3.48969029e-03, 2.43715906e-03, 7.42320202e-03,
                3.24789272e-03, 6.01912614e-03, 1.38003102e-02, 4.42630889e-03,
                1.37410057e-03, 1.44228476e-03, 2.32370287e-03, 4.53304420e-03,
                3.73370609e-03, 3.62058961e-03, 7.02993025e-04, 1.64236768e-03,
                1.94799204e-03, 2.91253067e-03, 3.08350402e-03, 3.99440248e-03,
                2.15857357e-03, 7.17630671e-03, 2.30590118e-03, 2.64930913e-03,
                1.82635125e-03, 5.68673091e-03, 4.59311607e-03, 9.29668907e-03,
                2.26022060e-03, 3.47791806e-03, 5.28307460e-03, 2.23215751e-03,
                3.72579555e-03, 1.63655943e-02, 7.00746820e-03, 8.03857770e-03,
                1.83792067e-03, 2.88618948e-03, 6.36872223e-03, 3.88106130e-03,
                2.25729499e-03, 8.58336825e-04, 1.69052114e-03, 1.86526550e-03,
                1.19852927e-02, 2.41385803e-03, 2.21799980e-03, 3.59467243e-03,
                2.63471642e-03, 5.07351874e-03, 1.63698361e-03, 2.04837139e-03,
                1.98417887e-03, 4.00631978e-03, 5.49955591e-03, 4.63285850e-03,
                1.96565342e-02, 3.47599240e-03, 2.18154223e-03, 5.16858937e-03,
                2.65239222e-03, 3.71009647e-03, 2.53121020e-03, 2.87405170e-03,
                4.32670130e-03, 1.00923567e-02, 2.05207923e-03, 5.53055891e-03,
                3.56276079e-03, 2.81558922e-03, 2.01353052e-03, 2.47223789e-03,
                1.19995591e-02, 7.98734479e-03, 1.80059698e-03, 5.60059851e-03,
                3.57633134e-03, 4.07868647e-03, 3.98085879e-03, 5.36365373e-03,
                5.33341151e-03, 2.05645301e-03, 7.91505495e-03, 4.30614623e-03,
                6.59837443e-03, 4.14059762e-03, 3.21931024e-03, 5.78170191e-03,
                3.57819575e-03, 3.90089549e-03, 5.10759231e-03, 8.46118962e-03,
                3.45617028e-03, 3.89237695e-03, 7.23313153e-03, 6.48212089e-03,
                3.91090714e-03, 2.81331786e-03, 7.70790814e-03, 5.17183539e-03,
                6.47056522e-03, 2.16921148e-03, 3.01411610e-03, 3.39802068e-03,
                8.73544727e-03, 5.64530677e-03, 6.11569629e-03, 4.65566007e-03,
                3.77959148e-03, 3.69593299e-03, 4.58681763e-03, 8.86117812e-03,
                5.34312346e-03, 4.52904753e-03, 6.55327904e-03, 3.59485704e-03,
                6.90919864e-03, 6.20740454e-03, 3.76001433e-03, 4.85225619e-03,
                3.48133307e-03, 6.97817021e-03, 5.39979101e-03, 5.05397024e-03,
                1.01128959e-02, 4.12749498e-03, 5.91866437e-03, 8.04313659e-03,
                4.99464056e-03, 4.80191214e-03, 3.09557764e-03, 5.30371202e-03,
                5.52319929e-03, 3.06128680e-03, 6.65671795e-03, 5.73483427e-03,
                5.17309312e-03, 8.62691359e-03, 8.15454294e-03, 6.73667672e-03,
                6.47400521e-03, 9.75125816e-03, 6.88339351e-03, 8.19859543e-03,
                8.77826592e-03, 5.97054216e-03, 7.07217512e-03, 5.47969119e-03,
                7.32169771e-03, 6.26942090e-03, 6.90624665e-03, 1.02519291e-02,
                6.64251997e-03, 7.74829323e-03, 9.58478947e-03, 9.58174611e-03,
                1.05318858e-02, 4.77700541e-03, 7.78419558e-03, 1.49822595e-02,
                1.65055295e-02, 8.70090597e-03, 1.60698130e-02, 1.25782653e-02])
```

Out[77]: <BarContainer object of 200 artists>



Important features: horrible, worst, doctor

Out[80]: 3.161586691243813

rmse

2

Baseline continues to perform better.

#### word embeddings, premade

Use word-embeddings to process input data so that some word-meaning is caputured. Use Stanford's premade word-embedding, "Glove". The W2vectorizer object has method, transorm, which creates an array that has the glove vector for words in the glove dictionary, and rows of 0's for words not in the glove dictionary.

```
total_vocabulary = set(word for word in w_words_stoppedC)
In [81]:
In [82]:
               1 len(total_vocabulary)
   Out[82]: 20209
In [83]:
                  glove = {}
               2
                  with open('glove.6B.50d.txt', 'rb') as f:
               3
                      for line in f:
               4
                          parts = line.split()
               5
                          word = parts[0].decode('utf-8')
                          if word in total_vocabulary:
               6
               7
                              vector = np.array(parts[1:], dtype=np.float32)
               8
                              glove[word] = vector
In [84]:
                  class W2vVectorizer(object):
          H
               2
               3
                      def __init__(self, w2v):
                          # Takes in a dictionary of words and vectors as input
               4
               5
                          self.w2v = w2v
               6
                          if len(w2v) == 0:
               7
                              self.dimensions = 0
               8
                          else:
               9
                              self.dimensions = len(w2v[next(iter(glove))])
              10
              11
                      def fit(self, X, y):
              12
                          return self
                      # Gets the mean vector from all different words in the particular r
              13
              14
                      def transform(self, X):
              15
                          return np.array([
                              np.mean([self.w2v[w] for w in words if w in self.w2v]
              16
                                     or [np.zeros(self.dimensions)], axis=0) for words in
              17
                 t1 = W2vVectorizer(glove)
In [85]:
In [86]:
               1 t1.dimensions
   Out[86]: 50
In [87]:
                 t2 = t1.transform(Frqs)
```

```
In [88]:
                1 np.shape(t2)
    Out[88]: (160398, 50)
 In [89]:
                   ys=trd.rating[0:16000]
           H
                  t2 =t2[0:16000]
In [90]:
                   x_trainW, x_valW, y_trainW, y_valW = train_test_split(t2, ys, random_s
  In [ ]:
            H
                1
 In [91]:
                1
                   regW = linear_model.LinearRegression()
           H
                3
                4
                5
In [92]:
                1 regW.fit(x_trainW, y_trainW)
    Out[92]: LinearRegression()
              In a Jupyter environment, please rerun this cell to show the HTML representation or
              trust the notebook.
              On GitHub, the HTML representation is unable to render, please try loading this page
              with nbviewer.org.
                1 predsW = regW.predict(x_trainW)
In [93]:
In [94]:
                1 mean squared error(y trainW, predsW)
    Out[94]: 9.3175497555418
 In [95]: ▶
                   rmse = mean_squared_error(y_trainW, predsW)**.5
                2
                   rmse
    Out[95]: 3.0524661759865253
In [97]:
                   predsW = regW.predict(x valW)
In [98]:
                1 mean squared error(y valW, predsW)
    Out[98]: 9.242511595713813
In [100]:
           H
                   rmse = mean_squared_error(y_valW, predsW)**.5
                1
                2
                   rmse
   Out[100]: 3.040149929808366
```

Baseline model still performing better.

```
In [101]:
                   from sklearn.tree import DecisionTreeRegressor
In [102]:
            H
                   regr1w = DecisionTreeRegressor(max depth = 3)
                2
In [103]:
                   regr1w.fit(x_trainW, y_trainW)
   Out[103]: DecisionTreeRegressor(max_depth=3)
              In a Jupyter environment, please rerun this cell to show the HTML representation or
              trust the notebook.
              On GitHub, the HTML representation is unable to render, please try loading this page
              with nbviewer.org.
In [104]:
                   prds3w = regr1w.predict(x_trainW)
In [105]:
                1 mean_squared_error(y_trainW, prds3w)
   Out[105]: 10.059328144618801
In [106]:
                   rmse = mean_squared_error(y_trainW, prds3w)**.5
           H
                2
                   rmse
   Out[106]: 3.171644391261227
In [108]:
                   prdsvalW = regr1w.predict(x_valW)
                   mean_squared_error(y_valW, prdsvalW)
In [109]:
   Out[109]: 9.963422304715259
In [110]:
           H
                   rmse = mean_squared_error(y_valW, prdsvalW)**.5
                2
                   rmse
   Out[110]: 3.156488920416997
```

Baseline model still performing better.

### Results/conclusions



- Deployment of baseline model for 'rating extraction' from written review.
- Gather insights on how patients rate drugs
  - "doctor, love, worse" etc.

# **Repository strucuture**

- Notebook
- README
- data

In [ ]: N 1