



Spectrum mobile™

Choose from the latest devices
or bring your own smartphone and
start saving today!®



SPECTRUM MOBILE
BY THE GIG DATA PLAN

\$14 /GB*

FIRST LINE & EVERY LINE
NO CONTRACT

Spectrum Internet® subscription required^

**Stay connected to your
loved ones without
spending a fortune.**

- ▶ Free talk, including calls to Canada
- ▶ Texts to any country at no added charge
- ▶ No added taxes & fees

Find out how much you can save with this limited-time offer!

Call 1-866-435-9522

0619-AP-AUMOB-14-C

SA4JF2GH

Spectrum

4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
8260 1300 NO RP 19 06202019 NNNYNN 01 045181 0152

JASON MARTINEZ
3711 WILLIAM DEHAES DR APT 2204
IRVING TX 75038-8920



826013032353048800249292

Account:
Security Code:

JASON MARTINEZ
8260 13 032 3530488
8207

Have questions about your bill?

Visit us at spectrum.net/billing

Or, call us at 1-855-70-SPECTRUM (1-855-707-7328)

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Spectrum mobile™

Chat, text and save with Spectrum Mobile

- ▶ **Free talk**, including calls to **Canada**, so you can talk anytime with your loved ones
- ▶ **Texts to any country at no added charge**, so you can share more with your friends and family near and far
- ▶ **No added taxes & fees**, that means the price you see is the price you get with no surprises on your bill
- ▶ Bring your own smartphone, and start saving today

Take advantage of this limited-time offer!

1-866-435-9522

General: Offer good through 07/31/2019; subject to change; valid to qualified residential customers who have no outstanding obligation to Charter. *Spectrum Internet subscription required. Restrictions apply. Services not available in all areas. Applicable taxes and regulatory fees are included in the monthly recurring charge. Applicable taxes on equipment sales are billed separately. Per line activation charge applies. Pricing subject to change. Auto-pay required. Services subject to all applicable service terms and conditions. For details go to spectrum.com/policies/mobile-terms for full terms and conditions. *By the Gig: With the "By the Gig" data option, you will be charged \$14.00 each month in advance for each line of Service. Each line gets one gigabyte (GB) of data that can be shared among all By the Gig lines on the same account. If all of the By the Gig lines on the account collectively exceed the initial 1GB allocated to each line, an additional GB of shared data is automatically added to the account and you'll pay an additional \$14.00 per GB, whether you use the entire gigabyte or not. For details go to spectrummobile.com/plans. Spectrum Mobile customers who disconnect all of their other Spectrum services will be charged an additional \$20.00 per month per-line fee. Such customers will be able to access Spectrum WiFi hotspots outside the home, but Spectrum WiFi speeds will be limited to a maximum of 5Mbps. You can change your rate plan, but you won't be able to add additional lines. †Spectrum Internet subscription required. Valid on select devices compatible with the Spectrum Mobile network. Devices must be unlocked prior to activation. Visit spectrummobile.com/byod to check compatibility and confirm your device is unlocked. Social Security Number and fraud check required to subscribe. Restrictions apply. Subject to change. ©2019 Charter Communications. All rights reserved.



June 19, 2019
Account Number: **8260 13 032 3530488**
Security Code: **8207**
Service At: 3711 WILLIAM DEHAES DR
APT 2204
IRVING TX 75038-8920

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Summary

Service from 06/18/19 through 07/17/19
details on following pages

Previous Balance	125.42
Payments Received	0.00
Adjustments	-10.24
Past Due Balance - Due Now	\$115.18
Spectrum TV™	52.49
Internet Services	49.99
Other Charges	11.99
One-Time Charges	8.95
Taxes, Fees and Charges	10.69
Current Charges Due By 07/06/19	\$134.11
Total Due	\$249.29

Your account is past due.

The past due amount is due now. Please pay the total past due amount to avoid further collection activity and interruption of service. If service is disconnected, you will need to pay your full past due amount, first month of service and a reconnection fee to resume service.



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IRVING TX 75038-8920



SPECTRUM NEWS



Talk all you want while enjoying a reliable, crystal-clear connection! With Spectrum Voice® you won't have to worry about going over your minutes, or your calls dropping! For only \$9.99 a month, you'll get the best quality on unlimited calls within the U.S., to Canada, the U.S. Virgin Islands, and more. Plus, you can keep your current number when you switch, so everyone you love can continue to stay in touch! Best of all, there are no taxes or fees, like other phone companies charge. **Call 1-855-248-7723 now to claim your offer.**



Tune in for summer's hottest shows & movies with

SHOWTIME®. Upgrade to Spectrum TV® Silver and enjoy highly anticipated premieres, including new shows, returning favorites and box-office hits on 175+ channels. **GO TO CHANNEL 2495 TO UPGRADE INSTANTLY OR VISIT SPECTRUM.COM/ADDTVSILVER.**

June 19, 2019

JASON MARTINEZ

Account Number: 8260 13 032 3530488
Service At: 3711 WILLIAM DEHAES DR
APT 2204
IRVING TX 75038-8920

Total Due	\$249.29
Amount you are enclosing	\$

Please Remit Payment To:

TIME WARNER CABLE
PO BOX 60074
CITY OF INDUSTRY CA 91716-0074



826013032353048800249292

Account Number: 8260 13 032 3530488
 Security Code: 8207

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Charge Details

Previous Balance 125.42

Payments received after 06/19/19 will appear on your next bill.

Adjustments

Basic TV Service - Adjustment	06/12	-1.65
Expanded Basic Service - Adjustment	06/12	-2.85
Spectrum Internet - Adjustment	06/12	-4.49
WiFi Service - Adjustment	06/12	-0.50
Secure Connection - Adjustment	06/12	-0.10
Spectrum Receiver - Adjustment	06/12	-0.65
Adjustments Total		-\$10.24

Past Due Balance - Due Now \$115.18

Service from 06/18/19 through 07/17/19

Spectrum TV™

Spectrum TV Select	64.99
Basic TV & Expanded Basic TV Services	
TV Select \$44.99 12m	-20.00
Spectrum Receiver	7.50
Spectrum TV™ Total	\$52.49

Spectrum TV™ Total \$52.49

Internet Services

Spectrum Internet	65.99
Internet \$44.99 12m	-21.00
WiFi Service	5.00
Spectrum Internet Ultra	20.00
Ret Ultra Free 36 Mos	-20.00
Internet Services Total	\$49.99

Internet Services Total \$49.99

Other Charges

Broadcast TV Surcharge	11.99
Other Charges Total	\$11.99

One-Time Charges

Late Fee	06/19	8.95
One-Time Charges Total		\$8.95

Taxes, Fees and Charges

Franchise Fee	4.13
State and Local Sales Tax	5.23
Regulatory Cost Recovery Fee	0.06
PEG Capital Fee	0.88
TWC State Cost Recovery Fee	0.36
TWC State Cost Recovery Fee	0.03
Taxes, Fees and Charges Total	\$10.69

Current Charges Due By 07/06/19 \$134.11
Total Due \$249.29

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Spectrum Receiver \$7.50 - Charges include \$6.50 for Receiver Rental and \$1.00 for Secure Connection.

Programming Changes - For information on any upcoming programming changes, please consult the Legal Notices published in your local newspaper and on spectrum.net/programmingnotices.

Continued on the next page....

Local Spectrum Store: 2640 N Belt Line Road, Irving TX 75062 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit Spectrum.com/stores for store locations. For questions or concerns, visit Spectrum.net/support or call 1-855-707-7328.

Your WAY can be the GREEN way!

GO GREEN with Spectrum.

Online Bill Pay is helping the environment one customer at a time.
 It's easy - all you need to do is sign up for Online Bill Pay.
 It will save you money on postage and time - and it will also save trees!

Enrolling is easy, just go to spectrum.net/paperless.

Each month, you'll receive a paperless e-bill that you pay online with your choice of payment options.

- Debit Card - Credit Card - Electronic Funds Transfer
- Receive a quick summary of your account at any time
- Access up to 6 months of statements

Payment Options

Pay Online - Sign up at spectrum.net/account. Have your account number and security code ready, found on the top of this page.

Pay by Phone - Make a credit card payment free of charge using our automated payment option at 1-972-742-5892; simply say "pay my bill". Use your Visa, MasterCard, Discover or American Express card.

For questions or concerns, please call 1-855-707-7328.



Account Number: **JASON MARTINEZ**
8260 13 032 3530488
Security Code: **8207**

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Recovery Fee - Spectrum imposes surcharges to recover costs of complying with its governmental obligations. Specifically, Spectrum chooses to impose the State Cost Recovery Fee to recover the cost of Spectrums Texas Margins Tax liability.

Video Closed Captioning Inquiries - Spectrum provided set-top boxes for video consumption support the ability for the user to enable or disable Closed Captions for customers with hearing impairment. For immediate closed captioning inquiries, call 1-855-707-7328 or email PriorityEscalationTeam@chartercom.com. For assistance with an ongoing closed captioning issue, please send your concerns via US Mail to W. Wesselman, Director, 2 Digital Place, Simpsonville, SC 29681, send a fax to 1-704-697-4935, or email closedcaptioningissues@charter.com. To follow up on a written closed captioning concern only, please call 1-877-276-7432.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Complaint Procedures - You have 60 days from the billing date to register a complaint if you disagree with your charges.

Authorization to Convert your Check to an Electronic Funds

Transfer Debit - If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.



Account:
Security Code:

Jason Martinez
8260 13 032 3530488
8207



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Or, call us at 1-855-70-SPECTRUM (1-855-707-7328)

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