

# JOHN MAZZUCCO

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## About Me

I attended Seneca College and graduated with a Computer Networking and Technical Support Diploma. Shortly after, I joined Stewart Title Guaranty Company as an IT Helpdesk Technician. I then made the decision to pursue a career in Web Development and transitioned to a Business and Quality Assurance Analyst role in the Product Development team. There, I worked alongside developers and gained valuable experience, developing strong skills and capabilities. After 5 years with Stewart, I made the decision to focus on my education full-time and enrolled in Bitmaker Labs' Full Stack Web Development course. This was a challenging and intensive program where I was able to learn key foundational skills and about current trends in the Web Development space. I am currently seeking an exciting opportunity in the Toronto area as a Junior Web Developer.

## Projects

### SEATYOURSELF

A clone of OpenTable built with Rails that allows users to make reservations at local restaurants. The Geocoder gem and Google Maps API were included in this app to give users the option of finding restaurants near a specific address or their current location.

### CROWDREVIEW

A Rails app that allows users to search for scientific journal articles using the PLoS API. Users can have a discussion about an individual article and interact with visual metrics produced with D3.js.

## Experience

### JR BUSINESS AND QUALITY ASSURANCE ANALYST, STEWART TITLE; TORONTO, ON – 2014-2015

I was a part of a team of 15 analysts and developers that deployed and maintained a web application called NextSTEPS. This app was vital to the success of the company as it was the primary channel of sales. My main responsibilities included gathering business requirements, creating user stories, bug reports and mockups, and thoroughly testing application features using Usability, Verification and Regression testing methods.

### IT HELP DESK TECHNICIAN, STEWART TITLE; TORONTO, ON – 2010-2014

I was on a team of 4 that supported over 200 local and 50 international employees. We responded to user requests and issues regarding computer hardware, software, accounts, permissions, printers, VoIP phones, and iPhones. Some key projects we were responsible for were: upgrading our Nortel phone system to VoIP and rolling out virtual machines to all local and international users.

## Education

Bitmaker Labs, Toronto, ON – Immersive Full Stack Web Development Course, 2015

EXIN – Information Technology Infrastructure Library (ITIL) V3 Foundations Certificate, 2013

Seneca College, North York, ON – Computer Networking and Technical Support Diploma, 2009

## Proficiencies

Ruby on Rails · Ruby · Javascript · jQuery · HTML5 · CSS3 · Sass · TDD · Git