

## Jared Baur

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**CERTIFICATION** Cisco CCNA 200-301 (in progress)

**EDUCATION** **Occidental College**, Los Angeles, CA  
*Bachelor of Arts*, Physics Major/Mathematics Minor, May 2019

**EXPERIENCE** **Desktop Support Tier I Technician** CSAA  
October 2019 to Current Phoenix, AZ  
Provided initial point-of-contact support for a wide group of CSAA employees spanning across the country. Assisted with growing a large knowledge base of IT incidents as a resource for technicians. Collaborated with other teams within the office in running scripts concerning IT security and access management issues. Technologies used at this position include:

- Active Directory and LDAP
- Citrix XenDesktop
- SharePoint

**Data Analyst** Abbott Laboratories  
June 2018 to September 2018 Sylmar, CA  
Managed large amounts of data on malfunctioned heart pacemaker leads. Also monitored social network publicity of the company by web scraping from Twitter using python scripts.

- Malfunctioned lead data was managed using MS Excel and MS Access. Macros for formatting data were written in VBA (Visual Basic for Applications).
- Web scraping tool used Python library Beautiful Soup version 4.
- MS PowerShell script was used to convert CSV files to XLSX and implement additional visualizations of the data within MS Excel.

**Campus Recruiter** CollegeSpring  
September 2016 to December 2016 Los Angeles, CA  
Recruited potential CollegeSpring mentors from Occidental College. This included actively promoting CollegeSpring, talking to hundreds of potential applicants, holding informational sessions, and scheduling interviews.

**Mentor** CollegeSpring  
January 2016 to October 2016 Los Angeles, CA  
Mentored and managed a group of 6 high school students from a low-income background area in SAT and college preparation material on a weekly basis.

**EXTRA CURRICULAR** **Baseball:** Three year leader for the Occidental College NCAA D3 baseball team; led the team in 2016 to the best regular season record since 1893; a member of the winningest class in Occidental baseball history.

**SKILLS** **Technical:** MySQL (MariaDB), Unix Shell (Sh, Bash), L<sup>A</sup>T<sub>E</sub>X, Python, Windows Suite (including Excel VBA macros).  
**Operating Systems:** Unix/Linux, Windows, Android.  
**Miscellaneous:** Vim, Git, customer service.

**REFERENCES** Luke Wetmore, Occidental College Baseball Head Coach, (323) 259-2683  
Aaron Milam, Abbott Laboratories Senior Engineer, (626) 695-6903  
Stuart Rugg, Occidental College Kinesiology Professor, stuart@oxy.edu