VNS

Information Design | Features and Functions Mapping

Features/Functions Mapping

Lot / Dealership

Profile

Dealership/Dealers Info User Login administration Carfax reg info

Functions include:

Set/Edit profile data

Buddies

Buddies list view Buddy detail

Functions include:

Add/Edit/Remove/Invite/Search Users Grouping (metadata driven?)

Communications:

Send Invite/Initiate + Response

Transaction History

list view Detail view

User/Dealer/Dealership Preferences

Trade/Shopping Preferences Include Geographic preferences

> Search inventory Sort - Filter results

Functions include:

Set/Edit Preferences (these preferences drive the front door browse experience)

Future - System Delivered Recommendations

Functions include:

Add/Edit/Remove item

Move item to listing - public/private/package

Move item to Retail

Communications:

Receive +Response to List Request

Appraisals

Inventory

Inventory list view

Inventory item detail

Vehicle appraisal requests list view Vehicle appraisal request item detail Request Appraisal Track Appraised item

Functions include:

Add/Edit/Remove/Track appraisal item

Move item to Inventory

Communications:

Feedback + Response + Initiate available from

list view and detail view

Selling

Dealer Listings

Display Listings of Status type: Active, Pending, Expired, Completed Listed items list view

Search listings Sort - Filter results Public/Private/Package

Listed item detail

Functions include:

Create/Edit/Remove item from listing Re-list expired/rejected/canceled listing

Communications:

Feedback + Response + Initiate available from

list view/detail view

Shopping

Browse

There are 2 types of browsing experiences

Front door experience - Items meeting prefs criteria

General Browsing - by categories

Listed items list view Search

Sort - Filter set Listed item detail

Compare

Functions include:

Bid / Watch this item / Send seller question

Communications:

Feedback + Response + Initiate available from

list view/detail view

Search

Simple Search + Advanced Search

Results Set - list view

Sort - Filter set

Result set item detail

From system or Buddy

Compare

Functions include:

Request 'watch' -Edit/Remove

Saved Queries - Edit/Remove

Bid / Watch this item / Send seller question

Feedback + Response + Initiate available from list view/detail view + Results Set (List Request)

My Shopping

Listing Items I'm bidding on Listing Items I'm watching Listing Items sent to me

Functions include:

Bid / Watch this item / Send seller question

Communications:

Response + Initiate from list view and detail view

Item removed from listing/remains in seller inventory Status = Pending Buyer submits meets transaction instructions Seller accepts Status = Complete Buyer and Seller rate transaction Car added to Buyer inventory Item Removed from seller inventory

Transaction workflow

Status = Canceled

Seller cancels transaction

Buyer does not meet

transaction instructions

Seller sends transaction instructions

Status = Pending

Seller accepts bid

Alerting / Messaging

Alerting / Messaging

System Generated

User requested

Criteria based

User initiated (alerting/pinging another user)