# Jordan McDonald

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## Objective

Former Cybersecurity student at Grand Canyon University looking for the ability to solve problems and invent new solutions to deliver customer promises. Hard-working, motivated, persistent and a natural leader who is ready to apply a great work ethic to find new ways to innovate for key stakeholders and their customers.

## Education

### Grand Canyon University / B.S. Cybersecurity (3.9 GPA)

September 2020 - April 2024,  Phoenix, AZ

- President's List (7/7 Semesters)
- Honors College
- President's Scholarship Recipient
- Club Sports Leadership Scholarship
- Club Baseball National Championship (2nd Team All-American)

## Projects

### PCI Vulnerability Assessment

- Conducted a PCI Vulnerability assessment for a small business in Phoenix, AZ.

### Threat Identification Support Unit (TISU)

- Semester long cybersecurity training course for ACTRA AZ

### GCU Club Sports Leadership Program

- Selected by coaching staff for 3 years for a leadership scholarship program

### Cyberwarfare Strategy Plan

- Researched and created a document focused on outlining and improving Israel's Cyberwarfare Strategy

### Central Flow D.I.V.E

- Collaborated with Team Leads and L4-L6 managers to create presentations and walkthrough videos outlining standard work processes for Central Flow

### AWS Skill Builder

- Working to obtain AWS Certified Cloud Practitioner/AI Practitioner certifications
- Certified in the following Skill Builder Topics: Building BI Dashboards with Amazon Quicksight, Foundations/Essentials of Prompt Engineering, Fundamentals of ML and AI, Optimizing Foundation Models, Security, Compliance, Governance for AI solutions

## Work History

### Amazon / Central Flow Lead (OB)

June 2024 - Present, Tempe, AZ

- Current Team Lead for Team 10 on BHNs supporting 9 FCs
- Collaborate daily with Senior Site Leaders to formulate action plans that reduced late orders by 4.9% YoY during the holiday season
- Invented new planning strategies for sites such as MQY1, IGQ1 and LGB3 that delivered results for the customer while also allowing site OPs to exceed their key performance goals.