Jordan McDonald

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Objective

Recent Cybersecurity graduate from Grand Canyon University looking for the opportunity to solve problems and create new solutions to fulfil customer requirements. Hard-working, motivated, persistent and a natural leader who is ready to apply a great work ethic to find new ways to innovate for key stakeholders and their customers.

Work History

Amazon (NACF Central Operations)

June 2024 - Present, Tempe, AZ

- Current Team Lead supporting 9 Amazon Robotic Fulfillment Centers
- Collaborate daily with Senior Site Leaders to formulate action plans that reduced late orders by 4.9% YoY during the holiday season
- Invented new planning strategies for sites such as MQY1, IGQ1 and LGB3 that delivered results for the customer while also allowing site OPs to exceed their key performance goals.

Projects

Personal Portfolio Website

https://www.jordanmcdonald.us

- ReactJs web application hosted on AWS Amplify with S3 storage, Lambda functions for serverless computing, and security tools such as CloudWatch, Gaurduty, Web Application Firewall that combine to run security sandbox labs

AWS Skill Builder

- Working to obtain AWS Certified Cloud Practitioner/AI Practitioner certifications
- Certified in the following Skill Builder Topics: Building BI Dashboards with Amazon Quicksight, Foundations/Essentials of Prompt Engineering, Fundamentals of ML and AI, Optimizing Foundation Models, Security, Compliance, Governance for AI solutions.

Central Flow D.I.V.E

- Collaborated with Team Leads and L4-L6 managers to create presentations and walkthrough videos outlining standard work processes for Central Flow.

Cyberwarfare Strategy Plan

- Researched and created a document focused on outlining and improving Israel's Cyberwarfare Strategy

PCI Vulnerability Assessment

- Conducted a PCI Vulnerability assessment for a small business in Phoenix, AZ.

Threat Identification Support Unit (TISU)

- Semester long cybersecurity training course for ACTRA AZ, Spring 2024

Education

Grand Canyon University / B.S. Cybersecurity (3.9 GPA)

September 2020 - April 2024, Phoenix, AZ

- President's List (7/7 Semesters)
- Honors College
- President's Scholarship Recipient
- Club Sports Leadership Scholarship