**Professional Experience**

|  |  |
| --- | --- |
| **Restaurant Manager**  Olive Garden | November 2020 - Present | Responsible for direct supervision of a team of 70-100 people. Demonstrated ability to improve operations from a customer, manager, and team member perspective. Demonstrated ability to analyze business patterns and data and develop dynamic solutions individually and as part of a team. Demonstrated ability to deescalate and resolve high tension situations. |
| **Assistant General Manager**  Taco Bell | February 2019 - October 2020 | Responsible for the daily management of operations and up to 15 team members at a time. Demonstrated ability to manage key performance indicators and develop a growth plan based on the company business plan. Demonstrated ability to resolve high tension issues. |
| **Robotics and Tech. Volunteer**  First/Walker County Schools | August 2015 - May 2019 | Mentored and supported First Lego League robotics teams throughout the competition year, helping to guide them to come up with their own innovative solutions. Teaching grades 6-8 fundamentals of markup languages and cybersecurity. Teaching peers Java Object Oriented programming fundamentals and web development fundamentals. |

**Education**

**Bachelor of Science in Computer Science**

Western Governors University

2023

**James**

**Mcgill**

**Computer Scientist**

212

N easterling St

,

Dalton

, GA

, United

States

, 30721

jm20210122@gmail.com

7066397466

Dedicated professional with 4+ years in a professional work environment.

**High School Diploma**

Ridgeland High School

, Rossville GA

| August 2015

- May 2019

**Key Skills**

**Certifications**

Front-end Development (Angular, HTML, CSS, Jquery)

Back-end Development (Java, C#, C++, Python)

Experience with lots of frameworks (Spring, Ruby on Rails, .NET, Django)

Multithreading, Docker, and REST Services

Software Quality Assurance

Version control

Relational Databases (Oracle)

Team development and peer reviews

Windows Communication Foundation (WCF)

**Linux Essentials**

Linux Professional Institute October 2023

**ITIL®\*^ Foundation Certification** Axelos August 2023

**References**

|  |  |
| --- | --- |
| **David Wayne**  (Olive Garden Senior Executive VP) |  November 2020 - July 2023 | CWayne@olivegarden.com  864.361.2584 |
| **Tristan Luther**  (Direct Supervisor) | May 2022 - May 2023 | 334.614.8019 |
| **Barbara Turner**  (Direct Supervisor) | November 2020 March 2022 | bturner@olivegarden.com  229.733.2507 |
| **Shante Cooper**  (Peer) | April 2022 - June 2023 | 229.254.2002 |
| **Jessica Frederico`**  (Peer) | April 2022 - June 2023 | 334.714.3637 |