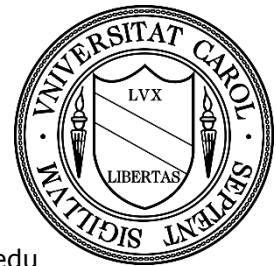


Jeremy McKellar



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SUMMARY

Areas of interests include project management, sales, product management, marketing, software and web development, data analysis and data management. Accomplished and forward-thinking college graduate with a passion for conducting effective change through technology. Excellent communication skills with diverse populations. Solid analytical and critical observation ability, while also exhibiting strong team work and collaboration skills. Handles tasks with accuracy and efficiency.

SKILLS

- Web Development (HTML5, CSS, JavaScript, API)
 - <https://github.com/jmckella>
- Data Analysis (MySQL, SQL Server, SDLC, Visio)
- Graphic Design/Photography (Adobe applications)
- Microsoft Applications (Word, PPT, Access, Excel)
- Troubleshooting (Windows OS, Mac OSX)
- Sales and Customer Experience
- Solid analytical and critical observation ability
- Strong team work and collaboration skills
- Exemplary problem solving skills
- Personal Service Skills

EXPERIENCE

Product Advisor | Microsoft | Raleigh-Durham, NC

September 2016-Present

Assist customers in discovering, enabling, and implementing high value Microsoft technology solutions and services across a broad range of devices that meet their individual needs and exceed their expectations. Execute sales and service strategies of the Microsoft organization. Maintain expert level product knowledge in all Microsoft retail products, devices, and services offerings.

Residential Computing Consultant | ResNET, Chapel Hill, NC

August 2014-May 2016

Provide on-site IT support, education and the technology infrastructure for the UNC residential communities. Utilize Data entry skills in operating client ticketing system. Provide troubleshooting and repair of complex computer software problems. Configure and unify network for diverse campus client base. Deliver excellent customer service and strong problem resolution techniques. Consult with experts and seek resources before routing issues to the appropriate department.

EDUCATION

Full-Stack Web Developer(Certificate) The Coding Bootcamp

July 2016-January 2017

The University of North Carolina-Chapel Hill, NC

Acquired Experience: Front-End and Back End Technologies - HTML, CSS, JS, JQUERY, AJAX, FIREBASE, API, Debugging, Node, SEO, MongoDB, C#, SQL

B.S. Information Science Degree

August 2012-December 2016

The University of North Carolina-Chapel Hill, NC

Awards: The Order of the Golden Fleece Honorary Society (UNC's highest and oldest honor society), Undergraduate Diversity Award (Highest University Diversity Award), Walter S. Spearman Award (Chancellor Award) Awarded to the most intellectual, moral, and social senior male.

High School Diploma: Southeast Guilford High School, Greensboro, NC

August 2008- June 2012

Related Coursework

Management for Information Professionals (INLS 585) Human Information Behavior (INLS 203), Information Use for Organizational Effectiveness (INLS 385), Introduction to Database Concepts and Applications (INLS 523), Introduction to Scientific Programming (COMP116), Programming for Information Science (INLS 560), Web Development I (INLS 572)

Leadership /Campus Involvement

- 48th President of The Black Student Movement (UNC) **(2015-2016)**
- Carolina Union Board of Directors (Board Member) **(2015-2016)**
- University's Committee on Excellence & Diversity **(2015-2016)**
- Chancellor's Student Innovation Team
 - (Founder) McKellar's View Photography