

# What should I verify before I upgrade with or without Upgrade Advisor?

ONTAP 9

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# What should I verify before I upgrade with or without Upgrade Advisor?

# What to check before upgrading

Even if you use Active IQ Upgrade Advisor to plan your upgrade, there are still various pre-checks you should perform before you upgrade to verify cluster health, storage health, configuration, and more.

# Verify cluster health

Before you upgrade a cluster, you should verify that the nodes are healthy and eligible to participate in the cluster, and that the cluster is in quorum.

1. Verify that the nodes in the cluster are online and are eligible to participate in the cluster: cluster show

If any node is unhealthy or ineligible, check EMS logs for errors and take corrective action.

2. If you are operating in a SAN environment, verify that each node is in a SAN quorum: event log show -severity informational -message-name scsiblade.\*

The most recent scsiblade event message for each node should indicate that the scsi-blade is in quorum.

#### Related information

System administration

# Verify storage health

Before and after you upgrade a cluster, you should verify the status of your disks, aggregates, and volumes.

1. Verify disk status:

| To check for                                   | Do this  |
|--|--|
| Broken disks                                   | <ul><li>a. Display any broken disks:<br/>storage disk show -state broken</li><li>b. Remove or replace any broken disks.</li></ul>            |
| Disks undergoing maintenance or reconstruction | a. Display any disks in maintenance, pending, or<br>reconstructing states:<br>storage disk show -state<br>maintenance pending reconstructing |
|  | b. Wait for the maintenance or reconstruction operation to finish before proceeding.   |

2. Verify that all aggregates are online by displaying the state:

storage aggregate show -state !online

This command displays the aggregates that are *not* online. All aggregates must be online before and after performing a major upgrade or reversion.

```
cluster1::> storage aggregate show -state !online
There are no entries matching your query.
```

3. Verify that all volumes are online by displaying any volumes that are *not* online:

volume show -state !online

All volumes must be online before and after performing a major upgrade or reversion.

```
cluster1::> volume show -state !online
There are no entries matching your query.
```

4. Verify that there are no inconsistent volumes:

volume show -is-inconsistent true

See the Knowledge Base article Volume Showing WAFL Inconsistent on how to address the inconsistent volumes.

#### **Related information**

Logical storage management

# Reboot SP or BMC to prepare for firmware update

You do not need to manually update your firmware prior to an ONTAP upgrade. The firmware for your cluster is included with the ONTAP upgrade package and is copied to each node's boot device. The new firmware is then installed as part of the upgrade process.

Firmware for the following components is updated automatically if the version in your cluster is older than the firmware that is bundled with the ONTAP upgrade package:

- BIOS/LOADER
- Service Processor (SP) or baseboard management controller (BMC)
- · Storage shelf
- Disk
- · Flash Cache

To prepare for a smooth update, you should reboot the SP or BMC before the upgrade begins.

#### Step

 Reboot the SP or BMC prior to the upgrade: system service-processor reboot-sp -node node\_name

If desired, you can also update firmware manually in between ONTAP upgrades. If you have Active IQ, you can view the list of firmware versions currently included in your ONTAP image.

Updated firmware versions are available as follows:

- System firmware (BIOS, BMC, SP)
- Shelf firmware
- · Disk and flash cache firmware

# **Verify SVM routing configuration**

It is a best practice to configure one default route for an SVM. To avoid disruption, you should ensure that the default route is able to reach any network address that is not reachable by a more specific route. For more information, see SU134: Network access might be disrupted by incorrect routing configuration in clustered ONTAP.

The routing table for an SVM determines the network path the SVM uses to communicate with a destination. It's important to understand how routing tables work so that you can prevent network problems before they occur.

Routing rules are as follows:

- ONTAP routes traffic over the most specific available route.
- ONTAP routes traffic over a default gateway route (having 0 bits of netmask) as a last resort, when more specific routes are not available.

In the case of routes with the same destination, netmask, and metric, there is no guarantee that the system will

use the same route after a reboot or after an upgrade. This is especially an issue if you have configured multiple default routes.

# Verifying the LIF failover configuration

Before you perform an upgrade, you must verify that the failover policies and failover groups are configured correctly.



During the upgrade process, LIFs are migrated based on the upgrade method. Depending upon the upgrade method, the LIF failover policy might or might not be used.

If you have 8 or more nodes in your cluster, the automated upgrade is performed using the batch method. The batch upgrade method involves dividing the cluster into multiple upgrade batches, upgrading the set of nodes in the first batch, upgrading their high-availability (HA) partners, and then repeating the process for the remaining batches. In ONTAP 9.7 and earlier, if the batch method is used, LIFs are migrated to the HA partner of the node being upgraded. In ONTAP 9.8 and later, if the batch method is used, LIFs are migrated to the other batch group.

If you have less than 8 nodes in your cluster, the automated upgrade is performed using the rolling method. The rolling upgrade method involves initiating a failover operation on each node in an HA pair, updating the "failed" node, initiating giveback, and then repeating the process for each HA pair in the cluster. If the rolling method is used, LIFs are migrated to the failover target node as defined by the LIF failover policy.

1. Display the failover policy for each data LIF:

| If your ONTAP version is | Use this command  |
|--------------------------|---|
| 9.6 or later             | network interface show -service-policy *data* -failover |
| 9.5 or earlier           | network interface show -role data -failover             |

This example shows the default failover configuration for a two-node cluster with two data LIFs:

```
cluster1::> network interface show -role data -failover
        Logical
                       Home
                                             Failover
                                                            Failover
Vserver Interface
                      Node:Port
                                            Policy
                                                            Group
vs0
                      node0:e0b
        lif0
                                            nextavail
                                                            system-
defined
                        Failover Targets: node0:e0b, node0:e0c,
                                         node0:e0d, node0:e0e,
                                         node0:e0f, node1:e0b,
                                         node1:e0c, node1:e0d,
                                         node1:e0e, node1:e0f
vs1
                                            nextavail system-
        1 i f 1
                      node1:e0b
defined
                        Failover Targets: node1:e0b, node1:e0c,
                                         node1:e0d, node1:e0e,
                                         node1:e0f, node0:e0b,
                                         node0:e0c, node0:e0d,
                                         node0:e0e, node0:e0f
```

The **Failover Targets** field shows a prioritized list of failover targets for each LIF. For example, if lif0 fails over from its home port (e0b on node0), it's first attempts to fail over to port e0c on node0. If lif0 cannot fail over to e0c, it next attempts to fail over to port e0d on node0, and so on.

- 2. If the failover policy is set to disabled for any LIFs, other than SAN LIFs, use the network interface modify command to enable failover.
- 3. For each LIF, verify that the **Failover Targets** field includes data ports from a different node that will remain up while the LIF's home node is being upgraded.

You can use the network interface failover-groups modify command to add a failover target to the failover group.

#### Example

```
network interface failover-groups modify -vserver vs0 -failover-group fg1 -targets sti8-vsim-ucs572q:e0d,sti8-vsim-ucs572r:e0d
```

#### Related information

Network and LIF management

# **Verify status**

Before you upgrade, you should verify the following:

- · HA pair status
- LDAP status (for ONTAP 9.2 or later)
- DNS server status (for ONTAP 9.2 or later),
- Networking and storage status (for MetroCluster configurations)

## **Verifying HA status**

Before performing a nondisruptive upgrade, you should verify that storage failover is enabled for each HA pair. If the cluster consists of only two nodes, you should also verify that cluster HA is enabled.

You do not need to verify the HA status if you plan to perform a disruptive upgrade, because this upgrade method does not require storage failover.

1. Verify that storage failover is enabled and possible for each HA pair: storage failover show

This example shows that storage failover is enabled and possible on node0 and node1:

```
cluster1::> storage failover show
Takeover

Node Partner Possible State

------
node0 node1 true Connected to node1
node1 node0 true Connected to node0
2 entries were displayed.
```

If necessary, you can enable storage failover by using the storage failover modify command.

2. If the cluster consists of only two nodes (a single HA pair), verify that cluster HA is configured: cluster ha show

This example shows that cluster HA is configured:

```
cluster1::> cluster ha show
High Availability Configured: true
```

If necessary, you can enable cluster HA by using the cluster ha modify command.

# Verifying LDAP status (ONTAP 9.2 and later)

Beginning with ONTAP 9.2, if LDAP is used by your storage virtual machines (SVMs), you must have an established LDAP connection to perform a nondisruptive upgrade. You should verify the LDAP connection before you begin the upgrade.

The task does not apply if you are upgrading from ONTAP 9.1 or earlier.

1. Check the LDAP status: ldap check -vserver vserver\_name

- 2. If the LDAP status is down, modify it: ldap client modify -client-config LDAP\_client -ldap -servers ip address
- 3. Verify that the LDAP status is up: ldap check -vserver vserver name

## **Verifying DNS server status (ONTAP 9.2 and later)**

Beginning with ONTAP 9.2 and later, you should verify the status of your Domain Name Service (DNS) server before and after performing a nondisruptive upgrade.

The task does not apply if you are upgrading from ONTAP 9.1 or earlier.

1. Check the status of your DNS servers: dns check -vserver vserver name

An up status indicates the service is running. A down status indicates that the service is not running.

- 2. If the DNS server is down, modify it: dns modify -vserver vserver\_name -domains domain\_name -name-servers name\_server\_ipaddress
- 3. Verify the status of the DNS server is up.

# Verify all LIFS are on home ports before upgrade

During a reboot, some LIFs might have been migrated to their assigned failover ports. Before and after you upgrade a cluster, you must enable and revert any LIFs that are not on their home ports.

The network interface revert command reverts a LIF that is not currently on its home port back to its home port, provided that the home port is operational. A LIF's home port is specified when the LIF is created; you can determine the home port for a LIF by using the network interface show command.

1. Display the status of all LIFs: network interface show

This example displays the status of all LIFs for a storage virtual machine (SVM).

|                 | Logical   |               | w -vserver vs0<br>Network | Current   |      |
|-----------------|-----------|---------------|---------------------------|-----------|------|
| Current Is      |           |               |                           |           |      |
| Vserver<br>Home | Interface | Admin/Oper    | Address/Mask              | Node      | Port |
|                 |           |               |                           |           |      |
| vs0             | _         |               |                           |           |      |
|                 | data001   | down/down     | 192.0.2.120/24            | node0     | e0e  |
| true            | data002   | down/down     | 192.0.2.121/24            | node0     | eOf  |
| true            | 0.0.00.00 | GG, GG        | 131.0011111, 11           | 110 000 0 | 001  |
| true            | data003   | down/down     | 192.0.2.122/24            | node0     | e2a  |
| CIUC            | data004   | down/down     | 192.0.2.123/24            | node0     | e2b  |
| true            | data005   | dorra / dorra | 192.0.2.124/24            | node0     | e0e  |
| false           | datauus   | down/down     | 192.0.2.124/24            | nodeu     | eve  |
| 6.1             | data006   | down/down     | 192.0.2.125/24            | node0     | eOf  |
| false           | data007   | down/down     | 192.0.2.126/24            | node0     | e2a  |
| false           |           |               |                           |           |      |
| false           | data008   | down/down     | 192.0.2.127/24            | node0     | e2b  |
| 8 entries w     | 1' 7      | ,             |                           |           |      |

If any LIFs appear with a Status Admin status of down or with an Is home status of false, continue with the next step.

2. Enable the data LIFs: network interface modify {-role data} -status-admin up

```
cluster1::> network interface modify {-role data} -status-admin up
8 entries were modified.
```

3. Revert LIFs to their home ports: network interface revert \*

This command reverts all LIFs back to their home ports.

```
cluster1::> network interface revert *
8 entries were acted on.
```

4. Verify that all LIFs are in their home ports: network interface show

This example shows that all LIFs for SVM vs0 are on their home ports.

| cluster1::> network interface show -vserver vs0 |           |            |                 |           |      |
|---|-----------|------------|-----------------|-----------|------|
|   | Logical   | Status     | Network         | Current   |      |
| Current Is                                      |           |            |                 |           |      |
| Vserver<br>Home                                 | Interface | Admin/Oper | Address/Mask    | Node      | Port |
|   |           |            |                 |           |      |
| vs0   |           |            |                 |           |      |
|   | data001   | up/up      | 192.0.2.120/24  | node0     | e0e  |
| true  |           |            |                 |           |      |
|   | data002   | up/up      | 192.0.2.121/24  | node0     | eOf  |
| true  | 1         | ,          | 100 0 0 100 /04 | 1 0       | ^    |
| true  | data003   | up/up      | 192.0.2.122/24  | node0     | e2a  |
| crue  | data004   | up/up      | 192.0.2.123/24  | node0     | e2b  |
| true  |           |            |                 |           |      |
|   | data005   | up/up      | 192.0.2.124/24  | node1     | e0e  |
| true  |           |            |                 |           |      |
|   | data006   | up/up      | 192.0.2.125/24  | node1     | eOf  |
| true  |           |            |                 |           |      |
|   | data007   | up/up      | 192.0.2.126/24  | node1     | e2a  |
| true  | data008   | /          | 192.0.2.127/24  | n o d o 1 | o 2h |
| true  | ualauuo   | up/up      | 192.0.2.121/24  | node1     | e2b  |
| 8 entries w                                     | 1' 7      | 1          |                 |           |      |

# Use Active IQ Config Advisor to verify there are no common configuration errors

Before you upgrade, you can use the Active IQ Config Advisor tool to check for common configuration errors.

Active IQ Config Advisor is a configuration validation and health check tool for NetApp systems. This tool can be deployed at both secure sites and nonsecure sites for data collection and system analysis.



Support for Active IQ Config Advisor is limited and is available only online.

- 1. Log in to the NetApp Support Site, and then click **TOOLS** > **Tools**.
- 2. Under Active IQ Config Advisor, click Download App.
- 3. Download, install, and run Active IQ Config Advisor by following the directions on the web page.
- 4. After running Active IQ Config Advisor, review the tool's output, and follow the recommendations that are provided to address any issues that are discovered by the tool.

# **Special considerations**

# Pre-upgrade checks

Depending on your environment, you need to consider certain factors before you start your upgrade. Get started by reviewing the table below to see what special considerations you need to consider.

| Ask yourself  | If your answer is yes, then do this  |
|---|--|
| Do I have a mixed version cluster?  | Check mixed version requirements   |
| Do I have a SAN configuration?  | Verify the SAN configuration   |
| Do I have a MetroCluster configuration?   | <ul> <li>Review specific upgrade requirements for<br/>MetroCluster configurations</li> <li>Verify networking and storage status</li> </ul> |
| Are nodes on my cluster using root-data partitioning and root-data-data-partitioning?                   | Examine upgrade considerations for root-data and root-data-data partitioning   |
| Do I have deduplicated volumes and aggregates?  | Verify you have enough free space for your deduplicated volumes and aggregates   |
| Is my cluster running SnapMirror?   | Review upgrade requirements for SnapMirror   |
|   | <ul> <li>Prepare your SnapMirror relationships for<br/>upgrade</li> </ul>  |
| Am I upgrading from ONTAP 8.3 and have load-sharing mirrors?  | Prepare all load-sharing mirrors for upgrade   |
| Am I using NetApp Storage Encryption with external key management servers?                              | Delete any existing key management server connections  |
| Do I have netgroups loaded into SVMs?   | Verify that the netgroup file is present on each node  |
| Do I have LDAP clients using SSLv3?   | Configure LDAP clients to use TLS  |
| Am I using session-oriented protocols?  | Review considerations for session-oriented protocols   |
| Is SSL FIPS mode enabled on a cluster where administrator accounts authenticate with an SSH public key? | Review requirements for SSH public keys  |
| Am I upgrading to ONTAP 9.12.1 or later and have DP-type relationships?                                 | Convert existing DP-type relationships to XDP  |

### **Mixed version ONTAP clusters**

A mixed version ONTAP cluster consists of nodes running two different major ONTAP releases for a limited time. For example, if a cluster consists of nodes running ONTAP 9.8 and 9.12.1, the cluster is a mixed version cluster. Similarly, a cluster in which nodes are running ONTAP 9.9.1 and 9.13.1 would be a mixed version cluster. NetApp supports mixed version ONTAP clusters for limited periods of time and in specific scenarios.

The following are the most common scenarios in which an ONTAP cluster will be in a mixed version state:

- · ONTAP software upgrades in large clusters
- ONTAP software upgrades required when you plan to add new nodes to a cluster

The information applies to ONTAP versions that support NetApp platforms systems, such as AFF A-Series and C-Series, ASA, and FAS, and C-series systems. The information does not apply to ONTAP cloud releases (9.x.0) such as 9.12.0.

#### Requirements for mixed version ONTAP clusters

If your cluster needs to enter a mixed ONTAP version state, you need to be aware of important requirements and restrictions.

- There cannot be more than two different major ONTAP versions in a cluster at any given time. Clusters that have nodes running with different P or D patch levels of the same ONTAP release, such as ONTAP 9.9.1P1 and 9.9.1P5, are not considered mixed version ONTAP clusters.
- While the cluster is in a mixed version state, you should not enter any commands that alter the cluster
  operation or configuration except those that are required for the upgrade or data migration process. For
  example, activities such as (but not limited to) LIF migration, planned storage failover operations, or largescale object creation or destruction should not be performed until upgrade and data migration are
  complete.
- For optimal cluster operation, the length of time that the cluster is in a mixed version state should be as short as possible. The maximum length of time a cluster can remain in a mixed version state depends on the lowest ONTAP version in the cluster.

| If the lowest version of ONTAP running in the mixed version cluster is: | Then you can remain in a mixed version state for a maximum of |  |
|---|---|--|
| ONTAP 9.8 or higher   | 90 days   |  |
| ONTAP 9.7 or lower  | 7 days  |  |

Beginning with ONTAP 9.8, a mixed version ONTAP cluster can span a maximum of 5 major releases. For
example, a mixed version ONTAP cluster could have nodes running ONTAP 9.8 and 9.12.1, or it could
have nodes running ONTAP 9.9.1 and 9.13.1. A mixed version ONTAP cluster with nodes running ONTAP
9.8 and 9.13.1 would not be supported, because that mixed version cluster spans 6 major releases.

#### Updating the ONTAP version of a large cluster

One scenario for entering a mixed version cluster state involves upgrading the ONTAP version of a cluster with multiple nodes to take advantage of the features available in later versions of ONTAP 9. When you need to upgrade the ONTAP version of a larger cluster, you will enter a mixed version cluster state for a period of time as you upgrade each node in your cluster.

#### Adding new nodes to your cluster

Another scenario for entering a mixed version cluster state involves adding new nodes to your cluster. You might add new nodes to your cluster to expand its capacity, or you might add new nodes as part of the process of completely replacing your controllers. In either case, you need to enable the migration of your data from existing controllers to the new nodes in your new system.

If you plan to add new nodes to your cluster, and those nodes require a minimum version of ONTAP that's later than the version currently running in your cluster, you need to perform any supported software upgrades on the existing nodes in your cluster before adding the new nodes.

Ideally, you would upgrade all existing nodes to the minimum version of ONTAP required by the nodes you plan to add to the cluster. However, if this is not possible because some of your existing nodes don't support the later version of ONTAP, you'll need to enter a mixed version state for a limited amount of time as part of your upgrade process. If you have nodes that do not support the minimum ONTAP version required by your new controllers, you should do the following:

1. Upgrade the nodes that do not support the minimum ONTAP version required by your new controllers to the maximum ONTAP version that they do support.

For example, if you have a FAS8000 running ONTAP 9.5 and you are adding a new C-Series platform running ONTAP 9.12.1, you should upgrade your FAS8000 to ONTAP 9.8 (which is the maximum ONTAP version it supports).

2. Add the new nodes to your cluster.

Use the ONTAP command cluster add-node -allow-mixed-version-join at the advanced privilege level to join the new nodes.

- 3. Migrate the data from any nodes that cannot be upgraded to a node running the higher ONTAP version.
- 4. Remove the unsupported nodes from the cluster.
- 5. Upgrade the remaining nodes in your cluster to the same version as the new nodes.

Optionally, upgrade the entire cluster (including your new nodes) to the latest recommended patch release of the ONTAP version running on the new nodes.

For details on data migration see:

- Create an aggregate and move volumes to the new nodes
- Setting up new iSCSI connections for SAN volume moves
- Moving volumes with encryption

# Verifying the SAN configuration

Upgrading in a SAN environment changes which paths are direct. Therefore, before performing an upgrade, you should verify that each host is configured with the correct number of direct and indirect paths, and that each host is connected to the correct LIFs.

1. On each host, verify that a sufficient number of direct and indirect paths are configured, and that each path is active.

Each host must have a path to each node in the cluster.

2. Verify that each host is connected to a LIF on each node.

You should record the list of initiators for comparison after the upgrade.

| For   | Enter  |
|-------|--|
| iSCSI | iscsi initiator show -fields igroup, initiator-name, tpgroup |
| FC    | <pre>fcp initiator show -fields igroup,wwpn,lif</pre>        |

## **MetroCluster configurations**

## Upgrade requirements for MetroCluster configurations

If you have to upgrade a MetroCluster configuration, you should be aware of some important requirements.

#### Required methods for performing major and minor upgrades of MetroCluster configurations

Patch upgrades to MetroCluster configurations can be performed with automatic non-disruptive upgrade (NDU) procedure.

Beginning with ONTAP 9.3, major upgrades to MetroCluster configurations can be performed with automatic non-disruptive upgrade (NDU) procedure. On systems running ONTAP 9.2 or earlier, major upgrades to MetroCluster configurations must be performed with the NDU procedure that is specific to MetroCluster configurations.

#### **General requirements**

· Both clusters must be running the same version of ONTAP.

You can verify the ONTAP version by using the version command.

• The MetroCluster configuration must be in either normal or switchover mode.



Upgrade in switchover mode is only supported in minor patch upgrades.

• For all configurations except two-node clusters, you can nondisruptively upgrade both clusters at the same time.

For nondisruptive upgrade in two-node clusters, the clusters must be upgraded one node at a time.

The aggregates in both clusters must not be in resyncing RAID status.

During MetroCluster healing, the mirrored aggregates are resynchronized. You can verify if the MetroCluster configuration is in this state by using the storage aggregate plex show -in -progress true command. If any aggregates are being synchronized, you should not perform an upgrade until the resynchronization is complete.

Negotiated switchover operations will fail while the upgrade is in progress.

To avoid issues with upgrade or revert operations, do not attempt an unplanned switchover during an upgrade or revert operation unless all nodes on both clusters are running the same version of ONTAP.

#### Configuration requirements for normal operation

• The source SVM LIFs must be up and located on their home nodes.

Data LIFs for the destination SVMs are not required to be up or to be on their home nodes.

- All aggregates at the local site must be online.
- All root and data volumes owned by the local cluster's SVMs must be online.

#### Configuration requirements for switchover

- All LIFs must be up and located on their home nodes.
- All aggregates must be online, except for the root aggregates at the DR site.

Root aggregates at the DR site are offline during certain phases of switchover.

• All volumes must be online.

#### Related information

Verifying networking and storage status for MetroCluster configurations

#### Verify networking and storage status for MetroCluster configurations

Before performing an upgrade in a MetroCluster configuration, you should verify the status of the LIFs, aggregates, and volumes for each cluster.

1. Verify the LIF status: network interface show

In normal operation, LIFs for source SVMs must have an admin status of up and be located on their home nodes. LIFs for destination SVMs are not required to be up or located on their home nodes. In switchover, all LIFs have an admin status of up, but they do not need to be located on their home nodes.

| cluster1::>     | network in  | terface sho | W               |             |      |
|-----------------|-------------|-------------|-----------------|-------------|------|
| 01000011,       | Logical     |             | <br>Network     | Current     |      |
| Current Is      |             |             |                 |             |      |
| Vserver<br>Home | Interface   | Admin/Oper  | Address/Mask    | Node        | Port |
|                 | <br>_       |             |                 |             |      |
| Cluster         |             |             |                 |             |      |
|                 | cluster1-a  | _           | 192.0.2.1/24    | cluster1-01 | e2a  |
| true            | cluster1-a  | 1 clus2     |                 |             | 024  |
|                 |             | _           | 192.0.2.2/24    | cluster1-01 | e2b  |
| true            |             |             |                 |             | 02.0 |
| cluster1-01     |             |             |                 |             |      |
|                 | clus_mgmt   | up/up       | 198.51.100.1/24 | cluster1-01 | e3a  |
| true            | cluster1-a  | 1 inet4 int | arclustar1      |             |      |
|                 | CIUSCELI-a  |             | 198.51.100.2/24 | cluster1-01 | e3c  |
| true            |             |             |                 |             | 630  |
|                 |             |             |                 |             |      |
| 27 entries v    | were displa | yed.        |                 |             |      |

### 2. Verify the state of the aggregates: storage aggregate show -state !online

This command displays any aggregates that are *not* online. In normal operation, all aggregates located at the local site must be online. However, if the MetroCluster configuration is in switchover, root aggregates at the disaster recovery site are permitted to be offline.

This example shows a cluster in normal operation:

```
cluster1::> storage aggregate show -state !online
There are no entries matching your query.
```

This example shows a cluster in switchover, in which the root aggregates at the disaster recovery site are offline:

| cluster1::> Aggregate Status |              | _  |    |         |   |             | RAID |
|------------------------------|--------------|----|----|---------|---|-------------|------|
| aggr0_b1 raid_dp,            | - 0в         | 0В | 0% | offline | 0 | cluster2-01 |      |
| mirror                       |              |    |    |         |   |             |      |
| degraded<br>aggr0_b2         | 0в           | 0B | 0% | offline | 0 | cluster2-02 |      |
| raid_dp,                     |              |    |    |         |   |             |      |
| degraded<br>2 entries we     | ere displaye | d. |    |         |   |             |      |

3. Verify the state of the volumes: volume show -state !online

This command displays any volumes that are *not* online.

If the MetroCluster configuration is in normal operation (it is not in switchover state), the output should show all volumes owned by the cluster's secondary SVMs (those with the SVM name appended with "-mc").

Those volumes come online only in the event of a switchover.

This example shows a cluster in normal operation, in which the volumes at the disaster recovery site are not online.

| <pre>cluster1::&gt; volume show -state !online   (volume show)</pre> |              |           |       |      |      |  |  |
|--|--------------|-----------|-------|------|------|--|--|
| Vserver  | Volume       | Aggregate | State | Type | Size |  |  |
| Available  | Used%        |           |       |      |      |  |  |
|  |              |           |       |      |      |  |  |
|  |              |           |       |      |      |  |  |
| vs2-mc   | vol1         | aggr1_b1  | _     | RW   | -    |  |  |
|  |              |           |       |      |      |  |  |
| vs2-mc   | root_vs2     | aggr0_b1  | _     | RW   | -    |  |  |
|  | 1.0          | 1 1 1     |       | D    |      |  |  |
| vs2-mc   | VOIZ         | aggr1_b1  | _     | RW   | _    |  |  |
| vs2-mc   | 17013        | aggr1 b1  | _     | RW   | _    |  |  |
|  | VO13         | aggri_bi  |       | IXW  |      |  |  |
| vs2-mc   | vol4         | aggr1 b1  | _     | RW   | _    |  |  |
|  |              |           |       |      |      |  |  |
| 5 entries  | were display | ed.       |       |      |      |  |  |

4. Verify that there are no inconsistent volumes: volume show -is-inconsistent true

If any inconsistent volumes are returned, you must contact NetApp Support before you precede with the upgrade.

#### **Related information**

Upgrade requirements for MetroCluster configurations

# Upgrade considerations for root-data partitioning and root-data-data partitioning

Root-data partitioning and root-data-data-partitioning is supported for some platform models and configurations. This partitioning capability is enabled during system initialization; it cannot be applied to existing aggregates.

For information about migrating your data to a node that is configured for root-data partitioning or root-data-data partitioning, contact your account team or partner organization.

#### **Related information**

**ONTAP** concepts

# Verify that deduplicated volumes and aggregates contain sufficient free space

Before upgrading ONTAP, you must verify that any deduplicated volumes and the aggregates that contain them have sufficient free space for the deduplication metadata. If there is insufficient free space, deduplication will be disabled when the ONTAP upgrade is completed.

Each deduplicated volume must contain at least 4% free space. Each aggregate that contains a deduplicated volume must contain at least 3% free space.

- 1. Determine which volumes are deduplicated: volume efficiency show
- 2. Determine the free space available on each volume that you identified: vol show -vserver Vserver\_name -volume volume\_name -fields volume, size, used, available, percent-used, junction-path

Each deduplicated volume must not contain more than 96% used capacity. If necessary, you can increase the sizes of any volumes that exceed this capacity.

#### Logical storage management

In this example, the percent-used field displays the percentage of used space on the deduplicated volume.:

3. Identify the free space available on each aggregate that contains a deduplicated volume: aggr show -aggregate aggregate\_name -fields aggregate, size, usedsize, availsize, percent-used

Each aggregate must not contain more than 97% used capacity. If necessary, you can increase the sizes of any aggregates that exceed this capacity.

## Disk and aggregate management

In this example, the percent-used field displays the percentage of used space on the aggregate containing the deduplicated volume (aggr\_2):

## **SnapMirror**

#### **Upgrade requirements for SnapMirror**

You must perform certain tasks to successfully upgrade a cluster that is running SnapMirror.

• If you are upgrading clusters with DP SnapMirror relationships, you must upgrade the destination cluster/nodes before you upgrade the source cluster/nodes.

 Before upgrading a cluster that is running SnapMirror, SnapMirror operations must be quiesced for each node that contains destination volumes, and each peered SVM must have a unique name across the clusters.

To prevent SnapMirror transfers from failing, you must suspend SnapMirror operations. Alternatively, you can suspend SnapMirror transfers on a particular destination volume and upgrade the owning destination node before upgrading source nodes so the SnapMirror transfers for all other destination volumes can continue. The following table describes the two options for suspending SnapMirror operations.

| Option   | Description  | Upgrade destination nodes before source nodes? |
|--|--|--|
| Suspend SnapMirror operations for the duration of the NDU (nondisruptive upgrade). | The simplest method for upgrading in a SnapMirror environment is to suspend all SnapMirror operations, perform the upgrade, and then resume the SnapMirror operations. However, no SnapMirror transfers will occur during the entire NDU. You must use this method if your cluster contains nodes that are mirroring volumes to each other.  | No, the nodes can be upgraded in any order.    |
| Suspend SnapMirror operations one destination volume at a time.                    | You can suspend SnapMirror transfers for a particular destination volume, upgrade the node (or HA pair) that contains the destination volume, upgrade the node (or HA pair) that contains the source volume, and then resume the SnapMirror transfers for the destination volume. By using this method, SnapMirror transfers for all other destination volumes can continue while the nodes that contain the original destination and source volumes are upgraded. | Yes.   |

SVM peering requires SVM names to be unique across clusters. It is best practice to name SVMs with a unique fully qualified domain name (FQDN), for example, "dataVerser.HQ" or "mirrorVserver.Offsite". Using the FQDN naming style makes it much easier to make sure of uniqueness.

#### **Related information**

**ONTAP** concepts

## Prepare SnapMirror relationships for a nondisruptive upgrade

It is recommended that you quiesce your SnapMirror operations before performing a nondisruptive upgrade of ONTAP.

#### Steps

- 1. Use the snapmirror show command to determine the destination path for each SnapMirror relationship.
- 2. For each destination volume, suspend future SnapMirror transfers:

```
snapmirror quiesce -destination-path destination
```

If there are no active transfers for the SnapMirror relationship, this command sets its status to "Quiesced". If the relationship has active transfers, the status is set to "Quiescing" until the transfer is completed, and then the status becomes "Quiesced".

This example quiesces transfers involving the destination volume "vol1" from "SVMvs0.example.com":

```
cluster1::> snapmirror quiesce -destination-path vs0.example.com:vol1
```

3. Verify that all SnapMirror relationships are quiesced:

```
snapmirror show -status !Quiesced
```

This command displays any SnapMirror relationships that are *not* quiesced.

This example shows that all SnapMirror relationships are quiesced:

```
cluster1::> snapmirror show -status !Quiesced
There are no entries matching your query.
```

4. If any SnapMirror relationships are currently being transferred, do one of the following options:

| Option  | Description   |
|---|---|
| Wait for the transfers to finish before performing the ONTAP upgrade.                                       | After each transfer finishes, the relationship changes to "Quiesced" status.  |
| Stop the transfers:  snapmirror abort -destination-path destination -h                                      | This command stops the SnapMirror transfer and restores the destination volume to the last Snapshot copy that was successfully transferred. The relationship is set to "Quiesced" status. |
| <b>Note:</b> You must use the -foreground true parameter if you are aborting load-sharing mirror transfers. |   |

#### Related information

Upgrade requirements for SnapMirror

# Prepare all load-sharing mirrors before upgrading from ONTAP 8.3

Before upgrading from ONTAP 8.3, you should move all of the load-sharing mirror source

volumes to an aggregate on the node that you will upgrade last. This ensures that loadsharing mirror destination volumes are the same or later versions of ONTAP.



You only need to perform this procedure when upgrading from ONTAP 8.3.

1. Record the locations of all load-sharing mirror source volumes.

Knowing where the load-sharing mirror source volumes came from helps facilitate returning them to their original locations after the major upgrade.

- 2. Determine the node and aggregate to which you will move the load-sharing mirror source volumes.
- 3. Move the load-sharing mirror source volumes to the node and aggregate by using the volume move start command.

## Delete existing external key management server connections before upgrading

If you are using NetApp Storage Encryption (NSE) on ONTAP 9.2 or earlier and upgrading to ONTAP 9.3 or later, you must use the command line interface (CLI) to delete any existing external key management (KMIP) server connections before performing the upgrade.

1. Verify that the NSE drives are unlocked, open, and set to the default manufacture secure ID 0x0:

```
storage encryption disk show -disk*
```

2. Enter the advanced privilege mode:

```
set -privilege advanced
```

- 3. Use the default manufacture secure ID 0x0 to assign the FIPS key to the self-encrypting disks (SEDs): storage encryption disk modify -fips-key-id 0x0 -disk \*
- 4. Verify that assigning the FIPS key to all disks is complete: storage encryption disk show-status
- 5. Verify that the mode for all disks is set to data: storage encryption disk show
- 6. View the configured KMIP servers: security key-manager show
- 7. Delete the configured KMIP servers: security key-manager delete -address kmip\_ip\_address
- 8. Delete the external key manager configuration: security key-manager delete-kmip-config



This step does not remove the NSE certificates.

After the upgrade is complete, you must reconfigure the KMIP server connections.

#### **Related information**

Reconfiguring KMIP server connections after upgrading to ONTAP 9.3 or later

## Verifying that the netgroup file is present on all nodes

If you have loaded netgroups into storage virtual machines (SVMs), before you upgrade or revert, you must verify that the netgroup file is present on each node. A missing netgroup file on a node can cause an upgrade or revert to fail.

NFS management contains more information about netgroups and loading them from a URI.

- 1. Set the privilege level to advanced: set -privilege advanced
- 2. Display the netgroup status for each SVM: vserver services netgroup status
- 3. Verify that for each SVM, each node shows the same netgroup file hash value: vserver services name-service netgroup status

If this is the case, you can skip the next step and proceed with the upgrade or revert. Otherwise, proceed to the next step.

4. On any one node of the cluster, manually load the netgroup file: vserver services netgroup load -vserver vserver name -source uri

This command downloads the netgroup file on all nodes. If a netgroup file already exists on a node, it is overwritten.

## Configure LDAP clients to use TLS for highest security

Before upgrading to the target ONTAP release, you must configure LDAP clients using SSLv3 for secure communications with LDAP servers to use TLS. SSL will not be available after the upgrade.

By default, LDAP communications between client and server applications are not encrypted. You must disallow the use of SSL and enforce the use of TLS.

- 1. Verify that the LDAP servers in your environment support TLS.
  - If they do not, do not proceed. You should upgrade your LDAP servers to a version that supports TLS.
- 2. Check which ONTAP LDAP client configurations have LDAP over SSL/TLS enabled: vserver services name-service ldap client show
  - If there are none, you can skip the remaining steps. However, you should consider using LDAP over TLS for better security.
- 3. For each LDAP client configuration, disallow SSL to enforce the use of TLS: vserver services nameservice ldap client modify -vserver vserver\_name -client-config ldap client config name -allow-ssl false
- 4. Verify that the use of SSL is no longer allowed for any LDAP clients: vserver services nameservice ldap client show

#### Related information

NFS management

## Considerations for session-oriented protocols

Clusters and session-oriented protocols might cause adverse effects on clients and applications in certain areas during upgrades.

If you are using session-oriented protocols, consider the following:

• SMB

If you serve continuously available (CA) shares with SMBv3, you can use the automated nondisruptive upgrade method (with System Manager or the CLI), and no disruption is experienced by the client.

If you are serving shares with SMBv1 or SMBv2, or non-CA shares with SMBv3, client sessions are disrupted during upgrade takeover and reboot operations. You should direct users to end their sessions before you upgrade.

Hyper-V and SQL Server over SMB support nondisruptive operations (NDOs). If you configured a Hyper-V or SQL Server over SMB solution, the application servers and the contained virtual machines or databases remain online and provide continuous availability during the ONTAP upgrade.

• NFSv4.x

NFSv4.x clients will automatically recover from connection losses experienced during the upgrade using normal NFSv4.x recovery procedures. Applications might experience a temporary I/O delay during this process.

NDMP

State is lost and the client user must retry the operation.

Backups and restores

State is lost and the client user must retry the operation.



Do not initiate a backup or restore during or immediately before an upgrade. Doing so might result in data loss.

Applications (for example, Oracle or Exchange)

Effects depend on the applications. For timeout-based applications, you might be able to change the timeout setting to longer than the ONTAP reboot time to minimize adverse effects.

# Verify SSH host key algorithm support before upgrade

If SSL FIPS mode is enabled on a cluster where administrator accounts authenticate with an SSH public key, you must ensure that the host key algorithm is supported on the target release before upgrading ONTAP.

Unresolved directive in upgrade/considerations-authenticate-ssh-public-key-fips-concept.adoc - include:: include/supported-ssh-key-types.adoc[]

Existing SSH public key accounts without the supported key algorithms must be reconfigured with a supported

key type before enabling upgrading, or administrator authentication will fail.

Learn more about enabling SSH public key accounts.

## Convert an existing DP-type relationship to XDP

You can easily convert an existing DP-type relationship to XDP to take advantage of version-flexible SnapMirror.

#### About this task

- If you are upgrading to ONTAP 9.12.1 or later, you must convert DP-type relationships to XDP before upgrading. ONTAP 9.12.1 and later does not support DP-type relationships.
- SnapMirror does not automatically convert existing DP-type relationships to XDP. To convert the relationship, you need to break and delete the existing relationship, create a new XDP relationship, and resync the relationship. For background information, see XDP replaces DP as the SnapMirror default.
- When planning your conversion, you should be aware that background preparation and the data warehousing phase of an XDP SnapMirror relationship can take a long time. It is not uncommon to see the SnapMirror relationship reporting the status "preparing" for an extended time period.



After you convert a SnapMirror relationship type from DP to XDP, space-related settings, such as autosize and space guarantee are no longer replicated to the destination.

#### Steps

1. From the destination cluster, ensure that the SnapMirror relationship is type DP, that the mirror state is SnapMirrored, the relationship status is Idle, and the relationship is healthy:

snapmirror show -destination-path SVM:volume|cluster://SVM/volume

The following example shows the output from the snapmirror show command:

```
cluster dst::>snapmirror show -destination-path svm backup:volA dst
Source Path: svm1:volA
Destination Path: svm backup:volA dst
Relationship Type: DP
SnapMirror Schedule: -
Tries Limit: -
Throttle (KB/sec): unlimited
Mirror State: Snapmirrored
Relationship Status: Idle
Transfer Snapshot: -
Snapshot Progress: -
Total Progress: -
Snapshot Checkpoint: -
Newest Snapshot: snapmirror.10af643c-32d1-11e3-954b-
123478563412 2147484682.2014-06-27 100026
Newest Snapshot Timestamp: 06/27 10:00:55
Exported Snapshot: snapmirror.10af643c-32d1-11e3-954b-
123478563412 2147484682.2014-06-27 100026
Exported Snapshot Timestamp: 06/27 10:00:55
Healthy: true
```



You might find it helpful to retain a copy of the snapmirror show command output to keep track existing of the relationship settings.

2. From the source and the destination volumes, ensure that both volumes have a common Snapshot copy:

volume snapshot show -vserver SVM -volume volume

The following example shows the volume snapshot show output for the souce and the destination volumes:

```
cluster src:> volume snapshot show -vserver vsm1 -volume volA
---Blocks---
Vserver Volume Snapshot State Size Total% Used%
svm1 volA
weekly.2014-06-09 0736 valid 76KB 0% 28%
weekly.2014-06-16 1305 valid 80KB 0% 29%
daily.2014-06-26 0842 valid 76KB 0% 28%
hourly.2014-06-26 1205 valid 72KB 0% 27%
hourly.2014-06-26 1305 valid 72KB 0% 27%
hourly.2014-06-26_1405 valid 76KB 0% 28%
hourly.2014-06-26 1505 valid 72KB 0% 27%
hourly.2014-06-26 1605 valid 72KB 0% 27%
daily.2014-06-27 0921 valid 60KB 0% 24%
hourly.2014-06-27 0921 valid 76KB 0% 28%
snapmirror.10af643c-32d1-11e3-954b-123478563412 2147484682.2014-06-
27 100026
valid 44KB 0% 19%
11 entries were displayed.
cluster dest:> volume snapshot show -vserver svm backup -volume volA dst
---Blocks---
Vserver Volume Snapshot State Size Total% Used%
_____
svm backup volA dst
weekly.2014-06-09 0736 valid 76KB 0% 30%
weekly.2014-06-16 1305 valid 80KB 0% 31%
daily.2014-06-26 0842 valid 76KB 0% 30%
hourly.2014-06-26 1205 valid 72KB 0% 29%
hourly.2014-06-26 1305 valid 72KB 0% 29%
hourly.2014-06-26 1405 valid 76KB 0% 30%
hourly.2014-06-26 1505 valid 72KB 0% 29%
hourly.2014-06-26 1605 valid 72KB 0% 29%
daily.2014-06-27 0921 valid 60KB 0% 25%
hourly.2014-06-27 0921 valid 76KB 0% 30%
snapmirror.10af643c-32d1-11e3-954b-123478563412 2147484682.2014-06-
27 100026
```

3. To ensure scheduled updates will not run during the conversion, quiesce the existing DP-type relationship:

```
snapmirror quiesce -source-path SVM:volume|cluster://SVM/volume, ...
-destination-path SVM:volume|cluster://SVM/volume, ...
```

For complete command syntax, see the man page.



You must run this command from the destination SVM or the destination cluster.

The following example quiesces the relationship between the source volume volA on svm1 and the destination volume volA\_dst on svm\_backup:

cluster\_dst::> snapmirror quiesce -destination-path svm\_backup:volA\_dst

4. Break the existing DP-type relationship:

```
snapmirror break -destination-path SVM:volume|cluster://SVM/volume, ...
```

For complete command syntax, see the man page.



You must run this command from the destination SVM or the destination cluster.

The following example breaks the relationship between the source volume volA on svm1 and the destination volume volA dst on svm backup:

```
cluster_dst::> snapmirror break -destination-path svm_backup:volA_dst
```

5. If automatic deletion of Snapshot copies is enabled on the destination volume, disable it:

volume snapshot autodelete modify -vserver SVM -volume volume -enabled false

The following example disables Snapshot copy autodelete on the destination volume vola dst:

cluster\_dst::> volume snapshot autodelete modify -vserver svm\_backup
-volume volA\_dst -enabled false

Delete the existing DP-type relationship:

snapmirror delete -destination-path SVM:volume|cluster://SVM/volume, ...

For complete command syntax, see the man page.



You must run this command from the destination SVM or the destination cluster.

The following example deletes the relationship between the source volume volA on svm1 and the destination volume volA dst on svm backup:

```
cluster_dst::> snapmirror delete -destination-path svm_backup:volA_dst
```

7. You can use the output you retained from the snapmirror show command to create the new XDP-type

#### relationship:

snapmirror create -source-path  $SVM:volume \mid cluster://SVM/volume$ , ... -destination -path  $SVM:volume \mid cluster://SVM/volume$ , ... -type XDP -schedule schedule -policy policy

The new relationship must use the same source and destination volume. For complete command syntax, see the man page.



You must run this command from the destination SVM or the destination cluster.

The following example creates a SnapMirror DR relationship between the source volume volA on svm1 and the destination volume volA dst on svm backup using the default MirrorAllSnapshots policy:

```
cluster_dst::> snapmirror create -source-path svm1:volA -destination
-path svm_backup:volA_dst
-type XDP -schedule my_daily -policy MirrorAllSnapshots
```

8. Resync the source and destination volumes:

```
snapmirror resync -source-path SVM:volume|cluster://SVM/volume, ... -destination
-path SVM:volume|cluster://SVM/volume, ...
```

To improve resync time, you can use the <code>-quick-resync</code> option, but you should be aware that storage efficiency savings can be lost. For complete command syntax, see the man page: SnapMirror resync command.



You must run this command from the destination SVM or the destination cluster. Although resync does not require a baseline transfer, it can be time-consuming. You might want to run the resync in off-peak hours.

The following example resyncs the relationship between the source volume volA on svm1 and the destination volume volA dst on svm backup:

```
cluster_dst::> snapmirror resync -source-path svm1:volA -destination
-path svm_backup:volA_dst
```

9. If you disabled automatic deletion of Snapshot copies, reenable it:

volume snapshot autodelete modify -vserver SVM -volume volume -enabled true

#### After you finish

- 1. Use the snapmirror show command to verify that the SnapMirror relationship was created. For complete command syntax, see the man page.
- 2. Once the SnapMirror XDP destination volume begins updating Snapshot copies as defined by the SnapMirror policy, you can use the output of snapmirror list-destinations command from the source cluster to display the new SnapMirror XDP relationship.

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