

# Jenni Coleman

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🔄 [github.com/jmcoleman](https://github.com/jmcoleman)

📁 [jmcoleman.github.io/Portfolio](https://jmcoleman.github.io/Portfolio)

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## FULL STACK SOFTWARE ENGINEER

Product Development · Technical Product Management · Agile Practitioner

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### Key Accomplishments

- Released 38 health benefits dashboards as part of 6-person product team at Fortune 50 company.
- Led team that streamlined the data consumption and aggregation that powers analytical capabilities for product recognized by Black Book research as #1 MACRA and MIPS Technology solution.
- Managed distributed teams developing ambulatory solutions on .NET stack, contributing to the \$10M consulting division annual revenue stream.

### Core Competencies

- Full-Stack Solution Development
- Agile Development, Scrum / Scrumban
- Data Analysis / Data Warehousing
- Business Intelligence / Analytics
- Teamwork
- Customer Focus
- Modern Technologies
- Business Requirements / User Stories
- Product Ownership / Business Analysis
- Healthcare IT Data
- Leadership
- Collaboration

### Technologies

- Jira, TFS, MS Project, SharePoint, Confluence, Trello
- MERN stack (MongoDB, Express.js, React.js, Node.js)
- JavaScript, HTML5, CSS3, jQuery, Bootstrap, Materialize, Responsive Design, Handlebars
- REST APIs, JSON, XML, Firebase, Java, JSP
- Azure, Heroku, GitHub Pages
- VS Code, Sublime Text, Visual Studio, Git, Perforce, Bash
- MySQL, SQL Server, SSIS, SSRS
- C#, WPF, VB, ASP.NET
- Postman, Redux, Balsamiq
- Power BI, Tableau, MS Office, Google Docs

### Applications Built

- Chatkit social media site
- React clicky application
- Word game with animations
- JavaScript Digital Economy Trivia with timers
- Train Scheduler using Moment.js
- GIF search app utilizing a Restful API
- Playlist selection app using the Spotify API
- Accounting Interfaces for ledgers/refunds

## Professional Experience

**Pyramid Consulting**, Alpharetta, GA

***Analytics Portfolio Manager at Anthem, Consultant***

**2018 - Current**

- Served as product owner, collaborating with the business and IT delivery teams to release new dashboards focused on telehealth and clinical value. Participated in all agile ceremonies.
- Translated high-level strategy and product direction into epics and user stories; prioritized in the product backlog and within sprint plans. Performed backlog grooming with team.
- Secured funding for initiatives ranging from \$600K-\$1M. Created business cases and collaborated with IT to determine level of effort, costs and timelines.

**SPH Analytics**, Alpharetta, GA

***Sr. Director, Product – Enterprise Data***

**2015 - 2018**

- Enriched 16 provider and payer data feeds. Collapsed to a common, uniform structure resulting in streamlined data ingestion and processing. Improved data refresh rates to within 24 hours.
- Led the design of the data migration from Oracle to SQL server, retaining all trait data within industry look back periods to mitigate the cost of additional client extractions.
- Established 100+ data quality rule checks that improve the accuracy and integrity of incoming data.
- Facilitated 10 education sessions that prepared internal teams for new releases.

**QSI | NextGen Healthcare**, Atlanta, GA

***Technical Consulting Manager***

**2006 - 2015**

- Led a 7-person billable team that developed .NET/SQL solutions for clients and provided training. Gathered requirements, scoped quotes, and partnered to deliver solutions.
- Solved a patient outreach and care gap closure application to improve compliance, costs and engagement for high-risk and at-risk populations. Released on quarterly cadence. Used agile practices.
- Taught a client-facing technical reporting class biannually, included creation of training materials.
- Performed complex healthcare data conversions into NextGen EHR and Practice Management.
- Promoted from Sr. Consultant to Supervisor to Team Lead prior to becoming Manager in 2011.

**Aderant (formerly Solution 6 North America and Novient)**, Atlanta, GA

***Software Engineer, Lead***

**2001 - 2006**

- Designed and developed search engines and graphical resource staffing views for IIS web application implementing MVC design pattern using Java, JavaScript and JSP.
- Converted web application from IIS to Tomcat to reduce TCO for clients. Delivered early.
- Performed SQL Server development (tables, indexes, views, stored procedures, functions, triggers), unit tested and integrated into controllers and UI to deliver functionality.
- Developed components to synchronize project tasks and resources with MS Project Server API and appointment bookings with Microsoft Outlook using CDOEX on .NET.

**Clarus Corporation (now Epicor)**, Suwanee, GA

***Development Manager***

**1997 - 2000**

- Led development and maintenance of Expense Accounting product for 4-6 member team over several releases. Developed application install and upgrade logic.
- Managed a matrixed, cross-disciplinary team that connected ERP systems to eMarket using Level 8 Geneva and BizTalk messaging. ERP systems included SAP, PeopleSoft, Great Plains and Geac.
- Rectified pre-existing data anomalies for invoice entry and payments on SQL Server.
- Started as Sr. Software Engineer and promoted to Manager in 1998.

## Education

**Georgia Institute of Technology** | Atlanta, GA

**Georgia State University** | Atlanta, GA

**Clemson University** | Clemson, SC

*Bootcamp Full Stack Web Development (2018)*

*MS in Computer Information Systems (1996)*

*BS in Computer Science (1991)*

## Certifications

- Pragmatic Marketing Certified (PMC-III) – Foundations, Focus, Build
- Certified Scrum Master® (CSM)