

Partner Directory Instructions for New and Existing Partners

BUILD AND UPDATE YOUR COMPANY PROFILE

The [Zendesk Partner Directory](#) hosts the profiles of our Premier and GSI partners. To have your company published in the directory, please follow the steps outlined.

Create a New Profile

1. **Create** an account on our [Marketplace Portal](#).
2. **Fill-in** your organization details, Marketplace Profile, and contact information.
3. **Submit** after you've filled out all fields and agreed to the terms and privacy policy.
4. **Invite** any users from your team.

Note: once your profile is submitted, it will be queued for publishing and live within five business days. You will be contacted for any necessary updates.

Update an Existing Profile

Current users: log into the [Marketplace Portal](#) and update fields as necessary.

New users:

- request an invite from a teammate, or
- create an account on the [Marketplace Portal](#) (do not fill out any organization details) and email partners@zendesk.com to add you to your company's profile.

Name	Email	Role
Andreas Gernæs	agernæs@zendesk.com	-
Anurag Singh	ansingh@zendesk.com	-
Bao Pham	bapham@zendesk.com	-