

JULIO MENESES

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Profile

A Computer Engineer candidate with a proven track record of repairing, researching, testing and producing precision components and systems. Experienced in troubleshooting and resolving issues with computer systems and internet networks. Focused with an in-depth understanding of designing, developing and maintaining electrical systems and components to required specifications. Seeking a position with a leading company in the electronics industry that offers a challenging career, and room for growth.

Education

DeVry College of New York, New York, NY

Bachelor of Technology, Computer Engineering Technology

GPA: 3.6, Dean's List: Summer 2012, Fall 2013, Spring 2014, Fall 2014, Spring 2015

Graduated: Oct 2015

Advanced Training: .NET Developer (BruteForce Solutions), 2015, Google Technical Support Fundamentals Certification, 2018

Professional Skills

Software

- Multisim
- Matlab
- LogixPro
- Quartus II
- TutorTims
- Microsoft Office
- Eclipse (Java)
- Microsoft Visual Studio
- Code warrior

Hardware

- Circuitry Design
- AC/DC Analysis
- Programmable Logic Controllers
- Microcontroller
- Repair/Replacement
- Soldering and Assembly
- Oscilloscope, Multi-meter

Programing

- JAVA
- C,C++,C#
- Python
- ASP.NET
- ADO.NET
- Assembly Language
- Ladder Logic
- Linux Fedora
- Windows

Relevant Professional Experience

Altice, Jericho, NY

November 2015-July 2018

Technical Support Specialist

- Provides the highest quality customer service while guiding and educating customers through troubleshooting procedures.
- Inspects signal levels of phone and internet services to ensure properly operating equipment.
- Executed client requests, resolving an average of 50 tickets per day.

Uni-Data IT & Communications, Queens, NY

May 2015-November 2015

IT Help Desk, Computer Setup and Repair

- Provide technical support to investment banking business units, such as Goldman Sachs, JP Morgan, Prudential and Bloomberg as it relates to service request and install move add change requests.
- Consult with client management in regards to service request to address business needs and opportunities.
- Acts as an expert technical resource to the client, staff and service management in all phases of the development and implementation process for services.

Tottenville High School, Staten Island, NY

June 2010 – June 2012

Equipment Technician, IT Department

- Executed client requests, resolving an average of 40 tickets per week.
- Leader of four person team supporting 4000+ users in education setting.
- Installed, diagnosed, troubleshot, and repaired computer hardware and software.

Other Professional Experience

Rite Aid Pharmacy , Queens, NY

April 2013- November 2015

Cashier, Inventory Control Clerk, Material Handler

- Handle client purchases; Provide excellent service to customer.
- Maintain proper inventory levels; Merchandise and stock shelves.
- Manage all shipments and deliveries.