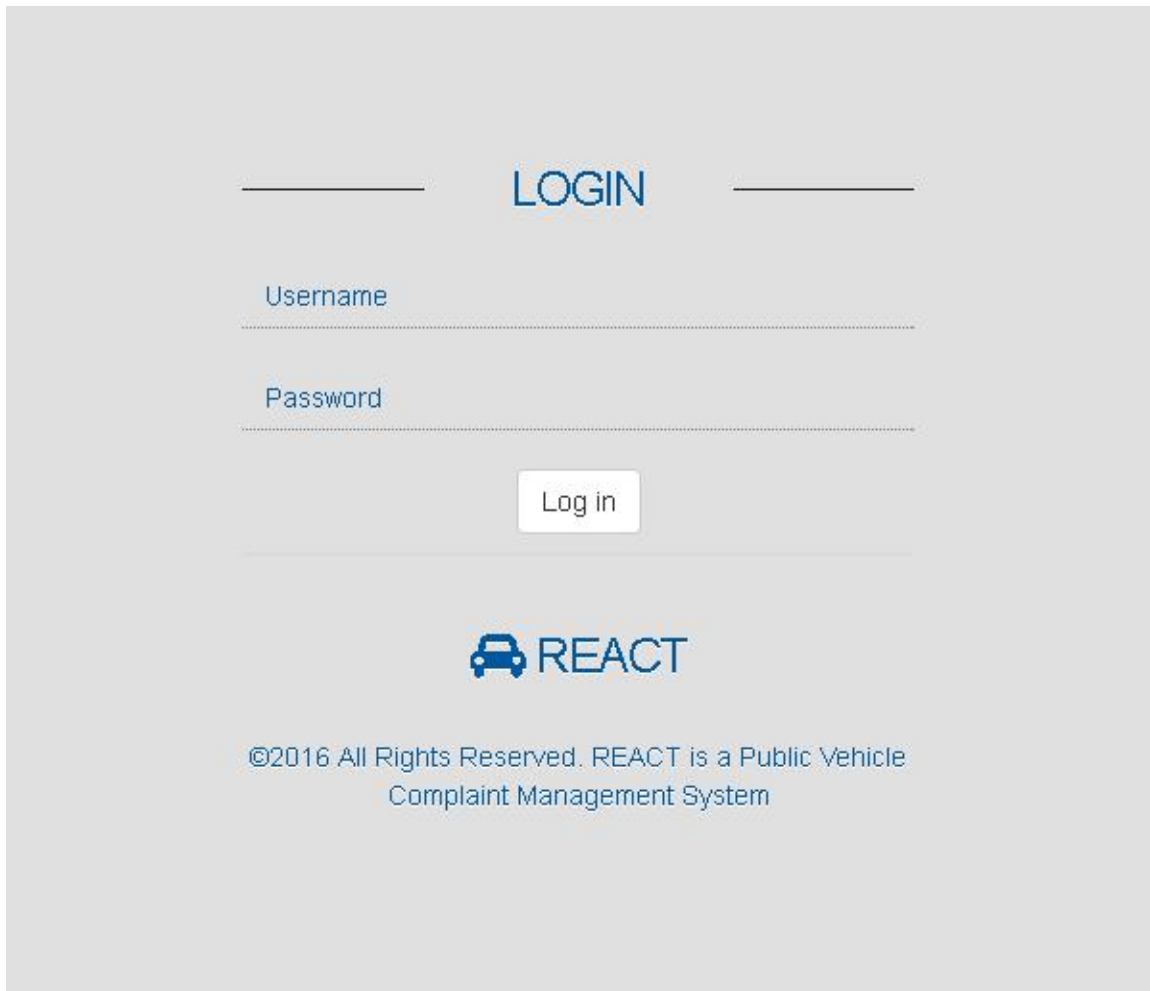


SUPER ADMIN USER MANUAL

LOGIN PAGE

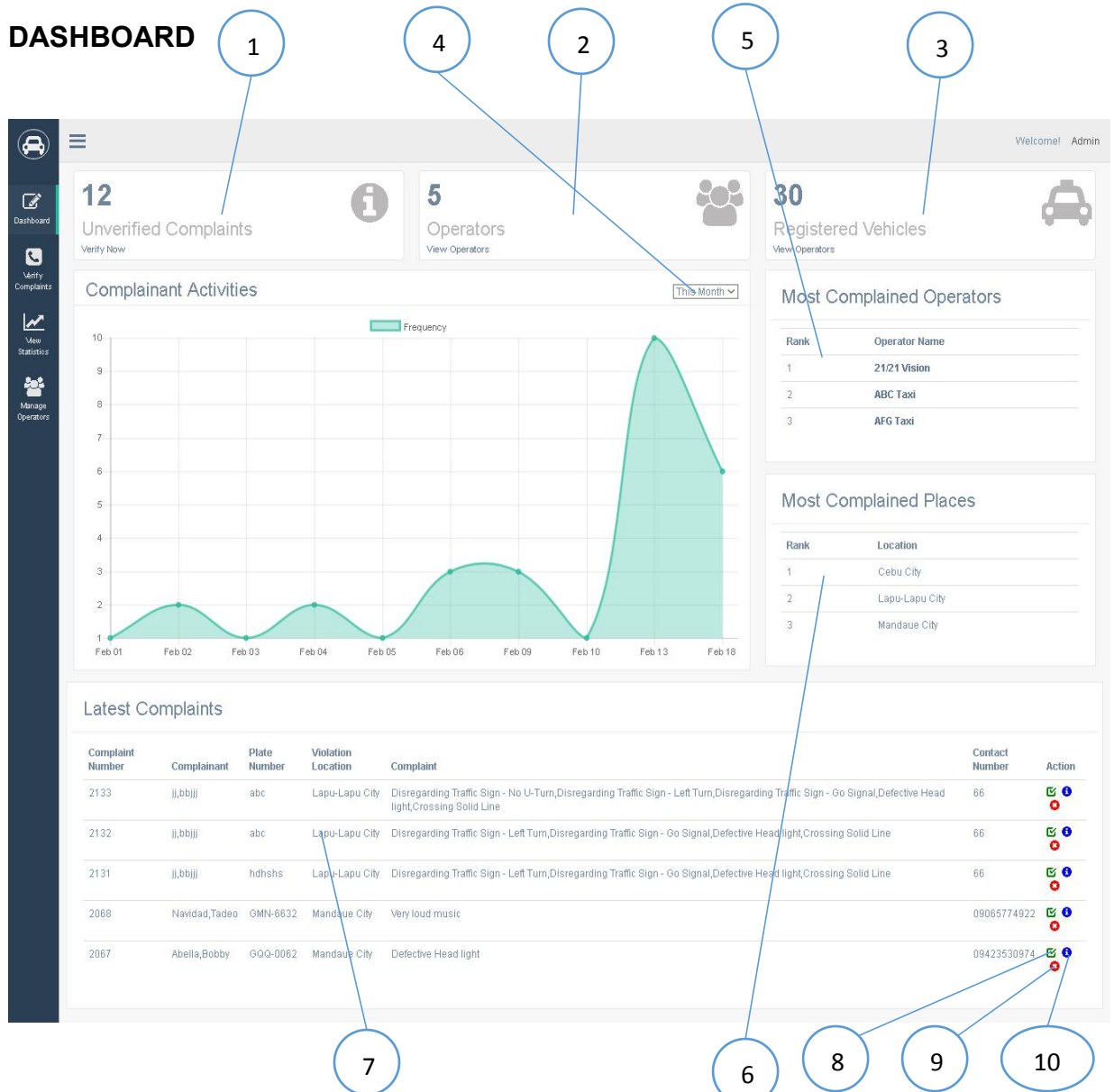


The screenshot shows a login page with a light gray background. At the top center, the word "LOGIN" is displayed in blue, flanked by two horizontal lines. Below this, there are two input fields: "Username" and "Password", both with blue text and dotted lines indicating where to enter text. A white "Log in" button is centered below the password field. At the bottom, the "REACT" logo (a blue car icon followed by the word "REACT") is centered. Below the logo, the copyright notice "©2016 All Rights Reserved. REACT is a Public Vehicle Complaint Management System" is displayed in blue text.

Username: admin

Password: admin

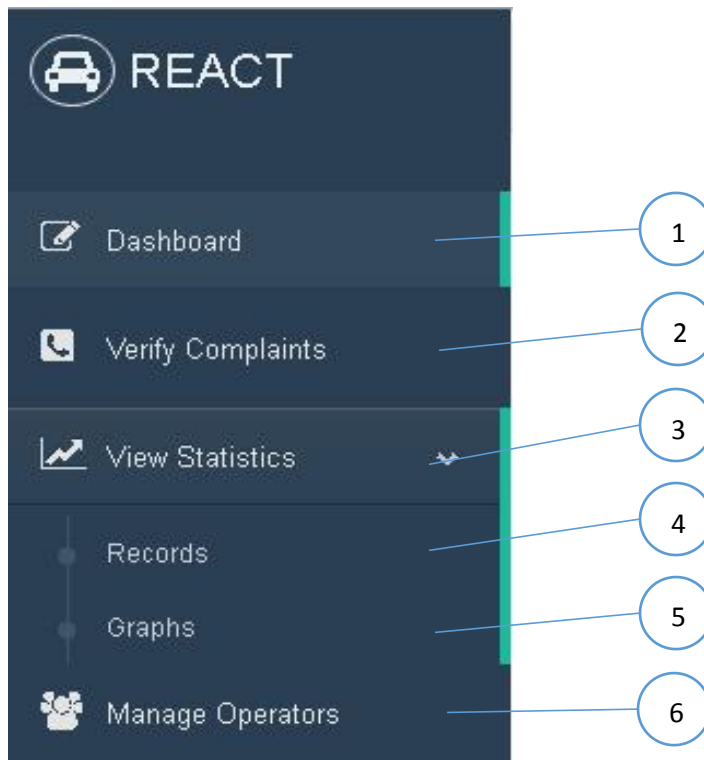
DASHBOARD



1. Displays unverified complaints of vehicles without operators, click to manage unverified complaints.
2. Displays all registered operators in the system, click to manage operators.
3. Displays all registered vehicles of operators.
4. Displays graphical complaint frequency by month, week and day.
5. Displays the most complained public vehicle operators.
6. Displays the locations with the most public vehicle complaints.
7. Displays the latest complaints.
8. Click to verify complaint.
9. Click to delete complaint.

10. Click to view complaint information.

SIDE NAVIGATION PANEL



1. Dashboard Tab – Click to display dash board page (default).
2. Verify Complaints Tab – Click to displays verify complaints page.
3. View Statistics Tab – Click to Show the drop-down tabs: Records and Graphs tab.
4. Records tab – Click to display complaint records in detailed statistical interpretation.
5. Graphs tab – Click to displays detailed statistical graph representation of complaints.
6. Manage Operators – Click to displays manage operators page to manage all existing operators.

VERIFY COMPLAINTS

The screenshot shows a web application titled 'Verify Complaints'. On the left is a dark sidebar with icons for Dashboard, Verify Complaints (highlighted), View Statistics, and Manage Operators. The main content area has a header with a welcome message and 'Admin' user. Below the header, there's a 'Show 10 entries' dropdown (callout 1) and a search bar (callout 2). The main part of the page is a table with columns: Complaint Number, Complainant, Plate Number, Violation Location, Complaint, Contact Number, and Action. The table contains 9 rows of complaint data. The 'Action' column for each row has three icons: a green checkmark (callout 3), a blue information icon (callout 4), and a red delete icon (callout 5). At the bottom of the table, there's a pagination bar with 'Previous', '1', and 'Next' buttons (callouts 6 and 7). The status 'Showing 1 to 9 of 9 entries' is also visible.

Complaint Number	Complainant	Plate Number	Violation Location	Complaint	Contact Number	Action
1004	Tufiacao, Kent	GHU-9061	Mandaue City	Reckless Driving, Disregarding Traffic Sign - Stop signal	09785647852	[Checkmark] [Info] [Delete]
1010	Pesudas, Chris	GAA-9992	Mandaue City	Very loud music, Smoking ban	09427779081	[Checkmark] [Info] [Delete]
2061	Dueñas, Scott	GYI-6677	Cebu City	Reckless Driving	09457895675	[Checkmark] [Info] [Delete]
2063	Alejandro, Cesario	GUU-9977	Cebu City	Overcharging	09726754988	[Checkmark] [Info] [Delete]
2064	Solas, Alvar	GRE-1289	Cebu City	No discount given for students & seniors, Very loud music	09865463483	[Checkmark] [Info] [Delete]
2065	Rillo, Leandro	GBC-9082	Mandaue City	Disregarding Traffic Sign - Stop signal	09067854893	[Checkmark] [Info] [Delete]
2066	Montenegro, Dalton	GOI-1169	Cebu City	Overcharging	09423530579	[Checkmark] [Info] [Delete]
2067	Abella, Bobby	GQQ-0062	Mandaue City	Defective Head light	09423530974	[Checkmark] [Info] [Delete]
2068	Navidad, Tadeo	GMN-6632	Mandaue City	Very loud music	09065774922	[Checkmark] [Info] [Delete]

1. Click to choose desired number of entries
2. Type in to search complaint data
3. Click to verify complaint.
4. Click to display complaint information.
5. Click to delete unverified complaint.
6. Click to go to previous page..
7. Click to go to next table page.

COMPLAINT DETAILS

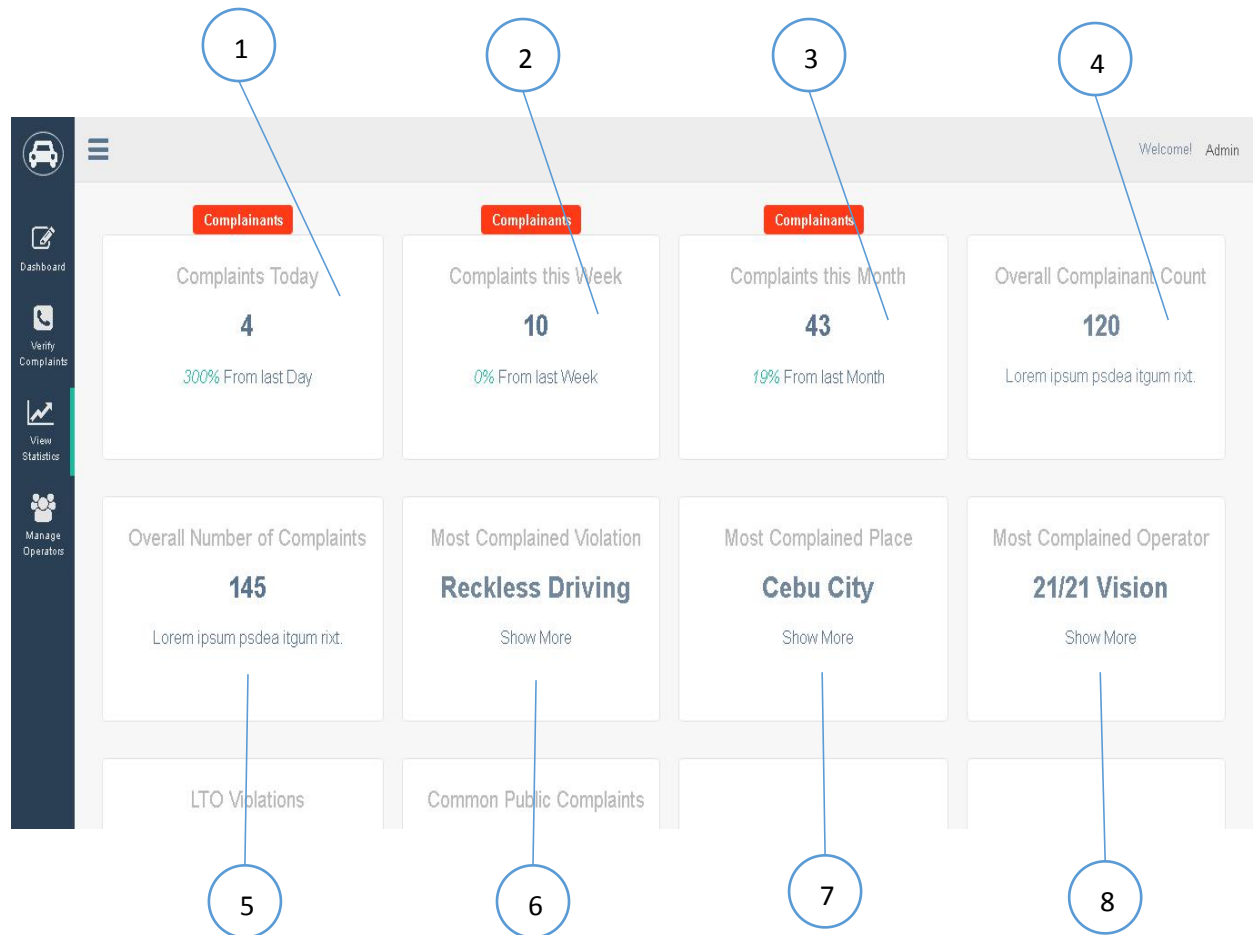
The screenshot shows a web application interface for 'Complaint Details'. At the top, there is a header bar with a hamburger menu icon on the left and 'Welcome! Admin' with a dropdown arrow on the right. Below the header, the page title 'Complaint Details' is displayed. The main content area contains a table with the following information:

Complaint Number:	1004
Plate Number:	GHU-9061
Violation Location:	Mandaue City
Time:	Jan 21 2017 12:00 PM
Complaint:	Reckless Driving,Disregarding Traffic Sign - Stop signal
Other Complaint:	None
Complainant:	Tuñacao,Kent
Contact Number:	09785647852
Address of Complainant:	Ticgahon, Lapu-Lapu

Below the table, there are three buttons: a green 'Verify' button, an orange 'Delete' button, and a red 'Back' button. Three numbered callouts are present below the buttons: callout 1 points to the 'Verify' button, callout 2 points to the 'Delete' button, and callout 3 points to the 'Back' button.

1. Click to verify unverified complaint.
2. Click to delete unverified complaint.
3. Click to return to previous page (Verify Complaints page).

VIEW STATISTICS: RECORDS



1. Click label to display number of complaints/complainants today.
2. Click label to display number of complaints/complainants this week.
3. Click label to display number of complaints/complainants this month.
4. Displays the total number of complainants.
5. Displays the total number of complaints received.
6. Displays the most complained Violation.
7. Displays the most complained city location.
8. Displays the most complained public vehicle operator.

VIEW STATISTICS: GRAPHS



1. Click to show complaints by time graph (default)
2. Click to show complaints by type graph.
3. Click to show complaints by place graph.
4. Click to show complaints by operator graph.
5. Click to show complaints by complainant graph.
6. Click to show complaints by LTO violation graph.
7. Click to show complaints by common public violations graph.
8. Click to manipulate graph by day, hour and month.

MANAGE OPERATORS

The screenshot shows a web application interface for managing operators. The interface includes a sidebar with navigation links: Dashboard, Verify Complaints, View Statistics, and Manage Operators (highlighted). The main content area is titled 'Manage Operators' and features a table of operator data. The table has columns for Operator Name, Email, Contact Number, Address, Number of Vehicles, Deleted status, and Action. The 'Action' column contains edit and delete icons. A search bar is located above the table, and a table pagination control is at the bottom right. Numbered callouts (1-7) point to specific UI elements: 1 points to the 'Show 10 entries' dropdown, 2 points to the 'Add Operator' button, 3 points to the search bar, 4 points to the edit icon, 5 points to the delete icon, 6 points to the 'Previous' pagination button, and 7 points to the 'Next' pagination button.

1

4

5

3

2

6

7

Dashboard

Verify Complaints

View Statistics

Manage Operators

Welcome! Admin

Add Operator

Search:

Show 10 entries

Operator Name	Email	Contact Number	Address	Number of Vehicles	Deleted	Action
21/21 Vision	21v@gmail.com	3875555	Cebu City	10	No	
ABC Taxi	abcTaxi@gmail.com	0324548717	Mandaue City	5	No	
admin1231	asdasd@gmail.com	12321312	qweq	0	Yes	
AFG Taxi	Taxi_AFG@gmail.com	0324551399	Mandaue City	5	No	
Agerto Taxi	AgertoTaxi@gmail.com	09235367682	Mandaue City	5	No	
Basic Taxi	BasicTaxi@gmail.com	032352777	Mandaue City	5	No	

Showing 1 to 6 of 6 entries

Previous Next

1. Click to choose desired number of entries.
2. Click to add new operator.
3. Type to search desired operator data.
4. Click to edit operator.
5. Click to delete operator.
6. Click to go to previous table page.
7. Click to go to next table page.

EDIT OPERATOR

The screenshot shows a web interface for editing operator details. At the top, there is a header bar with a hamburger menu icon on the left, and 'Welcome!' and 'Admin' with a dropdown arrow on the right. Below the header, the title 'Operator Details' is centered. The form contains five input fields, each with a label and an asterisk indicating it is required: 'Company Name *' with the value '21/21 Vision', 'Email *' with '21v@gmail.com', 'Password' with '*****', 'Contact Number *' with '3875555', and 'Address *' with 'Cebu City'. At the bottom of the form, there are two buttons: an orange 'Update' button and a red 'Back' button. Below the 'Update' button, a blue circle containing the number '1' has a line pointing to the button. Similarly, below the 'Back' button, a blue circle containing the number '2' has a line pointing to the button.

Operator Details

Company Name * 21/21 Vision

Email * 21v@gmail.com

Password *****

Contact Number * 3875555

Address * Cebu City

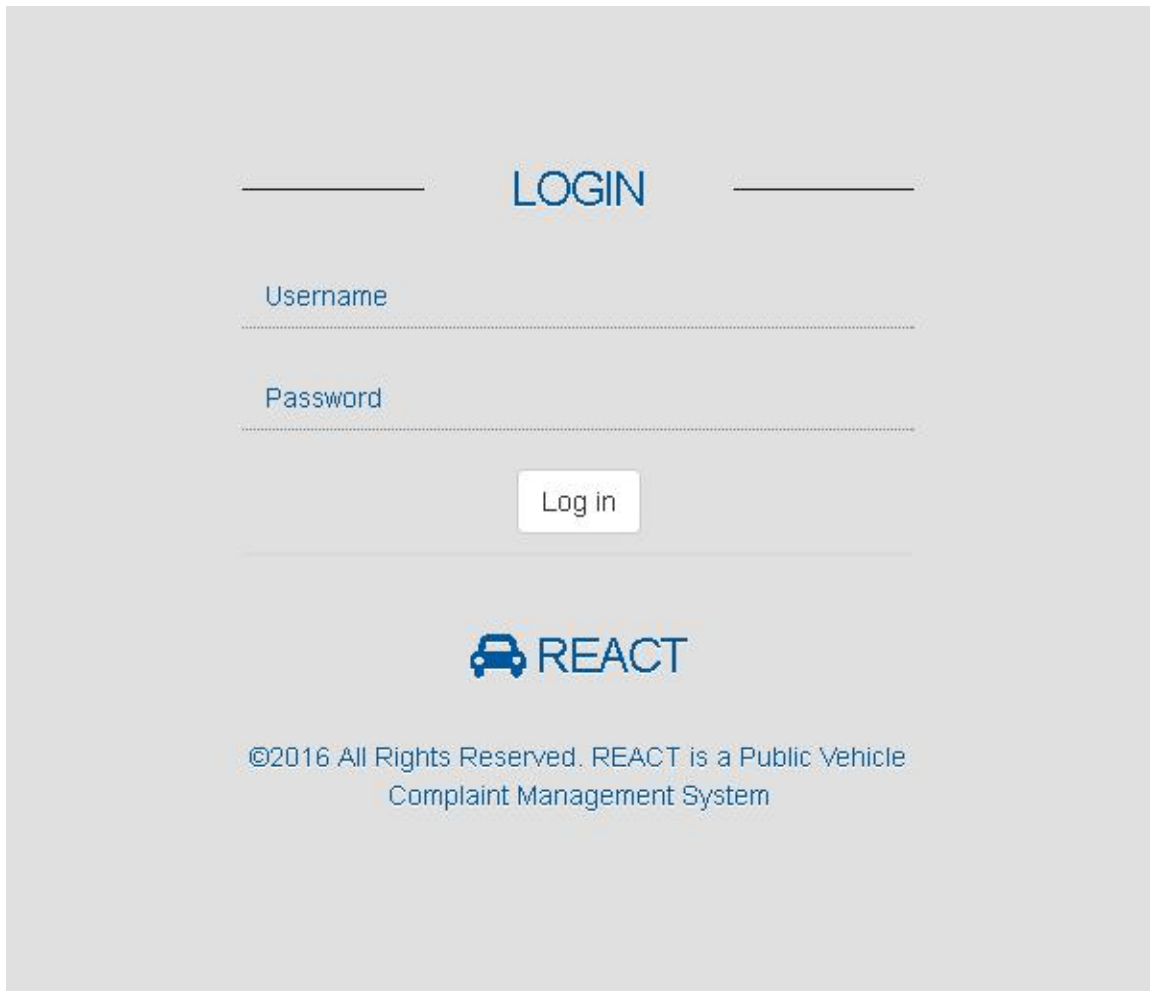
Update Back

1 2

1. Click to update operator details.
2. Click to go back to previous page. (Manage operators)

OPERATOR USER MANUAL

LOGIN PAGE


The image shows a login page for the REACT system. At the top, the word "LOGIN" is centered in blue, flanked by horizontal lines. Below this, there are two input fields: "Username" and "Password", each with a dotted line underneath. A "Log in" button is centered below the password field. At the bottom, the REACT logo (a blue car icon followed by the word "REACT") is displayed. Below the logo, the copyright notice "©2016 All Rights Reserved. REACT is a Public Vehicle Complaint Management System" is shown in blue text.

LOGIN

Username

Password

Log in

 REACT

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Complaint Management System

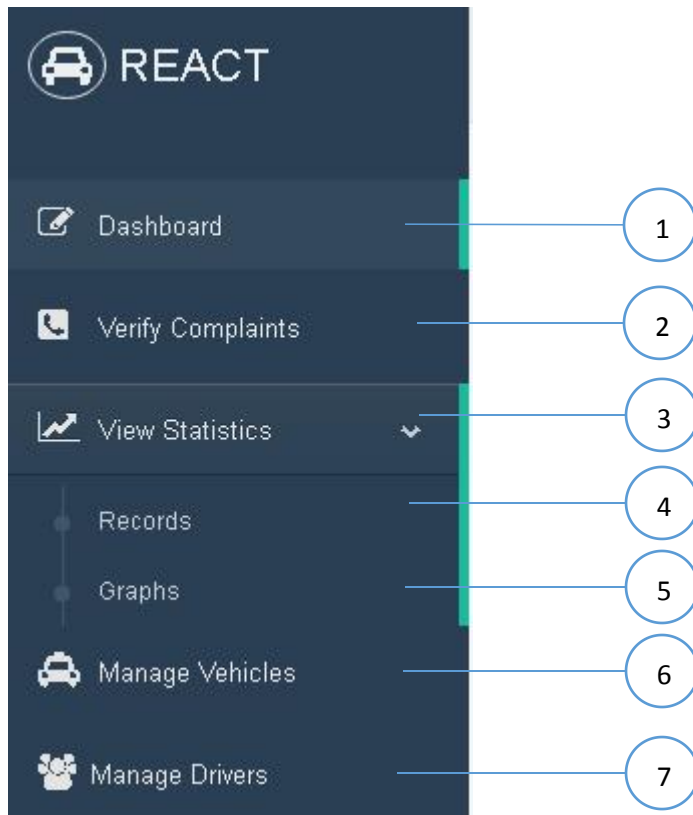
To obtain an operator account, approach admin to be registered in the system.

DASHBOARD



1. Displays unverified complaints.
2. Displays number of registered drivers..
3. Displays number of registered vehicles
4. Displays complaint activities frequency by, can be filtered by yesterday, today, this week, last week, this month and last month.
5. Displays latest complaints.
6. Displays most complained places.
7. Displays most complained vehicles.




SIDE PANEL NAVIGATION



1. Click to display dashboard (default)
2. Click to display verify complaints page.
3. Click to show drop-down statistics tabs: records and graphs.
4. Click to display records statistics page.
5. Click to display graphs statistic page.
6. Click to display manage vehicles page.
7. Click to display manage drivers page.

VERIFY COMPLAINTS

The screenshot shows a web application interface for managing complaints. A dark sidebar on the left contains navigation icons and labels: 'Dashboard', 'Verify Complaints' (highlighted), 'View Statistics', 'Manage Vehicles', and 'Manage Drivers'. The main content area is titled 'Verify Complaints' and includes a 'Show 10 entries' dropdown (callout 1) and a search bar (callout 2). Below the search bar is a table with the following columns: 'Complaint Number', 'Complainant', 'Plate Number', 'Violation Location', 'Complaint', 'Contact Number', and 'Action'. A single row of data is displayed: Complaint Number 1001, Complainant Gula, JM, Plate Number YLR-243, Violation Location Cebu City, Complaint Smoking ban, Very loud music, and Contact Number 09238206454. The 'Action' column for this row contains three icons: a green checkmark (callout 3), a blue magnifying glass (callout 4), and a red 'X' (callout 5). Below the table, it says 'Showing 1 to 1 of 1 entries' and 'Previous 1 Next' (callout 6). At the bottom right, there are 'Previous' (callout 6) and 'Next' (callout 7) pagination links.

Complaint Number	Complainant	Plate Number	Violation Location	Complaint	Contact Number	Action
1001	Gula, JM	YLR-243	Cebu City	Smoking ban, Very loud music	09238206454	  

1. Displays number of desired entries to be shown below.
2. Type in to search complaint data.
3. Click to verify complaint.
4. Click to show complaint information details.
5. Click to remove complaint.
6. Click to go to previous table page.
7. Click to go to next table page.

COMPLAINT DETAILS

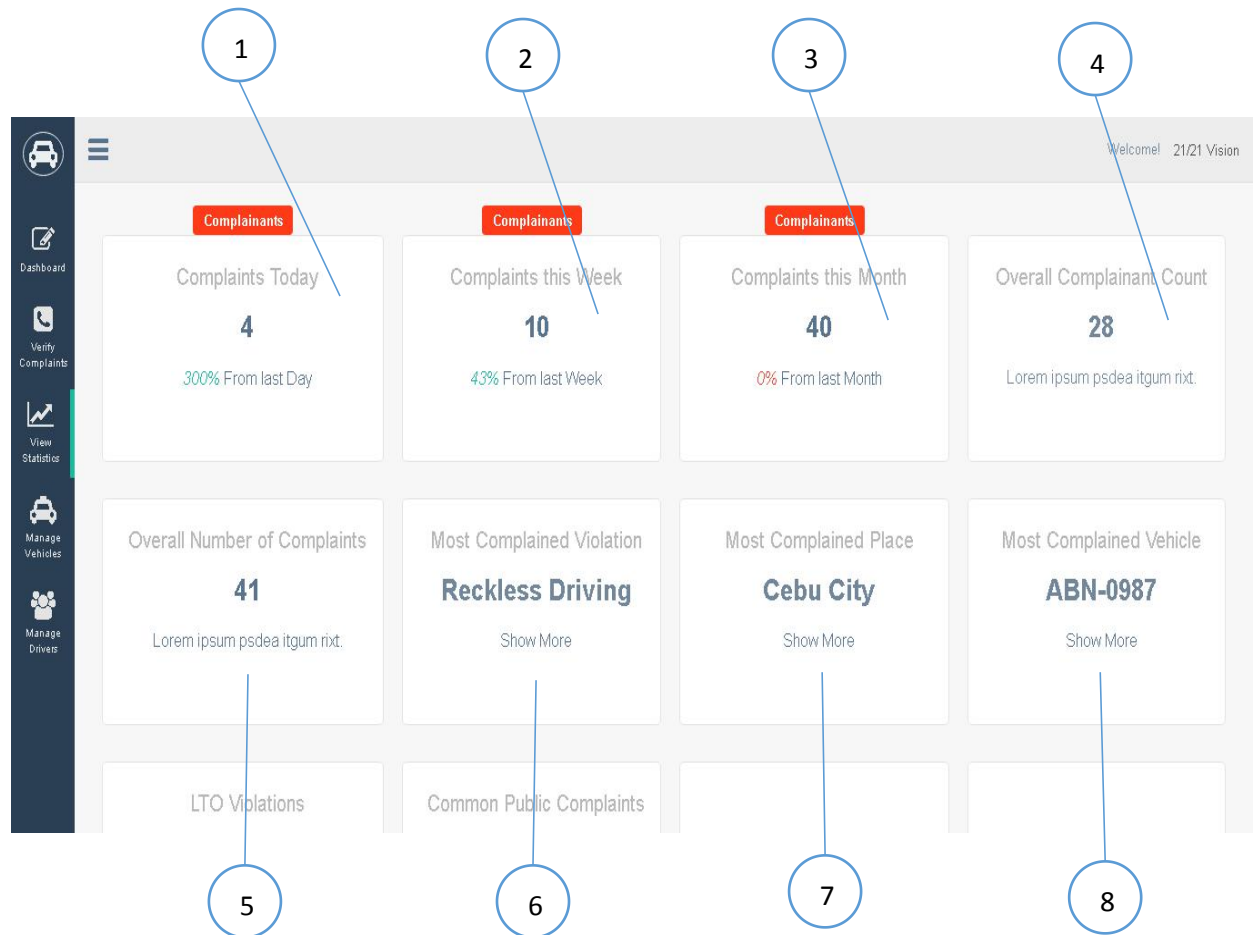
The screenshot shows a web application interface for 'Complaint Details'. On the left is a dark blue sidebar with icons and labels for 'Dashboard', 'Verify Complaints', 'View Statistics', 'Manage Vehicles', and 'Manage Drivers'. The top right corner displays 'Welcome! 21/21 Vision'. The main content area is titled 'Complaint Details' and contains a table with the following information:

Complaint Number:	1001
Plate Number:	YLR-243
Violation Location:	Cebu City
Time:	Feb 22 2017 08:11 PM
Complaint:	Smoking ban, Very loud music
Other Complaint:	None
Complainant:	Gula, JM
Contact Number:	09238206454
Address of Complainant:	Lapu Lapu

Below the table are three buttons: a green 'Verify' button, an orange 'Delete' button, and a red 'Back' button. Three numbered callouts are present: '1' points to the 'Verify' button, '2' points to the 'Delete' button, and '3' points to the 'Back' button.

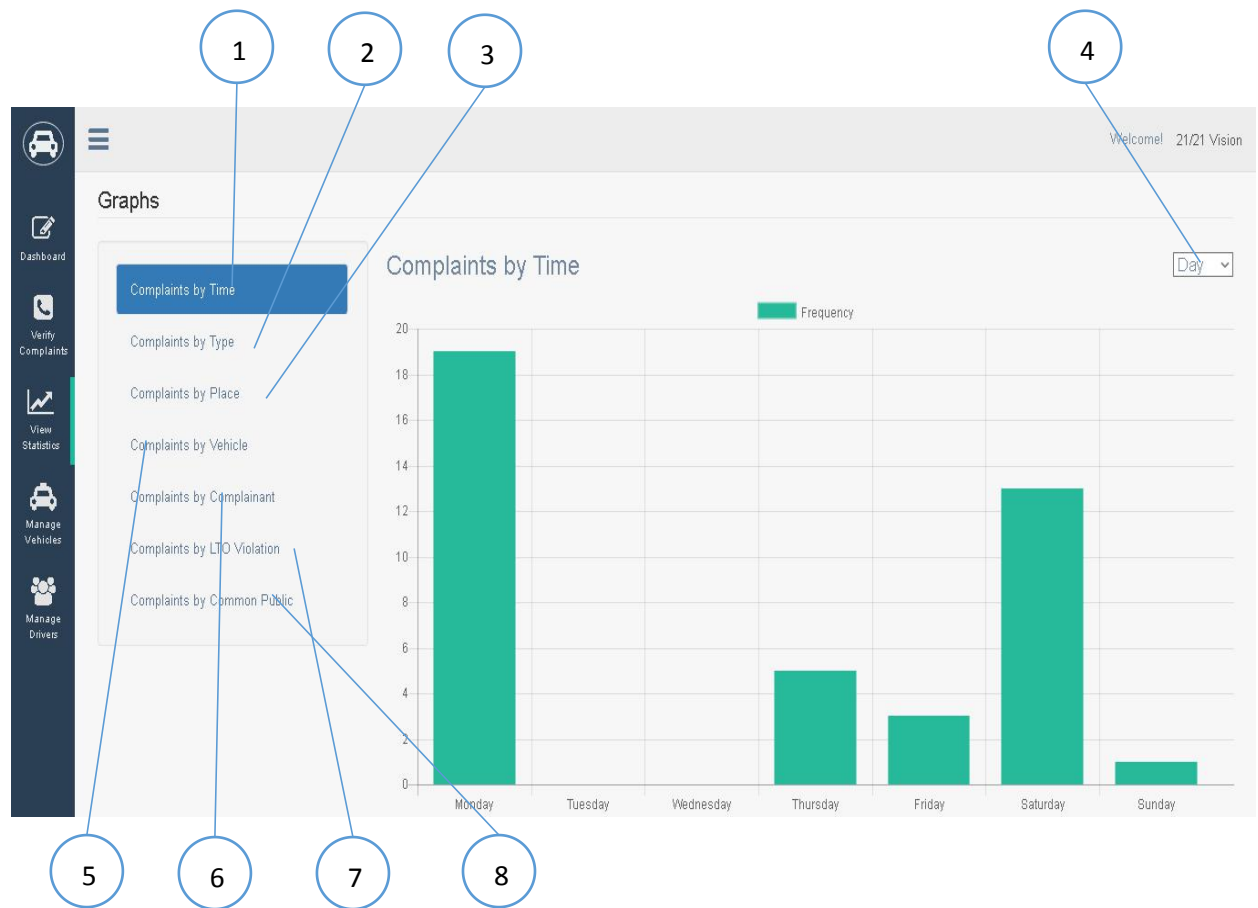
1. Click to verify complaint.
2. Click to delete complaint.
3. Click to redirect to previous page.

VIEW STATISTICS: RECORDS



1. Click label to display number of complaints/complainants today.
2. Click label to display number of complaints/complainants this week.
3. Click label to display number of complaints/complainants this month.
4. Displays the total number of complainants.
5. Displays the total number of complaints received.
6. Displays the most complained Violation.
7. Displays the most complained city location.
8. Displays the most complained public vehicle operator.

VIEW STATISTICS: GRAPHS



1. Click to display complaints by time graph (default).
2. Click to display complaints by type graph.
3. Click to display complaints by place graph.
4. Click to change filter by day, hour or month.
5. Click to display complaints by vehicle graph.
6. Click to display complaints by complainant graph.
7. Click to display complaints by LTO violation graph.
8. Click to display complaints by common public violations graph.

MANAGE VEHICLES

The screenshot shows the 'Manage Vehicles' page. On the left is a dark sidebar with icons for Dashboard, Verify Complaints, View Statistics, Manage Vehicles (highlighted), and Manage Drivers. The main content area has a header with a hamburger menu, a title 'Manage Vehicles', and a 'Welcome! 21/21 Vision' message with an 'Add Vehicle' button. Below the header, there's a 'Show 10 entries' dropdown (callout 1) and a 'Search:' input field (callout 5). The table has columns: Plate Number, Type, Driver, and Action. The Action column contains three icons: a diamond with a plus (callout 2), a diamond with a minus (callout 3), and a red X (callout 4). The table lists 10 vehicles, all of type 'Jeepney'. At the bottom, there's a pagination bar with 'Showing 1 to 10 of 10 entries', 'Previous' (callout 7), and 'Next' (callout 8) buttons.

Plate Number	Type	Driver	Action
ABN-0987	Jeepney	García, Santiago	
ABN-7898	Jeepney	Domingo, Trevin	
ABN-9617	Jeepney	Acuesta, Paxton	
FDS-1211	Jeepney	None	
FDS-1222	Jeepney	None	
TST-1231	Jeepney	None	
TST-1234	Jeepney	None	
VCX-1456	Jeepney	None	
YGK-313	Jeepney	Ardiente, Kent	
YLR-243	Jeepney	Jamisola, Jhungie	

1. Click to show desired number of vehicle entries.
2. Click to assign driver to vehicle.
3. Click to unassign driver to vehicle.
4. Click to remove vehicle.
5. Click to search data inside table.
6. Click to add vehicle.
7. Click to go to previous table page.
8. Click to go to next table page.

ADD VEHICLE

The image shows a mobile application interface for adding a vehicle. The form is titled "Add Vehicle" and has a close button (X) in the top right corner. It contains two input fields: a text field labeled "Enter Plate Number" and a dropdown menu currently showing "Jeepney". A green "Submit" button is located at the bottom right. Four numbered callouts are present: 1 points to the "Enter Plate Number" field, 2 points to the close button, 3 points to the "Jeepney" dropdown, and 4 points to the "Submit" button.

1. Type in vehicle plate number.
2. Click to cancel operation,
3. Click to choose vehicle type between jeepney or taxi.
4. Click to submit add vehicle information.

MANAGE DRIVERS

The screenshot shows the 'Manage Drivers' page in a web application. The interface includes a sidebar with navigation links: Dashboard, Verify Complaints, View Statistics, Manage Vehicles, and Manage Drivers. The main content area has a header with a welcome message and a date. Below the header is a table of drivers with columns for License Number, Last Name, First Name, Contact Number, Address, Active status, and Action. The table contains 5 entries. A search bar is located above the table. A 'Show 10 entries' dropdown is at the top left of the table. An 'Add Driver' button is in the top right. A pagination bar at the bottom right shows 'Previous', '1', and 'Next'.

1. Click to choose desired number of driver entries.

2. Click to edit driver information.

3. Click to remove driver.

4. Type in to search driver information.

5. Click to add driver.

6. Click to go to previous table page.

7. Click to go to next table page.

License Number	Last Name	First Name	Contact Number	Address	Active	Action
A11-15-002340	Garcia	Santiago	09423530577	Bankal, Lapu-Lapu City	Yes	Edit Delete
B12-16-002341	Domingo	Trevin	09433530579	Lahug, Cebu City	Yes	Edit Delete
C13-17-002342	Acuesta	Paxton	09433530578	Busay, Cebu City	Yes	Edit Delete
D14-18-002343	Ardiente	Kent	09453530580	Bankal, Lapu-Lapu City	Yes	Edit Delete
E15-19-002344	Jamisola	Jhungie	09463530581	Saac, Lapu-Lapu City	Yes	Edit Delete

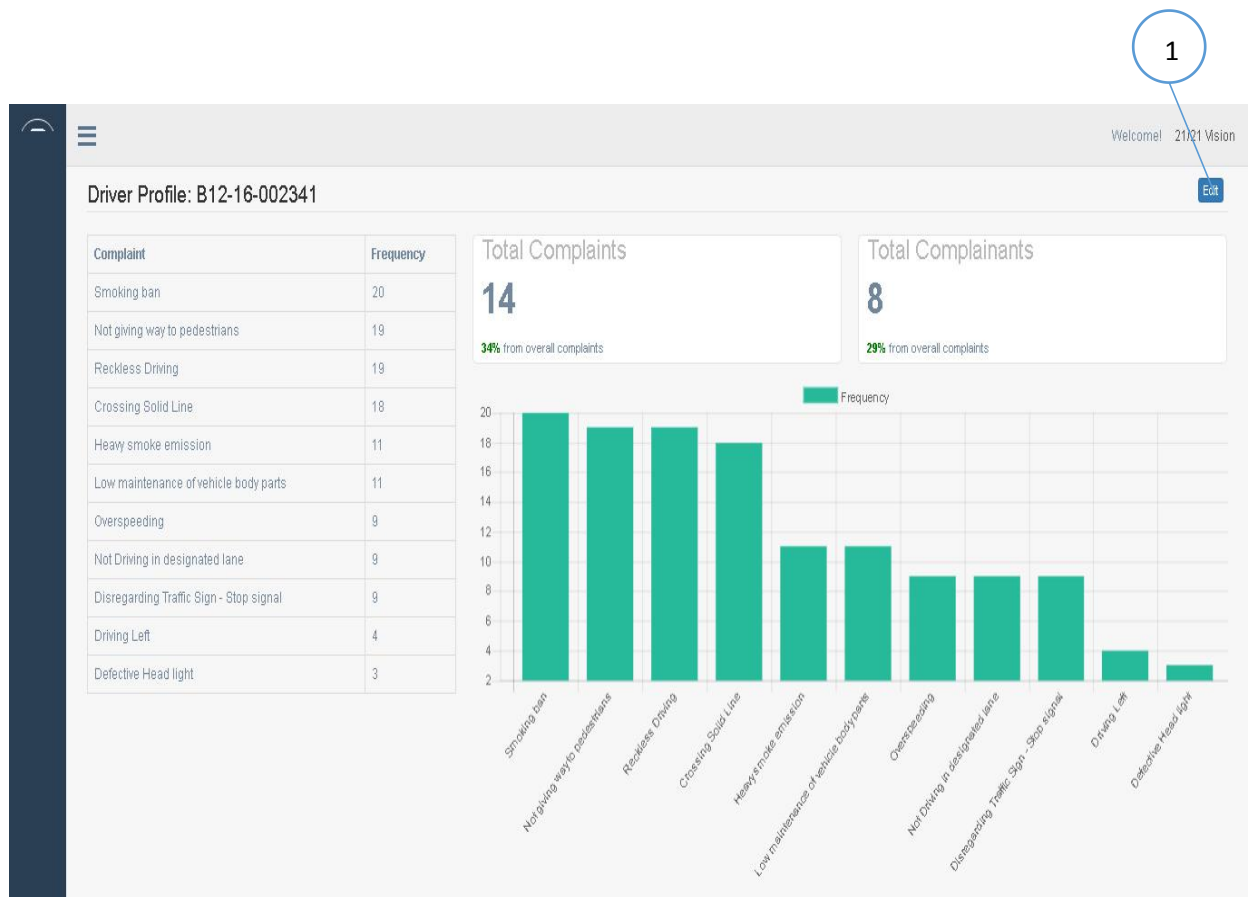
1. Click to choose desired number of driver entries.
2. Click to edit driver information.
3. Click to remove driver.
4. Type in to search driver information.
5. Click to add driver.
6. Click to go to previous table page.
7. Click to go to next table page.

ADD DRIVER

The screenshot shows a web application interface for adding a driver. On the left is a dark blue sidebar with icons and labels: a car icon, a hamburger menu, 'Dashboard', 'Verify Complaints', 'View Statistics', 'Manage Vehicles', and 'Manage Drivers'. The main content area has a light gray header with a 'Welcome!' and '21/21 Vision' on the right. Below the header is the 'Add Driver' title. The form contains five input fields: 'License Number *', 'Last Name *', 'First Name *', 'Contact Number *', and 'Address *'. At the bottom of the form are two buttons: a green 'Submit' button and a red 'Back' button. Numbered callouts point to the following elements: 1. License Number input field, 2. Last Name input field, 3. First Name input field, 4. Contact Number input field, 5. Address input field, 6. Submit button, and 7. Back button.

1. Input driver license.
2. Input driver last name.
3. Input driver last name
4. Input driver contact number.
5. Input driver address.
6. Click to submit add driver information.
7. Click to go back previous page.

DRIVER RECORDS



1. Click to edit driver information.

EDIT DRIVER

The screenshot shows a web application interface for managing drivers. On the left is a dark blue sidebar with icons and labels for 'Dashboard', 'Verify Complaints', 'View Statistics', 'Manage Vehicles', and 'Manage Drivers'. The top header is light gray with a 'Welcome! 21/21 Vision' message on the right. The main content area is titled 'Add Driver' and contains a form with the following fields: 'License Number *' (A11-15-002340), 'Last Name *' (Garcia), 'First Name *' (Santiago), 'Contact Number *' (09423530577), and 'Address *' (Bankal, Lapu-Lapu City). Below the form are two buttons: an orange 'Update' button and a red 'Back' button. Two blue circles with numbers '1' and '2' are positioned below the buttons, with lines connecting them to the 'Update' and 'Back' buttons respectively.

1

2

1. Click to update driver information.
2. Click to discard changes and return to previous page.