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# JAMES HOLDING

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## SKILLS

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Oracle HCM – JIRA – Confluence  
Zephyr – qTest – Tosca – HPALM  
JavaScript – jQuery – HTML5 – CSS  
Bootstrap – SQL – Python  
PowerPlan Accounting Software  
Microsoft Office Suite – Salesforce  
Software Implementation  
Software Testing Management  
Quality Assurance  
Asset Lifecycle Management Software

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## EDUCATION

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### ECONOMICS / UNIVERSITY OF MIAMI

Coral Gables, FL December 2017  
Minor: Entrepreneurship

### UNITED STATES MARINE CORPS ENGINEERING SCHOOL

Camp Lejeune, NC January 2009

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## EXPERIENCE

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### SENIOR APPLICATION DEVELOPMENT ANALYST/ ACCENTURE

July 2019 – Present Atlanta, Ga

As Test Coordinator/Sr. Application Dev Analyst for an Oracle Cloud HCM and OBI implementation, I provide functional expertise and knowledge of existing business practices while acting as a transformation agent to facilitate effective software implementation and identifying process, reporting and data analysis improvement.

- Design, implement and maintain the project software development reporting system, procedures and integration with multiple platforms such as, JIRA, Smartsheet, Zephyr and excel.
- Plan, develop and deploy the process for extracting and migrating security roles from HCM to IDCS into Oracle Business Intelligence.
- Develop Security Role HCM extracts including SQL queries and Fast Formulas
- Provide daily and project milestone reports on testing and development progress to leadership and key stakeholders.
- Awarded a certificate of recognition by Accenture leadership for impactful contributions to the project.

### IMPLEMENTATION SPECIALIST / POWERPLAN INC

May 2018 – July 2019 Atlanta, GA

- Collaborated with customers to create implementation plans, tailoring each step to the customer's identifiable needs and financial procedures.
- Performed defect triage and resolution throughout the implementation process and participated in development QA for product upgrades and enhancements.
- Streamline the implementation process by creating and modifying software test scripts and procedures that can be utilized more effectively among clients.
- Create and present project status reports to clients' executive management teams, as to provide clarity on matters regarding the implementation.
- Maintain comprehensive awareness and understanding of appropriate regulatory and internal policies and client specific financial processes.

### ACCOUNT MANAGER / LAN TEC

Aug 2014 – Aug 2015 Marathon, FL

- Actively managed 40 client accounts for maintenance and service requests while strengthening business relationships by surpassing client expectations.
- Investigated and resolved issues with client equipment and operations.
- Maintained an organized system of operations by a taking proactive approach to maintain acceptable inventory levels, equipment operation and anticipating potential inefficiencies.
- Provided hands-on training and providing solutions for commercial kitchen equipment operation.

### RESEARCH TECHNICIAN / FLORIDA FISH AND WILDLIFE

Aug 2013 – Aug 2014 Marathon, FL

- Developed research project using 3 years of quantitative and qualitative data to be used in published scientific literature to understand and mitigate potential losses to \$47M lobster fishery.
- Extracted, analyzed and cataloged 2000+ data facts to create reports containing numerical data, graphs and tables to predict future resource economic management strategies and support state legislation.
- Assisted scientists in designing and executing govt. sponsored experiments on the use of pesticides and their effects on the local lobster population.

### COMBAT ENGINEER SERGEANT / UNITED STATES MARINE CORPS

Aug 2008 – Aug 2012

- Executed combat readiness, productivity, and effectiveness training to subordinate marines, a 30 marine infantry platoon, and members of foreign militaries (Spanish, Djiboutian Defense Force and Afghan National Army).
- Observed, analyzed and interpreted trends in enemy activity while creating a successful proactive strategy in our operations.
- Directly responsible for well-being and actions of 8 team members and \$500,000+ of equipment.
- Meritoriously promoted for leadership while acting as platoon leader.