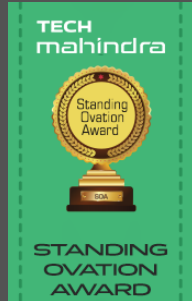# NARAYANA

P R O J E C T   M A N A G E R

P R O F I L E

Certified SAFe Agilist and Scrum Master with 6 Years of Experience and 14 Years of I.T experience, Dedicated to Enhancing Team Efficiency and Cost Reduction. Proficient in Facilitating 3 Scrum Teams.

C O N T A C T

☎ +91-9108053678

✉ narayana12.kn@gmail.com

⌖ Bengaluru, India

C E R T I F I C A T I O N S

- SAFe Aglie Certified
- Certified Scrum Master
- Prince2 in Project Management

S O F T   S K I L L S

- Project Management Skills
- Risk Management
- Negotiation
- Critical Thinking
- Coaching

M A N A G E M E N T   T O O L S

- Azure DevOps
- JIRA/ Confluence

C L O U D

- Microsoft Azure
- Salesforce

D A T A B A S E   &   C O D E

- SQL Server/ ORACLE
- Python

E X P E R I E N C E

PROJECT MANAGER/ SCRUM MASTER

Tech Mahindra - EY

2021 - Present

- Experienced Scrum Master Facilitating 3 Scrum Teams and Cross-Tribe
- Successfully Coached New SMs and Trained Global Teams , Resulting in Early Project Delivery and Reduced Process Waste
- Committed to Enabling Team Delivery Improvement and Ensuring 100% Order, Definition, and Readiness of User Stories

LEAD PRODUCT ENGINEER

Harman Connected Services - Kestra Financial, Ladbrokes (U.K)

2016 - 2021

- Worked on an Onsite Assignment in Gibraltar (U.K) closely with the client.
- Coach and Mentor both onshore and offshore teams to deliver quality products which led increase in revenue
- Collaborated with members of the Product, Business and Engineering Teams to develop and maintain Product Backlogs
- Removed team impediments on a daily basis to allow the team to deliver the sprint goals and deliverables

BUSINESS ANALYST / LEAD QA

Janya I.T - Quikr

2015 - 2016

- ·Acted as a liaison between several levels of the organization with business process evaluations and improvements
- ·Coordinated requirements walk-through and signoffs, verifying with user representatives and stakeholders that user stories and process models accurately portray specific business needs
- ·Worked with cross functional teams in enhancements and finalize the requirements
- ·Keep watch on Market Trend, especially targeted consumer's life behavior, optimize CRM activities to enhance the engagement of customers
- ·Sign off on all instances QA, integration, UAT, pre-production and production

SQA / SPOC FOR APAC & EMEA

Mindpool Technologies - Herbalife

2012 - 2015

- ·Represented the order management function in all systems testing (UAT) required for new process and product launch
- ·Lead and driven continuous process improvements, define implement standardized and optimized workflows to support Finance and Order Management processes (ERP)
- ·Conducted local and international training sessions on new procedures
- ·Facilitated business requirements review with development and QA teams
- ·Managed the requirements phase, including meeting with stakeholders to gather requirements to support system changes, and new business requirements
- ·Responsible for training of the new resources and the support staff
- ·Demonstrated new functionality to business users seeking inputs on future direction
- ·Established and implemented effective requirements practices, including use and continuous improvement of a requirements process. Assisted with the development of the organization's requirements engineering policies, procedures, and tools

USER SUPPORT ANALYST (QA)

Harjai Computers - Hewlett Packard - KDAH

2010 - 2012

- ··Participating in UAT for every weekly release
- ·Reviewing all team deliverables for conformity to quality and standards.
- ·Tracking the daily status and reporting the same to client
- ·Participate in client meetings involving design/configuration changes
- ·System Integration Test (SIT) & UAT training and support for end users

QUALITY ASSURANCE ENGINEER

Mavin Infoech - Tour & Travel Agency

2008 - 2010

- ·Estimated, prioritized, planned, and coordinated testing activities
- ·Execution of the Test cases manually
- ·Accurately monitoring and recording results in test documentation
- ·Analyzing, writing reports & communicating the results to colleagues and managers
- ·Liaising with developers / programmers to swiftly resolve issues