

**Amna Iqbal**

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647-780-7752

Toronto, ON

## EDUCATION

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Old Dominion University (expected 2019)	MSc. Computer Science	Norfolk, VA, USA
Ryerson University (graduated)	MBA- (tech/innovation)	Toronto, ON
University of Toronto (graduated)	Honors BSc. Computer Science	Toronto, ON
University of Waterloo (graduated)	Honours BA	Waterloo, ON

## Certificates

- University of Waterloo Center for Extended Learning  
Essentials of Web Design (completed)  
Advanced Web Design and Development (completed)  
Waterloo, ON
- IBM Certified Academic Associate- DB2 9 Database and Applications (completed)

## WORK EXPERIENCE

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- ITFO Inc. Business Intelligence Lead  
(contract Oct 2018- Jan 2019) Victoria, BC/Remote
- Ryerson University Graduate Research Assistant  
(2016-2017) Toronto, ON
- (CBC/Radio-Canada) Applications & Documentation Developer  
(contract May-Dec 2014) Toronto, ON
- Indigo Books Inc. Quality Assurance Analyst- Customer Solutions Analyst  
(seasonal contract Sept-Nov2012) Toronto, ON
- Bank of America Data Dev/Analyst Intern  
(summer position May- July 2012) Toronto, ON
- IBM Canada Quality Assurance Analyst  
(intern May 2010-May 2012) Markham, ON

## TECHNICAL SKILLS

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- QA Tools: Rational Tools; Bugsnag, Quality Center; Mocha, Selenium, TestCafe
- Web: Typescript, Html5, WordPress, CSS, Xml
- Cloud: Azure App Service, Amazon AWS
- Data: Tableau, SSMS, SSRS, Knime, VBA, Newsdesk, Power BI, Tableau, SPSS, R; Qlik, DB2, SQL, NoSQL, Azure Machine Learning, TensorFlow, HDInsight
- OS: Varied Infrastructures; Linux/Unix OS; Windows; Mac OS; Mobile (Android, iOS)
- Other: Chef, Puppet, Docker, Kubernetes, Ansible, Java, JavaScript, MS Office, JIRA, Swagger UI, Marketo, Lucidchart, CAD, Crystal Reports, Adobe (Creative Cloud, Dreamweaver, Illustrator, Photoshop, InDesign), OmniGraffle

## CONFERENCES/RESEARCH

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Community clouds within M-commerce: a privacy by design perspective. Farid Shirazi, Amna Iqbal. Journal of Cloud Computing: Advances, Systems and Applications archive. Volume 6 Issue 1, December 2017. Article No. 93. Hindawi Publishing Corp. New York, NY, United States

Cloud Computing Security and Privacy: An Empirical Study. Conference Paper · May 2017. Human-Computer Interaction. Interaction Contexts: 19th International Conference, HCI International 2017, Vancouver, BC, Canada, July 9-14, 2017, Proceedings, Part II (pp.534-549)

### IBM Canada

Oct 2010-August 2012

### DB2 Community Reviewer

Defined, edited and deployed content

Markham, ON

[http://public.dhe.ibm.com/software/dw/db2/express-c/wiki/Database\\_fundamentals.pdf](http://public.dhe.ibm.com/software/dw/db2/express-c/wiki/Database_fundamentals.pdf) (Page 19 Contributors)

## AWARDS

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- University of Waterloo Student Mentor.
- Selected as a Global Scholar with Clark University, Worcester, MA (awarded to applicants with a demonstrated potential to provide leadership in their community and the world).
- Selected for and attended Economics/Comm Seminar at Bryn Mawr College, PA