

# Samantha Donohue

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## Education

**Hamilton College**, Bachelor of Arts, *Clinton NY*

May 2018

Double Concentration: Creative Writing and Cinema and Media Studies, GPA: 3.594

**University of Wisconsin**, UX Certificate, *remote*

September 2019-August 2020

## Current Experience

**Epic**, *Project Manager*, Madison, WI

August 2018-Present

- Implemented healthcare software for Epic's largest installation in the province of Alberta, Canada
- Managed software design for 600 outpatient clinics
- Presented to C-Suite about implementation work-stream options, timelines, progress, and risks
- Developed outpatient and behavioral health curricula as part of Epic training for 47,000 end users
- Supported build team in IT system configuration
- Led weekly operational leadership calls and monthly readiness assessment calls
- Staffed Epic floor support to customers going live
- Mentored new hires and assisted with training requirements as well as transitions to Epic
- Facilitated usability studies for visitors on Epic's campus
- Supported clinicians on the floor during changeover to Epic

## Prior Experience

**Thomson Reuters**, *Marketing Intern*, New York, NY

Summer 2017

- Analyzed Private Marketplace (PMP) and Open Market sale trends
- Identified new business leads for programmatic sales
- Researched and managed proposals from newsletter and email lead generation platforms

**Digital Humanities Initiative**, *Lead Video Intern*, Clinton, NY

January 2016-May 2018

- Filmed oral history interviews for Voices from the Water's Edge during trip to New Orleans
- Edited interviews using Adobe Premiere and created highlight reels
- Built the *Soweto Historical GIS* site and managed metadata creation
- Built an interactive timeline for the Nelson Mandela House
- Designed marketing materials for DHi student-faculty research discussions

**The Student Employment Office**, *Student Representative*, Clinton, NY

May 2015-May 2018

- Managed job search database and collected student applications
- Facilitated conversation between employers and students
- Reported status of on-campus employment to school administrators

**Discovery Communications**, *Marketing Intern*, New York, NY

November 2016-January 2017

- Uploaded new shows to Discovery GO platforms
- Created curated lists for Animal Planet GO, TLC GO, and Discovery GO
- Wrote lifestyle articles for TLC Me blog

## Technology Skills

Microsoft Suite, Adobe Suite, Mediabox, JIRA, Google Analytics, Epic

## Other Interests

Piano, Ice Hockey, Reading, Hiking, Writing