**Oscar Benitez**

obenite90@gmail.com 703-343-3794

**Profile**

* Talented problem-solver with leadership skills that result in a productive, friendly, and accountable environment with experience in application development, system implementation, and project management

**Expertise**

* Agile and Waterfall Project Management
* Technical Troubleshooting
* System Upgrades & Optimization
* Software/Application Implementation

**Skills**

* Unix/Linux, Scrum, ITIL, SSH, Jira, Microsoft Project, Microsoft Windows Server, Microsoft SQL, MySQL, Oracle, IIS, Apache, Tomcat, Microsoft Office Suite, Shell Scripting, HTML5, and PHP

**Career History**

Unisys Federal Systems Reston, VA

***Program Coordinator*** Jan 2019 – Present

* Coordinated with various organizations and teams to ensure that overall project activities are being met
* Interpreted and translated functional requirements into technical documentation

Self-Imposed Sabbatical USA, Europe, Africa

***Traveled the World*** May 2018 – December 2018

* Hiked the Rockies (American and Canadian), enjoyed seafood in Essaouira, had real pizza in Rome, Christmas in Barcelona, went scuba diving off the Florida Keys, surfed the Pacific, and got lost in Utah

Santander Technologies | Division of Santander Group Boston, MA

***Application Support - Project Manager*** December 2016 –May 2018

* Spearheaded use of agile methodology as Scrum Master leading to increase of productivity time by 20%
* Led team through development life cycle to deliver applications for business operations
* Analyzed business applications and processes to discover improvements to overall efficiency and health
* Owned troubleshooting sessions during outages and/or projects as the point of escalation for the team

***IT Project Coordinator*** May 2015 – December 2016

* Led projects for FTP support team responsible for data transfers using Linux and Windows environments
* Analyzed data to track SLAs, incidents, performance, and system capacity for management reporting
* Acted as liaison and point of escalation between multiple departments and leadership levels

Everis USA

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| Client: Produban USA | Division of Santander Group  ***IT Linux Systems Admin*** | Boston, MA  July 2013 – May 2015 |

* Consulted in deployment of Linux software to facilitate the creation of customer communications
* Led a team of interns to create a monitoring dashboard for production reports using SQL, IIS, and PHP

**Education**

Wentworth Institute of Technology, Boston, MA August 2016

* Master of Science Technology Management

George Mason University, Fairfax, VA May 2013

* Bachelor of Science Information Systems and Operations Management

Certifications: Introduction to ITIL, ITIL Service Capability: Operational Support and Analysis, COBIT 5, Improving your PM Skill: The Basics for Success, Lean IT, and Certified Scrum Master.