## **Additions to Consider**

- Specializations: general surgery, orthopedics, dentistry, large animal (farm animals, etc), small animal (cats, dogs, etc), exotics, emergency, medicine (internal medicine no emergencies).
- Vet tech appointments: boosters (but not rabies must be done by vet), nail trims, anal gland expression, sanitary grooming, nutrition consults, general consultations.
- Pet profiles should include a behavior notes section to note animal's temperament (editable by everyone). Also add an allergy section. Also add under pet details: age, sex, weight, spay status, and general notes.
- Add a client profile to the vet view. Rename 'Pet Profiles' to 'Profiles'. Notes can be made about the client here and everyone but the client can see these notes.
- Veterinary assistants: they are techs but less privileges as they do not require schooling. Add a list of appointments that they can perform (like vet techs) to admin settings and give them admin privileges (they are also office admins).
- Scheduling: Should include sick days, vacation and PTOs. PTOs don't need to be the whole day. All of these blocks should be colored gray.
- All clients and pets will have an ID given to them by the vet clinic everyone can use these to look up clients.
- Pet and client profiles should include timestamps and an indication of which user wrote the last note.
- Pet profiles should include a pet status active (alive) or inactive (deceased). Clients can only view the pet profiles that are active, while everyone else can view all pet profiles.
- Appointments (add a 5 minute buffer to both sides of appointments):
  - General appointments: 30 minutes (checkups, vaccines, ear infections, consultations, annual appointments).
  - Sick appointments: 60 minutes (client should be able to note "chief complaint" aka symptom list).
  - Tech appointments: 15 minutes.
  - Exotic appointments: 45 minutes.
  - Emergency appointments: times can be set in 15-minute increments.
  - Surgeries:
    - Ortho: 4 hours
    - Dental: 3 hours
    - Spay (dog): 45 minutes
    - Neuter (dog): 15 minutes
    - Spay (cat): 30 minutes
    - Neuter (cat): 5 minutes
    - Exotic surgeries: 2 hours
- The office admin can edit the type of appointment that a user has created if it is incorrect.

- Appointments have a checkbox that allows the vet to add 15 more minutes (or a 15-minute increment) to their appointment if it is running long.
- Client reports would be nice monitoring canceled appointments, notes, payments (on-time, late, etc.), etc.
- Vets, vet techs and assistants should be able to see the overall schedule for the day as well (though they can only view it not edit it).
- Client reminders for appointments via SMS and/or email for an upcoming appointment and eventually add notifications for boosters, annuals, medications, etc.
- If a vet is not required for the appointment, display the tech availability for the day instead (block off times when all techs are busy).
- Add likes and dislikes to Pet Profiles under Pet Details (for example: dog loves peanut butter but hates cheese). This will give them ideas as to how they can distract a pet if need be during appointments.