

# Jordan Mittelman

**Software Engineer.**  
**Digital Strategist.**  
**Brand Builder.**

*Driven to understand and create, I deeply contemplate customer journeys and combine insightful observations with broad vision to deliver astutely branded, omni-channel experiences empowered by technology.*

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jmittelman

## Experience

### **Software Engineering Immersive Program**

General Assembly, Washington DC 4/19 - 8/19

- Completed three-month, 500-hour full-time and full-stack web development program providing experience with the latest front- and back-end programming languages, tools, and methodologies. Capstone projects:

#### **Trivia Round-Up**

A rodeo-themed trivia game built with HTML, CSS, and JavaScript.

#### **Rec|Creation**

A MERN app that enables users to browse games for events and parties.

#### **Shift Change**

A MERN app to help retail managers utilize staff training lessons.

### **Marketing and Business Consultant**

Various Outdoor Industry Clients, Washington DC 2/16 - 4/19

- Provided business analysis and branding advice, developed marketing plans to direct company growth, created layouts to overhaul company websites, and contributed content in freelance role.

### **Director of Marketing**

Pacers Running, Washington DC 11/14 - 1/16

- Evolved and implemented brand standards guide for a run store chain.
- Developed company website and content strategy, creating an editorial calendar and an automated email marketing program.
- Led other promotional efforts through paid and earned media to grow social following by 35% and increase race and event participation by 25%.
- Managed coworkers as well as key vendors of services such as design, video production, and web development.

### **General Manager**

BicycleSPACE, Washington DC 4/10 - 8/14

- Took the lead on all aspects of creating a start-up bicycle shop from the ground up and achieved 30% sales growth year over year accompanied by a jump from 4 original employees to 30.
- Devoted heavy focus to marketing needs and went to extensive effort to build a customer base from scratch. To maximize a slim budget, utilized a well-rounded strategy primarily reliant on content creation, organizing events, and social media engagement.
- Developed company website and established content-rich blog, producing unique articles as well as videos, lookbooks, and guides.
- As the company grew, led an effort to evolve branding positioning through analysis and research into the business' market.

## Education

**Software Engineering Immersive Program**, General Assembly, Washington DC

**BA, Government and Politics**, University of Maryland, College Park

## Skills

HTML

CSS

JavaScript

MongoDB

Node

Express

React

Bootstrap

Django

Python

Git

Github

Project Management

Analysis

Branding

Content Strategy

Writing

Editing

Problem Solving

Journey Mapping

Design Thinking