Frequently Asked Questions

Do participants have to attend every event?

All Events are optional and held to assist you on your study journey! You can complete the program just by doing the Cloud practitioner self-paced online modules (which can be found here), and the exam preparation and practice exams.

Will the sessions be recorded?

All events will be recorded on Webex and posted on the slack channel so you can watch them at a later time if you cannot attend. The only exception to this is the Cloud Essential sessions in the first week which are an optional fundamental overview to help set you up for success – you can also attend the business essentials which are run multiple times a month instead of this and you can access them HERE (you can filter via country, language).

Are CloudU participants able to pass the exams without workshops or 'hands on' labs?

Yes, the Cloud Practitioner exam is theoretical only so you do not need hands on experience to pass the exam.

Do participants need pre-requisite knowledge or experience to join?

No specific AWS knowledge or experience is required to join the CloudU Cloud Practitioner program. Cloud Practitioner is a great fundamentals course to give you a good overview of AWS CloudU services and an understanding of the value of the AWS Cloud.

When do participants have to sit their exam?

You can sit your exam once you have completed the Cloud Practitioner training modules, completed the exam preparation material and completed a practice exam. These are essential to give you the best chance of passing the exam. We recommend 2-3 weeks of exam preparation time depending on your previous knowledge. We also recommend you book the exam within 3 weeks of completing the training so the content is fresh in your mind to best position you to pass their exam.

How long are the digital modules and materials accessible?

The Cloud Practitioner digital modules are available anytime and do not expire.

Are there any costs for this program?

She Builds CloudU Cloud Practitioner is a free program run by our AWS team to encourage as many women as possible to learn about the Cloud and get into either a technical role or get into the technical industry (there are many 'non tech' roles in the tech industry). Exams vouchers are sponsored by Accenture and while we hope to be able to provide exam vouchers for everyone there may be limits depending on the number that register. We will keep you posted on this.

Is this program virtual/remote?

All events are virtual.

What support will there be for this program?

You will be granted direct access to AWS Specialists throughout the duration of the She Builds CloudU program through our Mentoring Q&A sessions and the Slack channel.

Who do I contact if I need help of have questions?

The Slack channel is the best place for questions as there are many of the AWS team to answer your questions and sometimes fellow participants will also know the answer so you will get the quickest response! If you have a question most likely someone else will too so sharing answers to the full slack channel is preferred. If you have a private question you can email us at aws-cloudu@amazon.com .

What communication and collaboration platforms will be used?

Communication will largely take place on Slack. Q&A sessions will take place on Webex and the digital online modules are on the AWS training platform which will require free registration. All event links, resources and recordings will be shared on Slack. You can join the Slack channel with this link: https://join.slack.com/t/shebuilds-cloudu/shared_invite/zt-vl98w9nq-KlH3H0VIojCaub2tNJ39xQ

It can be difficult to filter information with the many comments so the most important thing to remember is to use the PIN icon which is under the program channel name (up the top) which will then only show you the 'Pinned' items and these will be the important things you need to refer back to throughout the program. It is also important to note that when you join the Slack channel you will automatically be accepted in to the "General" channel and then you need to join the actual program channel for relevant information about that program. The Cloud Practitioner program channel commencing on 20th September is **#cloudpractitioner-sep2021**

How long will I have access to the Slack channel?

After the program is completed you are welcome to stay on our Slack channel and be a part of our She Builds Community – we have the General channel and also an Events and Jobs channel where we are all able to share upcoming events, jobs and information that we think would be helpful to each other and the community. The events and jobs channel is **#events-and-job-sharing-info** once the program is complete we will make the specific program channel Private – this means you can still access it but new people are not able to join.

How much time will participants need to study?

It is recommended that for the Cloud Practitioner program, 2 hours of study a week is required to fully prepare for their AWS exam. This study generally takes the form of self-paced online modules, reading, practice exams and the online Q&A sessions (live or recorded).

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What time zone is the schedule in?

The She Builds CloudU program was created for the Asia pacific region however we have recently added extra events to make it available to anyone globally. The schedule has been created in UTC/ GMT +0 to assist with time zone math and the event links have a 'check my time zone' feature so you can check before registering. Time zones are also specified on the course schedules.

Some organisation networks block the use of Slack, what can participants do?

If your company doesn't allow the use of Slack, you can still access it with your personal computer or on your phone. Slack is used for responsive Q&A and to save links and resources so if you can only access it after hours from home it's not the end of the world!

Can I transfer my membership to another person?

The She Builds CloudU program is only for the registered participant and cannot be transferred.

Where is the course schedule?

The program schedule can be downloaded from the landing/registration page and is also pinned on the program specific Slack channel. We may update the schedule throughout the program with extra events – when this happens we will post the updated version on Slack.

When do registrations close?

Registrations are closed 1 day prior to the program start date to ensure the relevant event invites can be provided. Late registrations will go onto a waitlist for the next program. Programs are run quarterly.

How do I get my exam voucher?

Once you have completed the digital training modules, exam prep and a practice exam you need to email awscloudu@amazon.com stating your full name, country and show a screen shot of your completed modules and we will allocate the exam voucher along with booking instructions and email this to you within 48-72 hours.

What happens if I get an error message when I'm trying to register for an event?

Always check the Pinned items on the program Slack channel as the first answer – often worka-rounds to any errors will be fixed and shared with the group and you will find them Pinned.

Frequently Asked Questions

What is the Graduation event and do I need to have passed my exam in order to attend?

The Graduation event is an opportunity for us celebrate each other's success! Whether you have passed or failed your exam (most people pass but its OK to fail!), whether you are still studying for your exam or maybe you completed the modules but decided to not sit the exam… doing this program is a reason to celebrate so jump on and celebrate with us!! The event will be recorded and shared on slack as always.

Will I receive calendar invites?

You need to register for each event you wish to attend via Webex – this will send you an automatic calendar invite once you have registered which will be converted in to your time zone.