Jacob Moore

Work Statement

I am a software developer with experience in Java, C#, shell scripting, refactoring legacy code, and Linux.

I want to write and ship good code as an important part of a dev team. I want to lead sprints, increase test coverage, improve documentation, and streamline internal processes.

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Work Experience

SNT Media, Wichita, KS
Information Architect: 2016/09 - 2017/05

- Create, design, and execute content strategy for new content verticals with Natural Language Generation.
- Use Agile methodology to plan and complete writing and editing tasks.

Applianz Technologies, Wichita, KS
Junior Developer: 2015/01 - 2016/09

- Spec, write, and undergo review for tasks assigned by Lead Dev, using bug reports, logging, and testing to guide process.
- Interpret, dissect, and resolve Support escalations.
- Deploy and maintain code for >300 local and remote systems.
- Refactor and improve legacy code whenever it is touched.

Support Coordinator: 2014/03 - 2014/12

- Used problem solving, troubleshooting, and shell scripting to improve client outcomes.
- Submitted detailed bug reports.
- Deployed and configured new ticketing software.
- Promoted to Developer in January 2015.

The Countertop Place, Wichita, KS
CNC Operator/Programmer: 2011/11 - 2014/03

- Designed, wrote, and followed 2D CAD/CAM programs.
- Used high-precision calibration tools to maintain tiny fault tolerance(+-0.01mm) during operation.

Skills/Accomplishments

Led effort to refresh NCAA Basketball content in advance of NCAA Tournament, leading to increased engagement and higher revenue.

Re-engineered backup process for entire fleet leading to smaller, faster backups and vastly simplified disaster recovery.

Wrote deployment playbooks in Ansible for internal tools and fleet config management, lowering bus factor and creating repeatable, usable deployments.

Contributed heavily to new employee training with documentation and easy to follow guides for more complex repair processes.

Proofread/copyedited marketing materials, official communications, internal wiki articles, how-to guides for technicians, and acted as an all-around word guru.

Projects/Hobbies

devICT Java Talk
Kotlin: From Russia with... Nice Syntax
August 16, 2016

Hackathon ICT - Volunteer
June 4-5, 2016

Hero Complex Cube League
November 2013 - Present

Organizer