

Jacob Moore

Work Statement

I'm a developer with experience writing cross-platform server-side Java and aspirations toward full-stack web development and Agile project management.

I want to write and ship good code as an important part of a dev team. I want to lead sprints, improve documentation, and streamline internal processes.

Work Experience

SNT Media, Wichita, KS

Information Architect: 2016/09 - 2017/05

- Work with MySQL data sets to construct content model for new content verticals.
- Write and edit from-scratch content templates for Natural Language Generation algorithm.
- Write and maintain technical documentation for internal tools.

Applianz Technologies, Wichita, KS

Junior Developer / DevOps : 2015/01 - 2016/09

- Spec, write, and undergo review for coding tasks assigned by Lead Dev.
- Interpret and resolve internal Support escalations as they arise.
- Deploy and maintain code for over 300 local, national, and international Ubuntu systems.

Support Coordinator: 2014/03 - 2014/12

- Use customer service, troubleshooting, and shell scripting to improve client outcomes.
- Delegate to and manage workload for two Tier 1 techs.
- Submit detailed bug reports to development.
- Promoted to Developer in January 2015.

Education

Butler Community College

Andover, KS, 2009-2011

English

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Accomplishments

Designed and implemented content strategy for financial vertical, leading to increased user engagement and ad revenue.

Designed and implemented new backup process for entire fleet leading to smaller, faster backups and simplified disaster recovery.

Wrote and maintained Ansible deployment playbooks for internal tools and fleet config management, lowering bus factor.

Wrote Tier 1 Support training curriculum from scratch, in addition to SLA, backup and disaster recovery policies.

Projects

Kansas Linux Fest

May 13-14, 2017

Volunteer

devICT Java Talk

Kotlin: From Russia with... Nice Syntax

August 16, 2016

Hackathon ICT

June 4-5, 2016

Volunteer

Hero Complex Cube League

November 2013 - Present

Organizer

References

Emily Behlmann
Former Supervisor/Team Lead
SNT Media
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