

## ABOUT ME

Searching for a challenging opportunity in Software Development that is at the intersection of technology and the arts.

## CONTACT

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Tempe, AZ



## EDUCATION



**ARIZONA STATE UNIVERSITY**

Bachelor of Science

Computer Science

May 2023 (expected)

# JACOB ONG

## FULL STACK DEVELOPER

## EXPERIENCE

**NATIONWIDE** MAY 2020 – AUGUST 2022, OCTOBER 2022 - CURRENT

*Software Developer Intern*

- Contributed to the velocity of the team's deliverables for scheduled releases
- Resolved various defects using multiple types of software and enabled delivery of business value
- Manual and regression testing to ensure core functionality for streamlined deployments
- Implemented multiple UI features using Java, JavaScript, and Html
- Developed web services using XML and pulled/merged any changes that were required
- Tested API requests and responses using Postman

## MICROSOFT

MARCH, 2020 – APRIL, 2022

*Tech Ambassador*

- Provide satisfactory customer service over the chat or phone to customers needing assistance with Microsoft Office, Windows, or accounts using internal and external resources
- Understand the functionality of every consumer Office product as well as the Windows OS
- Spearheaded a pilot COE program that communicates with Support Lead Engineers to address hardware concerns for consumers and organizations about the Microsoft Surface product line

## PROJECTS

ASU Capstone

- Full stack development for an energy solutions company using React, JavaScript, Python, and HTML
- Organized meetings with team and sponsors to discuss requirements

## SKILLS

- C/C++
- Java
- JavaScript
- HTML
- XML
- Python
- React
- Unit/Regression testing
- Postman
- SQL
- SwiftUI
- Linux