

Jorge Monraz

3266 Via Tonga, San Diego, CA 92154 | (619) 488-0309 | jomonraz@gmail.com |
<https://www.linkedin.com/in/jorge-monraz-585753122/> | <https://github.com/jmonraz>

Profile

Undergraduate Computer Science student at Full Sail University with experience as a System Administrator at a rapidly growing e-commerce start-up company. Progressive experience writing code and designing solutions.

Academic and Personal Projects

[Aegis – Inventory Management System]

- Designed an interactive Android application using Java and Firebase Firestore, Firebase Authorization, and Firebase Storage. Aegis is designed to help small to big e-commerce and warehouse businesses to track products, inventory, orders, and fulfillment both to and from customers, as well as with suppliers.

[Book Management WPF]

- Designed an effective application interface in C# with database functionality utilizing local files, users can create, edit, update, and delete books, write reviews. Implemented a search algorithm that allows the user to search from a list of books.

Work Experience

SYSTEMS ADMINISTRATOR | 3PLWINNER | NOVEMBER 2020 - PRESENT

- Manage Office 365 environment, create users, manage rules and track alerts.
- Direct point of contact for high escalated tickets in ZOHO One environment.
- Create documentation and update contingency plans for the technology department.
- Maintenance and management of Windows Server 2019.
- Troubleshoot software and hardware; maintain devices updated such as PCs, scanners, laptops, tablets, laser inkjet printers, and zebra label printers.
- Perform customer and employee training on company systems and new technologies.
- Installation of WAPs, PoE switches, security cameras, NVRs, control access devices and servers.
- Direct involvement with developers to design new algorithms and UI/UX for the WMS software.
- Advance knowledge of API connections and structure; integrate third-party apps through API.
- Develop mobile and web tools that communicate with our Warehouse Management System.

AMAZON DELIVERY DRIVER | FURAAT INC. | JANUARY 2020 – NOVEMBER 2020

- Utilize Amazon's rabbit devices to access my daily route and perform scanning tasks.

MANAGER | MCDONALD'S | JANUARY 2014 – MAY 2018

Education

HIGH SCHOOL DIPLOMA | MAY 2013 | MONTGOMERY HIGH, SAN DIEGO, CALIFORNIA

COMPUTER SCIENCE BACHELOR'S DEGREE | PRESENT | FULL SAIL UNIVERSITY, FLORIDA CITY, FLORIDA | 3.9 GPA

Skills & Abilities

- Office 365
- HTML and CSS
- Proficiency with Java, C#, and C++.
- Flutter
- Android Studio, Visual Studio
- Systems and Networks
- Software Installation
- MySQL, Sqlite3, PostgreSQL, Firebase
- ASP.NET
- WPF, WFP
- Troubleshoot
- GitHub, git
- APIs
- Windows Server 2019
- Windows and MAC
- Android and iOS
- LAN Technology
- Figma, Jira, Trello
- MVC