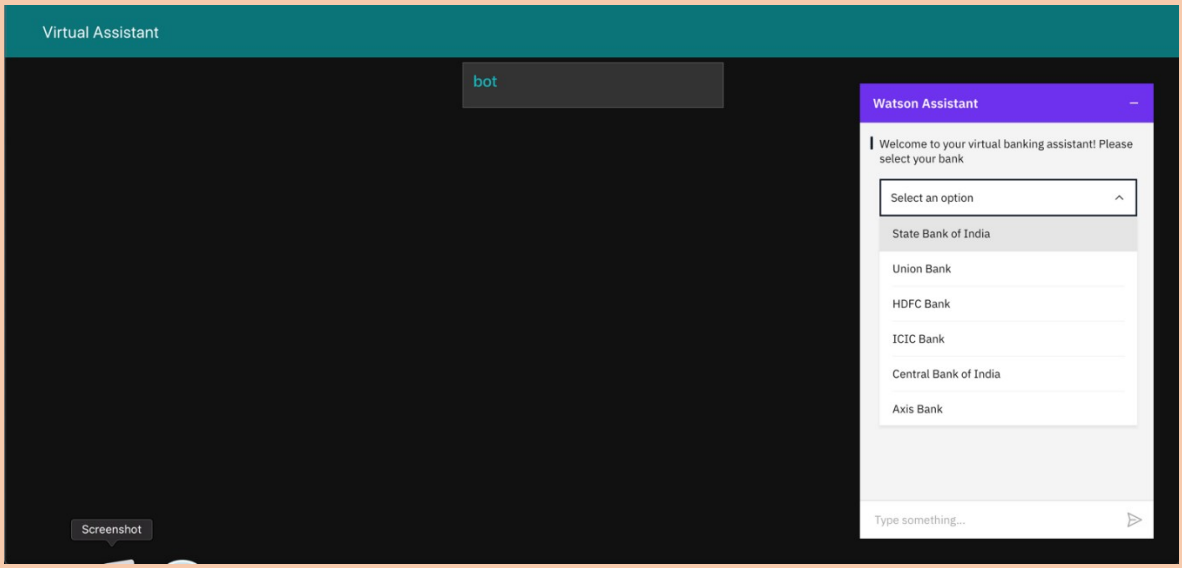
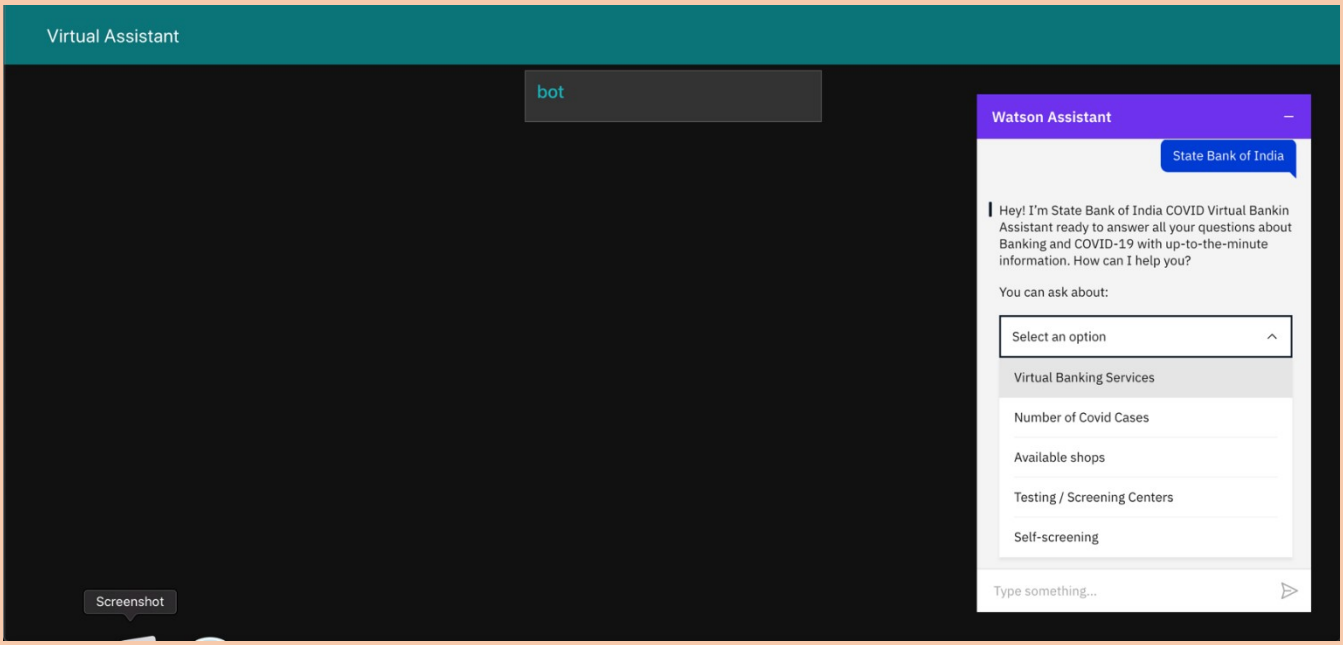
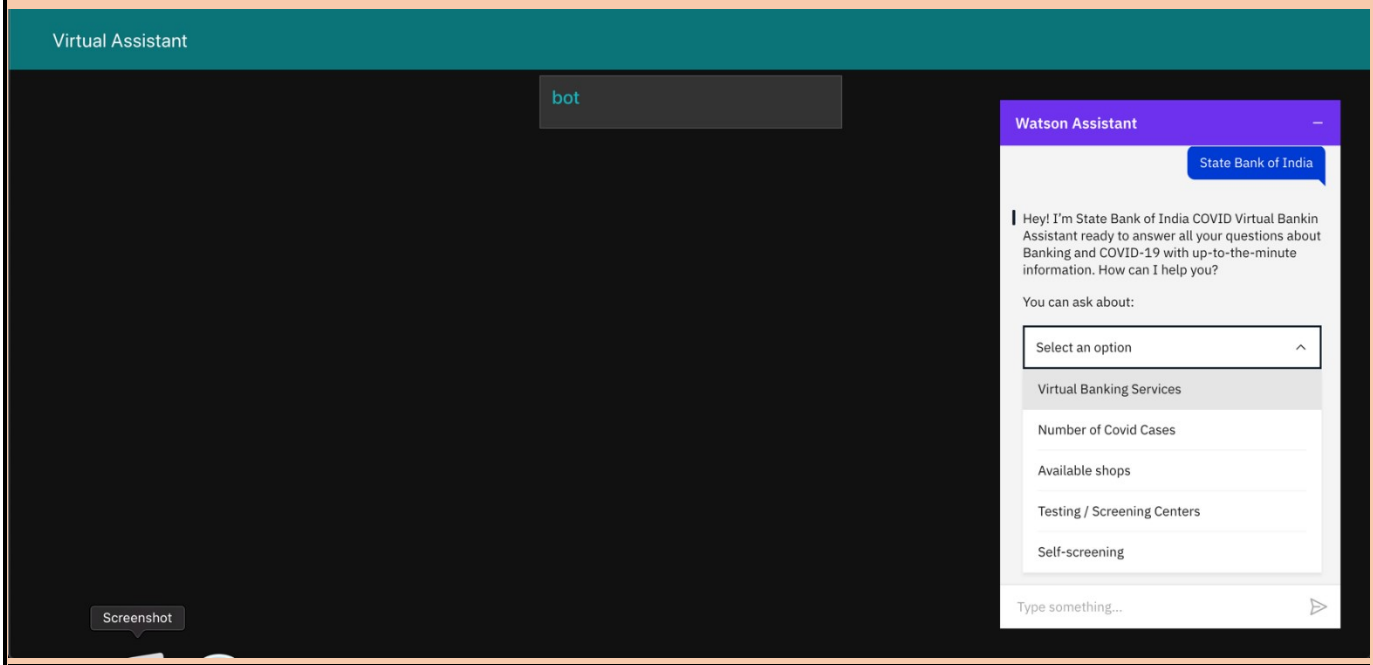
Result:

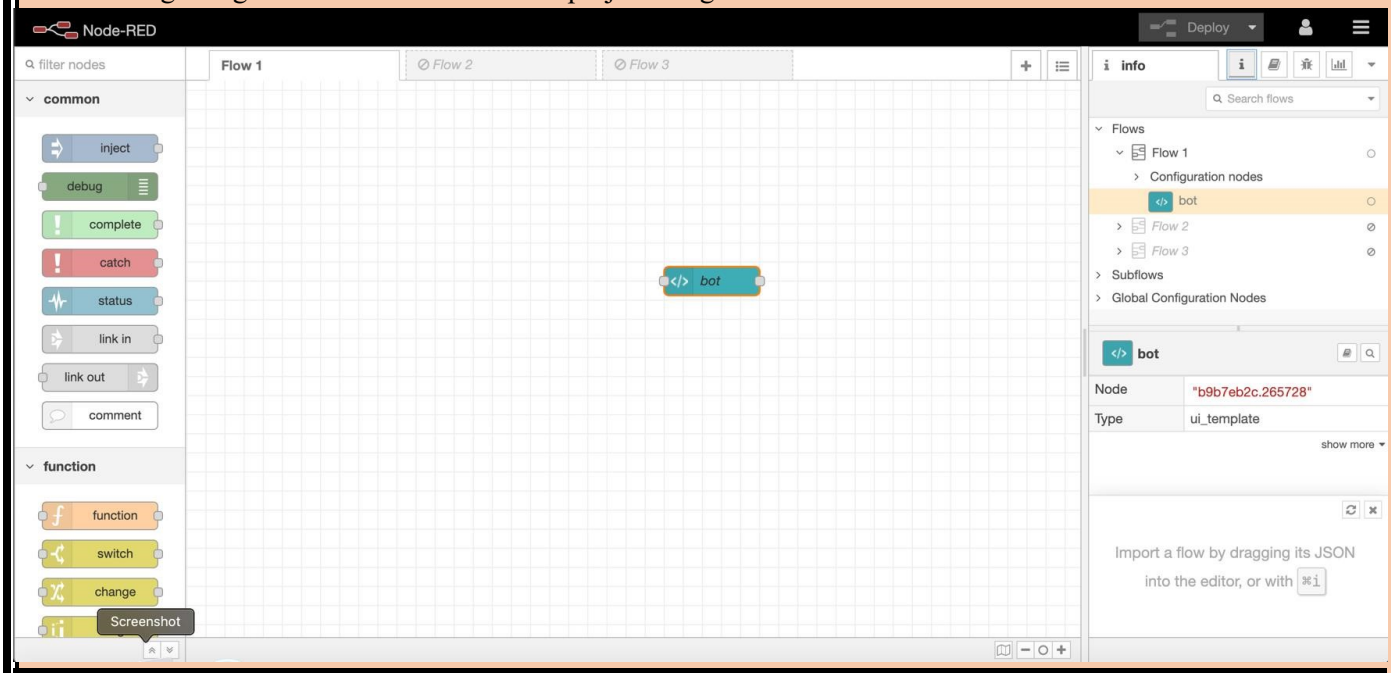

Virtual Assistant
bot
Watson Assistant
Welcome to your virtual banking assistant! Please select your bank
Select an option
State Bank of India
Union Bank
HDFC Bank
ICIC Bank
Central Bank of India
Axis Bank
Type something...
Screenshot

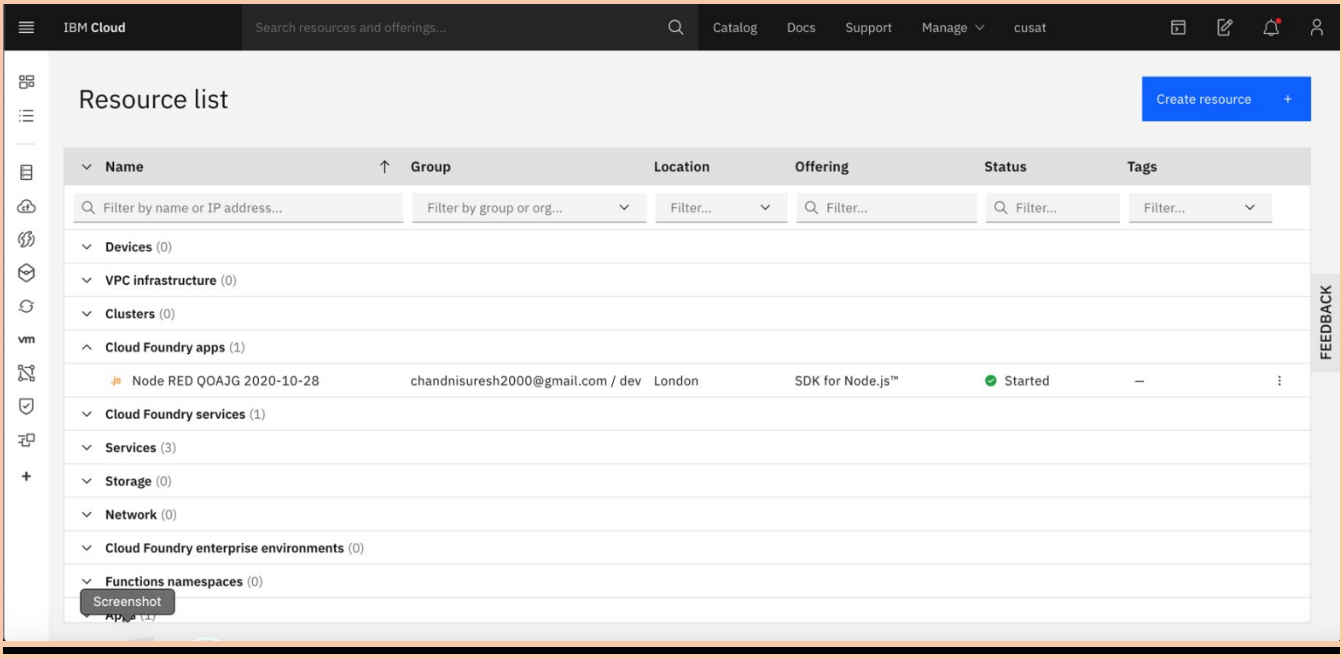

Virtual Assistant
bot
Watson Assistant
State Bank of India
Hey! I'm State Bank of India COVID Virtual Bankin Assistant ready to answer all your questions about Banking and COVID-19 with up-to-the-minute information. How can I help you?
You can ask about:
Select an option
Virtual Banking Services
Number of Covid Cases
Available shops
Testing / Screening Centers
Self-screening
Type something...
Screenshot

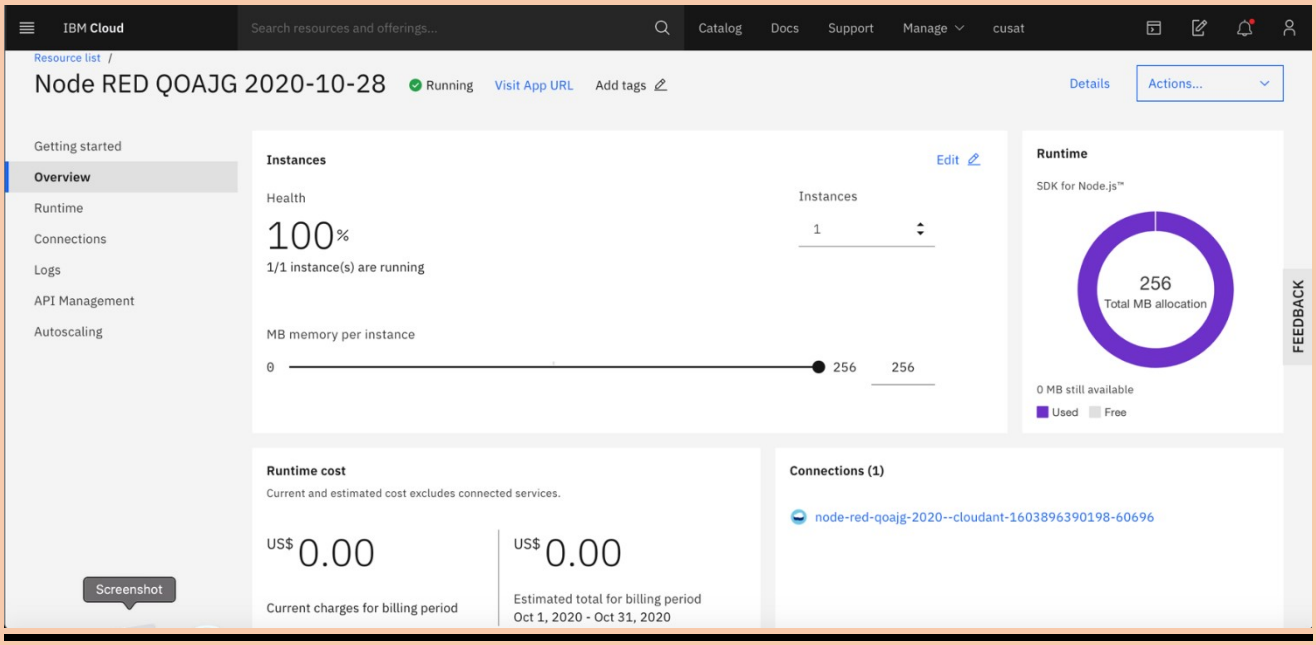


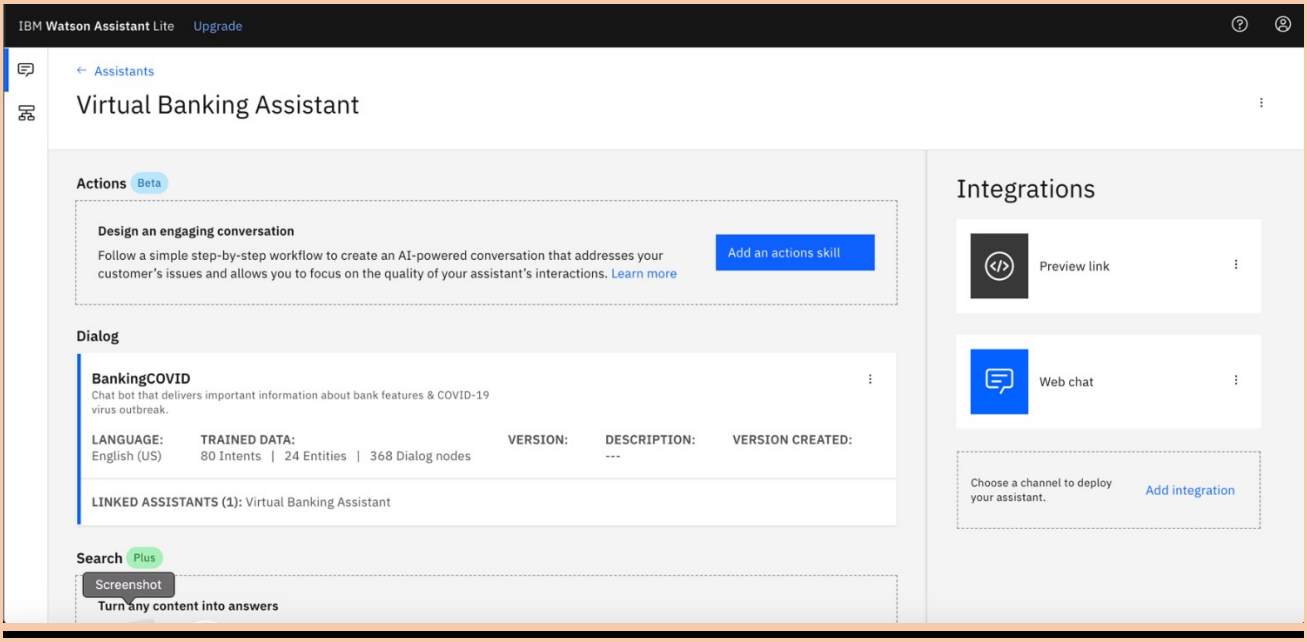
Implementation

The working along with screenshots from our project are given below-

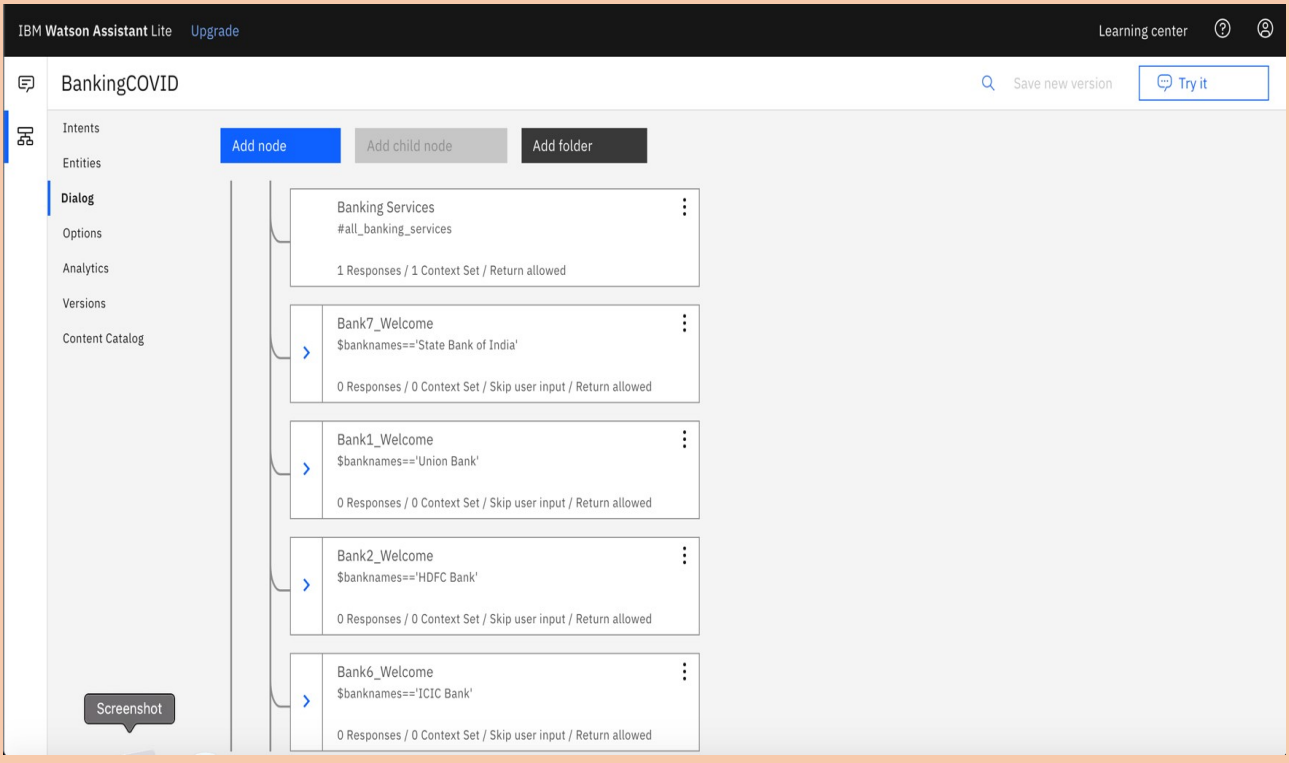


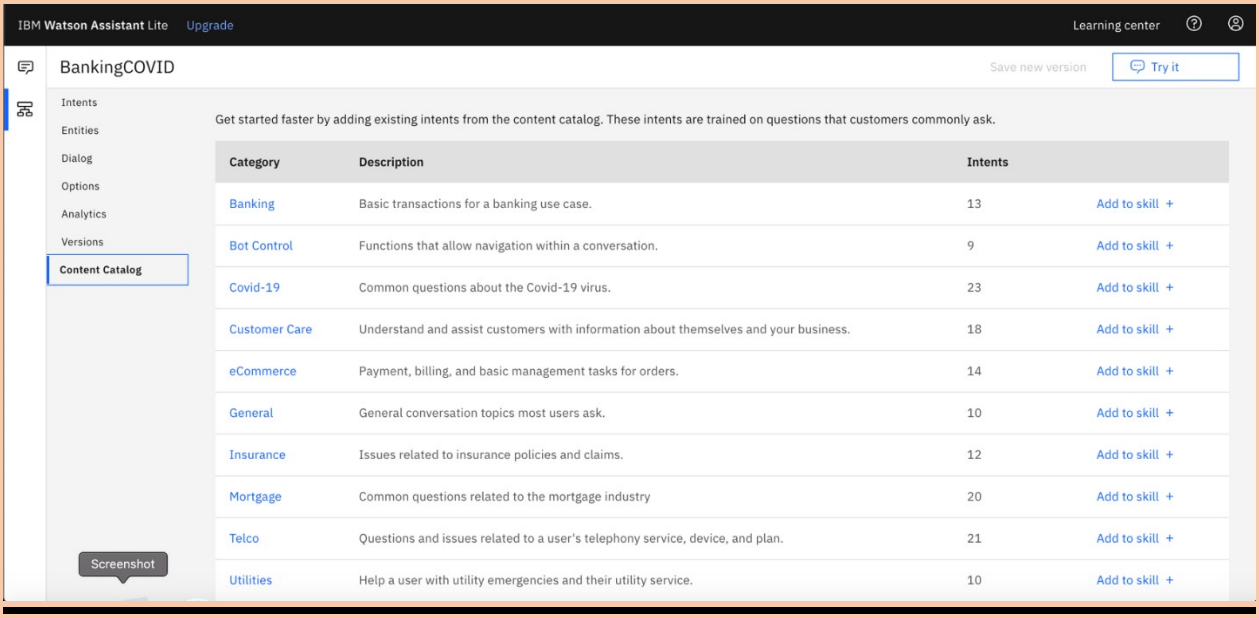

IBM Cloud
Search resources and offerings...
Catalog
Docs
Support
Manage
cusat
Resource list
Create resource
Name
Group
Location
Offering
Status
Tags
Filter by name or IP address...
Filter by group or org...
Devices (0)
VPC infrastructure (0)
Clusters (0)
Cloud Foundry apps (1)
Node RED QOAJG 2020-10-28
chandnisuresh2000@gmail.com / dev
London
SDK for Node.js™
Started
Cloud Foundry services (1)
Services (3)
Storage (0)
Network (0)
Cloud Foundry enterprise environments (0)
Functions namespaces (0)
FEEDBACK
Screenshot

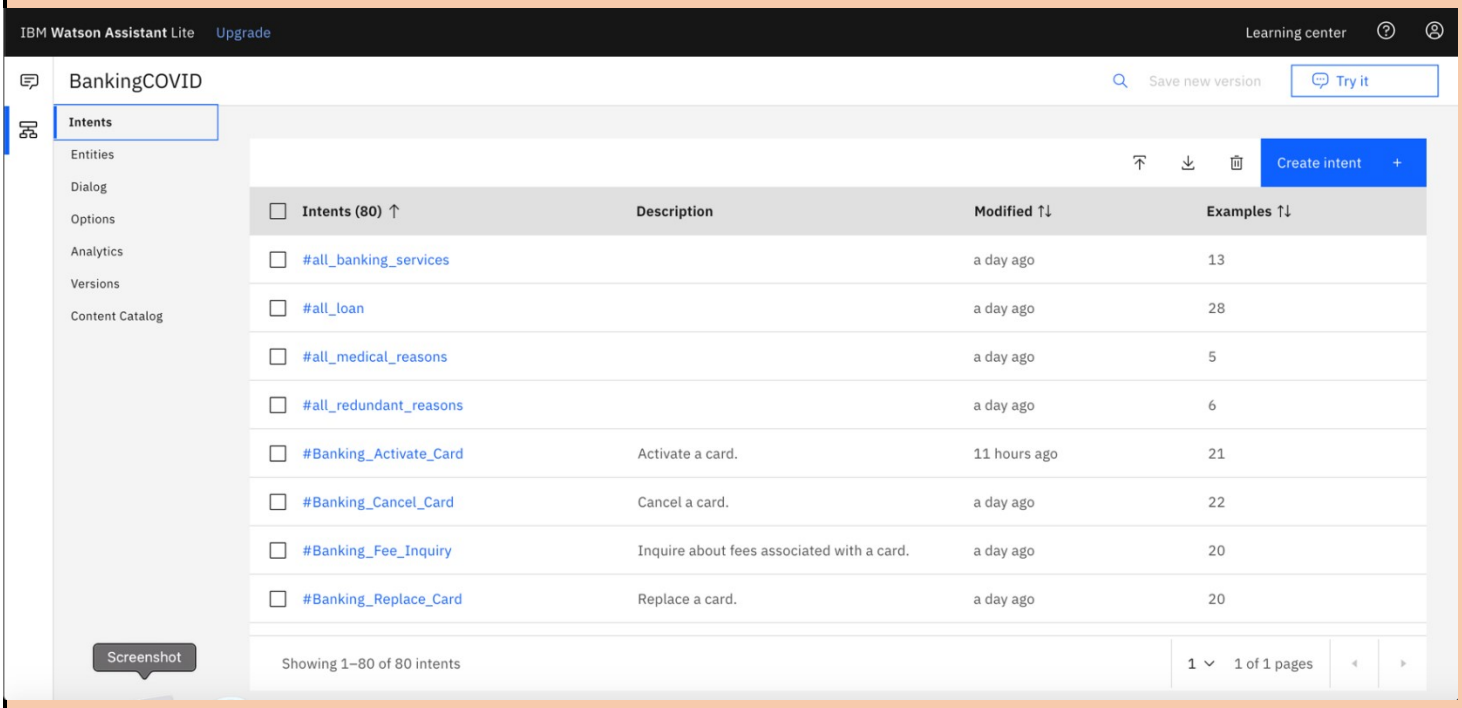

IBM Cloud
Search resources and offerings...
Catalog
Docs
Support
Manage
cusat
Resource list /
Node RED QOAJG 2020-10-28
Running
Visit App URL
Add tags
Details
Actions...
Getting started
Overview
Runtime
Connections
Logs
API Management
Autoscaling
Instances
Edit
Health
100%
1/1 instance(s) are running
Instances
1
MB memory per instance
0
256
256
Runtime
SDK for Node.js™
256
Total MB allocation
0 MB still available
Used
Free
FEEDBACK
Runtime cost
Current and estimated cost excludes connected services.
US$ 0.00
Current charges for billing period
US$ 0.00
Estimated total for billing period
Oct 1, 2020 - Oct 31, 2020
Connections (1)
node-red-qoajg-2020--cloudant-1603896390198-60696
Screenshot


IBM Watson Assistant Lite
Upgrade
Assistants
Virtual Banking Assistant
Actions
Beta
Design an engaging conversation
Follow a simple step-by-step workflow to create an AI-powered conversation that addresses your customer's issues and allows you to focus on the quality of your assistant's interactions. Learn more
Add an actions skill
Dialog
BankingCOVID
Chat bot that delivers important information about bank features & COVID-19 virus outbreak.
LANGUAGE:
English (US)
TRAINED DATA:
80 Intents | 24 Entities | 368 Dialog nodes
VERSION:
DESCRIPTION:

VERSION CREATED:
LINKED ASSISTANTS (1): Virtual Banking Assistant
Search
Plus
Screenshot
Turn any content into answers
Integrations
Preview link
Web chat
Choose a channel to deploy your assistant.
Add integration


IBM Watson Assistant Lite
Upgrade
Learning center
BankingCOVID
Save new version
Try it
Intents
Entities
Dialog
Options
Analytics
Versions
Content Catalog
Add node
Add child node
Add folder
Banking Services
#all_banking_services
1 Responses / 1 Context Set / Return allowed
Bank7_Welcome
$banknames=='State Bank of India'
0 Responses / 0 Context Set / Skip user input / Return allowed
Bank1_Welcome
$banknames=='Union Bank'
0 Responses / 0 Context Set / Skip user input / Return allowed
Bank2_Welcome
$banknames=='HDFC Bank'
0 Responses / 0 Context Set / Skip user input / Return allowed
Bank6_Welcome
$banknames=='ICIC Bank'
0 Responses / 0 Context Set / Skip user input / Return allowed
Screenshot


IBM Watson Assistant Lite
Upgrade
Learning center
BankingCOVID
Save new version
Try it
Intents
Entities
Dialog
Options
Analytics
Versions
Content Catalog
Get started faster by adding existing intents from the content catalog. These intents are trained on questions that customers commonly ask.
Category
Description
Intents
Banking
Basic transactions for a banking use case.
13
Add to skill +
Bot Control
Functions that allow navigation within a conversation.
9
Add to skill +
Covid-19
Common questions about the Covid-19 virus.
23
Add to skill +
Customer Care
Understand and assist customers with information about themselves and your business.
18
Add to skill +
eCommerce
Payment, billing, and basic management tasks for orders.
14
Add to skill +
General
General conversation topics most users ask.
10
Add to skill +
Insurance
Issues related to insurance policies and claims.
12
Add to skill +
Mortgage
Common questions related to the mortgage industry
20
Add to skill +
Telco
Questions and issues related to a user's telephony service, device, and plan.
21
Add to skill +
Utilities
Help a user with utility emergencies and their utility service.
10
Add to skill +
Screenshot


IBM Watson Assistant Lite
Upgrade
Learning center
BankingCOVID
Save new version
Try it
Intents
Entities
Dialog
Options
Analytics
Versions
Content Catalog
Create intent +
Intents (80)
Description
Modified
Examples
#all_banking_services
a day ago
13
#all_loan
a day ago
28
#all_medical_reasons
a day ago
5
#all_redundant_reasons
a day ago
6
#Banking_Activate_Card
Activate a card.
11 hours ago
21
#Banking_Cancel_Card
Cancel a card.
a day ago
22
#Banking_Fee_Inquiry
Inquire about fees associated with a card.
a day ago
20
#Banking_Replace_Card
Replace a card.
a day ago
20
Showing 1–80 of 80 intents
1
1 of 1 pages
Screenshot