

# JONATHAN MUMO

## IT SPECIALIST

### JUNIOR CYBERSECURITY ANALYST

#### Contact

**PHONE:**

0742001119

**EMAIL:**

jmumo1137@gmail.com

#### SKILLS

- Cisco Packet Tracer proficiency for visualizing and optimizing networks.
- Strong understanding of IT support principles, practices, and technologies.
- MS Access with VBA automation and SQL queries.
- Windows and Linux system administration and troubleshooting.
- Full Stack Web Programming (HTML, CSS, JavaScript, SQL, Python basics).
- Commitment to continuous learning and professional growth in the IT field.

#### REFEREES

1. **Name:** Erick Karanja  
**Company/Position:** Founder and CEO ERIKAB ENTERPRISES  
**Contact:** 0723494080  
**Email:** erikabenterprises@gmail.com
2. **Name:** Mr. Francis Marekia  
**Position:** Assistant ICT Director  
**Company:** Machakos level 5 hospital  
**Contact:** 0704646024
3. **Name:** Josphat Karani  
**Position:** Lecturer  
**Company:** Kirinyaga University  
**Email:** jkarani@kyu.ac.ke

#### OBJECTIVE

Seeking a junior cybersecurity/IT support role where I can apply my technical skills in network security, system support, and full-stack solutions to strengthen organizational IT operations.

#### ACHIEVEMENTS

- Effectively identified and mitigated potential cybersecurity risks through thorough threat analysis.
- Enhanced IT support operations by working closely with team members, demonstrated strong interpersonal skills and contributed to a more agile support system.
- Successfully implemented security measures that improved the overall cybersecurity posture of the IT department.
- Designed a full-stack web solution during academic projects to automate workflows.

#### EDUCATION

**Kirinyaga University**

Sept 2019 to oct 2023

Bachelor of science in Information Technology

Attained: Second class honors (upper Division)

**Certification**

**Cyber Security Pathway** oct 2023

**Introduction to cybersecurity** sept 25 2023

**The Kenya Institute of Management**

Jan 2019 to Feb 2019

Certificate of proficiency

**Makueni Boys**

January 2015 to November 2018

Kenya certificate of secondary education.

Mean Grade: C+

#### WORK EXPERIENCE

**Erikab Enterprises || IT and Operations Intern**

**May 2023 to September 2023**

**Duties and responsibilities.**

- Tracked orders and accounts using digital tools.
- Managed MS Access/Excel databases for inventory and records.
- Handled IT troubleshooting and optimized workflows.

**Machakos level 5 hospital || Attache-ICT Department**

**June 2022 to August 2022**

**Duties and responsibilities.**

- Resolved IT hardware/software issues, reducing downtime for hospital systems.
- Assisted in managing hospital information systems and databases.
- Supported staff with secure system use, improving efficiency.