

JONATHAN MUMO

IT SPECIALIST

JUNIOR CYBERSECURITY ANALYST

Contact

PHONE:

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SKILLS

- Cisco Packet Tracer proficiency for visualizing and optimizing networks.
- Strong understanding of IT support principles, practices, and technologies.
- MS Access with VBA automation and SQL queries.
- Windows and Linux system administration and troubleshooting.
- Full Stack Web Programming (HTML, CSS, JavaScript, SQL, Python basics).
- Commitment to continuous learning and professional growth in the IT field.

REFEREES

1. **Name:** Erick Karanja
Company/Position: Founder and CEO ERIKAB ENTERPRISES
Contact: 0723494080
Email: erikabenterprises@gmail.com
2. **Name:** Mr. Francis Marekia
Position: Assistant ICT Director
Company: Machakos level 5 hospital
Contact: 0704646024
3. **Name:** Josphat Karani
Position: Lecturer
Company: Kirinyaga University
Email: jkarani@kyu.ac.ke

OBJECTIVE

Seeking a junior cybersecurity/IT support role where I can apply my technical skills in network security, system support, and full-stack solutions to strengthen organizational IT operations.

ACHIEVEMENTS

- Effectively identified and mitigated potential cybersecurity risks through thorough threat analysis.
- Enhanced IT support operations by working closely with team members, demonstrated strong interpersonal skills and contributed to a more agile support system.
- Successfully implemented security measures that improved the overall cybersecurity posture of the IT department.
- Designed a full-stack web solution during academic projects to automate workflows.

EDUCATION

Kirinyaga University

Sept 2019 to Oct 2023

Bachelor of science in Information Technology

Attained: Second class honors (upper Division)

Certification**Cyber Security Pathway** Oct 2023**Introduction to cybersecurity** Sept 25 2023**The Kenya Institute of Management**

Jan 2019 to Feb 2019

Certificate of proficiency

Makueni Boys

January 2015 to November 2018

Kenya certificate of secondary education.

Mean Grade: C+

WORK EXPERIENCE

Erikab Enterprises || IT and Operations Intern**May 2023 to September 2023****Duties and responsibilities.**

- Tracked orders and accounts using digital tools.
- Managed MS Access/Excel databases for inventory and records.
- Handled IT troubleshooting and optimized workflows.

Machakos level 5 hospital || Attache-ICT Department**June 2022 to August 2022****Duties and responsibilities.**

- Resolved IT hardware/software issues, reducing downtime for hospital systems.
- Assisted in managing hospital information systems and databases.
- Supported staff with secure system use, improving efficiency.