

SIT103 Lecture 10 Transaction Processing, Locking and Deadlocks, Backups and Recovery, Performance Issues

DATA ADMINISTRATION

- Manage the data needs of the entire organization so all data is available.
- Database Planning
- Data Analysis, Design and Implementation
- Data Maintenance and Protection
- Education and Training
- Support to end users
- High level management role

DATABASE ADMINISTRATION

- Manage physical database servers.
- More of a technical, hands on role.
- Installation and configuration of DBMS
- Data Analysis, Design and Implementation
- Performance Tuning
- Managing Security and Policies
- Managing backups and recovery

CHANGING ROLES

- In larger companies, these two roles may be performed by distinct people or groups.
- In smaller organisations or departments, one person will often perform both roles.
- DBA roles are becoming specialized:
 - Product specific (eg: Oracle DBA)
 - Overlap with developers (server programming)
 - Database types (eg: data warehouses)
 - Specific App Software (eg: SAP or PeopleSoft)

User A

Staff id: 100

Surname: Smith

Given: John

Fitzroy Suburb:

Phone: 552345

Read 100

STAFF

100

200

Clarke

Kent

Eltham

857332

Smith

John

Fitzroy

552345

User B

Staff id: 100

Surname: Smith

John Given:

Suburb: Fitzroy

Phone: 552345

User A

Staff id: 100

Surname: Smith

Given: John

Suburb: Brunswick

Read 100

552345 Phone:

change to: **Brunswick**

STAFF

200

Clarke

Kent

Eltham

857332

100 **Smith**

John

Fitzroy

552345

User B

Staff id: 100

Surname: Smith

John Given:

Suburb: Fitzroy

Phone: 552345

User A

Staff id: 100

Surname: Smith

Given: John

Suburb: Brunswick

Read 100

Phone: 552345

change to:

Brunswick

change to: **9552345**

STAFF

200 Clarks

Clarke

Kent

Eltham

857332

100

Smith

John

Fitzroy

552345

User B

Staff id: 100

Surname: Smith

Given: John

Suburb: Fitzroy

Phone: 9552345

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Staff id: 100

Surname: Smith

Given: John

(5)

Write 100

Suburb: Brunswick

Read 100

552345 Phone:

change to: **Brunswick**

change to:

9552345

STAFF

100

200

Clarke

Kent

Eltham

857332

Smith

John

Brunswick

552345

User B

Staff id: 100

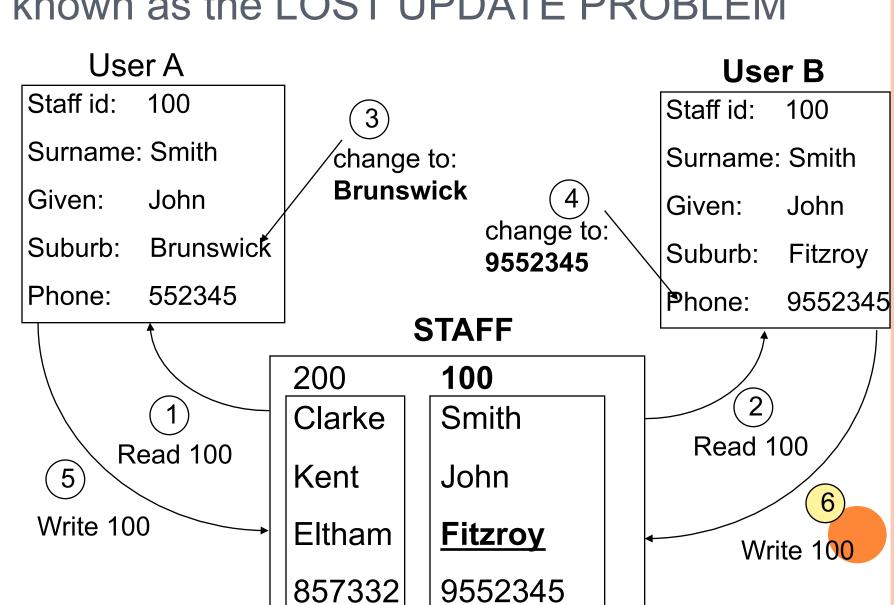
Surname: Smith

John Given:

Suburb: **Fitzroy**

Phone: 9552345

"known as the LOST UPDATE PROBLEM"



LOCKING

- How do we solve this problem?
 - When a user/process wants to use a resource, LOCK IT.
 - No other user/process may change it until it is UNLOCKED.
- if used LOCKING in previous example order of execution would change, lets us see what happens.....

User A

Staff id: 100

Surname: Smith

Given: John

Suburb: Brunswick

Read 100

Phone: 552345

3

Write 100

change to:

Brunswick

STAFF

100

Clarke

Kent

200

Eltham

857332

Smith

John

Brunswick

552345

User B

Staff id:

Surname:

Given:

Suburb:

Phone:

User A

Staff id: 100

Surname: Smith

Given: John

Suburb: Brunswick

Phone: 552345

5 change to: **9552345**

User B

Staff id: 100

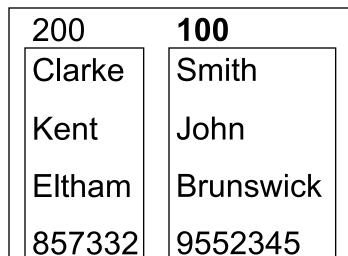
Surname: Smith

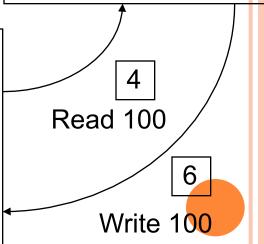
Given: John

Suburb: Brunswick

Phone: 9552345

STAFF





LEVEL OF LOCKING

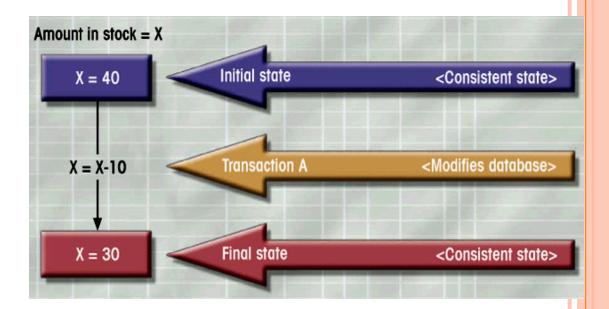
- 1. Database backup
- **2. Table** batch work (updates)
- 3. Block/Page most common
- 4. **Record** 1 record, most commonly required

LOCK TYPES

- Shared Locks
 - other users/processes can read but not update; i.e. allowing querying;
- Exclusive Locks
 - other users can do NOTHING.

WHAT IS A TRANSACTION?

- Logical unit of work
 - Must be entirely completed or aborted
 - No intermediate states



TRANSACTION

- Is a single business operation.
- A whole unit of work MUST be applied or NONE will be applied to database.
- o eg. Transfer \$100 from AccA to AccB.
 - Read AccA **TRANSACTION** Subtract \$100 from AccA • Write AccA Read AccB
 - Add \$100 to AccB
 - Write AccB

DESIRABLE PROPERTIES OF TRANSACTIONS

- Atomicity
 - All transaction operations must be completed
 - Incomplete transactions aborted
- Consistency
 - Maps one consistent database state to another
- Isolation
 - Transaction data cannot be reused until its execution complete
- Durability
 - Permanence of consistent DB state once a transaction commits

EXAMPLE

- Assume the following SQL
 - Consistent state after transaction is executed
 - No changes made to database

```
SELECT ACC_NUM, ACC_BALANCE
FROM CHECKACC
WHERE ACC_NUM = '0908110638';
```

EXAMPLE (CONT'D)

- Register credit sale of 100 units of product X to customer Y for \$500
 - State is consistent if both transactions complete
 - DBMS does not guarantee this

applied

```
UPDATE PRODUCT
SET PROD_QOH = PROD_QOH - 100
WHERE PROD_CODE = 'X';

UPDATE ACCT_RECEIVABLE
SET ACCT_BALANCE = ACCT_BALANCE + 500
WHERE ACCT_NUM = 'Y';
```

TRANSACTION MANAGEMENT IN SQL

- Transaction support
 - COMMIT
 - ROLLBACK
- A transaction sequence must continue until:
 - COMMIT statement is reached
 - ROLLBACK statement is reached
 - End of a program reached
 - Program reaches abnormal termination

DEADLOCKS

• Deadlocks arise from more than one process holding a resource and requesting other resources which are in turn held by other processes, for example:

User A

transfer \$100 from X to Y

Read X {X is locked}

Subtract \$100 from X

Read Y

- Y is locked by user A, waiting

User B

transfer \$100 from Y to X

Read Y {Y is locked}

Subtract \$100 from Y

Read X

- X is locked by user A, waiting

DEADLOCK RESOLUTION

- Pessimistic Locking Scheme
 - every process must lock ALL resources required first.
 - if cannot, unlock everything and have another go later
 - performance slow due to overhead of locking everything.

DEADLOCK RESOLUTION

- Deadlock Watchdog
 - Let processes do what they want/please
 - program keeping an eye on locks
 - If DEADLOCK recognized then kill off processes until resolved.



DEADLOCK RESOLUTION

- Optimistic Locking Scheme (versioning)
 - read and use records without concern
 - before writing at end of transaction
 - re-read record(s)
 - o if not changed since 1st read the WRITE Ok
 - o if has changed then abort whole transaction!
 - efficient performance high; if over 90%, no change then QUICK1

BACKUPS

- If your computer room has a fire and everything is lost, how long would it take to replace:
 - Hardware
 - Operating System
 - DBMS (eg: Oracle)
 - Data in the database
- Which is the most valuable ??

Database Recovery - Backup

Full Backup

• everything is backed up on some sort of magnetic media.

Partial Backup

 backup changes made since last FULL Backup was made.

Database Recovery - Backup

- Recommended backup philosophy
 - FULL Backup each week
 - PARTIAL backups each day
 - ROTATING the media used
 - OFFSITE media storage

Database Recovery - Logs

- Journals/Transaction Logs
- Log enough information about a change to allow it to be applied again, if required.
 - before and after images of record changed; and/or
 - details about each transaction;
 - log start and finish of transaction.

100	
102	
104	
102	
100	
101	
100	

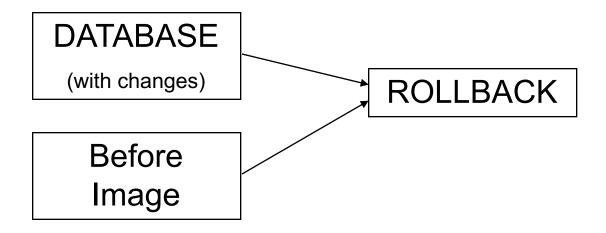
Database Recovery - Checkpoints

- Allows all transactions to finish, at a particular time.
- Write a checkpoint, as a log entry. This gives us a point at which no transaction are unfinished.
- Useful for recovery, if a problem occurs with the database.

100
102
104
102
100
101
100
Checkpoint
105

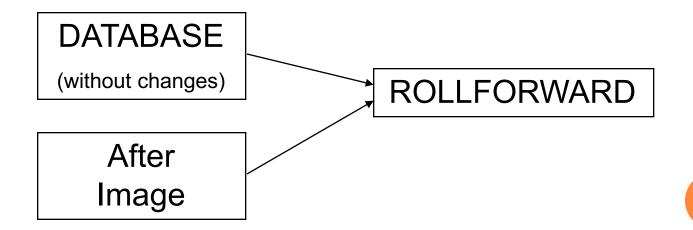
Database Recovery - Rollback

- If database intact
 - can undo changes until checkpoint because OK point.
 - undo unfinished transaction back to a safe point (usually checkpoint)



Database Recovery - RollForward

- o database retrieved from backup
- re-apply transactions up to latest checkpoint.



Database - Security

- o more sensitive data being stored
- o more people given access to database
- security is defined as protection of the database against accidental or intentional loss, destruction or misuse.

Database - Security

- Data management software usually provides the following security features:
 - creation of views to restrict user access;
 - authorization rules;
 - programs further constraining or limiting database access;
 - encryption of data;
 - identify user attempting any database access (biometric, smartcard).