



Provider Platform Overview

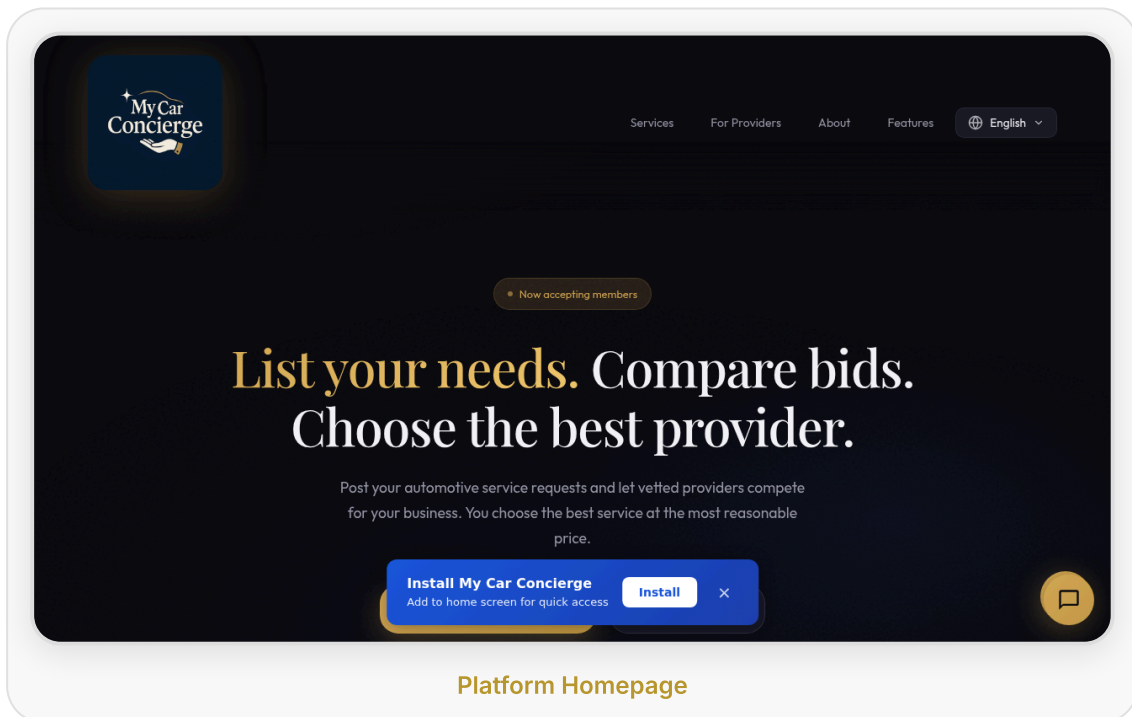
Your Gateway to New Customers & Revenue

iOS App

Android App

Web Platform

Desktop Apps



www.mycarconcierge.com



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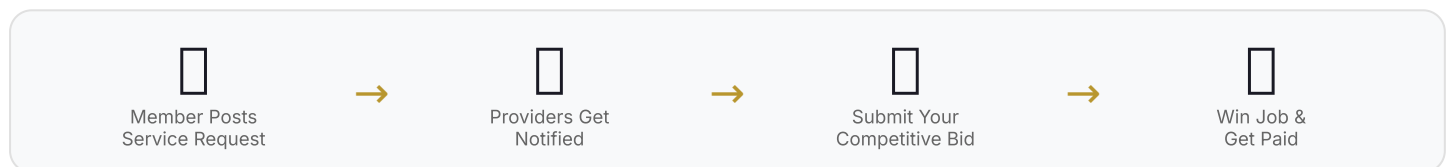
What Is My Car Concierge?

A Marketplace Connecting Vehicle Owners with Service Providers

The Concept

MCC is a platform that brings automotive service requests directly to you. Members post what they need, and you bid on jobs you want. No advertising costs, no cold calling—just qualified leads delivered to your dashboard.

How It Works



Welcome back
Here's what's happening with your garage.

[+ Add Vehicle](#) [+ New Maintenance Package](#)

Icon	Count	Label
	0	Vehicles
	0	Active Packages
	0	Bids Received
	0	Due Soon
	0	Completed

Providers
0

Recent Activity
[Install My Car Concierge](#)
Add to home screen for quick access [Install](#) [X](#) [View All](#)

Member Dashboard - Where Customers Manage Their Vehicles & Service Requests

Shared Customer Pool

Every customer you bring onto MCC becomes part of a shared pool. When they need a service you don't offer, another provider wins. When other providers' customers need YOUR specialty, you win.



Your Provider Dashboard

Everything You Need in One Place

English

PROVIDER PORTAL

Dashboard

Bid Credits

Browse Packages

My Bids

Active Jobs

Emergency Queue

Fleet Services

Customer Queue

Earnings

Earnings Analytics

My Reviews

Provider Dashboard

Find jobs and grow your business.

YOUR BID CREDITS

0

How it works: Each bid costs 1 credit. Members see your bid and choose based on price, ratings, and reviews. Win jobs to grow your business!

Buy More Credits

0

Bid Credits

0

Members In Your Area

0

Open Packages

0

Pending Bids

0

Jobs Won

0

Your Rating (0 reviews)

Recent Opp

Install My Car Concierge

Add to home screen for quick access

Install

×

View All

Provider Dashboard - Your Business Command Center

Real-Time Stats

See your bid credits, members in area, open packages, pending bids, and jobs won at a glance

Rating Display

Your star rating is prominently displayed—build trust with great reviews

Job Queue

Browse packages to bid on, view active jobs, track emergency requests

Earnings Tracking

Monitor your revenue, view analytics, and manage payouts


Sidebar Navigation

Quick access to: Bid Credits, Browse Packages, My Bids, Active Jobs, Emergency Queue, Fleet Services, Customer Queue, Earnings, Analytics, Reviews, Team Management, and Settings.



The Bidding System


Pay Only for Jobs You Choose



Provider Bid Packs

Purchase bid credits to compete for automotive service jobs. The more you buy, the more you save.

[← Back to Provider Program](#)




Jumper Cables

1 bids

\$10.00

\$10.00 per bid




Dipstick Pack

50 bids

\$200.00

\$4.00 per bid




Spark Plug Pack

70 bids

\$250.00

\$3.57 per bid



Turbo Pack

95 bids

\$300.00

\$3.16 per bid

Bid Pack Selection - Choose the Right Package for Your Business

How It Works

- ✓ Purchase bid credits upfront
- ✓ Each bid costs 1 credit
- ✓ You choose which jobs to bid on
- ✓ Credits never expire
- ✓ Larger packs = bigger savings

Sample Pricing

Dipstick	50 bids	\$200
V8 POPULAR	140 bids	\$400
Racing Team	385 bids	\$800
Formula One	1,470 bids	\$2,000
Championship	15,400 bids	\$10,000

*18 total tiers available

Founding Provider Benefit

Founding Providers receive unlimited bidding during the pilot period—no credits needed!



Payment Protection

Get Paid Reliably, Every Time

100%

Escrow Protected


7.5%

Platform Fee


24-48h

Payout Speed


Payment Flow


Bid
Accepted





Funds in
Escrow




Complete
Work




Member
Confirms




Payment
Released

No More Chasing Payments

- ✓ Funds secured before work begins
- ✓ No invoicing hassles
- ✓ No bad checks
- ✓ Automatic bank transfers

Platform Protections

- ✓ Anti-bait protection
- ✓ Upsell approval required
- ✓ 24-hour decision window
- ✓ Dispute mediation

Stripe-Powered Payments

All payments processed through Stripe—the same secure platform used by millions of businesses. PCI-compliant and trusted worldwide.



Vehicle Status Tracking

Keep Customers Informed Automatically

Real-Time Updates

Members can track their vehicle's status throughout the service process. This reduces "is my car ready?" calls and builds trust with your customers.

Status Workflow



Provider Benefits

- ✓ Fewer interruption calls
- ✓ Professional appearance
- ✓ Documented handoffs
- ✓ Reduced disputes
- ✓ Customer confidence

Member Experience

- ✓ Real-time visibility
- ✓ Push notifications
- ✓ Location sharing option
- ✓ Appointment reminders
- ✓ Service history log

Multi-Channel Notifications

Members receive updates via push notifications, email, and SMS based on their preferences. You update the status in one click—the system handles the rest.



Ratings & Reputation

Build Trust, Win More Jobs

5

Rating System

4.0+

Minimum Standard

100%

Verified Reviews

How Ratings Work

- ✓ Members rate after each job
- ✓ 5-star scale with comments
- ✓ Only verified transactions
- ✓ Public profile display
- ✓ Response option for providers

Why It Matters

- ✓ Higher rating = more visibility
- ✓ Reviews build customer trust
- ✓ Quality providers stand out
- ✓ Repeat business opportunity
- ✓ Competitive differentiation

Quality Standards

Providers must maintain a 4.0+ star average (with 3+ reviews) to remain active. This protects marketplace quality and ensures members have confidence in every provider.

First Mover Advantage

Founding Providers can build their review base before the market gets crowded. Early positive reviews compound over time and establish your reputation.



Team Management & Security

Enterprise-Grade Features for Your Business

Multi-User Access



Owner

Full access: billing, team mgmt, settings, bid credits



Admin

Manage jobs, messages, analytics—no billing access



Staff

Update job status, communicate on assigned jobs



Easy Invite

Add team via email invitation system

Security Features



Two-Factor Auth

SMS-based 2FA on all accounts



Encrypted Data

TLS encryption in transit, at rest



Login Activity

Track all login attempts & devices



Rate Limiting

Protection against abuse & attacks

Your Data, Your Control

We never sell your data or customer information. Your business relationships remain yours. MCC simply facilitates the connection.



Who Is MCC For?

All Automotive Service Professionals



Repair Shops

General mechanics, specialty shops, dealerships



Mobile Mechanics

On-site repair, roadside, fleet maintenance



Detailers

Interior/exterior, paint correction, ceramic



Body Shops

Collision, paint, dent removal, restoration



Tint & Wrap

Window tinting, vinyl wraps, PPF



Tire Shops

Sales, mounting, balancing, alignment



Audio & Electronics

Car audio, alarms, remote start



Glass Services

Windshield repair/replacement

No Exclusivity Required

MCC is a supplemental revenue channel. Keep your existing customers, advertising, and business model. We're just another way to find new work when you have capacity.

Fill Unused Capacity

Have slow days? MCC brings you pre-qualified customers ready to book. No advertising costs—just jobs delivered to your dashboard.



Founding Provider Program

Exclusive Early Access Benefits

Get In on the Ground Floor

We're onboarding a limited group of Founding Providers while we launch the member side. This is an invitation to build something together and secure your position in a new marketplace.



No Platform Fees

Keep 100% of earnings during pilot (normally 7.5%)



Unlimited Bidding

Bid on any job without using credits during pilot



Priority Visibility

Founding Providers appear first in search results



Permanent Badge

"Founding Provider" badge on your profile forever



Referral Commissions

Up to 50% lifetime commission on referred providers



Direct Input

Shape the platform with direct feedback to the team

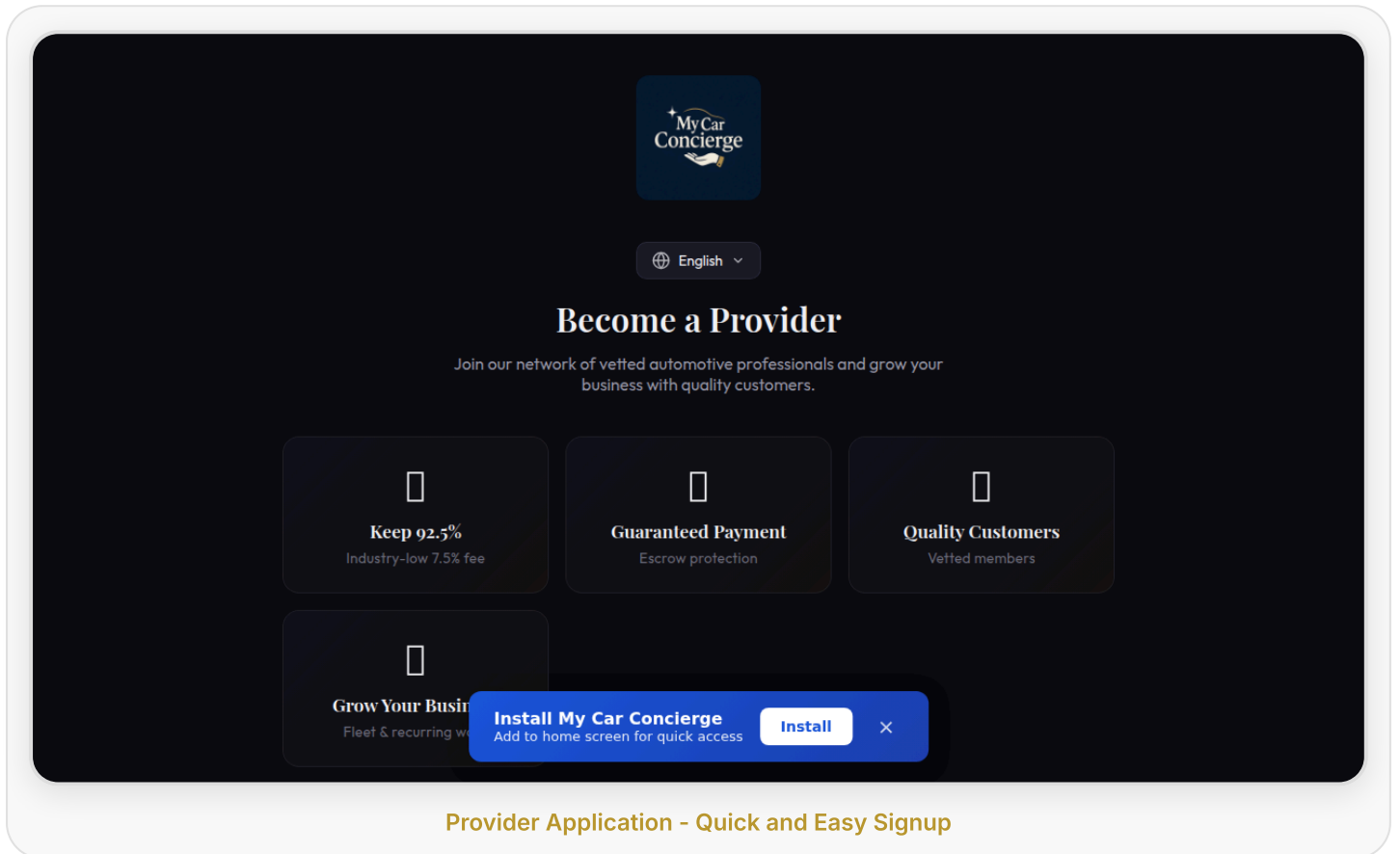
Limited Availability

Founding Provider spots are limited by market area. Early applicants secure the best positions and start building reviews before competition arrives.



How to Get Started

Simple Onboarding Process



Provider Application - Quick and Easy Signup

Application Steps

- 1 Submit Application:** Fill out the form with business info, services, and service area
- 2 Verification:** MCC reviews your application (typically 24-48 hours)
- 3 Account Setup:** Create your profile with photos and service details
- 4 Start Bidding:** Begin receiving job notifications and submitting bids

What You'll Need

- ✓ Business name & contact info
- ✓ Services you offer
- ✓ Service area (zip/radius)
- ✓ Bank account for payouts

Get Started Today

Scan the QR code or visit
mycarconcierge.com/signup-provider



Ready to Grow Your Business?

Join the Founding Provider program today and be among the first to access a new stream of qualified customers.

0%

Platform Fees During Pilot



Unlimited Bids During Pilot



Priority Visibility

Apply Now

www.mycarconcierge.com/signup-provider.html

Questions?

info@mycarconcierge.com

iOS App

Android App

Web Platform

Desktop Apps