



Provider Platform Overview

Your Gateway to New Customers & Revenue

iOS App

Android App

Web Platform

Desktop Apps

A screenshot of the MyCar Concierge Platform Homepage. The page has a dark theme with a prominent blue header bar at the top. The header contains the MyCar Concierge logo, navigation links for "Services", "For Providers", "About", and "Features", and a language selector set to "English". A banner below the header reads "Now accepting members". The main content area features a large, bold call-to-action: "List your needs. Compare bids. Choose the best provider.". Below this, a subtext encourages users to "Post your automotive service requests and let vetted providers compete for your business. You choose the best service at the most reasonable price." At the bottom of the page is a blue button with the text "Install My Car Concierge" and "Add to home screen for quick access", accompanied by an "Install" button and a close "X" button. A yellow circular icon with a white "D" symbol is located in the bottom right corner of the main content area. The entire screenshot is framed by a white border.

Platform Homepage

www.mycarconcierge.com



Table of Contents

Complete Platform Overview

Platform & Provider Features

3 What Is My Car Concierge?

Platform concept & marketplace

4 Your Provider Dashboard

Business command center

5 The Bidding System

Bid packs & pricing tiers

6 Payment Protection

Escrow & guaranteed payouts

7 Vehicle Status Tracking

Real-time customer updates

8 Ratings & Team Management

Reviews, security & multi-user

Member Benefits (Why They Join)

9 Dream Car Finder

AI-powered car search

10 My Next Car Tool

Compare & track prospects

11 Cost Estimator

Fair pricing calculator

12 Maintenance Scheduler

Personalized service reminders

13 Car Care Academy

Education & glossary

14 Vehicle Management Tools

Fuel, recalls, insurance, history

Program & Getting Started

15 Who Is MCC For?

16 Founding Program

17 How to Start

18 Apply Now

Why Member Features Matter to You

These features attract and retain members on the platform. More members = more service requests = more bidding opportunities for you. The better the member experience, the more jobs available in your area.



What Is My Car Concierge?

A Marketplace Connecting Vehicle Owners with Service Providers

The Concept

MCC is a platform that brings automotive service requests directly to you. Members post what they need, and you bid on jobs you want. No advertising costs, no cold calling—just qualified leads delivered to your dashboard.

How It Works



Welcome back
Here's what's happening with your garage.

+ Add Vehicle + New Maintenance Package

Vehicles	Active Packages	Bids Received	Due Soon	Completed
0	0	0	0	0

Recent Activity

Install My Car Concierge
Add to home screen for quick access

View All

Member Dashboard - Where Customers Manage Vehicles & Request Services

Shared Customer Pool

Every customer you bring onto MCC becomes part of a shared pool. When they need a service you don't offer, another provider wins. When other providers' customers need YOUR specialty, you win.



Your Provider Dashboard

Everything You Need in One Place

Provider Dashboard
Find jobs and grow your business.

YOUR BID CREDITS **0**

How it works: Each bid costs 1 credit. Members see your bid and choose based on price, ratings, and reviews. Win jobs to grow your business!

[Buy More Credits →](#)

Bid Credits **0** Bid Credits

Members In Your Area **0** Members In Your Area

Open Packages **0** Open Packages

Pending Bids **0** Pending Bids

Jobs Won **0** Jobs Won

--
Your Rating (0 reviews)

Recent Opp **Install My Car Concierge** Add to home screen for quick access [Install](#) [X](#)

[View All](#) [Message](#)

Provider Dashboard - Your Business Command Center



Real-Time Stats

Bid credits, members in area, open packages, pending bids, jobs won



Job Queue

Browse packages, view active jobs, track emergency requests



Rating Display

Your star rating prominently displayed—build trust with reviews



Earnings Tracking

Revenue monitoring, analytics, payout management

Sidebar Navigation

Quick access to: Bid Credits, Browse Packages, My Bids, Active Jobs, Emergency Queue, Fleet Services, Customer Queue, Earnings, Analytics, Reviews, Team Management, and Settings.



The Bidding System

Pay Only for Jobs You Choose



Provider Bid Packs

Purchase bid credits to compete for automotive service jobs. The more you buy, the more you save.

[← Back to Provider Program](#)



Jumper Cables

1 bids

\$10.00

\$10.00 per bid



Dipstick Pack

50 bids

\$200.00

\$4.00 per bid



Spark Plug Pack

70 bids

\$250.00

\$3.57 per bid



Turbo Pack

95 bids

\$300.00

\$3.16 per bid

Bid Pack Selection - 18 Tiers with Up to 84% Savings

How It Works

- ✓ Purchase bid credits upfront
- ✓ Each bid costs 1 credit
- ✓ You choose which jobs to bid on
- ✓ Credits never expire
- ✓ Larger packs = bigger savings

Sample Pricing

Dipstick	50 bids	\$200	\$4.00/bid	
V8	POPULAR	140 bids	\$400	\$2.86/bid
Racing Team		385 bids	\$800	\$2.08/bid
Championship		15,400 bids	\$10K	\$0.65/bid

Founding Provider Benefit

Founding Providers receive unlimited bidding during the pilot period—no credits needed!



Payment Protection

Get Paid Reliably, Every Time

100%

Escrow Protected

7.5%

Platform Fee

24-48h

Payout Speed

Payment Flow



No More Chasing Payments

- ✓ Funds secured before work begins
- ✓ No invoicing hassles
- ✓ No bad checks
- ✓ Automatic bank transfers

Platform Protections

- ✓ Anti-bait protection
- ✓ Upsell approval required
- ✓ 24-hour decision window
- ✓ Dispute mediation

Stripe-Powered Payments

All payments processed through Stripe—PCI-compliant and trusted by millions of businesses worldwide.



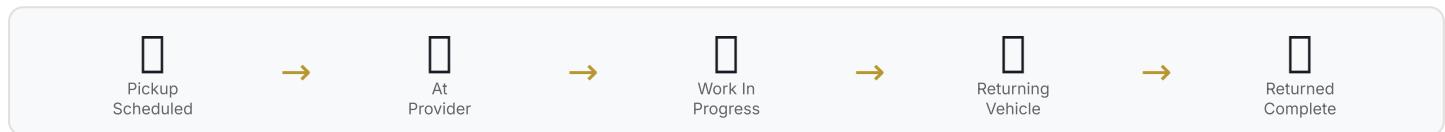
Vehicle Status Tracking

Keep Customers Informed Automatically

Real-Time Updates

Members track their vehicle's status throughout service. This reduces "is my car ready?" calls and builds trust.

Status Workflow



Provider Benefits

- ✓ Fewer interruption calls
- ✓ Professional appearance
- ✓ Documented handoffs
- ✓ Reduced disputes

Member Experience

- ✓ Real-time visibility
- ✓ Push/email/SMS notifications
- ✓ Location sharing option
- ✓ Service history log

Multi-Channel Notifications

Members receive updates via push, email, and SMS based on preferences. Update status in one click—system handles the rest.



Ratings, Team & Security

Build Reputation & Manage Your Business

5

Rating System

4.0+

Minimum Standard

100%

Verified Reviews

Multi-User Access



Owner

Full access to billing, team, settings



Admin

Manage jobs, messages, analytics



Staff

Update status, communicate



Email Invite

Add team members easily

Security Features



Two-Factor Auth

SMS-based 2FA



Encrypted Data

TLS encryption



Login Activity

Track all logins



Rate Limiting

Abuse protection



Dream Car Finder

AI-POWERED

Member Feature: Automated Car Search That Works in the Background

How It Works

Members set their preferences once, and our AI automatically searches for matching vehicles. When a match is found, they get notified via SMS/email—no more endless scrolling through listings.

Search Criteria Options



Make & Model

Preferred brands and models



Year Range

Min/max year preferences



Price Range

Budget limits



Location Radius

Search distance from zip



Max Mileage

Mileage limit



Exterior Colors

Color preferences



Fuel Type

Gas, hybrid, electric



Must-Have Features

Sunroof, leather, etc.

Search Frequency

- ✓ Hourly updates for hot markets
- ✓ Twice daily option
- ✓ Daily digest option

Match Features

- ✓ Match scoring with reasons
- ✓ Save or dismiss matches
- ✓ Add to prospect list

Why This Matters to Providers

When members find and purchase new vehicles through MCC, they bring those vehicles onto the platform—creating new service opportunities for YOU.



My Next Car Tool

CAR SHOPPING

Member Feature: Track & Compare Prospective Vehicles

The Car Shopping Hub

Members can track vehicles they're considering purchasing—whether found through Dream Car Finder, dealerships, or private sellers. Compare side-by-side and make informed decisions.

Features



VIN Lookup

Free NHTSA API lookup for vehicle specs and recall history



Manual Entry

Add vehicles manually with photos, notes, and dealer info



Side-by-Side Compare

Compare 2-4 vehicles at once on specs, price, features



Match Scoring

Personal preferences scored against each vehicle

Status Tracking

Considering



Test Driven



Offer Made



Purchased



Passed

Provider Opportunity

Members often need pre-purchase inspections before buying. When they're shopping, they may request inspection services through MCC—jobs you can bid on!



Cost Estimator

FAIR PRICING

Member Feature: Know What to Expect Before Getting Bids

Informed Customers Are Better Customers

Members use the Cost Estimator to understand fair pricing before requesting bids. This means realistic expectations and fewer price disputes.

9 Service Categories



Maintenance

Oil, brakes, fluids, filters



Repairs

Engine, trans, AC, electrical



Detailing

Wash, wax, ceramic coating



Body Work

Dents, paint, bumpers



Inspection

Pre-purchase, state, multi-point



Diagnostics

Check engine, electrical



EV & Hybrid

Battery, charging systems



Protection

PPF, tinting, rustproofing



Performance

Carbon cleaning, ECU tuning

Smart Pricing Factors

- ✓ Vehicle class multipliers (Domestic, Asian, European, Electric)
- ✓ Regional labor rate adjustments
- ✓ Basic/Standard/Premium tiers

Educational Elements

- ✓ "Why This Range?" explainer
- ✓ "Ways to Save" tips
- ✓ One-click to service request



Maintenance Scheduler

AUTO-REMINDERS

Member Feature: Personalized Service Reminders

Never Miss a Service Again

Each vehicle gets a personalized maintenance schedule based on manufacturer recommendations, mileage, and driving conditions. Automated reminders via push, email, and SMS.

17 Maintenance Items Tracked

Oil Change

Tire Rotation

Air Filters

Brake Fluid

Transmission

Coolant

Spark Plugs

Brake Pads

Battery

Wiper Blades

Alignment

Timing Belt

Carbon Cleaning GDI

Fuel System

Throttle Body

Multi-Point

Smart Adjustments

- ✓ Vehicle class detection (interval adjustments)
- ✓ High-mileage adjustments (100K+)
- ✓ Driving conditions (city, towing, climate)
- ✓ Direct injection detection for carbon cleaning

One-Click Service Request

When a maintenance item is due, members can convert it to a service request with one click—sending it directly to providers like you!

Steady Stream of Jobs

Maintenance reminders create predictable, recurring service requests. Oil changes, tire rotations, and inspections happen on schedule—generating consistent bidding opportunities.



Car Care Academy

EDUCATION

Member Feature: Learn About Car Maintenance & Repairs

Educated Customers = Better Decisions

The Car Care Academy helps members understand automotive maintenance and repairs—so they value quality work and understand why services matter.

Learning Components



Learn Hub

36+ articles across 6 categories: Maintenance 101, Understanding Repairs, Warning Signs, Money-Saving Tips, Rideshare/High-Mileage, Commercial/Fleet



Automotive Glossary

32+ searchable terms with plain-language definitions for common automotive jargon



Contextual Education

"What is this?" explanations on maintenance items and "Why this matters" on services



AI Tutor

"Ask our AI about cars" - Get instant answers to automotive questions from AI assistant

Content for Every Driver

Regular drivers: Basic maintenance understanding, warning signs, when to see a professional

Rideshare/High-mileage: Managing wear on vehicles driven 30-50K+ miles/year

Commercial/Fleet: DOT requirements, preventative maintenance schedules, compliance

Why Education Helps Providers

Educated members understand the value of quality work. They're less likely to price-shop on complex repairs and more likely to approve recommended services.



Vehicle Management Tools

ALL-IN-ONE

Member Features: Complete Vehicle Ownership Toolkit



Fuel Cost Tracking

Track fill-ups, calculate MPG, view monthly/yearly spending, cost per mile with trend charts



Vehicle Recall Alerts

Auto-check NHTSA database weekly. Badge on vehicles with active recalls. Safety first!



Insurance Card Storage

Upload and store insurance documents (PDF, JPG, PNG) with expiration tracking



Service History Export

Download complete service records as PDF or CSV for resale or personal records



Identity Verification

Stripe Identity verification (govt ID + selfie) for vehicle ownership. "Verified Owner" badge



Referral Program

\$10 credit for referring friends. New members get \$10 welcome bonus. Share via email/SMS



Notification Preferences

Control notifications via push, email, or SMS. Toggle for bids, status, reminders, marketing



Household Management

Manage multiple vehicles across family members in one account



iOS & Android Apps



Web Platform



Desktop Apps



Synced Everywhere

Everything in One Place

Members don't need 5 different apps. MCC is their complete vehicle management solution—which keeps them engaged and generating service requests.



Who Is MCC For?

All Automotive Service Professionals



Repair Shops

General mechanics, specialty shops, dealerships



Mobile Mechanics

On-site repair, roadside, fleet maintenance



Detailers

Interior/exterior, paint correction, ceramic



Body Shops

Collision, paint, dent removal, restoration



Tint & Wrap

Window tinting, vinyl wraps, PPF



Tire Shops

Sales, mounting, balancing, alignment



Audio & Electronics

Car audio, alarms, remote start



Glass Services

Windshield repair/replacement

No Exclusivity Required

MCC is a supplemental revenue channel. Keep your existing customers, advertising, and business model. We're just another way to find new work when you have capacity.

Fill Unused Capacity

Have slow days? MCC brings you pre-qualified customers ready to book. No advertising costs—just jobs delivered to your dashboard.



Founding Provider Program

Exclusive Early Access Benefits

Get In on the Ground Floor

We're onboarding a limited group of Founding Providers while we launch the member side. This is an invitation to build something together and secure your position.



No Platform Fees

Keep 100% of earnings during pilot (normally 7.5%)



Unlimited Bidding

Bid on any job without using credits during pilot



Priority Visibility

Founding Providers appear first in search results



Permanent Badge

"Founding Provider" badge on your profile forever



Referral Commissions

Up to 50% lifetime commission on referred providers



Direct Input

Shape the platform with direct feedback to the team

Limited Availability

Founding Provider spots are limited by market area. Early applicants secure the best positions and start building reviews before competition arrives.



How to Get Started

Simple Onboarding Process

A screenshot of the MyCar Concierge mobile application. At the top is a dark blue header bar with the MyCar Concierge logo. Below it is a light blue navigation bar with a globe icon and the text "English". The main content area has a dark background. In the center, the text "Become a Provider" is displayed in white. Below it is a subtext: "Join our network of vetted automotive professionals and grow your business with quality customers." There are four cards with white icons and text: "Keep 92.5%" (Industry-low 7.5% fee), "Guaranteed Payment" (Escrow protection), "Quality Customers" (Vetted members), and "Grow Your Business" (Fleet & recurring work). A blue button at the bottom says "Install My Car Concierge" with the subtext "Add to home screen for quick access" and an "Install" button.

Provider Application - Quick and Easy Signup

Application Steps

- 1 **Submit Application:** Fill out the form with business info, services, and service area
- 2 **Verification:** MCC reviews your application (typically 24-48 hours)
- 3 **Account Setup:** Create your profile with photos and service details
- 4 **Start Bidding:** Begin receiving job notifications and submitting bids

What You'll Need

- ✓ Business name & contact info
- ✓ Services you offer
- ✓ Service area (zip/radius)
- ✓ Bank account for payouts

Get Started Today

Visit
mycarconcierge.com/signup-provider



Ready to Grow Your Business?

Join the Founding Provider program today and be among the first to access a platform packed with features that attract and retain customers.

0%

Platform Fees During Pilot

∞

Unlimited Bids During Pilot

□

Priority Visibility

Platform Features Summary

Dream Car Finder

My Next Car

Cost Estimator

Maintenance Scheduler

Car Care Academy

Fuel Tracking

Recall Alerts

Identity Verification

Apply Now

www.mycarconcierge.com/signup-provider.html

Questions?

info@mycarconcierge.com

iOS App

Android App

Web Platform

Desktop Apps