

# STATEMENT OF WORK

## Digital Workplace Transformation Initiative

Summit Digital Solutions, Inc.

Effective Date: January 15, 2024

SOW Reference: SDS-DWT-2024-001

Master Services Agreement Reference: MSA-2023-156

### 1. OVERVIEW

1 This Statement of Work ("SOW") details the Digital Workplace Transformation services to be provided by Summit Digital Solutions, Inc. ("Provider") utilizing the Peak Performance Platform(TM) and associated methodologies.

2 This SOW is governed by the terms and conditions of the Master Services Agreement dated October 1, 2023, between the parties ("MSA").

### 2. SCOPE OF SERVICES

#### 1 \*\*Assessment and Planning Phase\*\*

- Enterprise digital maturity assessment
- Current state workflow analysis
- Technology stack evaluation
- IoT integration opportunity mapping
- Digital transformation roadmap development
- ROI modeling and benefits analysis

#### 2 \*\*Implementation Phase\*\*

- Peak Performance Platform(TM) deployment
- AI/ML model configuration and training
- IoT sensor network implementation
- Process automation development
- Systems integration and API development
- Legacy system modernization

- Data migration and validation

### 3 **\*\*Optimization Phase\*\***

- Performance metrics tracking
- Machine learning model refinement
- Process optimization iterations
- User adoption monitoring
- System performance tuning
- Analytics dashboard deployment

## **3. DELIVERABLES**

### 1 **\*\*Documentation Deliverables\*\***

- Digital transformation strategy document
- Technical architecture specifications
- Implementation project plan
- Process optimization maps
- Training materials and user guides
- Performance baseline reports
- Monthly progress reports

### 2 **\*\*Technical Deliverables\*\***

- Configured Peak Performance Platform(TM) instance
- Trained AI/ML models
- Automated workflow engines
- IoT sensor network
- Integration APIs
- Analytics dashboards
- Mobile workforce applications

## **4. TIMELINE AND MILESTONES**

### 1 **\*\*Project Duration:\*\*** 12 months

## 2 **\*\*Key Milestones:\*\***

- Month 1: Assessment completion and roadmap approval
- Month 3: Platform configuration and initial deployment
- Month 6: IoT network implementation
- Month 9: Process automation deployment
- Month 12: Optimization completion and handover

## 5. **PRICING AND PAYMENT TERMS**

### 1 **\*\*Fixed Fee Components\*\***

- Assessment and Planning: \$450,000
- Platform Implementation: \$1,200,000
- IoT Network Deployment: \$750,000
- Process Automation: \$600,000
- Training and Documentation: \$200,000

### 2 **\*\*Variable Fee Components\*\***

- Optimization Services: \$15,000 per month
- Additional Custom Development: \$250 per hour
- Emergency Support: \$350 per hour

### 3 **\*\*Payment Schedule\*\***

- 25% upon SOW execution
- 25% upon platform deployment
- 25% upon IoT network completion
- 25% upon final acceptance

## 6. **RESOURCES AND RESPONSIBILITIES**

### 1 **\*\*Provider Resources\*\***

- 1 Program Director
- 2 Technical Architects
- 4 Implementation Engineers
- 2 Data Scientists

- 3 Process Automation Specialists
- 1 Change Management Lead

## 2 **\*\*Client Responsibilities\*\***

- Executive sponsor assignment
- Stakeholder participation
- Access to systems and data
- Timely review and approval
- Resource allocation
- Infrastructure requirements

## **7. ACCEPTANCE CRITERIA**

### 1 **\*\*Platform Performance\*\***

- 99.9% system availability
- Sub-second response time
- 95% automation accuracy
- Data processing within 60 seconds

### 2 **\*\*Business Outcomes\*\***

- 30% process efficiency improvement
- 25% reduction in manual operations
- 15% cost savings in targeted areas
- 90% user adoption rate

## **8. TERMS AND CONDITIONS**

### 1 **\*\*Change Management\*\***

Changes to this SOW shall be managed through the change control process defined in the MSA.

### 2 **\*\*Intellectual Property\*\***

All intellectual property rights in the deliverables shall be governed by the terms of the MSA.

### 3 **\*\*Confidentiality\*\***

All information exchanged under this SOW is subject to the confidentiality provisions of the MSA.

## **9. AUTHORIZATION**

IN WITNESS WHEREOF, the parties have executed this Statement of Work as of the Effective Date.

**Summit Digital Solutions, Inc.**

**By:**

Name: Dr. Alexandra Reeves

Title: Chief Executive Officer

**Date:**

**[CLIENT NAME]**

**By:**

**Name:**

**Title:**

**Date:**