# **EXTENDED WARRANTY AGREEMENT**

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THIS EXTENDED WARRANTY AGREEMENT (the "Agreement") is most of February 1, 2024 (the "Effective Date"), by and between:

POLAR DYNAMICS ROBOTICS, INC., a Delaware corporation with it of business at 2100 Arctic Way, Suite 400, Boston, Massachusetts 02 ("Manufacturer")

and

SUB-ZERO LOGISTICS, LLC, a Nevada limited liability company with

place of business at 4500 Coldstream Drive, Reno, Nevada 89502 ("C

### **RECITALS**

WHEREAS, Manufacturer develops and sells autonomous mobile rob designed for cold storage environments, including its BlueCore(TM) to platform (the "Products");

WHEREAS, Customer has purchased twenty (20) Model PDR-3000 a robots pursuant to that certain Purchase Agreement dated January 15 "Purchase Agreement"); and

WHEREAS, Customer desires to obtain, and Manufacturer desires to extended warranty coverage for the Products beyond the standard was

NOW, THEREFORE, in consideration of the mutual covenants contain

parties agree as follows:

## 1. DEFINITIONS

- 1 "Extended Warranty Period" means the period commencing upon the
- 2 "Products" means the twenty (20) Model PDR-3000 autonomous me
- 3 "Standard Warranty Period" means the twelve (12) month warranty

#### 2. EXTENDED WARRANTY COVERAGE

- 1 \*\*Scope of Coverage.\*\* During the Extended Warranty Period, Man
- (a) Be free from defects in materials and workmanship;
- (b) Operate in accordance with Manufacturer's published specification

in environments between -40 F and 32 F;

- (c) Maintain BlueCore(TM) navigation accuracy within 2cm in frost coand
- (d) Retain battery performance above 85% of original capacity.
- 2 \*\*Exclusions.\*\* This extended warranty does not cover:
- (a) Damage resulting from accidents, abuse, or misuse;
- (b) Operation outside specified temperature ranges;
- (c) Unauthorized modifications or repairs;
- (d) Normal wear and tear of consumable components;
- (e) Software updates or upgrades not related to warranty repairs.

## 3. WARRANTY SERVICES

- 1 \*\*Response Times.\*\* Manufacturer shall provide the following response
- (a) Remote diagnostic support within four (4) hours of notification
- (b) On-site technical support within twenty-four (24) hours if required
- (c) Replacement parts shipped within forty-eight (48) hours
- 2 \*\*Repair Process.\*\* Upon receipt of a warranty claim, Manufacturer
- (a) Conduct initial remote diagnostics
- (b) Deploy field service technicians if necessary
- (c) Repair or replace defective components
- (d) Perform full system testing post-repair
- (e) Provide documentation of all warranty services performed

#### 4. CUSTOMER OBLIGATIONS

- 1 Customer shall:
- (a) Maintain operating environment within specified parameters
- (b) Perform recommended maintenance procedures
- (c) Keep detailed maintenance and incident logs
- (d) Allow Manufacturer remote access for diagnostics
- (e) Provide prompt notice of any Product issues

### 5. FINANCIAL TERMS

- 1 \*\*Extended Warranty Fee.\*\* Customer shall pay an extended warra
- 2 \*\*Payment Terms.\*\* The extended warranty fee shall be paid in three
- (a) The Effective Date
- (b) First anniversary of the Effective Date

(c) Second anniversary of the Effective Date
6. LIMITATION OF LIABILITY
1 Manufacturer's maximum liability under this Agreement shall not ex
2 IN NO EVENT SHALL MANUFACTURER BE LIABLE FOR ANY IN
7. TERM AND TERMINATION
1 This Agreement shall commence on the Effective Date and continue
2 Either party may terminate this Agreement upon material breach by
8. GENERAL PROVISIONS

1 \*\*Assignment.\*\* Neither party may assign this Agreement without th

2 \*\*Governing Law.\*\* This Agreement shall be governed by the laws of

3 \*\*Entire Agreement.\*\* This Agreement constitutes the entire unders

IN WITNESS WHEREOF, the parties have executed this Agreement a

Date.

POLAR DYNAMICS ROBOTICS, INC.

By:

Name: Victoria Wells

Title: Chief Financial Officer

Date:

