

WARRANTY TERMS AND CONDITIONS

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RB-4500 COLD STORAGE ROBOT

Polar Dynamics Robotics, Inc.

Effective Date: January 1, 2024

1. DEFINITIONS

1. "Company" means Polar Dynamics Robotics, Inc., a Delaware corporation.
2. "Product" means the RB-4500 Cold Storage Robot, including all internal components.

3. "BlueCore(TM) System" means Company's proprietary cold-environment

4. "Customer" means the original purchaser of the Product for end-use

5. "Warranty Period" means twenty-four (24) months from the date of

2. LIMITED WARRANTY

1. Hardware Warranty. Company warrants that the Product will be free

2. BlueCore(TM) System Warranty. Company separately warrants that

3. Software Warranty. Company warrants that the Product's software

3. EXCLUSIONS AND LIMITATIONS

1. This warranty does not cover:

- a) Damage resulting from operation outside specified temperature range
- b) Unauthorized modifications or repairs
- c) Damage from accidents, misuse, or negligence
- d) Normal wear and tear of consumable components
- e) Cosmetic damage not affecting functionality
- f) Software modifications by Customer
- g) Integration with unauthorized third-party systems

2. Temperature Monitoring. Product contains integrated temperature sensor.

4. REMEDY

1. During the Warranty Period, Company will, at its option:

- a) Repair defective components using new or refurbished parts
- b) Replace defective Product with a new or refurbished unit
- c) Refund the original purchase price (pro-rated based on usage)

2. On-Site Service. For the first 12 months, Company will provide on-s

3. Shipping Costs. Company will cover standard shipping costs for wa

5. CLAIM PROCEDURE

1. Customer must:

- a) Notify Company within 30 days of discovering defect
- b) Provide Product serial number and purchase documentation
- c) Submit diagnostic data from Product's monitoring systems
- d) Allow remote access for preliminary diagnostics

e) Package Product according to Company specifications if return req

6. DISCLAIMER AND LIMITATION OF LIABILITY

1. THE ABOVE WARRANTIES ARE EXCLUSIVE AND IN LIEU OF A
2. COMPANY'S MAXIMUM LIABILITY SHALL NOT EXCEED THE AC

7. GOVERNING LAW

1. These warranty terms shall be governed by Delaware law without r

8. REGISTRATION

1. Warranty coverage requires product registration within 30 days of i

ACKNOWLEDGMENT

The undersigned acknowledges receipt and acceptance of these War
Conditions.

Customer: _

Name:

Title: _

Date: _

Polar Dynamics Robotics, Inc.

By:

Name: _

Title:

Date: - 6 -

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