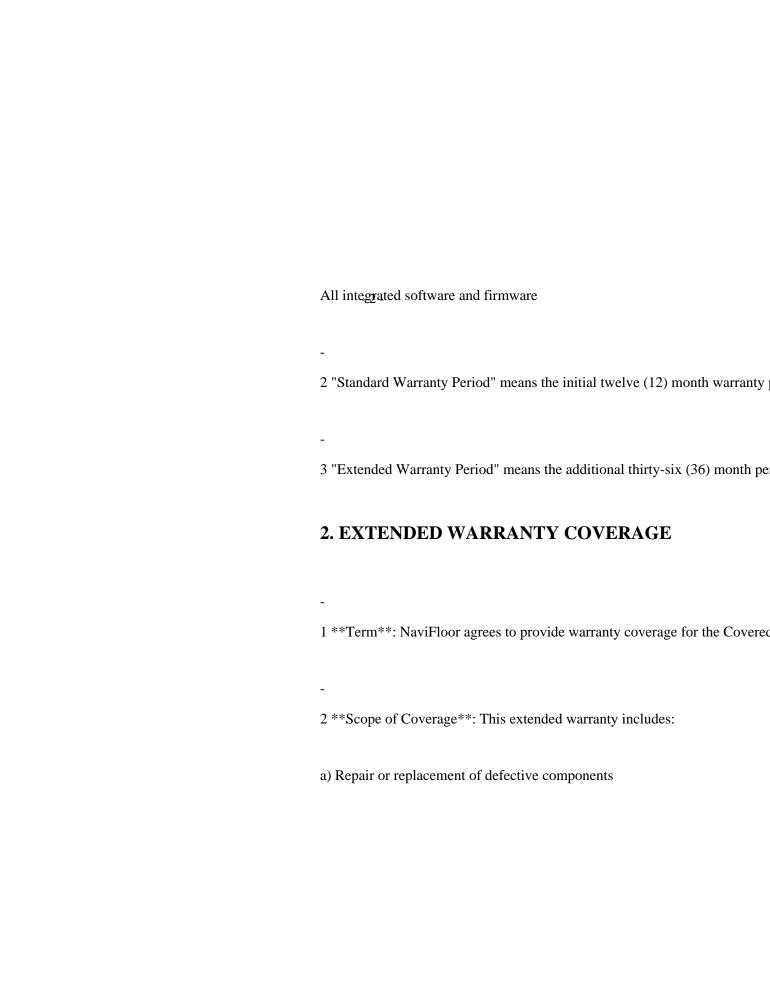
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United_Parcel Service of America, Inc., a Delaware corporation with its
1. DEFINITIONS
-
1 "Covered Equipment" means the autonomous mobile robot system installe
24 NF-AMR3000 autonomous mobile robots
- NaviFloor Central Control System (Version 4.2)
- Associated charging stations and docking infrastructure
-
Terrain mapping sensors and navigation beacons



- b) Software updates and security patches
- c) Preventive maintenance services
- d) 24/7 technical support
- e) On-site emergency response within 4 hours
- f) Quarterly system optimization and calibration
- 3 **Exclusions**: This warranty does not cover:
- a) Damage from misuse or negligence
- b) Unauthorized modifications
- c) Environmental damage
- d) Normal wear and tear
- e) Consumable items

f) Third-party software not provided by NaviFloor
3. MAINTENANCE AND SUPPORT SERVICES
1 **Scheduled Maintenance**: NaviFloor shall perform:
1 * Scheduled Maintenance * . Navii 1001 shan perform.
a) Monthly preventive maintenance inspections
b) Quarterly system performance audits
c) Semi-annual comprehensive diagnostics
d) Annual safety certification
- T' **
2 **Response Times**:
-

Critical Issues: 4-hour response
-
Major Issues: 8-hour response
-
Minor Issues: 24-hour response
3 **Software Updates**: All software updates, patches, and security fixes w
4. FINANCIAL TERMS
-
1 **Extended Warranty Fee**: Customer shall pay \$475,000 annually, paya
1 **Extended Warranty Fee**: Customer shall pay \$475,000 annually, paya
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6 -
3 **Late Payments**: Payments received after 15 days shall incur a 1.5% m
5. PERFORMANCE GUARANTEES
1 **System Uptime**: NaviFloor guarantees 99.5% system uptime, measure
-
2 **Performance Metrics**:
-
Navigation Accuracy: ±5mm
-
Battery Performance: 90% of original capacity
-

Processing Speed: <50ms latency
-
Error Rate: <0.1% per 10,000 operations
3 **Remedies**: Failure to meet performance guarantees shall result in serv
6. LIMITATIONS OF LIABILITY
NaviFloor's total liability under this Agreement shall not exceed the total for
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2 Neither party shall be liable for indirect, special, or consequential damages
7. TERMINATION

8 -
1 Either party may terminate this Agreement upon 90 days' written notice if
-
2 Upon termination, NaviFloor shall refund any prepaid fees on a pro-rata ba
8. CONFIDENTIALITY
Both parties shall maintain the confidentiality of all proprietary information
_
2 This obligation survives termination of this Agreement for a period of five
9. GOVERNING LAW

9 -
1 This Agreement shall be governed by the laws of the State of Delaware.
-
2 Any disputes shall be resolved in the state or federal courts located in Dela
10. ENTIRE AGREEMENT
This Agreement constitutes the entire understanding between the parties and
supersedes all prior agreements regarding the extended warranty coverage.
IN WITNESS WHEREOF, the parties have executed this Agreement as of the
Date.
NaviFloor Robotics, Inc.
By:

N	Jame:_James Wilson
	Title: Chief Financial Officer
D	Date:
U	United Parcel Service of America, Inc.
В	sy:
N	Jame:
T	Title:
D	Date:

