

MAINTENANCE TERMS AND CONDITIONS

PolarFreeze Distribution Program

Effective Date: January 1, 2024

1. DEFINITIONS

1 "Agreement" means these Maintenance Terms and Conditions for the PolarFreeze Distribution Program.

2 "Company" means Polar Dynamics Robotics, Inc., a Delaware corporation.

3 "Equipment" means the Company's autonomous mobile robots designed for cold environment operations, including the PolarFreeze series models PF-1000, PF-2000, and PF-3000.

4 "Maintenance Services" means the scheduled and preventive maintenance, repairs, and technical support services provided by the Company for the Equipment.

5 "Service Provider" means an authorized representative of the Company certified to perform Maintenance Services.

2. MAINTENANCE REQUIREMENTS

1 Scheduled Maintenance

(a) Equipment shall undergo mandatory scheduled maintenance every 500 operating hours or quarterly, whichever occurs first.

(b) Maintenance shall include:

- Thermal management system inspection and calibration
- IceNav sensor array cleaning and alignment
- Cold-resistant actuator lubrication and testing
- Battery system performance verification
- Software diagnostics and updates

2 Environmental Conditions

(a) Equipment must be maintained in operating environments between -40 C and +25 C.

- (b) Relative humidity levels must not exceed 85% during maintenance procedures.

3. SERVICE PROVIDER QUALIFICATIONS

1 Certification Requirements

- (a) Service Providers must complete the Company's PolarFreeze Certification Program.
- (b) Certification must be renewed annually through completion of updated training modules.

2 Technical Requirements

Service Providers must maintain:

- (a) Dedicated cold-environment maintenance facility
- (b) Specialized diagnostic equipment
- (c) Company-approved spare parts inventory
- (d) Secure data transmission capabilities

4. MAINTENANCE PROCEDURES

1 Pre-Maintenance Protocol

- (a) Equipment must undergo a 2-hour temperature normalization period.
- (b) Full system diagnostic scan must be performed and documented.

2 Required Documentation

(a) Maintenance logs must include:

- Service date and location
- Equipment serial number
- Operating hours
- Performed procedures
- Parts replaced
- Software versions
- Technician certification number

5. WARRANTY AND LIABILITY

1 Maintenance Warranty

(a) Company warrants Maintenance Services for 90 days from completion.

(b) Warranty excludes damage from:

- Unauthorized modifications
- Operation outside specified conditions
- Failure to follow maintenance schedule

2 Limitation of Liability

Company's liability for Maintenance Services shall not exceed the cost of services rendered.

6. COMPLIANCE AND SAFETY

1 Regulatory Compliance

(a) Maintenance must comply with:

- OSHA cold storage workplace standards
- FDA requirements (where applicable)
- Local safety regulations

2 Safety Protocols

(a) Service Providers must follow Company's Cold Environment Safety Manual.

(b) Personal protective equipment requirements must be strictly observed.

7. CONFIDENTIALITY

1 All maintenance procedures, technical documentation, and diagnostic data are Company confidential information.

2 Service Providers must maintain confidentiality for 5 years post-termination.

8. TERM AND TERMINATION

1 These terms remain in effect for the operational life of the Equipment.

2 Company may terminate authorization of any Service Provider for:

- (a) Certification lapse
- (b) Safety violations
- (c) Confidentiality breaches

9. GOVERNING LAW

This Agreement shall be governed by Delaware law, without regard to conflicts of law principles.

ACKNOWLEDGMENT

The undersigned acknowledges receipt and acceptance of these Maintenance Terms and Conditions.

Service Provider: _

Name: _

Title:

Date:

Polar Dynamics Robotics, Inc.

By: _

Name:

Title: _

Date: _