# **Cloud Infrastructure Service Agreement**

### **PARTIES**

This Cloud Infrastructure Service Agreement ("Agreement") is entered into as of January 22, 2024 ("Effective Date") by and between:

Nexus Intelligent Systems, Inc., a Delaware corporation with principal offices at 1200 Technology Park Drive, San Jose, CA 95134 ("Client")

and

CloudScale Infrastructure Solutions, LLC, a California limited liability company with principal offices at 500 Innovation Way, Palo Alto, CA 94304 ("Provider")

#### RECITALS

WHEREAS, Client requires advanced cloud infrastructure services to support its enterprise AI and predictive analytics platforms;

WHEREAS, Provider offers comprehensive cloud infrastructure solutions designed for high-performance computing and machine learning workloads;

WHEREAS, the parties desire to establish the terms and conditions governing the provision of cloud infrastructure services;

NOW, THEREFORE, in consideration of the mutual covenants and agreements hereinafter set forth, the parties agree as follows:

### 1. DEFINITIONS

- 1 "Cloud Services" means the scalable cloud infrastructure, computing resources, storage, and network services provided by Provider to Client.
- 2 "Service Level Agreement" or "SLA" means the performance standards and availability metrics specified in Exhibit A.
- 3 "Confidential Information" means proprietary technical and business information disclosed by either party during the term of this Agreement.

### 2. SERVICE SCOPE

# 1 Service Description

Provider shall provide the following core cloud infrastructure services:

- Dedicated high-performance compute clusters
- Secure multi-region data storage
- Kubernetes container orchestration
- Advanced network security configurations
- Machine learning accelerator instances
- Automated backup and disaster recovery solutions

# 2 Service Configurations

The specific service configurations shall be detailed in the attached Service Specification Schedule, which may be updated periodically by mutual written agreement.

#### 3. PERFORMANCE STANDARDS

### 1 Availability Commitment

Provider guarantees 99.99% monthly uptime for critical infrastructure services, as measured and reported in the monthly performance report.

#### 2 Performance Metrics

- Maximum latency: 20 milliseconds
- Data transfer speeds: Minimum 10 Gbps
- Concurrent user support: Up to 500 simultaneous connections

# 3 Scalability

Provider shall provide on-demand resource scaling capabilities to accommodate Client's evolving computational requirements.

### 4. SECURITY AND COMPLIANCE

#### 1 Data Protection

Provider shall implement and maintain:

- AES-256 encryption for data at rest and in transit

- Multi-factor authentication
- Comprehensive access control mechanisms
- Regular third-party security audits

# 2 Regulatory Compliance

Provider certifies compliance with:

- SOC 2 Type II standards
- GDPR data protection requirements
- HIPAA security protocols
- ISO 27001 information security management

# 5. PRICING AND PAYMENT

#### 1 Fee Structure

- Base Monthly Service Fee: \$45,000
- Per-compute-hour rate: \$2.75
- Storage costs: \$0.08 per gigabyte/month
- Data transfer fees: \$0.05 per gigabyte

#### 2 Billing

Monthly invoices shall be issued within 5 business days of each calendar month's conclusion, with net-30 payment terms.

# 6. TERM AND TERMINATION

### 1 Initial Term

The initial service term shall be twenty-four (24) months, commencing on the Effective Date.

### 2 Renewal

This Agreement shall automatically renew for successive twelve-month periods unless either party provides written notice of non-renewal at least 60 days prior to the current term's expiration.

## 7. INTELLECTUAL PROPERTY

# 1 Ownership

Each party retains exclusive ownership of its pre-existing intellectual property.

2 Client Data

Client retains full ownership of all data processed through the cloud infrastructure.

### 8. LIABILITY AND INDEMNIFICATION

1 Limitation of Liability

Neither party's total liability shall exceed the total fees paid during the preceding twelve-month period.

2 Indemnification

Each party shall indemnify the other against third-party claims arising from material breaches of this Agreement.

#### 9. MISCELLANEOUS

1 Governing Law

This Agreement shall be governed by the laws of the State of California.

2 Dispute Resolution

Any disputes shall be resolved through binding arbitration in Santa Clara County, California.

### **SIGNATURES**

IN WITNESS WHEREOF, the parties have executed this Agreement as of the Effective Date.

NEXUS INTELLIGENT SYSTEMS, INC.

By:

Dr. Elena Rodriguez

Chief Executive Officer

CLOUDSCALE INFRASTRUCTURE SOLUTIONS, LLC

By:

Jonathan Reyes

**Chief Operating Officer** 

Exhibit A: Service Level Agreement (Attached)

Exhibit B: Service Specification Schedule (Attached)