

# NETWORK SECURITY AND MONITORING SERVICES AGREEMENT

## PARTIES

This Network Security and Monitoring Services Agreement ("Agreement") is entered into as of January 22, 2024 ("Effective Date") by and between:

NEXUS INTELLIGENT SYSTEMS, INC., a Delaware corporation with principal offices at 1200 Technology Park Drive, San Jose, California 95134 ("Client")

AND

[SERVICE PROVIDER NAME], a [STATE] corporation with principal offices at [FULL ADDRESS] ("Service Provider")

## RECITALS

WHEREAS, Client requires comprehensive network security and monitoring services to protect its enterprise AI infrastructure and sensitive technological assets;

WHEREAS, Service Provider specializes in advanced cybersecurity solutions tailored for technology and enterprise service organizations;

WHEREAS, the parties desire to establish a comprehensive service relationship for network security monitoring and threat management;

NOW, THEREFORE, in consideration of the mutual covenants and agreements hereinafter set forth, the parties agree as follows:

## 1. DEFINITIONS

1 "Confidential Information" means all proprietary technical, business, and operational information disclosed by either party, including but not limited to network configurations, security protocols, and system architectures.

2 "Critical Infrastructure" means Client's core AI platforms, predictive analytics systems, and enterprise digital transformation technologies.

3 "Security Incident" means any unauthorized access, potential breach, or suspicious activity detected within Client's network environment.

## **2. SCOPE OF SERVICES**

1 Service Provider shall provide the following core network security and monitoring services:

- a) 24x7x365 continuous network monitoring
- b) Real-time threat detection and analysis
- c) Intrusion prevention and response protocols
- d) Vulnerability assessment and penetration testing
- e) Incident response and forensic investigation support

2 Specific service deliverables shall include:

- (i) Monthly comprehensive security assessment reports
- (ii) Immediate incident notification within 30 minutes of detection
- (iii) Quarterly strategic security recommendation briefings
- (iv) Customized threat intelligence specific to Client's industry vertical

## **3. SERVICE LEVEL AGREEMENTS**

1 Performance Metrics

Service Provider guarantees the following minimum performance standards:

- a) 99.99% network monitoring uptime
- b) Maximum 15-minute initial incident response time
- c) Comprehensive incident report within 4 hours of detection
- d) Annual security infrastructure review and optimization

2 Escalation Procedures

In the event of a critical security incident, the following escalation matrix shall apply:

- (i) Tier 1: Immediate technical response team activation
- (ii) Tier 2: Senior security analyst engagement within 30 minutes
- (iii) Tier 3: Executive security leadership involvement within 2 hours

## **4. COMPENSATION**

1 Client shall pay Service Provider a monthly fee of \$24,750, payable net 30 days from invoice date.

2 Additional services outside standard scope shall be billed at pre-agreed hourly rates:

- a) Standard Technical Support: \$275/hour
- b) Advanced Forensic Analysis: \$450/hour
- c) Strategic Consulting: \$650/hour

## **5. TERM AND TERMINATION**

1 Initial Term: Twenty-four (24) months from Effective Date

2 Renewal: Automatic twelve (12) month extensions unless either party provides 90-day written termination notice

3 Termination Rights:

- For Cause: Immediate termination upon material breach
- Without Cause: 90-day written notice with pro-rated service settlement

## **6. CONFIDENTIALITY**

1 Both parties shall maintain strict confidentiality of all shared information, implementing industry-standard encryption and access control protocols.

2 Confidentiality obligations survive termination of this Agreement for a period of five (5) years.

## **7. LIABILITY AND INDEMNIFICATION**

1 Maximum Aggregate Liability: Limited to total contract value for preceding twelve (12) months

2 Service Provider shall indemnify Client against:

- Direct damages from negligent security service performance
- Third-party claims arising from Service Provider's breach
- Costs associated with incident remediation

## **8. GOVERNING LAW**

This Agreement shall be governed by the laws of the State of California, with exclusive jurisdiction in Santa Clara County.

## **9. SIGNATURES**

IN WITNESS WHEREOF, the parties have executed this Agreement as of the Effective Date.

NEXUS INTELLIGENT SYSTEMS, INC.

**By:**

Dr. Elena Rodriguez

Chief Executive Officer

[SERVICE PROVIDER]

**By:**

[Authorized Signatory]

[Title]