# **Managed Cloud Services Engagement Terms**

### **PARTIES**

This Managed Cloud Services Engagement Terms Agreement ("Agreement") is entered into as of January 22, 2024, by and between:

Nexus Intelligent Systems, Inc., a Delaware corporation with principal offices at 1200 Technology Park Drive, San Jose, California 95134 ("Client")

and

CloudNative Solutions, LLC, a California limited liability company with principal offices at 500 Innovation Way, Palo Alto, California 94304 ("Service Provider")

#### RECITALS

WHEREAS, Client requires advanced cloud infrastructure and managed services to support its enterprise AI and predictive analytics platforms;

WHEREAS, Service Provider specializes in providing comprehensive cloud management, security, and scalable infrastructure solutions;

WHEREAS, the parties desire to establish the terms and conditions governing the provision of managed cloud services;

NOW, THEREFORE, in consideration of the mutual covenants and agreements hereinafter set forth, the parties agree as follows:

#### 1. DEFINITIONS

- 1 "Cloud Services" shall mean the comprehensive managed cloud infrastructure, hosting, security, and support services to be provided by Service Provider.
- 2 "Service Level Agreement" or "SLA" shall mean the performance standards and metrics outlined in Exhibit A.
- 3 "Confidential Information" shall mean all proprietary technical and business information exchanged between the parties.

### 2. SCOPE OF SERVICES

## 1 Service Offerings

Service Provider shall provide the following core managed cloud services:

- a) Secure cloud infrastructure hosting
- b) Continuous system monitoring
- c) Automated scaling and resource optimization
- d) Advanced security and compliance management
- e) Disaster recovery and business continuity planning

## 2 Service Configuration

Services shall be configured to support Client's AI and predictive analytics platforms, including:

- Minimum 99.99% uptime guarantee
- Scalable compute and storage resources
- Multi-region redundancy
- Advanced threat detection and prevention

## 3. TERM AND TERMINATION

### 1 Initial Term

The initial term of this Agreement shall be twenty-four (24) months, commencing on the Effective Date.

### 2 Renewal

This Agreement may be renewed for successive twelve (12) month periods upon mutual written agreement.

- 3 Termination
- a) Either party may terminate this Agreement with sixty (60) days written notice
- b) Immediate termination is permitted for material breach after thirty (30) days cure period

### 4. PRICING AND PAYMENT

## 1 Monthly Service Fees

Client shall pay Service Provider a monthly fee of \$42,500, subject to annual adjustment based on

resource utilization and service expansion.

### 2 Payment Terms

- Invoices issued monthly
- Net thirty (30) days payment terms
- Late payments subject to 1.5% monthly interest charge

## 5. INTELLECTUAL PROPERTY

## 1 Ownership

All pre-existing intellectual property shall remain the exclusive property of its original creator.

2 Client Data

Client retains full ownership of all data processed or stored within the cloud infrastructure.

### 6. LIABILITY AND INDEMNIFICATION

## 1 Limitation of Liability

Neither party's total liability shall exceed the total fees paid during the twelve (12) months preceding the claim.

### 2 Indemnification

Each party shall indemnify the other against third-party claims arising from its breach of this Agreement.

## 7. CONFIDENTIALITY

### 1 Confidential Information

Both parties agree to maintain strict confidentiality of proprietary information for five (5) years following Agreement termination.

## 8. MISCELLANEOUS

### 1 Governing Law

This Agreement shall be governed by California law.

## 2 Dispute Resolution

Any disputes shall be resolved through binding arbitration in Santa Clara County, California.

# SIGNATURE BLOCK

IN WITNESS WHEREOF, the parties have executed this Agreement as of the date first above written.

NEXUS INTELLIGENT SYSTEMS, INC.

# By:

Dr. Elena Rodriguez

Chief Executive Officer

CLOUDNATIVE SOLUTIONS, LLC

# By:

Michael Thompson

**Chief Operating Officer**