

## **EQUIPMENT SERVICE SCHEDULE**

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#### **AGREEMENT NO. PDR-FSI-2024-001**

THIS EQUIPMENT SERVICE SCHEDULE (this "Schedule") is made January 15, 2024 (the "Effective Date"), by and between Polar Dynamics Inc., a Delaware corporation with its principal place of business at 250 Way, Cambridge, MA 02142 ("Service Provider"), and Frozen Storage Dr corporation with its principal place of business at 875 Cold Storage Dr Reno, NV 89502 ("Customer").

## **1. DEFINITIONS**

1 "Covered Equipment" means the BlueCore(TM) autonomous mobile

2 "Preventive Maintenance" means scheduled inspection, calibration,

3 "Emergency Service" means unscheduled repair services required o

4 "Service Hours" means 24 hours per day, 7 days per week, excludin

## **2. SCOPE OF SERVICES**

1 Service Provider shall provide the following services for the Covered

(a) Quarterly Preventive Maintenance inspections

(b) Software updates and firmware upgrades

(c) Emergency Service response within 4 hours

(d) Remote diagnostic support

(e) Replacement parts (subject to Section 4)

(f) Annual cold-environment recertification

(g) Navigation system calibration

(h) Battery system maintenance

2 All services shall be performed by Service Provider's certified technicians

### **3. SERVICE LEVELS**

1 Response Times:

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Critical Issues: 4 hour response

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Major Issues: 8 hour response

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Minor Issues: 24 hour response

2 Uptime Guarantee: Service Provider guarantees 98.5% uptime for C

3 Performance Metrics:

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Navigation Accuracy: 5mm

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Temperature Operating Range: -40 F to 32 F

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Battery Life: Minimum 12 hours continuous operation

## **4. PARTS AND MATERIALS**

1 Included Parts: Service Provider shall provide all standard replacement

2 Excluded Parts: The following items are not included:

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Consumable items (e.g., wheels, grippers)

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Batteries beyond warranty period

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Components damaged by misuse or accident

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Custom modifications or attachments

## **5. CUSTOMER RESPONSIBILITIES**

1 Customer shall:

- (a) Provide access to Covered Equipment
- (b) Maintain environmental conditions within specifications
- (c) Report issues promptly through designated channels
- (d) Maintain network connectivity for remote diagnostics
- (e) Train operators according to Provider guidelines
- (f) Maintain accurate service records

## **6. FEES AND PAYMENT**

1 Base Service Fee: \$12,500 per unit per year, payable quarterly in advance

2 Emergency Service: Included for covered issues; \$350/hour plus parts and travel

3 Travel Expenses: Included within 100 miles of service centers; actual costs for travel beyond 100 miles

## **7. TERM AND TERMINATION**

1 Initial Term: 36 months from Effective Date.

2 Renewal: Automatic 12-month renewal unless terminated with 90 da

3 Early Termination: Either party may terminate with 60 days' notice fo

## **8. WARRANTY AND LIMITATIONS**

1 Service Provider warrants all services will be performed in a profess

2 EXCEPT AS EXPRESSLY PROVIDED HEREIN, SERVICE PROVID

## **9. GOVERNING LAW**

This Schedule shall be governed by the laws of the State of Delaware  
regard to conflicts of law principles.

IN WITNESS WHEREOF, the parties have executed this Equipment S  
of the Effective Date.

POLAR DYNAMICS ROBOTICS, INC.

**By:** \_

Name: Victoria Wells

Title: Chief Financial Officer

**Date:** \_

FROZEN STORAGE INC.

**By:** \_



**Name:** 8 -

**Title:** \_

**Date:** \_

