# **SERVICE CONTRACT**

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THIS SERVICE CONTRACT (the "Agreement") is made effective as of the "Effective Date"), by and between:

POLAR DYNAMICS ROBOTICS, INC., a Delaware corporation with it of business at 2850 Innovation Drive, Cambridge, MA 02142 ("Service

and

NORTH STAR FROZEN FOODS, LLC, a Minnesota corporation with of business at 1200 Cold Storage Way, Minneapolis, MN 55403 ("Cus

#### 1. RECITALS

WHEREAS, Service Provider specializes in the development, deployr maintenance of autonomous mobile robots designed for cold storage

WHEREAS, Customer operates temperature-controlled food processifacilities requiring automated material handling solutions;

WHEREAS, Customer desires to engage Service Provider to provide automation services, and Service Provider desires to provide such se the terms and conditions set forth herein;

NOW, THEREFORE, in consideration of the mutual covenants contain parties agree as follows:

## 2. DEFINITIONS

- 1 "Blue@ore(TM) System" means Service Provider's proprietary cold-
- 2 "Facility" means Customer's Minneapolis distribution center located
- 3 "Services" means the installation, operation, maintenance, and supp
- 4 "Service Level Requirements" means the performance metrics and

## 3. SCOPE OF SERVICES

- 1 Service Provider shall:
- (a) Install and configure six (6) BlueCore(TM) robots at the Facility
- (b) Integrate the BlueCore(TM) System with Customer's warehouse n system
- (c) Provide 24/7 remote monitoring and support

- (d) Perform preventive maintenance according to the schedule in Exh
- (e) Provide operator training for Customer's designated personnel
- (f) Maintain compliance with Service Level Requirements
- 2 Customer shall:
- (a) Provide necessary facility access and infrastructure
- (b) Maintain appropriate environmental conditions
- (c) Ensure proper network connectivity
- (d) Designate qualified personnel for training
- (e) Comply with operating procedures provided by Service Provider

#### 4. TERM AND TERMINATION

1 Initial Term. This Agreement shall commence on the Effective Date

2 Renewal. Agreement may be renewed for successive twelve (12)	m

3 Termination for Cause. Either party may terminate this Agreement u

### **5. FEES AND PAYMENT**

- 1 Service Fees. Customer shall pay:
- (a) Initial deployment fee of \$175,000
- (b) Monthly service fee of \$12,500
- (c) Parts and materials at cost plus 15%
- 2 Payment Terms. All invoices are due within thirty (30) days of receip
- 3 Late Payments. Overdue amounts shall bear interest at 1.5% per m

## 6. WARRANTIES AND REPRESENTATIONS

- 1 Service Provider warrants that:
- (a) Services will be performed in a professional manner
- (b) BlueCore(TM) System will maintain 98% uptime
- (c) All personnel are properly trained and qualified
- (d) Services comply with applicable laws and regulations
- 2 Customer warrants that:
- (a) Facility meets specified environmental requirements
- (b) It has necessary rights and permissions
- (c) It will use the system as instructed

## 7. LIMITATION OF LIABILITY

- 1 NEITHER PARTY SHALL BE LIABLE FOR ANY INDIRECT, INCID
  - 2 SERVICE PROVIDER'S TOTAL LIABILITY SHALL NOT EXCEED I

#### 8. CONFIDENTIALITY

- 1 Each party shall protect confidential information with reasonable car
- 2 Confidentiality obligations survive termination for three (3) years.

### 9. INTELLECTUAL PROPERTY

- 1 Service Provider retains all rights to BlueCore(TM) technology.
- 2 Customer receives limited license during term of Agreement.

## 10. INSURANCE

1 Service Provider shall maintain:

(a) Commercial General Liability: \$5,000,000

(b) Professional Liability: \$2,000,000

(c) Workers' Compensation: Statutory limits

## 11. MISCELLANEOUS

1 Force Majeure

2 Assignment

3 Governing Law: Delaware

4 Dispute Resolution

5 Entire Agreement

6 Amenglments
7 Notices
8 Severability
9 Counterparts
IN WITNESS WHEREOF, the parties have executed this Agreement and Date.
POLAR DYNAMICS ROBOTICS, INC.
By:
Name: Victoria Wells
Title: Chief Financial Officer
Date:

## NORTHSTAR FROZEN FOODS, LLC

By:

Name: Robert Erikson

Title: Vice President of Operations

Date:

[Exhibits A and B to follow]

