## DATA CENTER SECURITY GUARANTEE

**EFFECTIVE DATE: January 15, 2024** 

**DOCUMENT NUMBER: DSS-DCG-2024-001** 

ISSUED BY: DeepShield Systems, Inc.

STATE OF DELAWARE CORPORATION FILE NO.: 6038291

### 1. INTRODUCTION

This Data Center Security Guarantee (the "Guarantee") is issued by DeepShield Systems, Inc., a Delaware corporation with its principal place of business at 2200 Innovation Drive, Suite 400, Wilmington, Delaware 19801 ("DeepShield" or the "Company").

### 2. DEFINITIONS

- 1. "Data Center Facilities" means the Company's primary and backup data center locations, including:
- (a) Primary Facility: Delaware Technology Center (DTC-1)
- (b) Secondary Facility: Virginia Secure Operations Center (VSOC-2)
- (c) Disaster Recovery Facility: Texas Resilience Center (TRC-3)
- 2. "Security Standards" means the collective security measures, protocols, and certifications maintained by DeepShield, including:
- (a) ISO 27001:2022 Information Security Management
- (b) SOC 2 Type II Compliance
- (c) NIST Cybersecurity Framework
- (d) IEC 62443 Industrial Control Systems Security

#### 3. SECURITY GUARANTEES

1. Physical Security

DeepShield guarantees the following physical security measures at all Data Center Facilities:

- a) Multi-layer access control systems with biometric verification
- b) 24/7/365 on-site security personnel

- c) CCTV surveillance with 90-day retention
- d) Reinforced concrete perimeter rated for F3 tornado resistance
- e) Mantrap entries with dual authentication
- f) Security response time under 120 seconds to any facility alert
- 2. Cybersecurity

DeepShield implements and guarantees:

- a) Multi-factor authentication for all system access
- b) End-to-end encryption (AES-256) for data at rest and in transit
- c) Real-time threat monitoring and response
- d) Automated intrusion detection and prevention systems
- e) Segmented network architecture with air-gapped critical systems
- f) Regular penetration testing by certified third parties

### 4. COMPLIANCE AND AUDITING

- 1. DeepShield maintains and guarantees annual certification with:
- a) ISO 27001:2022
- b) SOC 2 Type II
- c) SSAE 18
- d) NIST 800-53
- e) IEC 62443
- 2. Independent Auditing

The Company undergoes quarterly security audits by approved third-party firms, including:

- a) Technical security assessments
- b) Physical security evaluations
- c) Compliance verification
- d) Penetration testing
- e) Social engineering resistance testing

## 5. INCIDENT RESPONSE AND REPORTING

- 1. DeepShield guarantees:
- a) 24/7/365 Security Operations Center (SOC) staffing
- b) Incident response time under 15 minutes
- c) Customer notification within 60 minutes of confirmed incidents
- d) Full incident reports within 24 hours
- e) Root cause analysis within 72 hours
- 2. Incident Classification and Response Protocols:
- a) Severity 1 (Critical): 15-minute response
- b) Severity 2 (High): 30-minute response
- c) Severity 3 (Medium): 2-hour response
- d) Severity 4 (Low): 4-hour response

### 6. RECOVERY AND CONTINUITY

- 1. System Recovery Guarantees:
- a) Recovery Point Objective (RPO): 15 minutes
- b) Recovery Time Objective (RTO): 4 hours
- c) System redundancy: N+2 configuration
- d) Geographic dispersal of backup facilities
- 2. Business Continuity:
- a) Annual disaster recovery testing
- b) Quarterly failover exercises
- c) Monthly backup verification
- d) Continuous replication between facilities

### 7. LIMITATIONS AND EXCLUSIONS

- 1. This Guarantee does not cover:
- a) Force majeure events
- b) Customer-caused security breaches
- c) Unauthorized system modifications
- d) Non-compliance with security protocols

e) Third-party service provider failures

## 8. TERM AND MODIFICATION

- 1. This Guarantee shall remain in effect for one (1) year from the Effective Date.
- 2. DeepShield reserves the right to modify this Guarantee with 30 days' written notice.

# 9. EXECUTION

IN WITNESS WHEREOF, this Data Center Security Guarantee has been executed by a duly authorized officer of DeepShield Systems, Inc.

DEEPSHIELD SYSTEMS, INC.

## By:

Name: Dr. Marcus Chen

Title: Chief Executive Officer

Date: January 15, 2024

ATTEST:

## By:

Name: Robert Kessler

Title: Chief Financial Officer

Date: January 15, 2024