

Call to Order 1-855-243-8892 (tel://18552438892)

(<http://timewarnercable.com>)

Español (<https://espanol.spectrum.com/buyflow/buyflow-localization.html>)

Service Address: 72 Seaman Ave, Apt 5f, New York, NY, 10034

Thank you. We hope you enjoy your services.

We will send you a confirmation email with your order details and installation appointment within 24 hours.

Your Order Summary

Your New Services

Order Number 2105873246

Customer service representatives are available 24/7.

If you have any questions, call toll-free: 1-855-243-8892

Customers from the Los Angeles and San Diego Markets will be required to complete an additional registration process when signing up for Recurring Method of Payment. Los Angeles and San Diego customers will receive a separate email with instructions on completing this requirement.

Service Address:

Esther Ofori 72 Seaman Ave, Apt 5f, New York, NY 10034

Installation Details:

We'll send you an email confirming your installation appointment. Please be sure to read it carefully for specific details on your installation, including your appointment window and what to do before the technician arrives.

Please make sure that someone 18 or over will be home to provide access for our technicians. Service not guaranteed until installed.

Internet Installation Preferences:

Your First Choice:

Monday, Aug 21, 2017 - 8:00am to 10:00am

Your Second Choice:

Monday, Aug 21, 2017 - 10:00am to 11:00am

Monthly Charges

Internet

Spectrum Internet	\$44.99 per Month
Add In-home WiFi with Router	\$5.00 per Month
Lease a Modem	Included
Total Monthly Charges	\$49.99

One-Time Charges

Service Installation Fee	\$49.99
WiFi Activation Fee	\$9.99
Total One-Time Charges	\$59.98

Service Rates (<https://www.spectrum.com/browse/content/ratecard.html>)

Offers are valid for a limited time only, to qualifying residential customers who have not subscribed to applicable services within the previous 30 days and have no outstanding obligation to TWC. Standard rates apply after promotion. TV equipment required & is extra; No additional charge for modem; Phone taxes, fees, & surcharges are included in price; other equipment, install, taxes, fees & surcharges may apply. Credit approval, prepayment or major credit card may be required. Services are subject to all applicable

service terms & conditions, which are subject to change. Trademarks belong to their respective owners. Services not available in all areas. Restrictions apply. Charter services not yet available in all areas, please enter your address to determine availability.

By enrolling in these promotions, customer agrees to be bound by the terms of Subscriber Agreement which can be found at https://www.charter.com/browse/content/services#/terms_TCR2 (https://www.charter.com/browse/content/services#/terms_TCR2), https://www.charter.com/browse/content/services#/terms_TCR4 (https://www.charter.com/browse/content/services#/terms_TCR4) and https://www.charter.com/browse/content/services#/terms_TCR5 (https://www.charter.com/browse/content/services#/terms_TCR5).

Double Play Internet + Voice: Promotional price is \$59.98/mo. Yr. 1; standard rates apply after 1 year. Qualifying bundle includes Spectrum Internet™ with speeds up to 60 Mbps & Spectrum Voice™. No additional charge for modem; WiFi activation charge is \$9.99 if WiFi is included in the bundle; other equipment, install, taxes, fees & surcharges may apply.

Double Play TV Select + Voice: Promotional price is \$79.98/mo. Yr. 1; standard rates apply after 1 year. Qualifying bundle includes Spectrum TV™ Select & Spectrum Voice™. Additional charge for other equipment, install, taxes, fees & surcharges may apply.

Triple Play TV Select + Internet + Voice: Bundle price is \$89.97/mo. Yr. 1; standard rates apply after 1 year. Qualifying bundle includes Spectrum TV™ Select, Spectrum Internet™, and Spectrum Voice™. DVR service on 1 box is free or discounted on 2-4 boxes to \$9.99 for year 1; after year one standard service fee applies. TV equipment required & is extra; WiFi activation charge is \$9.99 if WiFi is included in the bundle; No additional charge for modem; Phone taxes, fees, & surcharges are included in price; other equipment, install, taxes, fees & surcharges may apply.

Triple Play TV Silver + Internet + Voice: Bundle price is \$109.97/mo. Yr. 1; standard rates apply after 1 year. Qualifying bundle includes Spectrum TV™ Silver, Spectrum Internet™, and Spectrum Voice™. DVR service on 1 box is free or discounted on 2-4 boxes to \$9.99 for year 1; after year one standard service fee applies. TV equipment required & is extra; WiFi activation charge is \$9.99 if WiFi is included in the bundle; No additional charge for modem; Phone taxes, fees, & surcharges are included in price; other equipment, install, taxes, fees & surcharges may apply.

Triple Play TV Gold + Internet + Voice: Bundle price is \$129.97/mo. Yr. 1; standard rates apply after 1 year. Qualifying bundle includes Spectrum TV™ Gold, Spectrum Internet™, and Spectrum Voice™. DVR service on 1 box is free or discounted on 2-4 boxes to \$9.99 for year 1; after year one standard service fee applies. TV equipment required & is extra; WiFi activation charge is \$9.99 if WiFi is included in the bundle; No additional charge for modem; Phone taxes, fees, & surcharges are included in price; other equipment, install, taxes, fees & surcharges may apply.

Triple Play Mi Plan Latino + Internet + Voice: Bundle price is \$89.97/mo. Yr. 1; standard rates apply after 1 year. Qualifying bundle includes Spectrum Mi Plan Latino, Spectrum Internet™, and Spectrum Voice™. DVR service on 1 box is free or discounted on 2-4 boxes to \$9.99 for year 1; after year one standard service fee applies. TV equipment required & is extra; WiFi activation charge is \$9.99 if WiFi is included in the bundle; no additional charge for modem; Voice taxes, fees, & surcharges are included in price; other equipment, install, taxes, fees & surcharges may apply.

Triple Play Mi Plan Latino Silver + Internet + Voice: Bundle price is \$109.97/mo. Yr. 1; standard rates apply after 1 year. Qualifying bundle includes Spectrum Mi Plan Latino Silver, Spectrum Internet™, and Spectrum Voice™. DVR service on 1 box is free or discounted on 2-4 boxes to \$9.99 for year 1; after year one standard service fee applies. TV equipment required & is extra; WiFi activation charge is \$9.99 if WiFi is included in the bundle; no additional charge for modem; Voice taxes, fees, & surcharges are included in price; other equipment, install, taxes, fees & surcharges may apply.

Triple Play Mi Plan Latino Gold + Internet + Voice: Bundle price is \$129.97/mo. Yr. 1; standard rates apply after 1 year. Qualifying bundle includes Spectrum Mi Plan Latino Gold, Spectrum Internet™, and Spectrum Voice™. DVR service on 1 box is free or discounted on 2-4 boxes to \$9.99 for year 1; after year one standard service fee applies. TV equipment required & is extra; WiFi activation charge is \$9.99 if WiFi is included in the bundle; no additional charge for modem; Voice taxes, fees, & surcharges are included in price; other equipment, install, taxes, fees & surcharges may apply.

Double Play Mi Plan Latino + Internet: Bundle Price is \$79.98/mo. for 12 months; standard rates apply after one year. Qualifying bundle includes Spectrum Mi Plan Latino and Spectrum Internet™. TV equipment required and is extra; WiFi activation charge is \$9.99 if WiFi is included in the bundle; no additional charge for modem; other equipment, install, taxes, fees & surcharges may apply.

Double Play Mi Plan Latino Silver + Internet: Bundle Price is \$99.98/mo. for 12 months; standard rates apply after one year. Qualifying bundle includes Spectrum Mi Plan Latino Silver and Spectrum Internet™. TV equipment required and is extra; WiFi activation charge is \$9.99 if WiFi is included in the bundle; no additional charge for modem; other equipment, install, taxes, fees & surcharges may apply.

Double Play Mi Plan Latino Gold + Internet: Bundle Price is \$119.98/mo. for 12 months; standard rates apply after one year. Qualifying bundle includes Spectrum Mi Plan Latino Gold and Spectrum Internet™. TV equipment required and is extra; WiFi activation charge is \$9.99 if WiFi is included in the bundle; no additional charge for modem; other equipment, install, taxes, fees & surcharges may apply.

Double Play Mi Plan Latino + Voice: Bundle price is \$59.98/mo. for 12 months; standard rates apply after one year. Qualifying bundle includes Spectrum Mi Plan Latino and Spectrum Voice™. TV equipment required & is extra; Voice taxes, fees, & surcharges are included in price; other equipment, install, taxes, fees & surcharges may apply.

Double Play Mi Plan Latino Silver + Voice: Bundle price is \$79.98/mo. for 12 months; standard rates apply after one year. Qualifying bundle includes Spectrum Mi Plan Latino Silver and Spectrum Voice™. TV equipment required & is extra; Voice taxes, fees, & surcharges are included in price; other equipment, install, taxes, fees & surcharges may apply.

Double Play Mi Plan Latino Gold + Voice: Bundle price is \$99.98/mo. for 12 months; standard rates apply after one year. Qualifying bundle includes Spectrum Mi Plan Latino Gold and Spectrum Voice™. TV equipment required & is extra; Voice taxes, fees, & surcharges are included in price; other equipment, install, taxes, fees & surcharges may apply.

Additional Offers Available in Selected Areas:

Limited time offer; subject to change; new customers only. Triple Play: Bundle price for TV Select, Internet, and Voice is \$89.97/mo. for years 1-3; standard rates apply after year 3. Double Play: Bundle price for TV Select and Internet is \$79.98/mo. for years 1-3; standard rates apply after year 3. Free DVR service for up to 4 DVRs, standard rates apply after year 3. Price for TV Silver is \$10 more per mo.; standard rates apply after year 1. TV: Equipment required and is extra; channel and HD programming availability based on level of service. INTERNET: Available Internet speeds may vary by address; no additional charge for modem; free Wi-Fi activation and free Wi-Fi for years 1-4; standard rates apply after year 4; free install. VOICE: Taxes and fees included in price. Other equipment, install, taxes, fees & surcharges may apply. Services not available in all areas. Restrictions apply. Enter your address to determine availability.

Limited time offer; subject to change; new customers only; Triple Play: Bundle price for TV Select, Internet Ultra, and Voice is \$89.97/mo. for years 1-2; standard rates apply after year 2; Ultra speed upgrade free for 48 mos. Double Play: Bundle price for TV Select and Internet Ultra is \$79.98/mo. for years 1-2; standard rates apply after year 2; Ultra speed upgrade free for 48 mos. Free DVR service for 1 DVR is for year 1; standard rates apply after year 1. TV: Equipment required and is extra; channel and HD programming availability based on level of service. INTERNET: Available Internet speeds may vary by address; no additional charge for modem. Standard install fees apply. VOICE: Taxes and fees included in price. Other equipment, install, taxes, fees & surcharges may apply. Services not available in all areas. Restrictions apply. Enter your address to determine availability.

Offer available to qualifying customers only who have not subscribed to Spectrum TV services within the previous 30 days and have no outstanding obligations to Charter, Time Warner Cable or Bright House Networks. Incomplete forms or requests with missing ETF documentation will be returned to the customer for completion and resubmission. Form and bill(s) must be received within 60 days of installation of the Spectrum TV, Internet and Voice services. Check amount will be determined by the early termination fee(s) shown on the bill(s) from the previous provider(s), not to exceed \$500. If email is not available, forms may be mailed to: 200 Akamainui Street, Mililani, HI 96789. ATTN: Strategic Accounts Team. The check must be redeemed within 180 days from the date of issuance or be rendered null and void. Entitlement to amounts tendered is strictly conditioned upon timely presentment. Failure to present the check for payment within such period shall result in forfeiture of the amounts tendered and reversion thereof to Charter Communications.

Limited time offer; subject to change; new customers only; requires purchase of a standard Triple Play package and cannot be combined with any Single or Double Play upgrade offers. Bundle price for TV Select, Internet, and Voice is \$89.97/mo. for year 1; standard rates apply after year 1. Free DVR service for 1 DVR is for year 1; standard rates apply after year 1. TV: Equipment required and is extra; channel and HD programming availability based on level of service. INTERNET: Available Internet speeds may vary by address; no additional charge for modem. VOICE: Taxes and fees included in price. Other equipment, install, taxes, fees & surcharges may apply. Services not available in all areas. Restrictions apply. Enter your address to determine availability.

Subject to change; restrictions apply; valid only for named recipient; availability of offer based on service address and valid to qualified residential customers who have no outstanding obligation to Charter. *Spectrum Premium Pack price is \$15/mo. for years 1-3; \$30/mo. for year 4; standard rates apply after year 4. Individual premium channel pricing is \$7.50/mo. each for years 1-3; standard rates apply after year 3. Taxes, fees and surcharges extra. For 30-Day Money-Back Guarantee, visit Spectrum.com/guarantee. Channel availability based on level of service. Additional equipment may be required to access PEG channels. Account credentials may be required to stream some TV content online. Apps are free with corresponding level of service. Must subscribe to HBO® and SHOWTIME® to receive their online service and apps. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Spectrum News channel available in select markets. Restrictions apply. All trademarks are the property of their respective owners.

Subject to change; valid to qualified residential customers who have not subscribed to any services within the previous 30 days and have no outstanding obligations to Charter.
*Bundle price for TV Mi Plan Latino and Internet is \$69.98/mo. for years 1-2; standard rates apply after year 2. Free DVR service for 1 DVR is for years 1-2; standard rates apply after year 2. Digital cable box required for each TV that gets Spectrum Mi Plan Latino for an additional monthly charge. DVR receiver required for DVR service and is extra. Installation, other equipment, taxes, fees and surcharges extra; additional services are extra. Restrictions apply. For contract buyout qualifications, go to Spectrum.com/buyout. General Terms: TV: TV equipment required and is extra. Channel and HD programming availability based on level of service. It is possible that some channels are not available in certain areas. For Risk-Free, 30-Day Money-Back Guarantee, visit Spectrum.com/guarantee. Account credentials may be required to stream some TV content online. Apps are free with corresponding level of service. Apps and live streams available in U.S. only and subject to additional restrictions. INTERNET: Available Internet speeds may vary by address. FREE internet upgrade to 120 Mbps for 4 years; standard rates apply after year 4. WiFi: Equipment, activation and installation fees apply. Taxes and fees included in price. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas.

Subject to change; valid to qualified residential customers who have not subscribed to any services within the previous 30 days and have no outstanding obligation to Charter.
*Bundle price for TV Select and Internet is \$79.98/mo. for years 1-2; standard rates apply after year 2. Bundle price for TV Select, Internet and Voice is \$89.97/mo. for years 1-2; standard rates apply after year 2. Free DVR service for 1 DVR is for years 1-2; standard rates apply after year 2. DVR receiver required for DVR service and is extra. Install, other equipment, taxes, fees and surcharges extra; additional services are extra. *FREE Internet upgrade to 300 Mbps for 4 years; standard rates apply after year 4. Restrictions apply. For contract buyout qualifications, go to Spectrum.com/buyout. General Terms: TV: TV equipment required and is extra. Channel and HD programming availability based on level of service. For 30-Day Money-Back Guarantee, visit Spectrum.com/guarantee. Account credentials may be required to stream some TV content online. Apps are free with corresponding level of service. INTERNET: Available Internet speeds may vary by address. WiFi: Equipment and installation fees apply. VOICE: Unlimited calling includes calls within the U.S., Canada, Mexico, Puerto Rico, Guam, the Virgin Islands and more. Taxes and fees included in price. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas.

Offer subject to change; valid to qualified residential customers who have not subscribed to any services within the previous 30 days and have no outstanding obligation to Charter. *Bundle price is \$59.98/mo. for year 1; standard rates apply after year 1; install, other equipment, taxes, fees and surcharges extra; qualifying bundle includes Spectrum TV Select and Spectrum Internet; additional services are extra. SHOWTIME valid for 12 months only. General Terms: TV: TV equipment may be required and is extra. Channel and HD programming availability based on level of service. Account credentials may be required to stream some TV content online. Apps are free with corresponding level of service. SHOWTIME and related marks are trademarks of Showtime Networks Inc., a CBS Company. You must be a subscriber of SHOWTIME to receive SHOWTIME ANYTIME. INTERNET: Available Internet speeds may vary by address. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. All trademarks are the property of their respective owners.

To receive all TV services, Spectrum TV, remote and lease of a Set-Top box are required.

The Better Guarantee is a thirty-day money-back guarantee that applies to TV, Phone and/or Internet monthly recurring charge and standard installation charge. Charter must receive cancellation request for all eligible services within 30 days after installation. Return of all leased equipment required.

TV: HDTV and HD Set-Top Box are required to receive HD service. As a condition of service, you may be required to have equipment for every TV in your home. Charter authorized modem required for in home viewing and minimum 1.5 Mbps connection recommended for out of home viewing. Some functions require compatible Set-Top box or DVR. Programming is subject to availability and the video package to which you subscribe. Not all equipment supports all services. HDTV and HD set-top box are required to receive HD service.

Must subscribe to both Spectrum TV and Phone to get Caller ID on TV. Caller ID on TV is not available in all areas.

Internet: Access to WiFi hotspots is available to customers with Spectrum Internet. Actual speeds may vary. Not available in all areas. Some restrictions may apply. Some Internet services may include Home WiFi and may require installation charges. Lease of a modem or purchase of a compatible modem required for Internet service. Current compatible modems can be found at <http://www.charter.net/support/internet/compliant-modems-charter-network/> (<http://www.charter.net/support/internet/compliant-modems-charter-network/>).

Voice: Additional charges may apply for Directory Assistance, Operator Services and International calls outside of the calling area.

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