

LightPoint Development

Project Plan
Version 1
April 26, 2016



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Who



Elaine's Pet Resort

http://elainespetresort.com



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Inception Deck

Elaine's Pet Resort

Pet Pampering and Products for the qui aime les animaux

- Sophisticated | Elegant Style
- Membership Program
- Shopping Program
- Reservation System

FREE MEMBERSHIP
IF YOU JOIN NOW



Why are we here?

Why are we here?

- Redesigning http://elainespetresort.com
- Generate Online Product Sales
- Improve User Experience
- Add Key Features
 - Online Reservation
 - Membership Benefits
- Increase Marketability



Summary

Summary

- For pet owners
- who travel, buy products and spoil their furlfeatherlfin babies
- Elaine's Pet Resort
- is a comfortable inn/spa/market
- that offers top of the line products and service.
- Unlike kennels that only offer primitive accommodations
- Elaine's offers luxurious spaces, runs, toys and activities allowing pets a positive and enjoyable experience giving the family peace of mind that their fff's are safe and happy.

Project Community

Project Community

IT Security

Financial

Database Admin

Veterinarians

Developers

Content Writer
Photographer

CareGivers

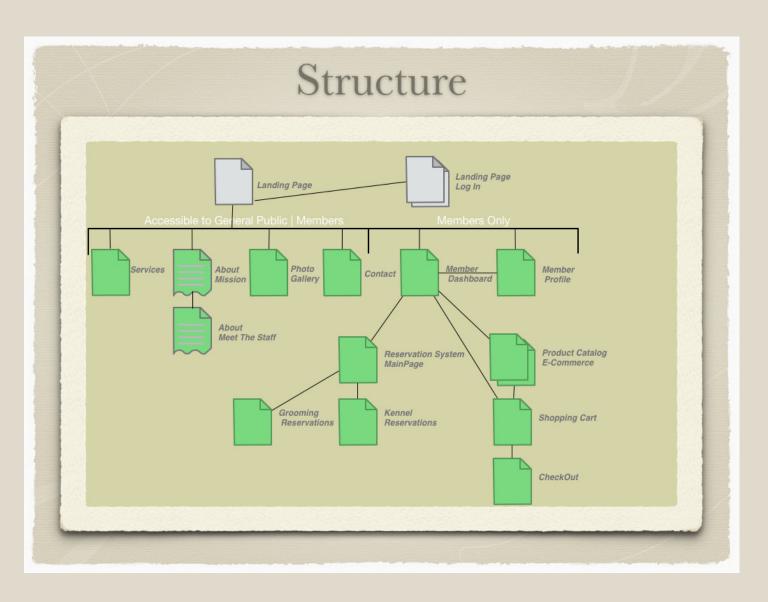
Groomers

Marketing Sales

Customers



Site Structure



Flow & Scope

Phases

Research & Planning Design Research | Initial Style Guide | WireFrames Iteration Cycles for:

- Base Site | GeoLocation | One-Touch Calling
 - HTML5 | CSS3 Dev
 - Server Side Dev
 - Copywriting Photography
 - Testing & Debugging
 - * Go LIVE
- Members Database Integration
 - * HTML5 | CSS3 Dev
 - Server Side Dev
 - * Copywriting Photography
 - Testing & Debugging
 - * Go LIVE

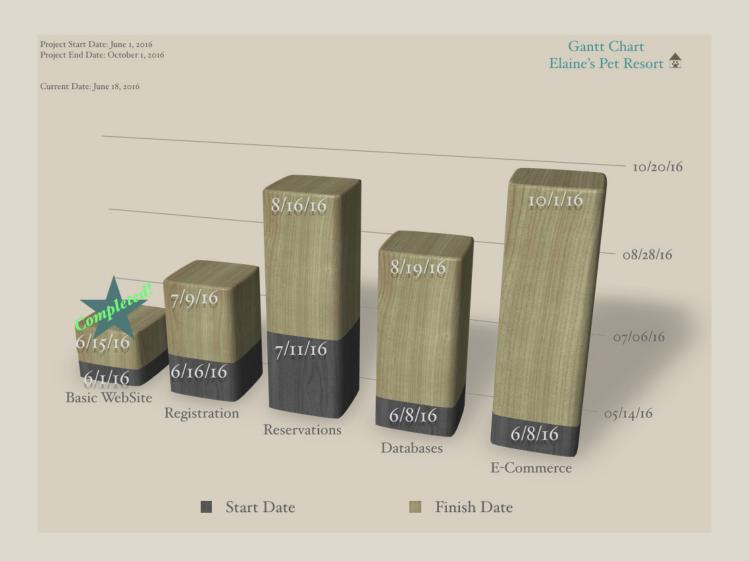
- Reservation System
 - # HTML5 | CSS3 Dev
 - Server Side Dev
 - Copywriting Photography
 - Testing & Debugging
 - * Go LIVE



Trade Offs



Gantt Chart



Client Questionnaire

About You

Business Name: Elaine's Pet Resort & Day Spa Address: 55 Broadway Blvd, San Diego, CA 77895

New or Re-Design: New

If new is it hosted: Yes URL: http://elainespetresort.com

Keywords about you: kennel, grooming, day care, products, luxurious, vet

Project Purpose

What is the purpose of this project: Explain products & services, bring in new clients, provide information to existing clients, sell exclusive products online, provide support for existing clients, enable online reservation system for existing clients for boarding, services, and / or grooming.

Target Market

Who are the targetted segments of your current market share: Mid-Upper Incomes of young professions, seasoned travelers and families.

Client Questionnaire

Website Actions

What should your users be able to do? Contact via phone or form, log in or register into member database, information search, e-commerce.

Sites you like

Bitter Root Kennels http://www.bitterrootkennels.com/

Simple and to the point.

http://theelegantpooch.com The Elegant Pooch

Informative but design is not liked.

http://cozynoses.com Cozy Noses

Very informative and thorough

Other Services of Interest

Website Maintenance | Consulting

Training

Graphic Design

SWOT Analysis



INTERNAL



Strengths

- Clear Call-To-Action
- Business purpose obvious upon arrival
- Relevant Content
- Ease of navigation
- Service Distinction Clearly Visible

Weaknesses

- Poor Color and Design
- Out of Date Layout | Structure
- Small font
- Map breaks in responsive mode
- Needs varied header images

Opportunities

- Add interactivity for better UX
- Improved photo gallery
- Color Pallet upgrade
- Logo Upgrade
- Draw in a larger market segment

Threats

- Competitor UX more appealing
- Increased businesses opening in area
- Diminishing market share as people relocate
- Competitor website duplication (template)
- Chain | Corporate Competition



EXTERNAL





Personas



Sara Jones

Age: 27 Senior Marketing Analyst

Salary Range: 70-85,000 yearly

Education: B of S in Business

Masters in Marketing Research &

Analytics

Ethnicity: Caucasian

Marital Status: Single

Social Life: Minimal | Focuses on work

Pets: Yes

Type: Cat

Pet Brands: Cat-Toure, Susan Lanci Designs

Services used: Grooming, Online Purchases

Boarding during business travel



Jon and Mary Peterson

Age:: 65
Retired | Travels

Salary Range: 120,000 yearly

Education: B of S in Aeronautics

Masters in Space Studies

Ethnicity: Caucasian

Marital Status: Married

Social Life: Active | Love to travel

Pets: Yes

Type: Dog, Bird, Cat

Pet Brands: Frontgate, Susan Lanci Designs,

Polly's Creations

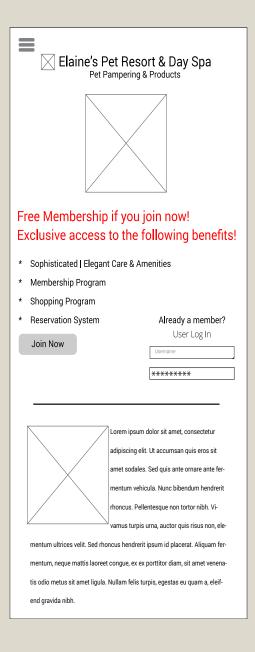
Services used: Grooming, Online Purchases

Boarding during personal travel,

Pet Massages

WireFrames for #1

For the young professional, like Sara above who uses devices that are mobile for most of her online access.



Wireframes for #2

For those who appreciate a more traditional look doing most of their online access via computer like Jon & Mary.



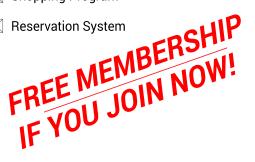
Elaine's Pet Resort & Day Spa

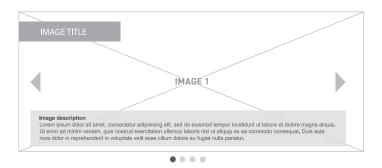
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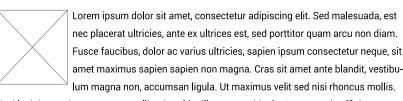
Vet Services Products | Day Care About Us | Contact Us | Log In / Register Boarding |

Home /

- Sophisticated | Luxurious Care
- **EXCLUSIVE BENEFITS for members only**
- **Shopping Program**







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123 SomeStreet Ave San Diego, CA XXXXX

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YES! I WANT TO JOIN











Final Wireframes

