

Who



Elaine's Pet Resort

http://elainespetresort.com



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Inception Deck

Elaine's Pet Resort

Pet Pampering and Products for the qui aime les animaux

- Sophisticated | Elegant Style
- Membership Program
- Shopping Program
- Reservation System

FREE MEMBERSHIP IF YOU JOIN NOW





Why are we here?

- Redesigning http://elainespetresort.com
- Generate Online Product Sales
- Improve User Experience
- Add Key Features
 - Online Reservation
 - Membership Benefits
- Increase Marketability

Summary

- For pet owners who travel, buy products and spoil their furlfeatherlfin babies
- Elaine's Pet Resort is a comfortable inn/spa/market that offers top of the line products and service. Unlike kennels that only offer primitive accommodations
- Elaine's offers luxurious spaces, runs, toys and activities allowing pets a positive and enjoyable experience giving the family peace of mind that their fff's are safe and happy.

Project Community

IT Security

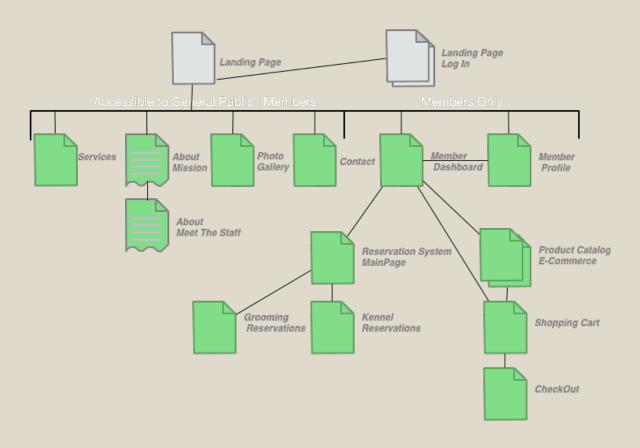
Financial Database Admin

Veterinarians Developers Content Writer
Photographer

Groomers Marketing
Sales

Customers

Site Structure



Flow & Scope

Phases

Iteration Cycles for:

- Base Site | GeoLocation | One-Touch Calling
 - HTML5 | CSS3 Dev
 - Server Side Dev
 - Copywriting Photography
 - Testing & Debugging
 - Go LIVE

- Reservation System
 - HTML5 | CSS3 Dev
 - Server Side Dev
 - Copywriting Photography
 - Testing & Debugging
 - Go LIVE

- Members Database Integration
 - HTML5 | CSS3 Dev
 - Server Side Dev
 - Copywriting Photography
 - Testing & Debugging
 - Go LIVE

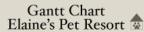
Trade Offs

Scope of Project
Feature Completeness
Time of Delivery
Quality of Project Content
Technical Quality
User Experience
Budget

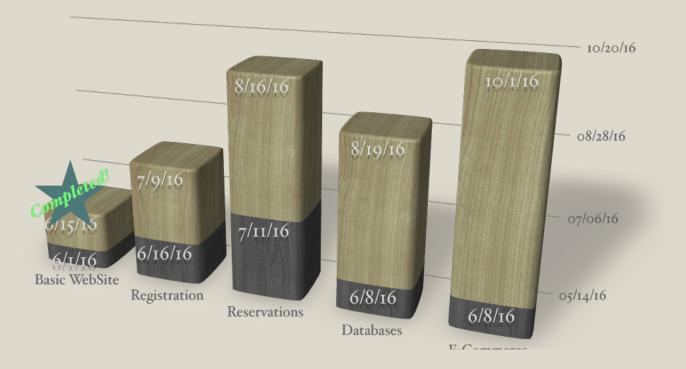
Gantt Chart

LightPoint

Project Start Date: June 1, 2016 Project End Date: October 1, 2016



Current Date: June 18, 2016



Client Questionnaire

About You

Business Name: Elaine's Pet Resort & Day Spa Address: 55 Broadway Blvd, San Diego, CA 77895

New or Re-Design: New

If new is it hosted: Yes URL: http://elainespetresort.com

Keywords about you: kennel, grooming, day care, products, luxuri

ous, veterinarian

Project Purpose

What is the purpose of this project: Explain products & services, bring in new clients, provide information to existing clients, sell exclusive products online, provide support for existing clients, enable online reservation system for existing clients for boarding, services, and / or grooming.

Target Market

Who are the targetted segments of your current market share: Mid-Upper Incomes of young professions, seasoned travelers and families.

Client Questionnaire

Website Actions

What should your users be able to do? Contact via phone or form, log in or register into member database, information search, e-commerce.

Sites you like

Bitter Root Kennels http://www.bitterrootkennels.com/

Simple and to the point.

The Elegant Pooch http://theelegantpooch.com

Informative but design is not liked.

Cozy Noses http://cozynoses.com

Very informative and thorough

Other Services of Interest

Website Maintenance | Consulting

Training

Graphic Design

SWOT Analysis



INTERNAL



Strengths

- Clear Call-To-Action
- Business purpose obvious upon arrival
- Relevant Content
- Ease of navigation
- Service Distinction Clearly Visible

Opportunities

- Add interactivity for better UX
- Improved photo gallery
- Color Pallet upgrade
- Logo Upgrade
- Draw in a larger market segment

Weaknesses

- Poor Color and Design
- Out of Date Layout | Structure
- Small font
- Map breaks in responsive mode
- Needs varied header images

Threats

- Competitor UX more appealing
- Increased businesses opening in area
- Diminishing market share as people relocate
- Competitor website duplication (template)
- Chain | Corporate Competition



EXTERNAL



Personas



Sara Jones

Age: 27 Senior Marketing Analyst

Salary Range: 70-85,000 yearly

Education: B of S in Business

Masters in Marketing Research &

Analytics

Ethnicity: Caucasian

Marital Status: Single

Social Life: Minimal | Focuses on work

Pets: Yes

Type: Cat

Pet Brands: Cat-Toure, Susan Lanci Designs

Services used: Grooming, Online Purchases

Boarding during business travel

Personas



Jon and Mary Peterson

Age:: 65 Retired | Travels

Salary Range: 120,000 yearly

Education: B of S in Aeronautics

Masters in Space Studies

Ethnicity: Caucasian

Marital Status: Married

Social Life: Active | Love to travel

Pets: Yes

Type: Dog, Bird, Cat

Pet Brands: Frontgate, Susan Lanci Designs,

Polly's Creations

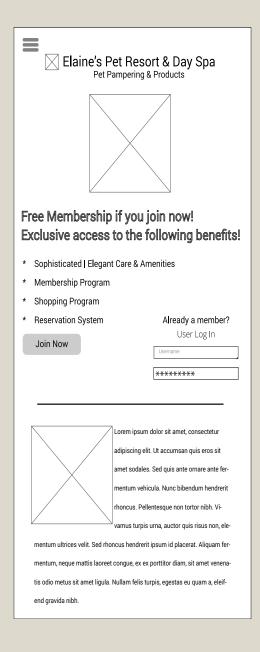
Services used: Grooming, Online Purchases

Boarding during personal travel,

Pet Massages

WireFrames for #1

For the young professional, like Sara above who uses devices that are mobile for most of her online access.



Wireframes for #2

For those who appreciate a more traditional look doing most of their online access via computer like Jon & Mary.



Elaine's Pet Resort & Day Spa

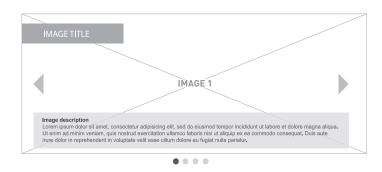
Pet Pampering and Products for the qui aime les animaux

Vet Services Products | Day Care | About Us | Contact Us | Log In / Register Boarding |

Home /

- Sophisticated | Luxurious Care
- **EXCLUSIVE BENEFITS for members only**
- **Shopping Program**





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123 SomeStreet Ave San Diego, CA XXXXX

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YES! I WANT TO JOIN



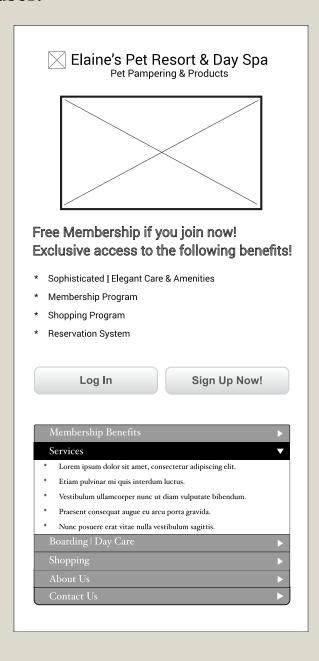






Final Wireframes

For the mobile user:



Final Wireframes

For the more traditional desktop | laptop | notebook user:

