Jennifer Nelson

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SUMMARY

I'm a Full Stack Web Developer with a passion for designing systems that work well with people. Leveraging my prior work experience in healthcare, I enjoy bringing teams together to achieve common goals. Having recently earned a certificate in full stack development from the University of Minnesota, I am excited to create dynamic, impactful, and user-friendly applications. View my portfolio at https://jnel-221.github.io/JN React Portfolio/#/

TECHNICAL SKILLS

Languages: HTML, CSS, JavaScript ES6, jQuery

Applications: APIs, GitHub, Express.js

Tools: React, Node, Bootstrap, AJAX, MongoDB, Sequelize, Handlebars.js, Inquirer,

MongoDB, MySQL

PROJECTS

kARaoke

https://github.com/jnel-221/kARaoke | https://just-duet-karaoke.herokuapp.com/

- **Summary:** Augmented-Reality Karaoke room.
- **Role/Responsibilities:** Front End Development, implemented ML5.js & p5.js libraries in react, site design and UX/UI, assisted with database design.
- **Languages:** HTML, CSS, JavaScript,
- Tools: ML5.js, p5.js, Tensorflow.js, React, Express, MongoDB, React-bootstrap

Park Pack

https://github.com/jnel-221/park-pack| https://park-pack.herokuapp.com/

- **Summary:** A social media site for setting up play-dates for dogs.
- Role/Responsibilities: Front End Developer, Handlebars components, Controllers and site design
- **Languages:** HTML, CSS, JavaScript,
- **Tools:** sequelize, socket.io, ftp, mysql2, express, express-handlebars, express-session

Bookflix

https://github.com/jnel-221/Seinfeld.oi | https://omaurbliss.github.io/Seinfeld.oi/

- **Summary:** An application for those seeking out the books that influenced their favorite movies.
- Role/Responsibilities: Lead back-end developer
- Languages: HTML, CSS, ¡Query, JavaScript
- Tools: AJAX, Google Books API, OMDB API, Font Awesome, Animate.css

EXPERIENCE:

UT Southwestern

AR Supervisor

Dallas, TX | 2017-2019

Supervisor of medical coding and charge capture teams for physician billing in the NICU, PICU, Newborn Nursery and Gastroenterology departments of UT Southwestern and Parkland hospitals.

- Developed user-friendly auditing method allowing management to trend staff productivity and identify opportunities for improving coding accuracy.
- Conducted staff meetings and individual one-on-ones with staff monthly to discuss department goals, coding challenges, and team successes.
- Collaborated with management, clinical staff, and coding staff to promote good communication between physicians and coding/charge capture staff, enabling for the timely correction of documentation and coding errors.

Baylor, Scott, & White

AR Manager- Cancer Institute of Dallas

Dallas, TX | 2015-2017

Manager of front-office, coding, and billing staff handling front-desk, insurance authorizations, financial counselling, charge capture, for satellite oncology clinic.

- Collaborated with system IT on the build and implementation of Epic practice management and integration of Epic and Aria charge capture for the clinic during system-wide Epic implementation.
- Developed and implemented coding and charge capture best practices including periodic random audits to ensure compliant charge capture and reduce carrier denials.
- Recruited, hired, and trained billing and front-office staff and coordinated with clinical manager on workflow development and communication between clinical and non-clinical staff.

Providence Health and Services

AR Supervisor

Portland, OR | 2010-2014

Supervisor of insurance billing staff handling specialty physician billing for all Providence locations in the state of Washington. Prior to this, was team trainer for all billing staff, with expertise in Epic Resolute professional billing and oncology charge-capture and denials follow-up.

- Utilized Epic resolute reporting to find denial trends, resulting in improved AR days.
- Conducted monthly team meetings and one-on-ones with staff to discuss department goals, denial trends, and celebrate successes.
- Served as department subject matter expert on medical oncology coding, charge-capture, and billing, including stem-cell case rate and clinical trial billing.

EDUCATION:

University of Minnesota College of Continuing and Professional Studies, St. Paul, MN Certificate, Full Stack Web Development

Occidental College, Los Angeles, CA

Bachelor of Arts: English and Comparative Literary Studies

Portland Community College, Portland, OR

Associate of Arts: Oregon Transfer Degree