MATRIX42

Virtual Workplace Management

Matrix42 Makes the Move to Virtual Desktops and Applications Easy and Affordable

Matrix42 helps enable the dynamic workplace by allowing organizations to effectively manage the entire virtual desktop user experience. Normal daily operational activities such as ordering and providing virtual desktops, software, hardware or other IT services in a company can be complicated and time consuming, and the complete ordering process can be frustrating for users.

Matrix42 offers a better way to manage, track and deliver virtual desktops and the mobile devices used to access them, by fully automating current processes, and makes it simple for users to order the virtual desktops, applications, services and mobile access they need. A fully automated system quickly and effciently handles the provisioning, licensing and asset management of Citrix XenDesktop. Our solution automates the management of Citrix environments by installing, updating and maintaining Citrix XenServer, Citrix XenApp and Citrix XenDesktop infrastructures.

CITRIX® ready™

How can I manage all virtual and mobile devices seamlessly?

From physical to virtual desktop – Simple

Our Matrix42 Workplace Management solution automates the entire migration process. It discovers hardware and software assets, identifies potential users of virtual desktops and determines whether a certain application is executable in the virtual environment. Matrix42 also allows you to virtualize either complete physical desktops or single software packages, including operating system, configuration and applications, with just a few clicks. Our solution installs the needed Citrix infrastructure easily and automatically, and it creates the necessary master images for the virtual desktops based on existing configurations. Furthermore, Matrix42 Workplace Automation allows IT to provision, configure and manage the mobile device platforms used to access those virtual desktop systems.

How can I install, update and develop my virtual desktop infrastructure?

Automating your Citrix infrastructure

Every endpoint, no matter if it is a physical, virtual or a mobile device, needs to be managed centrally. Matrix42 allows you to use a single console to carry out all necessary tasks: it installs, develops, updates and manages the hosting infrastructure and the virtualization hypervisors. Moreover, Matrix42 solutions also automate Citrix XenDesktop & XenApp installations as well as the management and publishing of applications. All this can be done through a single management console, which reduces the complexity to manage physical endpoints and virtual environments.

How can I minimize risks in changing master images?

Change & revision management for VDI
(master image management)

Changing or providing standard master images in a virtual environment is business critical. Matrix42 allows you to create, change, test and provide the master images and VMs in a secure and reliable manner by means of an automated, multistage test and approval process. Efforts and risks in changing the standard master images are thus kept to a minimum.

How can I migrate easily and cost efficiently to VDI?

Transforming Citrix XenApp to Citrix XenDesktop

With Matrix42 Workplace Management, extending from Citrix XenApp to Citrix XenDesktop is like a walk in the park. Matrix42 offers you comprehensive infrastructure automation, the setup and use of Citrix desktop pools and a reliable change management system for standard master images.

How can I enable compliant self-service for my end users in VDI?

Service Catalog for end users

All IT services and components are clearly described in the Matrix42 Self-service, including details and costs. End users can simply order for themselves, as an example, a virtual desktop or virtual application – with the simple click of their mouse. The order is directed straight to their supervisor or any other superior responsible for approval, according to the rules you have defined.

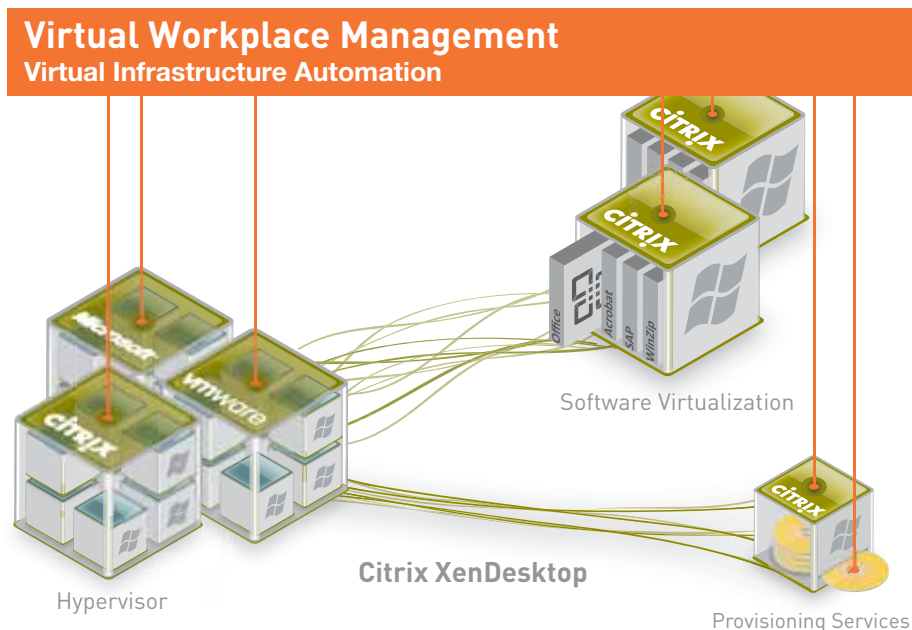**How can I ensure license compliance for virtual desktops and applications?**

Fully integrated license and asset management

What's possible physically is also possible virtually: Matrix42 License and Asset Management organizes your software and licenses, assets and contracts. Virtual desktops, including their applications and streams, as well as mobile devices, are itemized in detail in reporting. Therefore, it ensures full adherence to compliance and governance policies at all times.

How can I easily provide my end users with virtual desktops and applications?

Automated provisioning of virtual desktops and applications

After ordering and budget approval, standardized processes initiate and execute delivery. The virtual desktop or application is configured in a fully automated way, according to the specifications of your IT administrators and is ready for use in no time.

Virtual Workplace Management
Virtual Infrastructure Automation

Software Virtualization

Citrix XenDesktop

Hypervisor

Provisioning Services

Matrix42 Empowering the Dynamic Workplace

Matrix42 manages and automates: all the Citrix infrastructure components including hypervisor infrastructure based on Citrix XenServer, VMware vSphere and Microsoft Hyper-V, and supports Citrix XenApp and Citrix XenDesktop.

Your benefits

→ Affordable desktop and application virtualization, reduced management costs

→ Lower TCO due to a seamless management of physical, virtual and mobile devices, Citrix XenDesktop and Citrix XenApp through one process and one management console

→ ITIL v3, ITSM and Service Catalog integration for Citrix XenDesktop and Citrix XenApp

→ 24/7 availability through a simplified and reliable change management system for master images and VMs

→ Simplified and automated desktop transformation and physical to virtual (P2V) migration

→ Always up to date due to the fully automated infrastructure management of Citrix XenDesktop

→ Configuration and license compliance for Citrix environments

Key Features

→ Integrated test and change management for master images and VMs

→ Simplified management and operation processes for Citrix XenDesktop and XenApp

→ Installation, update and retirement of Citrix XenServer, VMware vSphere/ESX and Microsoft Hyper-V

→ Installation, update and retirement of Citrix XenApp servers

→ Integrated maintenance time frames for Citrix XenApp server

→ Integrated Packaging Center for Citrix XenApp application publishing

→ End user self-service for Citrix virtual desktops and applications

→ License and asset management for Citrix XenDesktop and Citrix XenApp