Jack Neuner

Full stack web developer / Graphic designer

8974 S Copeland Street
Highlands Ranch, CO 80126
(303) 907-2165
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EXPERIENCE

Fedex Office, Aurora, CO — *Lead Business Consultant*

January 2019 - March 2021

- Utilizing consultative skills to anticipate needs
- Suggest alternatives and provide solutions to colleagues and customers.
- Solve escalated customer issues
- Working with outside creative teams to execute large scale installations

Connect Wireless, Denver, CO — *Assistant Manager*

May 2018 - January 2019

- Exceeding sales goals and accomplish business objectives by inspiring staff and promoting target products.
- Reviewed sales and gross profit reports to determine options for increasing market growth.
- Monitored security and handled incidents calmly.
- Helped with planning schedules and delegating assignments to meet coverage and service demands.
- Set and enforced policies focused on increasing team productivity and strengthening operational efficiency.
- Planned team-building exercises to increase employee performance and job satisfaction.

Schomp MINI, Highlands Ranch, CO — *Lead Product Genius*

June 2016 - October 2017

- Informing clients on product specifications of all BMW products
- Keeping the product knowledge within the dealership
- Supporting the Sales Advisor during the sales consultation
- Participating at the delivery process
- Participating in dealer/Brand Store events to present products and technologies to a wider audience (internal and external)
- Preparing the showroom and keeping it attractive for customers
- Acting as an ambassador for the MINI brand during customer contact
- Guiding customers to Sales Advisors when purchase interest is expressed

SKILLS

Languages

- React
- HTML
- CSS
- JavaScript
- JQuery
- NodeJS
- API
- MySQL
- ExpressJS
- Sequelize
- Handlebars
- BootStrap

Applications

- VS Code
- Git Bash
- GitHub
- MySQL Workbench

Adobe

- Photoshop
- Illustrator
- Premier

Microsoft

- Word
- Excel
- Powerpoint
- Outlook

EDUCATION

The University of Denver, CO -Certification *Web Development*

April 2021 - July 2021

The Art Institute of Colorado, -*Bachelor of Arts, Graphic Design*

March 2010 - May 2012

Metropolitan State University of Denver, CO -*General Studies*

September 2009 - January 2010

PORTFOLIO

https://jneuner21.github.io/DU_CDC_Portfolio/

LINKS

Github:
https://github.com/jneuner21

Linkedin:
www.linkedin.com/in/jack-neuner