- If the wireless remote control is used to lock the doors when the electronic key is near the vehicle, there is a possibility that the door may not be unlocked by the entry function. (Use the wireless remote control to unlock the doors.)
- Touching the door lock sensor while wearing gloves may delay or prevent lock operation. Remove the gloves and touch the lock sensor again.
- When the lock operation is performed using the lock sensor, recognition signals will be shown up to two consecutive times. After this, no recognition signals will be given.*
- If the door handle becomes wet while the electronic key is within the effective range, the door may lock and unlock repeatedly. In this case, follow the following correction procedures to wash the vehicle:
 - Place the electronic key in a location 6 ft. (2 m) or more away from the vehicle. (Take care to ensure that the key is not stolen.)
- Set the electronic key to battery-saving mode to disable the smart key system. (→P. 163)
- If the electronic key is inside the vehicle and a door handle becomes wet during a car wash, a message may be shown on the multi-information display and a buzzer will sound outside the vehicle. To turn off the alarm, lock all the doors.
- The lock sensor may not work properly if it comes into contact with ice, snow, mud, etc. Clean the lock sensor and attempt to operate it again.
- A sudden approach to the effective range or door handle may prevent the doors from being unlocked. In this case, return the door handle to the original position and check that the doors unlock before pulling the door handle again.
- If there is another electronic key in the detection area, it may take slightly longer to unlock the doors after the door handle is gripped.
- Fingernails may scrape against the door during operation of the door handle. Be careful not to injure fingernails or damage the surface of the door.
- *: This setting can be customized at your Toyota dealer.