

CLAIM FORM

(The issue of this Form is not to be taken as an admission of liability)

PART A

TO BE FILLED IN BY THE INSURED

| SECT | ION | ION A - DETAILS OF PRIMARY INSURED | |
|------|----------|--|--|
| | a) | a) Policy No.: b) Sl. No/ Ce | rtificate No.: |
| | c) | c) Company/ TPA ID No : | |
| | d) | d) Name : | |
| | e) | e) Address: | |
| | | | |
| | | Phone No. : Email ID : | |
| SECT | ION | TION B - DETAILS OF INSURANCE HISTORY | |
| | a) | a) Currently covered by any other mediclaim health insurance Yes \Box / No \Box | |
| | b) | b) Date of commencement of first Insurance for the person (without break) : (DD/MM/YY | YY): D D M M Y Y Y Y |
| | c) | c) If Yes, Company Name : | |
| | | Policy No. : Sum Insured : | |
| | d) | d) Have you been hospitalized in the last four years since inception of the contract? Yes | $S \square / NO \square (DD/MM/YYYY): \square \square \square M M Y Y Y Y$ |
| | e) | e) Previously covered by any other Mediclaim/Health insurance Yes $\hfill\Box$ / No $\hfill\Box$ | |
| | f) | f) If Yes, Company Name : | |
| SECT | ION | ION C - DETAILS OF THE INSURED PERSON HOSPITALISED : | |
| | a) | a) Name : | |
| | b) | b) Relationship : Self \square / Spouse \square / Child \square / Father \square / Mother \square / Other \square | c) Date of Birth: DDMMMYYYYY |
| | d) | d) Age (YY/MM) : Y Y M M | / Female □ |
| | f) | | |
| | | (If different than above) | |
| | g) | g) Occupation : Service $\ \square$ / Self employed $\ \square$ / Homemaker $\ \square$ / Student $\ \square$ / Retired | ☐ / Others |
| | h) | h) Telephone No : Mobile No : | |
| | i) | i) E-mail ID, if any : | |
| SECT | ION | TION D - DETAILS OF HOSPITALISATION : | |
| | a) | a) Name of the Hospital where admitted : | |
| | b) | b) Room Category occupied : Day care \square / Single occupancy \square / Twin sharing \square / | 3 or more □ beds per room |
| | c) | c) Hospitallisation due to Illness □/ Injury □/ Maternity □ : Details : | |
| | d) | | D D M M Y Y Y Y |
| | e) | | ne : (HH/MM) : H H M M |
| | g) | | ne : (HH/MM) : HHHHMM |
| | i) | i) If injury, give cause: Self Inflicted □ / Road Traffic Accident □ / Substance Abuse i) If Medico legal Yes □ / No □ ii) Reported to police? Yes □ / No | • |
| | i) | j) System of medicine: Allopathic □ / Other systems of medicine □ | iii) ivilo neport, a rollice rin attacheu: les 🗀 / No 🗀 |
| | | | |
| SECT | | TION E - DETAILS OF CLAIM: | |
| | a) i) | | spitalisation Expenses Rs. |
| | | | alth-Check up Cost Rs. |
| | | | |
| | V) | | hers (code) Rs. |
| | | Total Rs. | |

vii) Pre-hospitalisation Period

Days



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Days

viii) Post -hospitalisation Period

| b) | Claim for Domiciliary Details of Lumpsum | | | | | | | / N | lo [| | (if y | /es, | ple | ase p | oro | vide | details | in a | annex | (ure) |) | | | | | | | | | | | | | | | |
|------------|---|-------------|--------|--------|--------|--------|---------------|-------------|-------|---------|-------|--------|------|---------|------------|----------|----------|--------|---------------|----------|---------|------|---------------|-------|----------|----------|----------|------|----------|--------------|----------|----------|---------------|----------|----------|--------|
| , | Hospital Daily Cash | / Cad | טוו טע | GHGH | Rs | _ | u . | \Box | | | | | | | | ii) | Sur | nica | ıl Cas | -h | | | | | P | ls. [| \neg | _ | | | _ | _ | $\overline{}$ | _ | Т | 7 |
| l) :::\ | | :: . | | | | 누 | | Щ | | | | | | Щ | | | | _ | | | | | | | | Ļ | 4 | _ | <u> </u> | | \vdash | 는 | 上 | 누 | <u> </u> |] ¬ |
| iii) | Critical Illness Benef | | | | Rs | | | \bigsqcup | | \perp | | | | Щ | | iv) | | | escer | ıce | | | | | | ls. | <u> </u> | _ | 느 | Ļ | Ļ | Ļ | Ļ | Ļ | <u> </u> | _ |
| V) | Pre/Post hospitalisatio | n lum | ipsui | m be | enefit | : Rs. | | \perp | | | | | | | | Vi) | Oth | ers | | | | | | | R | ls. | | _ | _ | | L | L | L | L | | |
| Cla | im Documents Subr | mitte | d- (| Chec | k L | ist: | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Duly filled and signe | ed Cla | aim F | Form | 1 | | | | | |] | Со | ру | of int | tim | ation | letter, | if a | ny | | | | | | | | | | | | | | | | | |
| | Hospital Main Bill | | | | | | | | | |] | Но | spit | ial B | rea | ık Up | bill | | | | | | | | | | | | | | | | | | | |
| | Hospital Bill Paymer | nt Red | ceipt | t | | | | | | |] | Но | spit | al D | isc | harge | Sumi | mar | У | | | | | | | | | | | | | | | | | |
| | Pharmacy Bill | | | | | | | | | |] | | | | | | r Note: | | | | | | | | | | | | | | | | | | | |
| | ECG | | | | | | | | | | | | | | | | for Inve | estig | ation | 1 | | | | | | | | | | | | | | | | |
| | Investigation Report | s (Ind | clud | ing (| CT, N | //RI/l | JSG/ | HPE |) | | | | | | | cripti | | | | | | | | | | | | | | | | | | | | |
| | Others | | | | | | | | | |] | Ca | nce | lled | ch | eque | for NE | FT | | | | | | | | | | | | | | | | | | |
| | I - F DETAILS OF BIL | LS EI | NCL | OSE | D: | | | | | | | | | | | | | | | | | | | | | | | | | _ | | | | | | |
| SI. No. | Bill No. | D | D | _ | ate | V | W | | | Iss | sue | d b | y | | | | | | | | Tow | ar | ds | | | | | | | | | Am | oun | t (F | Rs.) | |
| | | D | D D | M | M | Y | Y | ⊢ | | | | | | — | - | | | | | | | | | | | | | | | + | — | — | — | — | | |
| | | D | D | M | M | Υ | Υ | | | | | | | | | | | | | | | | | | | | | | | + | | | | | | |
| | | D | D | M | M | Υ | Υ | \vdash | | | | | | | 1 | | | | | | | | | | | | _ | _ | | $^{+}$ | | | _ | | | |
| | | D | D | M | M | Υ | Υ | | | | | | | | 1 | | | | | | | | | | | | | | | \top | | | | | | |
| | | D | D | M | M | Υ | Υ | | | | | | | | | | | | | | | | | | | | | | | T | | | | | | |
| | | D | D | M | M | Υ | Υ | | | | | | | | | | | | | | | | | | | | | | | \perp | | | | | | |
| | | D | D | M | M | Υ | Υ | L | | | | | | | | | | | | | | | | | | | | | | \downarrow | | | | | | |
| | | D | D | M | M | Y | Υ | L | | | | | | | 4 | | | | | | | | | | | | | | | \perp | | | | | | |
| | | D D | D D | M | M | Y | Y | _ | | | | | | | \dashv | | | | | | | | | | | | | — | | + | | | | | | |
| | | | | 1 | 1 | | | | | _ | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | I - G DETAILS OF PRI | IMAR | Y IN | NSU | RED | 'S B | ANK | . AC | COL | JNT | : | | | L۱ | | ۸ | NI | | | 1 | 1 | _ | _ | _ | | | _ | | | | _ | _ | _ | _ | T | |
| a) | PAN No : | <u> </u> | Ш | | | 4 | 4 | <u>↓</u> | _ | _ | | _ | _ | b) | | ACCOL | unt No | | | <u> </u> | Ļ | L | _ | _ | 1 | 4 | ᆛ | ᆛ | Ļ | Ļ | <u>L</u> | L | L | 닏 | | Щ |
| C) | Bank Name : | | | | | | | \perp | | \perp | | | | \perp | | | | rand | :h : <u> </u> | \perp | \perp | | <u> </u> | L | <u> </u> | <u> </u> | <u></u> | ╝ | \perp | \perp | \sqcup | <u>_</u> | Ļ | Ļ | <u> </u> | Щ |
| d) | Payable details: Che | eque | | / DI |) [|] | | | | | | | | e) | _ I | FSC | Code | : _ | | | | | | | | | | | L | L | L | L | L | L | | |
| f) | MICR No : | | | | | | | | | \perp | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| SECTION | I H - DECLARATION E | RV TI | 4F II | NCII | RFN | , | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | declare that the inform | | | | | | s cla | im f | orm | ic t | rlie | 8. c | orre | ort tr | h th | ne he | st of n | nv k | nowle | ədae | an a | nd h | elie | f If | : I h | ave | ma | nde | anı | ı fal | SP (| nr i ir | ntru | o et | ater | nent |
| | ion or concealment of | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| & authori | ze TPA / insurance con | npany | y, to | seel | k ned | cess | ary r | nedi | cal i | infor | ma | tion | / do | ocum | nen | its fro | m any | hos | spital | / M | edic | al F | rac | titic | one | r wh | no h | as a | atte | nde | d or | n the | e pei | rsor | n ag | ainst |
| | is claim is made. I her | | | | | l hav | e in | clude | ed a | ıll th | ie b | ills / | / re | ceipt | ts f | or th | e purp | ose | of th | iis c | lain | 1 & | tha | t۱۱ | Will | not | be | ma | ıkin | g ar | ny si | upp | leme | enta | ary (| claim |
| except tn | e pre/post-hospitalizat | ion c | ıaım | , iī a | Πy. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Date : D | D M M Y Y | Υ | | Plac | ce : | | | | | | | | | | | | | S | ignat | ure | of li | nsu | red | : ☑ | | | | | | | | | | | | |
| GUIDANG | CE FOR FILLING CLAI | IM FO | ORM | 1 - P | ART | Α: | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| DATA EL | EMENT | | | | DES | CRIP | OIT | 1 | | | | | | | | | | | | | | | F | OR | MA | T | | | | | | | | | | |
| | N A - DETAILS OF PRIN | ЛARY | INS | _ | | | | | | | | | | | | | | | | | | | 1. | | | | | | | | | | | | | |
| a) Polic | y No. o/ Certificate No. | | | - | | | pol | _ | | | 0 12 | ımh | or c | | 2.00 | ortific | oto n | ımb | or of | coci | ial. | | $\overline{}$ | | | | _ | | | | ice c | | pan | <u>y</u> | | |
| D) 31. N | o/ Certificate NO. | | | - 1 | | | e soc sura | | | | | Ullik | el C | л ин | <i>:</i> U | ei lillC | ate nu | IIIID(| rı Ul | અ∪Cl | al | | | ıs d | uiUÜ | ıeu | ny [| пe | urgi | aullZ | atio | 11 | | | | |



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| | T | I |
|--|---|---|
| c) Company TPA ID No. | Enter the TPA ID No | License number as allotted by IRDA and printed in TPA documents |
| d) Name | Enter the full name of the policyholder | Surname, First name, Middle name |
| e) Address | Enter the full postal address | Include Street, City and Pin Code |
| SECTION B - DETAILS OF INSURANCE HIS | STORY | |
| a) Currently covered by any other Mediclaim / Health Insurance? | Indicate whether currently covered by another Mediclaim / Health Insurance | Tick Yes or No |
| b) Date of Commencement of first Insurance without break | Enter the date of commencement of first insurance | Use dd-mm-yy format |
| c) Company Name | Enter the full name of the insurance company | Name of the organization in full |
| Policy No. | Enter the policy number | As allotted by the insurance company |
| Sum Insured | Enter the total sum insured as per the policy | In rupees |
| d) Have you been Hospitalized in the last 4 years | Indicate whether hospitalized in the last 4 years | Tick Yes or No |
| Date | Enter the date of hospitalization | Use mm-yy format |
| Diagnosis | Enter the diagnosis details | Open Text |
| e) Previously Covered by any other Mediclaim/ Health Insurance? | Indicate whether previously covered by another Mediclaim / Health Insurance | Tick Yes or No |
| f) Company Name | Enter the full name of the insurance company | Name of the organization in full |
| SECTION C - DETAILS OF INSURED PERS | | |
| a) Name | Enter the full name of the patient | Surname, First name, Middle name |
| b) Relationship to primary Insured | Indicate relationship of patient with policyholder | Tick the right option. If others, please specify |
| c) Date of Birth | Enter Date of Birth of patient | Use dd-mm-yy format |
| d) Age | Enter age of the patient | Number of years and months |
| e) Address | Enter the full postal address | Include Street, City and Pin Code |
| f) Gender | Indicate Gender of the patient | Tick Male or Female |
| g) Occupation | Indicate occupation of patient | Tick the right option. If others, please specify |
| h) Phone No | Enter the phone number of patient | Include STD code with telephone |
| i) E-mail ID | Enter e-mail address of patient | Complete e-mail address |
| SECTION D - DETAILS OF HOSPITALIZATION | | |
| a) Name of Hospital where admitted | Enter the name of hospital | Name of hospital in full |
| b) Room category occupied | Indicate the room category occupied | Tick the right option |
| c) Hospitalization due to | Indicate reason of hospitalization | Tick the right option |
| d) Date of Injury/Date Disease first detected/ Date of Delivery | Enter the relevant date | Use dd-mm-yy format |
| e) Date of admission | Enter date of admission | Use dd-mm-yy format |
| f) Time | Enter time of admission | Use hh:mm format |
| g) Date of discharge | Enter date of discharge | Use dd-mm-yy format |
| h) Time | Enter time of discharge | Use hh:mm format |
| i) If Injury give cause | Indicate cause of injury | Tick the right option |
| If Medico legal | Indicate whether injury is medico legal | Tick Yes or No |
| Reported to Police | Indicate whether police report was filed | Tick Yes or No |
| MLC Report & Police FIR attached | Indicate whether MLC report and Police FIR attached | Tick Yes or No |
| j) System of Medicine | Enter the system of medicine followed in treating the patient | Open Text |
| SECTION E - DETAILS OF CLIAM | | |
| a) Details of Treatment Expenses | Enter the amount claimed as treatment expenses | In rupees (Do not enter paise values) |
| b) Claim for Domiciliary Hospitalization | Indicate whether claim is for domiciliary hospitalization | Tick Yes or No |
| c) Details of Lump sum/ cash benefit claimed | Enter the amount claimed as lump sum/ cash benefit | In rupees (Do not enter paise values) |
| d) Claim Documents Submitted-Check List | Indicate which supporting documents are submitted | Tick the right option |
| SECTION F - DETAILS OF BILLS ENCLOSE | -D | |
| Indicate which bills are enclosed with the | amounts in rupees | |
| SECTION G - DETAILS OF PRIMARY INSUI | RED'S BANK ACCOUNT | |
| a) PAN | Enter the permanent account number | As allotted by the Income Tax |
| b) Account Number | Enter the bank account number | As allotted by the bank |
| c) Bank Name and Branch | Enter the bank name along with the branch | Name of the Bank in full |
| d) Cheque/ DD payable details | Enter the name of the beneficiary the cheque/ DD should be made out to | Name of the individual/ organization in full |



| e) IFSC Code | Enter the IFSC code of the bank branch | IFSC code of the bank branch in full | | | | | | | |
|---|--|--------------------------------------|--|--|--|--|--|--|--|
| SECTION H - DECLARATION BY THE INSURED | | | | | | | | | |
| Read declaration carefully and mention date (in dd:mm:yy format), place (open text) and sign. | | | | | | | | | |

PART B

(TO BE FILLED IN BY THE HOSPITAL IN CASE OF CASHLESS CLAIMS)

| T 1 | (10 BE FILLED IN BY THE HOSPITAL IN CASE OF CASHLESS CLAIMS) |
|------------|--|
| The | ssue of this Form is not to be taken as an admission of liability. Please include the original preauthorisation request form in lieu of PART A |
| SEC | TION A - DETAILS OF HOSPITAL |
| a) | Name of the Hospital where treated : |
| b) | Hospital ID: C) Type of Hospital: Network □ / Non-Network □ |
| | (If non network fill form section E). |
| d) | Name of the treating Doctor: |
| e) | Qualification : |
| f) | Registration No with state code : g) Phone No : |
| SEC | TION B - DETAILS OF PATIENT ADMITTED |
| a) | Name of the patient : SURNAME FIRST NAME MIDDDLE NAME |
| b) | IP Registration Number : C) Gender: Male □ / Female □ |
| d) | Age (YY/MM): Y Y M M Date of Birth (DD/MM/YYYY): H H M M |
| e) | Date of Admission (DD/MM/YYYY) : D D M M Y Y Y Y Y f) Time of Admission (HH/MM) : H H M M |
| g) | Date of Discharge (DD/MM/YYYY): DDDMMYYYYY h) Time of Discharge (HH/MM): HHMM |
| i) | Type of Admission : Emergency □ / Planned □ / Day-care □ / Maternity □ |
| j) | If Maternity |
| | i) Date of delivery (DD/MM/YYYY): DDDMMMYYYYYY ii) Gravida Status: |
| k) | Status at time of discharge : Discharged to Home / Discharged to another Hospital / Deceased |
| | Total Claimed Amount Rs. |
| SEC | TION C - DETAILS OF AILMENTS DIAGNOSED (PRIMARY) |
| a) | ICD 10 Codes Description |
| | i) Primary Diagnosis : |
| | ii) Additional Diagnosis : |
| | iii) Co-morbidities : |
| | iv) Co-morbidities : |
| b) | ICD 10 PCS Description |
| | i) Procedure 1 : |
| | ii) Procedure 2 : |
| | iii) Procedure 3: |
| | iv) Details of Procedure : |
| c) | Pre-authorization obtained : Yes 🗆 / No 🗆 d) Pre-authorization No. : |
| e) | If authorization by network hospital not obtained, give reason : |
| | |
| f) | Hospitalisation due to Injury ? Yes □ / No □ |

a) Name of Patient

e) Date of Admission

c) Gender

d) Age

f) Time

b) IP Registration Number



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Name of hospital in full

Tick Male or Female

Use dd-mm-yy format

Use hh:mm format

Number of years and months

As allotted by the insurance provider

| i) If Yes, give cause | | | | | | | | | | | | | | | | | | | | | | |
|--|------------------------|-----------|---------|------------|--------------|-----------|----------|---------|-------|--------------------|-------|--------|----------|----------|---------|-------|------|-------|-----------------|-----------------|------|----------|
| Self inflicted? Yes □ / No □ | Road Tra | affic Aco | cident | Yes □ | / No [| | | Subst | tan | ce A | bus | se /A | lcol | nol C | onsi | ımp | tion | Yes | . 🗆 | /1 | l ol | |
| ii) Ilf Injury due to Substance abuse / | alcohol consumption, | Test Co | nducte | d to esta | ablish th | iis: Ye | s 🗆 | / No | | (If | yes | s, att | ach | repo | orts) | | | | | | | |
| iii) Medico Legal Yes 🗆 / No 🗆 | iv) Repor | rted to | Policy | Yes □ |] / No | | | v) FIR | R No |):[| | | | | | | | | | | | |
| vi) If not reported to Policy give reaso | ns | | | | | | | | | | | | | • | | | | | | | | |
| SECTION D - CLAIM DOCUMENTS SUBN | NITTED - CHECKLIST | | | | | | | | | | | | | | | | | | | | | |
| ☐ Claim form duly filled and signe | ed | | Inves | tigation | reports | | | | | | | | | | | | | | | | | |
| Original Pre authorization Request | | | | - | /HPE inv | estigatio | on Re | eport | | | | | | | | | | | | | | |
| ☐ Copy of Pre-authorization appro | | | | | rence sl | • | | • | | | | | | | | | | | | | | |
| ☐ Copy of photo ID card of patient | | | ECG | | | | | , | | | | | | | | | | | | | | |
| ☐ Hospital Discharge Summary | . remied by meepital | | | | | | | | | | | | | | | | | | | | | |
| ☐ Operation Theatre Notes | | | | - | & Police | FIR | | | | | | | | | | | | | | | | |
| ☐ Hospital Main Bill | | | | | h summ | | n hos | nital w | /her | e ar | nlin | cable | 2 | | | | | | | | | |
| ☐ Hospital break up Bill | | | _ | | s specify | | 11100 | pitai w | 71101 | o up | Jpiid | Jubil | | | | | | | | | | |
| · | | | - | Juioi, i i | o opeen | y | | | | | | | | | | | | | | | | |
| SECTION E - ADITIONAL DETAILS IN CA | SE OF NON NETWOR | K HOS | PITAL | | | | | - | 1 | _ | _ | _ | _ | _ | _ | 1 | _ | | $\overline{}$ | $\overline{}$ | | |
| a) Address of the Hospital : | | | | | | | \sqcup | _ | - | + | - | | + | + | | | ╄ | Ш | $\vdash \vdash$ | $\vdash \vdash$ | | Н |
| | | | | | | | | | | | | | | | | | L | | Ш | Ш | | Ш |
| b) Phone No.: | | | | c) I | Registra | tion no v | with S | State C | Code | e : | | | | | | | | | | | | |
| d) Hospital PAN : | | | | e) I | No of In- | patient | Beds | : | | | Ī | | Î | | | | | | | | | |
| f) Facilities available in Hospital : | | | | | | | | | | | | | | | _ | | | | | | | |
| i) OT: Yes □ / No □ ii) I | CU: Yes □ / No □ | iii) | Others | : | | | | | | | | | | | | | | | | | | |
| SECTION F - DECLARATION BY HOSPITA | ΔΙ | | | | | | | | | | | | | | | | | | | | | |
| We hereby declare that the information furn | | m is tru | e & cor | rect to t | he best | of our ki | nowle | edae ar | nd b | oelie [.] | f. If | we l | have | e ma | de a | nv fa | alse | or ur | ntrue | e sta | item | nent. |
| suppression or concealment of any materia | | | | | | | | rago a. | | | | | | | | , | | o. a. | | , 010 | | , |
| | | | | | | | | | | | | | | | | | | | | | | |
| Date : D D M M Y Y Y Y Pla | ice : | | | □ Sig | nature a | and seal | of th | ie Hosp | pita | l Aut | thor | rity : | ✓ | 1 | | | | | | | | |
| | | | | ٦ <u> </u> | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | |
| GUIDANCE FOR FILLING CLAIM FORM - | DESCRIPTION | | | | | | | | | | -OD | 01.4.4 | г | | | | | | | | | \neg |
| DATA ELEMENT SECTION A - DETAILS OF HOSPITAL | DESCRIPTION | | | | | | | | | | -UH | RMA | <u> </u> | | | | | | | | | |
| a) Name of Hospital | Enter the name of ho | nenital | | | | | | | | | \lan | 00 O | f ho | spita | ıl in t | full | | | | | | |
| b) Hospital ID | Enter ID number of h | | | | | | | | | - | | | | by spite | | | | | | | | \dashv |
| c) Type of Hospital | Indicate whether In r | | | networ | k Hosnit | al | | | | - | | | | nt op | | - ^ | | | | | | \dashv |
| d) Name of treating doctor | Enter the name of th | | | | . r roopii | | | | | | | | _ | ctor | | | | | | | | \dashv |
| e) Qualification | Enter the qualificatio | | | | tor | | | | | _ | | | | | | | onal | qual | ifica | | | \dashv |
| f) Registration No. with State Code | Enter the registration | | | | | with the | state | code | | - | | | | | | | | Coun | | | | \dashv |
| g) Phone No. | Enter the phone num | | | | | | 3.0.0 | | | - | | | | | | | | none | | | | \dashv |
| SECTION B - DETAILS OF THE PATIENT | | | | | | | | | | 1. | | | 510 | | | | | 3.10 | | | | |

Enter the name of hospital

Indicate Gender of the patient

Enter age of the patient

Enter date of admission

Enter time of admission

Enter insurance provider registration number



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| i) Type of Admission j) If Maternity | Indicate type of admission of patient | Tick the right option |
|---|--|--|
| Date of Delivery | Enter Date of Delivery if maternity | Use dd-mm-yy format |
| Gravida Status | Enter Gravida status if maternity | Use standard format |
| k) Status at time of discharge | Indicate status of patient at time of discharge | Tick the right option |
| SECTION C - DETAILS OF AILMENT DIAGN | iosed (Primary) | |
| a) ICD 10 Code | | |
| Primary Diagnosis | Enter the ICD 10 Code and description of the primary diagnosis | Standard Format and Open text |
| Additional Diagnosis | Enter the ICD 10 Code and description of the additional diagnosis | Standard Format and Open text |
| Co-morbidities | Enter the ICD 10 Code and description of the co-morbidities | Standard Format and Open text |
| b) ICD 10 PCS | | Standard Format and Open text |
| Procedure 1 | Enter the ICD 10 PCS and description of the first procedure | Standard Format and Open text |
| Procedure 2 | Enter the ICD 10 PCS and description of the second procedure | Standard Format and Open text |
| Procedure 3 | Enter the ICD 10 PCS and description of the third procedure | |
| Details of Procedure | Enter the details of the procedure | Open text |
| c) Present Ailment is a Complication of PED | Indicate whether present ailment is a complication of some pre- existing disease | Tick Yes or No |
| d) Pre-authorization obtained | Indicate whether pre-authorization obtained | Tick Yes or No |
| e) Pre-authorization Number | Enter pre-authorization number | As allotted by TPA |
| f) If authorization by network hospital not obtained, give reason | Enter reason for not obtaining pre-authorization number | Open text |
| g) Hospitalization due to injury | Indicate if hospitalization is due to injury | Tick Yes or No |
| Cause | Indicate cause of injury | Tick the right option |
| If injury due to substance abuse/ alcohol consumption, test conducted to establish this | Indicate whether test conducted | Tick Yes or No |
| Medico Legal | Indicate whether injury is medico legal | Tick Yes or No |
| Reported To Police | Indicate whether police report was filed | Tick Yes or No |
| FIR No. | Enter first information report number | As issued by police authorities |
| If not reported to police, give reason | Enter reason for not reporting to police | Open Text |
| SECTION D - CLAIM DOCUMENTS SUBMI | TTED-CHECK LIST | |
| Indicate which supporting documents are | submitted | |
| SECTION E - DETAILS IN CASE OF NON N | ETWORK HOSPITAL | |
| a) Address | Enter the full postal address | Include Street, City and Pin Code |
| b) Phone No. | Enter the phone number of hospital | Include STD code with telephone number |
| c) Registration No. | Enter the registration number of patient | As allocated by the Hospital |
| d) PAN | Enter the permanent account number | As allotted by the Income Tax department |
| e) Number of Inpatient Beds | Enter the number of inpatient beds | Digits |
| f) Facilities available in the hospital | Indicate facilities available in the hospital | Tick the right option. If others, please |
| SECTION F - DECLARATION BY THE INSUF | RED | |
| Read declaration carefully and mention da | ate (in dd:mm:yy format), place (open text) and sign. | |



CUSTOMER IDENTIFICATION PROCEDURE (AS PER KYC NORMS OF IRDA)

Please submit clear and legible copy of one document (valid and effective as on date of claim submission) each from Part A and Part B and your recent passport size photograph (not more than 6 months old) incase claim amount exceeds Rs 100,000.

|--|

| Part A Proof of legal name and any other names used | i. Pan Card ii. If Pan Card is not available please submit any of the documents mentioned below stating reason for not having Pan Card. a) Passport b) Voter's Identity Card c) Driving License d) Personal Identification and Certification of the employees for your identity. e) Letter issued by Unique identification Authority of India containing details of name address and Aadhar Number f) Job Card issued by NREGA duly signed by an officer of the State Government |
|---|--|
| Part B Proof of Residence | i. Electricity Bill not older than 6 months from the date of Insurance Contract ii. Telephone Bill pertaining to any kind of telephone connection like mobile, landline, wireless etc. Provided it is not older than 6 months from the date of claim submission iii. Ration Card iv. Valid lease agreement along with rent receipts which is not more than 3 months old as a residence proof v. Saving Bank Passbook with details of permanent/ present residence address (updated upto 1 month prior to claim submission document) vi. Statement of saving bank account with details of present/ present address (updated upto 1 month prior to claim submission document) |

I hereby declare that I have submitted above mentioned documents and recent photograph (not more than 6 months old) for the purpose of claim and the said documents are valid and effective.

| | | _ | | | | | | T | |
|--------|---|---|---|---|---|---|---|---|----------------------------|
| Date : | D | D | М | М | Υ | Υ | Υ | Υ | Signature of Policyholder: |
| | | | | | | | | | |



CHECK LIST OF ENCLOSURES FOR SUBMISSION OF CLAIM

| | Daily Cash Benefit |
|---|--|
| ☐ Duly filled and signed Claim Form. | ☐ Duly filled and signed Claim Form. |
| ☐ Photocopy of ID card / Photocopy of current year policy. | ☐ Photocopy of ID card / Photocopy of current year policy. |
| Original Detailed Discharge Summary / Day care summary from the | |
| hospital. | Organ Donation/Transplantation |
| Original consolidated hospital bill with break up of each Item, duly signed by the insured. | In addition to the documents of general hospitalization |
| ☐ Original payment Receipt of the hospital bill. | ☐ Organ Function test / blood test proving organ failure. |
| ☐ First Consultation letter and subsequent Prescriptions. | ☐ Treatment Certificate issued by the Transplant Surgeon of the hospital |
| ☐ Original bills, original payment receipts and Reports for investigation. | concerned. |
| ☐ Original medicine bills and receipts with corresponding Prescriptions. | |
| ☐ Original invoice/bills for Implants (viz. Stent /PHS Mesh / IOL etc.) with | Ambulance Benefit |
| original payment receipts. | □ Duly filled and signed Claim Form. |
| Road Traffic Accident | □ Photocopy of ID card / Photocopy of current year policy. |
| | ☐ Original Bill with Original Payment Receipt. |
| In addition to the In-patient Treatment documents: Copy of the First Information Report from Police Department / Copy of the | ☐ Treating Doctor's consultation prescription indicating Emergency |
| Medico-Legal Certificate. | Hospitalization. |
| In Non Medico legal cases | Ποοριτατίζατιστί. |
| ☐ Treating Doctor's Certificate giving details of injuries (How, when and | |
| where injury sustained) | Maternity Expenses |
| In Accidental Death cases | In addition to the In-patient Treatment documents: |
| ☐ Copy of Post Mortem Report & Death Certificate | ☐ Obstetric history (Gravida, Para, Living children, Abortions) from treating |
| | doctor. |
| For Death Cases | |
| In addition to the In-patient Treatment documents: | Critical Illness Benefit |
| Original Death Summary from the hospital. | |
| · · · · · · · · · · · · · · · · · · · | ☐ Duly filled and signed Claim Form. |
| ☐ Copy of the Death certificate from treating doctor or the hospital authority. | ☐ Duly filled and signed Claim Form. ☐ Photocopy of ID card / Photocopy of current year policy. |
| Copy of the Death certificate from treating doctor or the hospital authority.Copy of the Legal heir certificate, if the claim is for the death of the | ☐ Photocopy of ID card / Photocopy of current year policy. |
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