

Yuliia Illiashenko

CONTACT

 07442395451

 julia.illiashenko.999@gmail.com

 73 Low Rd, Sheffield, S65FY

SKILLS

- Customer service and interpersonal skills
- Problem solving and negotiation skills
- Planning and organising
- Self-starter and strong independent worker
- Highly adaptable to ever changing circumstances
- Strong leadership or team player
- Thorough knowledge of OS Windows/Mac OS and MS Office
- Knowledge of Python

WORK EXPERIENCE

Deputy head of the post office
UKRPOSHTA - Kyiv
August 2021 to February 2022

During six months of working at the post office, I rose from a simple worker to the deputy chief. From receiving and issuing parcels, I quickly moved on to solving customer problems, creating a schedule for employees and branch logistics. It was no problem for me to prepare cash for cashiers and open and close branches, as well as communicate and report back to head office.

LANGUAGES

Native speaker of Ukrainian and Russian
Fluent in English

ABOUT ME

I am a hard working, efficient and reliable young person with the ability to work under high pressure. As currently demonstrated having moved due to the Ukraine war, I am adaptable, resilient and hold a positive and determined mindset. I have completed 3 of 4 year bachelors in computer engineering and eager to develop my skills set whilst building invaluable experience. I believe I have many skills and be accept many futures employers .

EDUCATION

Taras Shevchenko National University of Kyiv

Faculty of radiophysics, electronics and computer systems
Computer engineering, System Administrator
September 2019 to February 2022

Nizhyn Local Liceum

In-depth study of physics and math
September 2017 to June 2019

General Education School

September 2008 to May 2017

COURSES

PET-XI Training Aug22-Present

Undertaken 'Level Up' programme to upskills & learn about UK workforce.

Achieved:

Level 2 Certificate	Team Leading
Level 2 Certificate	Customer Service
Level 2 Certificate	IT User Skills

The Prince's Trust & Coursera

Google IT Support Certificate

REFERENCES

Kendall Clark kclark@pet-xi.co.uk 07876832094