

Jason E. Parks

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OBJECTIVE

Jason Parks is an experienced Administrator of Red Hat, Debian, SuSE distributions of Linux, as well as Microsoft Windows. His Linux expertise includes: Spacewalk/Red Hat Satellite 5, Katello/Red Hat Satellite 6, FreeIPA, Puppet, Ansible, and the scripting languages shell, Python, and Perl. He also has extensive Dell PowerEdge server experience. Jason has demonstrated his expertise by achieving the following vendor certifications: Red Hat Certified Engineer, Novel Certified Linux Administrator, and Novell Data Center Technical Specialist. Jason is currently looking for a Senior-level System Administrator or System Architect position.

COMPUTER SKILLS

Languages & Software: Advanced: Bash, Puppet DSL. Beginner: Perl, Python
Operating Systems: Microsoft Windows, Red Hat Enterprise Linux, Debian Linux, SuSE Linux, Solaris and IBM AIX
Open Source Projects: Advanced: Puppet, Spacewalk, Katello, Pulp, Beginner: Redis, Elasticsearch, Logstash, Openstack
Cloud Providers: Linode, Google Compute, Amazon Web Services

EXPERIENCE

Senior Systems Engineer
Integris Health Inc

July 2017 - Present

- Provides highly responsive support to IT teams and hospitals around the state, troubleshoots complex L2/L3 issues
- Microsoft Azure Admin, managed migration from classic to ARM resources for the entire software stack, continues to apply best practices in cloud computing
- Main tasks include support of Linux servers, SELinux adoption, systems management, provisioning of new systems and software fixes
- Identify and attack security vulnerabilities working closely with Information Security teams
- Deployed Red Hat Identity Management for Active Directory authentication in Linux and AIX
- Manages Red Hat Enterprise Linux subscriptions and licensing.
- Maintains Ansible and Puppet code in git repositories. Documents all procedures and services

Committee Member

May 2014 - Present

The Linux Foundation Item Writing Committee - LFCE Program

- Insuring the alignment of exam content with the the exam content blueprint.
- Creating and approving certification exam questions and recommending an exam cut score.
- Approving the equivalence of exam forms.
- Annually reviewing item and exam performance and revising exam items to meet psychometric requirements.
- Unable to hold either Certification within three years of exam launch as a result of serving as an item writer.

System Administrator

July 2013 - July 2017

Seagate Technology

- Provides highly responsive support to local IT teams
- Main tasks include support of Unix servers and operating systems, systems management, provisioning of new systems, hardware repairs and software fixes
- Deployed Red Hat Satellite 6 for systems lifecycle management. Brought patching infrastructure up to date. Utilizes ITIL standards
- Deployed and manages Red Hat Identity Management (FreeIPA) for all unix systems
- Deployed Red Hat Enterprise Virtualization cluster to provide lower cost alternative to vmware virtualization.
- Manages Red Hat Enterprise Linux subscriptions and licensing.
- Deployed Openstack Kilo environment for development testing.
- Maintains code in git repositories.

Enterprise Product Engineer

March 2011 - July 2013

Dell Corporation

- Work complex customer technical issues with Linux and Virtualization OS.
- Provide remote diagnostic support of Dell Enterprise Environments.
- Document problems, diagnostics, interactions, and solutions.
- Ensure a total solution to technical needs have been met.
- Vendor escalations to hardware and software vendors when a bug is found.
- Monitor and track issues to ensure accurate resolutions.
- Educate customers about system management solutions.

Field Service Technician II

June 2009 - Feb 2011

Atlantic City Coin and Slot

- Provided technical / help desk support to casino customers.
- Troubleshoot Slot Machines, including network connections, player tracking system connectivity, hardware, software (Linux and Windows XP Embedded)
- Traveled around state of Oklahoma servicing casinos.
- Maintained license with tribal and state gaming commissions.