Jason E. Parks

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OBJECTIVE

Jason Parks is an experienced Administrator of Red Hat, Debian, SuSE distributions of Linux, as well as Microsoft Windows. His Linux expertise includes: Spacewalk/Red Hat Satellite 5, Katello/Red Hat Satellite 6, FreeIPA, Puppet, Ansible, and the scripting languages shell, Python, and Perl. He also has extensive Dell PowerEdge server experience. Jason has demonstrated his expertise by achieving the following vendor certifications: Red Hat Certified Engineer, Novel Certified Linux Administrator, and Novell Data Center Technical Specialist. Jason is currently looking for a Senior-level System Adminstrator or System Architect position.

COMPUTER SKILLS

Languages & Software: Openshift Container Platform, Jenkins, Workato
Operating Systems: Microsoft Windows, Red Hat Enterprise Linux, Debian Linux, SuSE Linux, Solaris and IBM AIX
Open Source Projects: Advanced: Puppet, Spacewalk, Katello, Pulp, Beginner: Redis, Elasticsearch, Logstash, Openstack
Cloud Providers: Linode, Google Compute, Amazon Web Services

EXPERIENCE

DevOps Engineer   January 2020 – Present
CompSource Mutual Insurance Company
- Manages and maintains Openshift Container Platform
- Responsible for creating and updating devops pipelines in Jenkins for CI/CD of applications
- Implements and improves monitoring and alerting by identifying measures or indicators of system performance and the actions needed to improve or correct performance, relative to the goals of the system.
- Performs test environment configuration, deployment and test activities required to provide a stable test platform.
- Tracks releases, upgrades and changes to the development and test environments.
- Logs, coordinates and resolves environment defects.

Senior Systems Engineer   July 2017 – January 2020
Integris Health Inc
- Provides highly responsive support to IT teams and hospitals around the state, troubleshoots complex L2/L3 issues
- Microsoft Azure Admin, managed migration from classic to ARM resources for the entire software stack, continues to apply best practices in cloud computing
- Main tasks include support of Linux servers, SELinux adoption, systems management, provisioning of new systems and software fixes
- Deployed Red Hat Identity Management for Active Directory authentication in Linux and AIX
- Maintains Ansible and Puppet code in git repositories. Documents all procedures and services

Committee Member   May 2014 – Present
The Linux Foundation Item Writing Committee – LFCE Program
- Insuring the alignment of exam content with the the exam content blueprint.
- Creating and approving certification exam questions and recommending an exam cut score.
- Approving the equivalence of exam forms.
- Annually reviewing item and exam performance and revising exam items to meet psychometric requirements.
- Unable to hold either Certification within three years of exam launch as a result of serving as an item writer.

System Administrator   July 2013 – July 2017
Seagate Technology
- Provides highly responsive support to local IT teams
- Main tasks include support of Unix servers and operating systems, systems management, provisioning of new systems, hardware repairs and software fixes
- Deployed Red Hat Satellite 6 for systems lifecycle management. Brought patching infrastructure up to date. Utilizes ITIL standards
- Deployed and manages Red Hat Identity Management (FreeIPA) for all unix systems
- Deployed Red Hat Enterprise Virtualization cluster to provide lower cost alternative to vmware virtualization.
- Manages Red Hat Enterprise Linux subscriptions and licensing.
- Deployed Openstack Kilo environment for development testing.
- Maintains code in git repositories.

Enterprise Product Engineer   March 2011 – July 2013
Dell Corporation
- Work complex customer technical issues with Linux and Virtualization OS.
- Provide remote diagnostic support of Dell Enterprise Environments.
- Document problems, diagnostics, interactions, and solutions.
- Ensure a total solution to technical needs have been met.
- Vendor escalations to hardware and software vendors when a bug is found.
- Monitor and track issues to ensure accurate resolutions.
- Educate customers about system management solutions.

Field Service Technician II   June 2009 – Feb 2011
Atlantic City Coin and Slot
- Provided technical / help desk support to casino customers.
- Troubleshot Slot Machines, including network connections, player tracking system connectivity, hardware, software (Linux and Windows XP Embedded)
- Traveled around state of Oklahoma servicing casinos.
- Maintained license with tribal and state gaming commissions.