



**Building a better
working world**



Contact information

Office: +1 614 232 7415
Mobile: +1 828 844 0692
nick.lanahan@ey.com

Education

Master of Business Administration
The Ohio State University 21'

M.S. Engineering Management
Missouri University of Science and Technology 16'

B.S. Civil Engineering
North Carolina State University 11'

Certified Scrum Product Owner (CSPO)

EY Blockchain badge (Learning)

Memberships

Society of American Military Engineers (SAME), EY
Veterans Network
EY Blockchain Guild, EY NFT Guild

Skills

Jira, Confluence, Excel, Tableau, Project and
Program Management, Coaching, User-centric
design, Agile Coach

Biography

Nick Lanahan

*Senior, Technology Consultant, Digital & Emerging
Technologies – Product Management*

Professional background

- **Product Strategy and Team Op Model development:** Led the Operating model workstream on an engagement with a large financial client where the team developed the product strategy and ensured that the people, processes, technology, and governance of the op model were aligned to this new strategy.
- **Agile and Product Management Training:** Developed training curriculums and conducted training with multiple EY engagement teams globally to accelerate their understanding of Agile and Product Management practices, and prepare them to deliver quality work to their clients.
- **Scrum Master:** Served as a Scrum Master for an agile team delivering Identity Access Management (IAM) and Cyber Security solutions to the client including SailPoint implementation, CyberArk upgrades, and SSO conversion.
- **Agile Coaching:** Coached, trained, and developed multiple agile teams through agile planning, agile ceremonies, and the product development lifecycle to help them enhance and deliver product solutions to the financial industry.
- **Digital Agile Playbook development:** Helped develop a digital Agile Product Management Playbook that can be delivered on multiple platforms (Confluence, ADO, Aha, PPT, etc...) outlining best practices, and fully customizable to a client's needs. Customized and delivered this playbook to a client undergoing an agile transformation.
- **Product Operating Model Reimagine and Transformation:** Participated in redesigning the product operating model for a financial institution to enable responsive, timely, and effective product delivery by defining roles and responsibilities, enhancing the product development lifecycle, and modernizing the product management enabling technologies.
- **Agile Product Management Maturity Assessment:** On a team conducting a rapid current state assessment on existing agile and product management maturity across six categories: Governance, People and Organizational Alignment, Process and Policy, Technology and Automation, Metrics and Reporting, and Training and Communication.
- **Product Management Governance Model:** Worked with an international bank to establish a common product management governance model across the Latin American Region

EY | Assurance | Tax | Strategy & Transactions | Consulting

About EY

EY is a global leader in assurance, tax, strategy, transaction and consulting services. The insights and quality services we deliver help build trust and confidence in the capital markets and in economies the world over. We develop outstanding leaders who team to deliver on our promises to all of our stakeholders. In so doing, we play a critical role in building a better working world for our people, for our clients and for our communities.

EY refers to the global organization, and may refer to one or more, of the member firms of Ernst & Young Global Limited, each of which is a separate legal entity. Ernst & Young Global Limited, a UK company limited by guarantee, does not provide services to clients. For more information about our organization, please visit ey.com.

© 20XX [insert member firm name].
All Rights Reserved.

[Insert local legal disclaimer — guidance should be sought from local or Area Legal/Q&RM]