

Jenny Nataly Pabón Yañez

B i l i n g u a l Q u a l i t y A s s u r a n c e E n g i n e e r

📍 Cúcuta, Colombia 📞 +57 320 813 6048 ✉️ jnpabon@gmail.com

💼 **LinkedIn:** Jenny Pabón 🐱 **GitHub:** Jenny Pabón

Professional Profile

Mechatronics Engineer with over three years of experience in QA, bilingual (B2 level in English), specialized in black-box manual testing for web and mobile projects. **Certified in QA by TripleTen Bootcamp**, I have significantly contributed to the creation and success of the Testing department, ensuring that products launched to the market meet the highest quality standards.

Technical Skills

- API Testing for a Local Marketplace App: Designing API tests using equivalence classes and boundary values techniques. JSON requirements for APIs using Postman.
 - Web Development: HTML, CSS.
 - Software: MySQL, Python, C#, C++.
 - Version Control with Git.
- MS Office: Word, Excel, Outlook, PowerPoint.
- Google Drive: Docs, Sheets, Slides, Forms, Sites.
- 3D Design and Printing: AutoCAD, Fusion 360, Cura.
- Validation Processes.
- Risk Analysis.
- Problem Solving.
- Agile Methodologies, Scrum.
- Social Media: Facebook, Instagram.
- Technical Skills.

Work Experience

Commercial Partner in Brand Positioning

Gano Excel Colombia (May 2021 - Present)

- Lead distribution teams to expand and consolidate the brand's presence in Colombia and other countries in America.
- Develop leadership, team integration, and personal and professional development skills.
- Implement relational and network marketing strategies.
- Generate significant local and international impact.
- Strengthen the brand's market presence and contribute to the formation of a solid community.

Technical Support Engineer

PayU Colombia S.A.S. (June 2021 - April 2022)

- Apoyar a clientes en la identificación, diagnóstico y resolución de problemas en la integración de servicios de pasarela de pagos.
- Proporcionar soporte vía email o videoconferencia.
- Crear reportes del funcionamiento de la pasarela de pagos durante días especiales (Black Friday, Día sin IVA).

Gerente Manager

Inversiones KaT S.A.S. Entrepreneurship (July 2020 - May 2021)

- Manage key areas: production, logistics, accounting, sales, marketing, customer service, and administration.
- Prepare financial reports and formats for inventories, sales, income, and expenses.
- Manage logistics activities.

Production Manager

Inversiones KaT S.A.S. Entrepreneurship (July 2020 - May 2021)

- Lead the direction and execution of operations in the production plant.
- Supervise and improve the production process for efficient control of raw material entry and product distribution.
- Supervise plant personnel, quality control, inventory management, sales, and customer service.

● Testing Analyst

Wiedii S.A.S. (October 2019 - June 2020)

- Execute functional, integration, user interface, and regression tests manually.
- Ensure that products launched meet the highest quality standards.
- Contribute to the success of the company and the creation of the Testing department.

● Testing Intern

Wiedii S.A.S. (January 2019 - October 2019)

- Execute functional, integration, user interface, and regression tests manually.
- Perform tests on web and mobile applications (Android and iOS).

● Development Intern

MD Cloud Practice Solutions, now Wiedii S.A.S. (August 2018 - December 2018)

- Aprender y aplicar desarrollo de software.
- Enfocarse en el desarrollo móvil de Android.

Projects

Urban Scooter (June 2024 - July 2024)

- Scooter rental project with web and mobile integration.
- Conduct manual and automated tests for the web application, Android, and API.

Urban Routes (January 2024 - June 2024)

- Multi-modal transportation application (taxi, car rental, car sharing, bicycle, scooter).
- Analyze requirements and create checklists for functionality and UI design.
- Execute UI tests, regression tests, and automation tests.
- Report errors.

Urban Grocers (March 2024 - April 2024)

- Food ordering application with home delivery (similar to Rappi).
- Conduct manual API tests.

Urban Lunch (March 2024 - April 2024)

- Mobile application for ordering meals and home delivery.
- Analyze requirements and create checklists for functionality and UI design.
- Execute UI tests, regression tests, and automation tests.

Education

QA Engineer

January 2024 - July 2024

Tripleten - Modalidad Bootcamp

Ingeniero en Mecatrónica

2006 - 2012

Pamplona University - On-site

Certifications

- Introduction to Software Testing
- QA Testing: Basic Guide for QA and Robot Framework
- Angular 7 from Zero to Professional
- Digital Marketing Fundamentals
- Android and Kotlin from Zero to Professional
- Complete Web Development with HTML5, CSS3, JS, AJAX, PHP, and MySQL
- Renewable Energy with Emphasis on Solar Energy
- First Aid
- English Level B2
- English for Academic Purposes