

Team Worksheet 3 - CS545

Name of Project:




EdChat.io

List of Team Members:

Jocelyn Ragukonis, Diana Rosado, Joseph Scalera, Anisha Shin, Anusha Suresh

We pledge our honor that we have abided by the Stevens Honor System.

Provide a description and picture of your persona. Also indicate what data you drew from to create your persona. Give an example of a persona trait that was derived from the data and provide the supporting data.

User Persona	
 <p>"I work hard to understand my Calculus homework"</p> <p>Age 19</p> <p>Job Title Part Time Cashier</p> <p>Major Computer Engineering</p> <p>College Stevens Institute of Tech.</p> <p>DRIVEN ENTHUSIASTIC</p> <p>TALKATIVE TECH-SAVVY</p> <p>Favorite Apps</p>  	<h1>Jada Jackson</h1> <h2>About</h2> <p>Jada Jackson is a sophomore in college who attends Stevens as a Computer Engineering Major. She is currently taking several remote classes through her school's platform. Sometimes when she has a question about the homework assignment, she goes on the platform, but it is a problem to navigate through the site without feeling frustrated. Because she struggles often on both homework and the site, getting assistance is everything to her.</p> <h2>Needs</h2> <ul style="list-style-type: none">• To finish her assignments correctly and on time• To feel connected to her peers• To get assistance <h2>Frustrations</h2> <ul style="list-style-type: none">• Spending hours on homework• Using several different software for her class assignments• Feeling disconnected/ignored

Name:

Jada Jackson

Age:

Sophomore College Student

College:

Stevens Institute of Technology

Major:

Computer Engineering Major that is
taking Calculus

Frustrations:

Spending hours on homework

Messaging friends for homework
assistance and they don't reply

Using different ed-tech software for
her class assignments

Loves:

Loves finishing assignments on time

Spending times with her friends on
Washington Street

Apps they use:

Likes scrolling through Instagram
and uses Canvas regularly

Professor makes her use Piazza for
engagement purposes

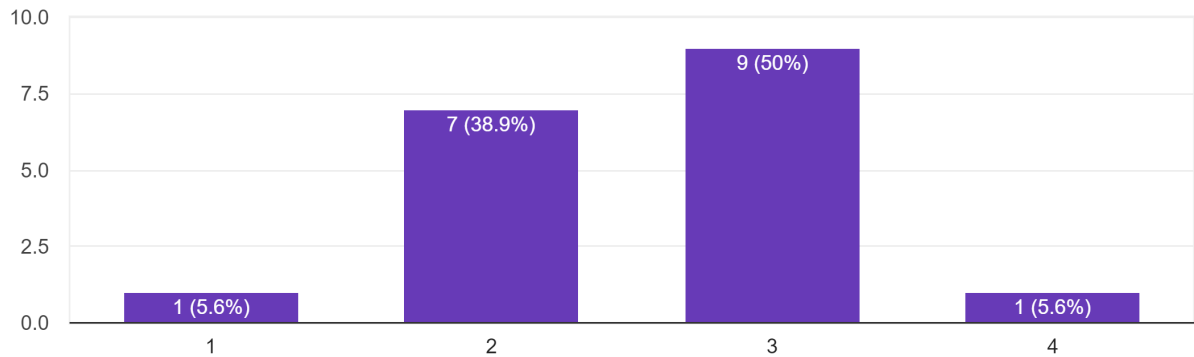
Description:

Jada Jackson is a sophomore in
college who attends Stevens as a
Computer Engineering Major. She is
very tech savvy and enjoys watching
Netflix after a long day of doing
homework.

We drew our data from industry data and a Google Forms survey to create our persona. One persona trait that was derived from the data is that Jada is frustrated when it comes to getting in touch with her professors and classmates for homework help. Below is the supporting data:

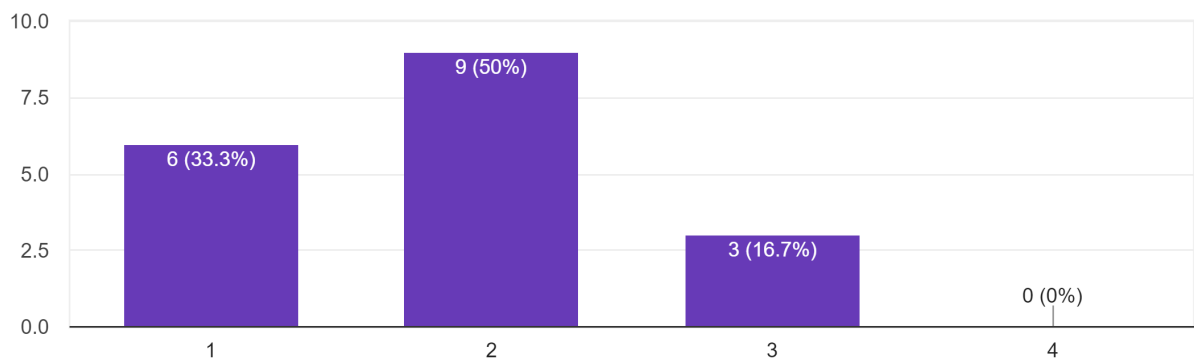
On a scale of 1 - 4, with 1 being not at all easy, and 4 being extremely easy, how would you rate your experience with getting in contact with your professors during virtual learning?

18 responses

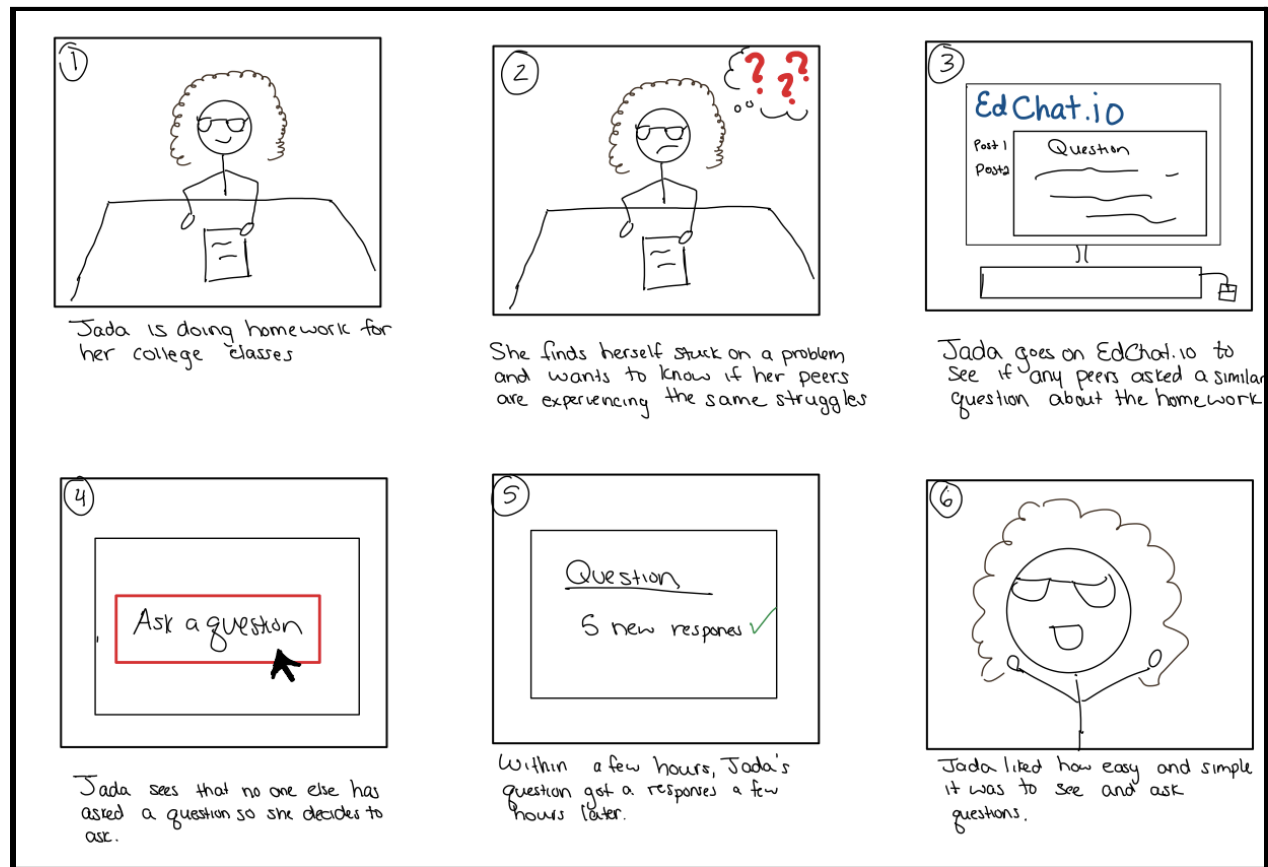


On a scale of 1 - 4, with 1 being not at all easy, and 4 being extremely easy, how would you rate your experience with getting in contact with your classmates during virtual learning?

18 responses



Provide a user story for your project, describing a user interaction with your project.



Jada has heard about EdChat.io through her professor in her MA 124 class. It is a discussion-based forum that allows students to ask questions about assignments assigned to a specific class. Students and professors can respond to any question.

Jada visited the site through a course identification code provided by her professor and right away, she already sees questions asked by her peers. She considers this fortunate since she was stuck on a homework assignment and this could help her understand it better.

As she's finishing up her homework, she finds herself stuck on the last problem. She looks through the site and realizes that no one has asked a question yet. She quickly finds the "ask a question" button and asks away. She was able to type out where she got stuck and in just a few hours, two students responded to her post detailing how they approached the problem. The professor also added where she went wrong and guided her in the right direction.

She found this incredibly easy to do and was satisfied with the process. As a matter of fact, she found how easy it was to navigate throughout the site.