

Contract No. 1001

This Service Engagement is made between NextSolution Co., Ltd. and KCC InformationTech.

Scope: Implementation of chatbot service with CRM integration.

Duration: March 1, 2025 to August 31, 2025

Total Fee: USD 7,000

Effective Date: February 20, 2025

Clauses:

- Vendor must provide corrective maintenance within 3 months after delivery.
- A 2% penalty applies for SLA breach.