How-to Article

**Aim:** this document is to guide a SME (Subject Matter Expert) through a series of questions to facilitate the feature handover process and remove any potential writer block friction a SME may face. The content of this document will be adapted into a guide published on Developer Hub.

**Target audience:** This content is aimed at developers who are not familiar with our product stack, but have at least basic knowledge of the programming language and can set up their programming environment on their own.

**This is an internal document and as such any information should be treated as confidential at this point.**

## Summary of the feature (3-4 sentences)

What does it do?

What is a typical scenario it will be used in? (worked example)

What is the end result?

Are there any limitations for this feature?

## Summary of target audience

Who will benefit from the feature?

Is it easy to implement? Beginner dev, seasoned dev, etc.

Does it assume any previous knowledge of any programming language?

## Prerequisites

Are there any pre-installation steps to follow, e.g. creating a 3rd party account, installing a plugin, etc.

## Detailed setup

Do we need to configure anything for the feature within the existing setup/software?

Do we need to integrate 3rd party to work with the product?

1. Third party integration and how to plug it in

Do we need to run anything for the feature to work?

Is there any typical scenario for frontend side of the feature?

Any links to external resources, e.g., SDK, GitHub repo, etc.?