# Predicting Employee Turnover

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2/27/2021

## Problem Statement

A data set has been provided by a company. We are interested in creating a model to predict which employees are most likely to leave the company.

## Cleaning Employee Data

The data for this exercise was provided in 3 excel sheet: 'employee\_data.xlsx', 'employee\_reviews.xlsx' and 'Employee\_survey.xlsx'

The process to clean the data was to remove *NULL* values into appropriate and combine the separate files into a single dataframe, which is the format most machine learning algorithms in R require.

#### Processing employee data

```
library(tidyverse)
library(ggplot2)
library(caret)
library(readxl)
library(lubridate)
library(randomForest)
library(ROSE)
rm(list = ls())
setwd('C:/Users/aaron/OneDrive/Documents/Slalom Data Project')
employee_data <- read_excel('employee_data.xlsx')</pre>
employee_review <- read_excel('employee_reviews.xlsx')</pre>
employee_survey <- read_excel('Employee_survey.xlsx')</pre>
employee_data <- employee_data %>% replace_na(
  list(DegreeField ='None', MaritalStatus = 'Unknown', NumPreviousCompanies = 0,
       EmploymentEndReason = '0')
  ) %>%
  mutate(DegreeCompleted = factor(DegreeCompleted)) %>%
  mutate(DegreeField = factor(DegreeField)) %>%
  mutate(Department = as.factor(Department)) %>%
  mutate(Gender = as.factor(Gender)) %>%
  mutate(JobLevel = as.factor(JobLevel)) %>%
  mutate(MaritalStatus = as.factor(MaritalStatus)) %>%
  mutate(TravelFrequency = str_to_title(TravelFrequency)) %>%
  mutate(TravelFrequency = as.factor(TravelFrequency)) %>%
```

```
mutate(EmploymentEndReason = if_else(EmploymentEndReason == 'Went to another company','1','0')) %>%
mutate(EmploymentEndReason = as.factor(EmploymentEndReason)) %>%
mutate(TrainingsAttended = if_else(TrainingsAttended < 0, 0, TrainingsAttended)) %>%
mutate(EmploymentStartDate = as.numeric(floor((date('2019-12-31')-date(EmploymentStartDate))/365.25))
rename(YearsAtCompany = EmploymentStartDate) %>%
mutate(YearOfBirth = 2019 - YearOfBirth) %>%
rename(Age = YearOfBirth)
```

The general employee data required the most cleaning. 4 fields had NA's. Marital Status and DegreeField had new categories to capture the NA's while for Previous Companies worked and Employee end date it was assumed NA's represented 0 and still employed. Years at company and age were calculated as features from employee start date and year of birth. Trainings Attended had at least one entry that was obviously wrong (-1) and this was coerced to 0. There were not any other errors that are evident from context, but data cleansing is an ongoing process and as more errors are found they should be corrected.

#### Processing employee review

```
employee_review_sum <- employee_review %>% group_by(EmployeeId) %>%
    summarise(
    avg_review = mean(PerformanceRating),
    sd_review = sd(PerformanceRating),
    max_review = max(PerformanceRating),
    min_review = min(PerformanceRating)) %>%
    replace_na(list(sd_review = 0))

employee_review <- employee_review %>% group_by(EmployeeId) %>%
    arrange(desc(ReviewDate), .by_group = TRUE) %>%
    mutate(Review_num =row_number()) %>%
    mutate(Review_num = paste('Last',as.character(Review_num),'review',sep = '_')) %>%
    select(one_of(c('EmployeeId','Review_num','PerformanceRating'))) %>%
    pivot_wider(names_from = Review_num, values_from = PerformanceRating) %>%
    select(one_of('EmployeeId','Last_1_review'))

employee_review_sum <- inner_join(employee_review_sum,employee_review,by = "EmployeeId")</pre>
```

Employees had varying numbers of reviews, with up to 30 in some cases. To facilitate this data being incorporated into a model, the data had to be unpivoted so as there was a single record per employee. In addition, averages and standard deviation of reviews were calculated for employees. While there were many employees with more than 5 reviews, the vast majority has less than 3. To avoid having NA's for many employees, only the last review was kept. NA's could have been replaced with the average or median review but this may add a lot of unnecessary noise as most employees had only 1 or 2 reviews.

#### Processing employee survey

```
Response == 'Very Poor' ~ 1,
Response == 'Poor' ~ 2,
Response == 'Fair' ~ 3,
Response == 'Good' ~ 4,
Response == 'Excellent' ~ 5
)
) %>%
mutate(Response = factor(Response, ordered = TRUE, levels = c(1,2,3,4,5))) %>%
select(one_of('EmployeeId','QuestionNum','Response')) %>%
pivot_wider(names_from = QuestionNum, values_from = Response)
```

The employee survey results were unpivoted so there was 1 record per employee. The responses had some clear order to them and were processed as such. There were some records with odd formatting for the employeeID field and this was corrected as appropriate.

### Creating Training and Testing Set

```
data <- left_join(employee_data,employee_review_sum, by = "EmployeeId")
data <- left_join(data,employee_survey, by = "EmployeeId")</pre>
data <- data %>%
  replace_na(list(
    avg_review = 0,sd_review = 0, max_review = 0,min_review = 0,Last_1_review = 0)
  mutate(Has_no_review = if_else(avg_review == 0, 1, 0)) %>%
  mutate(Has no review = as.factor(Has no review)) %>%
  select(!EmploymentEndDate) %>% select(!WeeklyHoursBudgeted) %>% select(!EmployeeId)
set.seed(2021)
dataDivide <- createDataPartition(data$EmploymentEndReason, p = .75, list = FALSE)
data_train <- data[dataDivide,]</pre>
data_test <- data[-dataDivide,]</pre>
X <- model.matrix(EmploymentEndReason~.,data = data,)[,-1]</pre>
Y <- data$EmploymentEndReason
Y_train <- Y[dataDivide]</pre>
X_train <- X[dataDivide,]</pre>
Y_test<- Y[-dataDivide]</pre>
X_test <- X[-dataDivide,]</pre>
summary(data)
```

```
## CommuteDistance
                        DegreeCompleted
                                                 DegreeField
## Min. : 1.000
                   Associate
                                : 79
                                        Other
                                                       :494
## 1st Qu.: 7.000
                    Bachelor
                                :1030
                                        Business
                                                        :385
## Median : 9.000
                    Below College: 23
                                        Marketing
                                                       :364
## Mean : 9.587
                    Doctor
                               : 44
                                        Finance
                                                       :312
## 3rd Qu.:12.000
                    Master
                                : 825
                                        Computer Science: 197
## Max.
         :25.000
                                        Life Sciences
                                                       :117
##
                                        (Other)
                                                       :132
##
                    Department EmploymentEndReason YearsAtCompany
                               0:1604
                                                  Min. : 0.000
##
                         :297
  Accounting
```

```
Human Resources
                           : 96
                                  1: 397
                                                       1st Qu.: 1.000
##
    Information Technology:197
                                                       Median : 3.000
##
    Marketing
                           :414
                                                       Mean
                                                             : 4.382
    Other
                                                       3rd Qu.: 6.000
##
                           :817
##
    Sales
                           :180
                                                       Max.
                                                              :38.000
##
##
       Gender
                  JobLevel MaritalStatus
                                           NumPreviousCompanies NumYearsWorked
##
                                            Min. : 0.000
    Female:1014
                  1:670
                            Divorced: 197
                                                                  Min.
                                                                         : 1.00
##
    Male : 987
                  2:645
                            Married:1007
                                            1st Qu.: 1.000
                                                                   1st Qu.: 7.00
##
                  3:439
                                                                   Median :14.00
                            Single: 729
                                            Median : 1.000
##
                  4:198
                            Unknown:
                                       68
                                            Mean
                                                   : 1.791
                                                                   Mean
                                                                          :14.77
##
                  5: 49
                                             3rd Qu.: 3.000
                                                                   3rd Qu.:21.00
##
                                            Max.
                                                    :10.000
                                                                   Max.
                                                                          :49.00
##
##
     OvertimeDays
                      OvertimeHours
                                                         TrainingsAttended
                                            Salary
##
    Min.
           : 0.000
                     Min.
                             : 0.000
                                       Min.
                                               : 22700
                                                         Min.
                                                                :0.00
##
    1st Qu.: 1.000
                      1st Qu.: 4.000
                                       1st Qu.: 47100
                                                         1st Qu.:1.00
##
    Median : 2.000
                     Median : 7.000
                                       Median : 60300
                                                         Median:1.00
                     Mean
##
    Mean
          : 3.876
                             : 9.241
                                                         Mean
                                                                 :1.39
                                       Mean
                                               : 67543
                      3rd Qu.:12.000
##
    3rd Qu.: 5.000
                                       3rd Qu.: 82200
                                                         3rd Qu.:2.00
                                                                 :8.00
##
    Max.
          :57.000
                     Max.
                             :78.000
                                       Max.
                                               :258300
                                                         Max.
##
##
             TravelFrequency
                                                 avg_review
                                                                  sd_review
                                   Age
                                                      :0.000
##
   Less Than Monthly: 190
                                                               Min.
                                                                     :0.0000
                              Min.
                                     :24.00
                                               Min.
##
    Monthly
                      :629
                              1st Qu.:31.00
                                               1st Qu.:2.667
                                                                1st Qu.:0.0000
    No Travel
                      :392
                              Median :37.00
                                               Median :3.143
                                                               Median: 0.5774
##
    None
                      :391
                              Mean
                                     :38.24
                                               Mean
                                                      :2.689
                                                               Mean
                                                                       :0.5334
##
                      :399
                              3rd Qu.:45.00
                                               3rd Qu.:3.500
                                                                3rd Qu.:0.8498
    Weekly
##
                                     :70.00
                                                      :5.000
                              Max.
                                                               Max.
                                                                       :2.1213
                                               Max.
##
##
      max_review
                      min_review
                                     Last_1_review
                                                      Q1
                                                              Q2
                                                                       QЗ
##
   Min.
           :0.000
                    Min.
                            :0.000
                                     Min. :0.000
                                                      1: 63
                                                              1: 64
                                                                       1: 20
    1st Qu.:3.000
                    1st Qu.:2.000
                                     1st Qu.:2.000
##
                                                      2:226
                                                              2:199
                                                                       2:164
##
    Median :4.000
                    Median :2.000
                                     Median :3.000
                                                      3:460
                                                              3:452
                                                                       3:429
##
    Mean
           :3.293
                    Mean
                           :2.075
                                     Mean
                                            :2.717
                                                      4:589
                                                              4:641
                                                                       4:789
##
    3rd Qu.:4.000
                    3rd Qu.:3.000
                                     3rd Qu.:4.000
                                                      5:663
                                                              5:645
                                                                       5:599
##
    Max.
           :5.000
                    Max.
                            :5.000
                                     Max.
                                             :5.000
##
##
    Q4
            Has_no_review
            0:1632
##
   1: 79
##
  2:198
            1: 369
## 3:433
##
  4:645
##
  5:646
##
##
```

We can see a final summary of the model data. All looks well.

## Modelling

### Sample Test Model

```
test_model <- glm(EmploymentEndReason~., data = data, family = binomial)
test_pred <- predict(test_model,data,type = 'response')
test_pred <- ifelse(test_pred > .5,1,0)
(mean(data$EmploymentEndReason == test_pred))

## [1] 0.8055972
table(data$EmploymentEndReason,test_pred)

## test_pred
## 0 1
## 0 1576 28
## 1 361 36
```

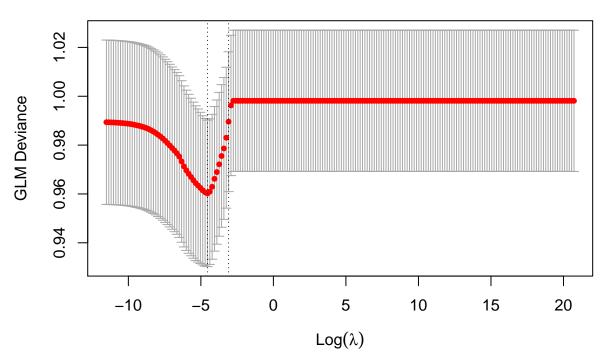
A simple logistic regression was run on the entire data set just to get an understanding of how a model would work on the data. The model had a training accuracy of  $\sim 80\%$  which appears good on the surface. Looking at the confusion matrix we see the model was not able to separate the classes very well and ended up predicting the employee will stay the majority of the time. Because the classes are imbalanced, the model can maximize performance by just predicting 0.

#### Lasso Model

Perhaps there are too many predictors. A lasso model can eliminate variables that are not contributing by setting their coefficient to 0.

```
library(glmnet)
grid <- 10^seq(9, -5, length = 200)
lasso_model_cv <- cv.glmnet(X_train,Y_train,alpha = 1, lambda = grid,nfolds = 12, family = binomial)
plot(lasso_model_cv)</pre>
```

## 57 56 52 23 0 0 0 0 0 0 0 0 0 0 0 0 0 0



```
lasso_model_cv$lambda.min
## [1] 0.0105956
lasso_model <- glmnet(X_train,Y_train,alpha = 1, lambda = lasso_model_cv$lambda.min,nfolds = 12, family
lasso_prob <- predict(lasso_model, X_test, type = 'response')</pre>
lasso_pred <- ifelse(lasso_prob >.5, 1, 0)
mean(Y_test==lasso_pred)
## [1] 0.808
table(Y_test,lasso_pred)
##
         lasso_pred
## Y test
            0
##
        0 398
                3
        1 93
lasso_model$beta
## 59 x 1 sparse Matrix of class "dgCMatrix"
##
                                               s0
## CommuteDistance
                                      0.023267644
## DegreeCompletedBachelor
## DegreeCompletedBelow College
                                      0.323192930
## DegreeCompletedDoctor
## DegreeCompletedMaster
```

## DegreeFieldComputer Science

## DegreeFieldFinance

```
## DegreeFieldLife Sciences
## DegreeFieldMarketing
## DegreeFieldNone
## DegreeFieldOther
## DegreeFieldTechnical Degree
## DepartmentHuman Resources
## DepartmentInformation Technology .
## DepartmentMarketing
## DepartmentOther
## DepartmentSales
## YearsAtCompany
                                   -0.044748615
## GenderMale
                                   -0.067946669
## JobLevel2
## JobLevel3
                                   0.126706718
## JobLevel4
                                    0.092297246
## JobLevel5
## MaritalStatusMarried
                                   -0.008741786
## MaritalStatusSingle
## MaritalStatusUnknown
                                  0.635000976
## NumPreviousCompanies
                                   0.064322788
## NumYearsWorked
## OvertimeDays
                                   0.051473850
## OvertimeHours
## Salary
## TrainingsAttended
## TravelFrequencyMonthly
                                  -0.012885576
## TravelFrequencyNo Travel
                                   -0.145794055
## TravelFrequencyNone
                                    0.017647303
## TravelFrequencyWeekly
                                    0.255984602
## Age
                                    0.020612323
## avg_review
## sd_review
                                   -0.028564129
## max_review
## min_review
## Last_1_review
## Q1.L
## Q1.Q
## Q1.C
## Q1^4
## Q2.L
## Q2.Q
                                   -0.067506372
## Q2.C
## Q2^4
                                    0.023672459
## Q3.L
## Q3.Q
## Q3.C
## Q3^4
## Q4.L
## Q4.Q
                                   -0.168961996
## Q4.C
## Q4^4
## Has_no_review1
```

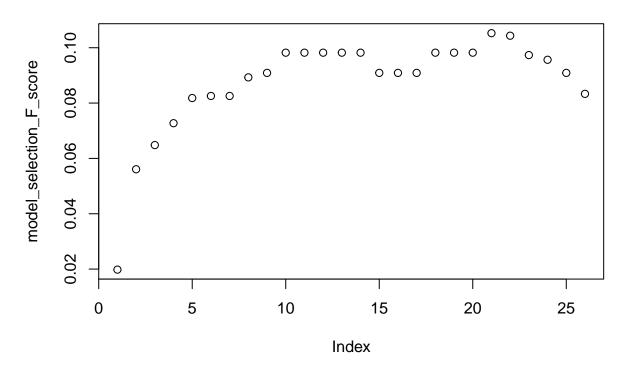
The lasso model was able to set many of the coefficients to 0. We can assume what remains are the most

impactful factors that predict which employees will leave. CommuteDistance and last review for example are still included in the model and the sign matches intuition. Surprisingly Salary was not included in the model. We can share these with the client as interesting insights. The model does not perform much better however. It still mainly predicts that the employee will stay on the test data set.

### Logistic Model - Forward Selection

Logistic regression does not perform very well in a high dimensional setting. While the training set is  $\sim 1600$ , there are 26 variables, many of which have multiple levels. We will attempt to build a model using forward selection. Most importantly we will be using the F-score to evaluate the model. The F score in this instance is the harmonic mean of the recall and precision of the model and in an imbalanced class situation may be a better judge of model performance.

```
## Forward Selection Bionomial
library(ROSE)
variables <- colnames(data)</pre>
variables <- variables[variables!='EmploymentEndReason']</pre>
best_F_log <- 0
best model logistic <- c()</pre>
model_selection_F_score <- rep(0,times = length(variables))</pre>
model_selection_var <- list()</pre>
for(i in c(1:length(variables))){
  if(i == 1){
    previous_model <- c()</pre>
  }else{
    previous_model <- model_selection_var</pre>
  current_variables <- variables[!variables %in%previous_model]</pre>
  for(j in c(1:length(current_variables))){
    current_model <- unlist(append(previous_model,current_variables[j]))</pre>
    model_formula <- as.formula(paste('EmploymentEndReason ~ ',paste(current_model, collapse = '+')))</pre>
    logistic_model <- glm(model_formula,data = data_train,family = binomial)</pre>
    logistic prob <- predict(logistic model,data test,type = 'response')</pre>
    logistic_pred <- ifelse(logistic_prob >.5,1,0)
    measures <- accuracy.meas(data test$EmploymentEndReason,logistic pred)</pre>
    if(is.na(measures$F) == FALSE){
      if(measures$F > model_selection_F_score [i]){
        model_selection_F_score[i] <- measures$F</pre>
        model selection var[i] <- current variables[j]</pre>
      }
      if(measures$F > best_F_log){
        best_F_log<- measures$F</pre>
        best_model_logistic <- current_model</pre>
      }
    }
  }
}
plot(model_selection_F_score)
```



```
best_model_logistic
##
    [1] "OvertimeDays"
                                 "NumPreviousCompanies"
                                                         "max_review"
                                 "TravelFrequency"
                                                          "Salary"
    [4]
        "Q2"
##
##
    [7]
        "Age"
                                                          "DegreeField"
        "Q1"
                                 "NumYearsWorked"
                                                          "OvertimeHours"
        "TrainingsAttended"
                                 "sd_review"
                                                          "Department"
   [13]
                                                          "Q3"
   [16]
       "Last_1_review"
                                 "Gender"
## [19] "Has_no_review"
                                 "avg_review"
                                                         "DegreeCompleted"
model_formula <- as.formula(paste('EmploymentEndReason ~ ',paste(best_model_logistic, collapse = '+')))</pre>
logistic_model <- glm(model_formula,data = data_train,family = binomial)</pre>
logistic_prob <- predict(logistic_model,data_test,type = 'response')</pre>
logistic_pred <- ifelse(logistic_prob >.5,1,0)
table(data_test$EmploymentEndReason,logistic_pred)
##
      logistic_pred
         0
##
```

We see that 21 features were chosen as the best model. Any more and we cannot predict leaving with the same precision. The relevant features overlaps heavily with the coefficients of the lasso model.

### **KNN - Forward Selection**

3

12

##

##

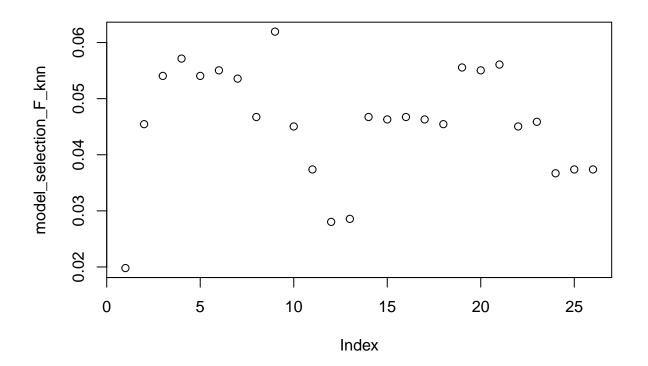
0 398

87

Just like logistic regression, KNN does not do well in high dimensional settings. We will also be attempting forward selection. The method is slightly different from above. Due to the time to train a KNN model, fitting

> 30 would take a very long time. Instead we fit the KNN model in order of significance determined by the logistic regression forward selection. This would introduce some bias, and a more in depth experiment would do a full forward selection.

```
## Forward Selection KNN
best_F_knn <- 0
best_model_KNN <- c()</pre>
model_selection_F_knn <- rep(0,times = length(model_selection_var))</pre>
time_start <- now()</pre>
for(i in 1:length(model_selection_var)){
  current_model <- model_selection_var[1:i]</pre>
  model_formula <- as.formula(paste('EmploymentEndReason ~ ',paste(current_model, collapse = '+')))</pre>
  KNN_model <- train(model_formula, data = data_train, method = 'knn',preProcess = c('center','scale'))</pre>
  KNN_prob <- predict(KNN_model,newdata = data_test,type = 'prob')</pre>
  KNN_pred <- ifelse(KNN_prob$'1' >.5,1,0)
  measures <- accuracy.meas(data_test$EmploymentEndReason,KNN_pred)</pre>
  model_selection_F_knn[i] <- measures$F
  if(measures$F > best_F_knn){
    best_F_knn<- measures$F
    best_model_KNN <- current_model</pre>
  }
}
now() - time_start # ~3 minutes
## Time difference of 2.853824 mins
plot(model_selection_F_knn)
```



```
best_model_KNN
## [[1]]
## [1] "OvertimeDays"
##
## [[2]]
## [1] "NumPreviousCompanies"
##
## [[3]]
## [1] "max_review"
## [[4]]
## [1] "Q2"
##
## [[5]]
## [1] "TravelFrequency"
## [[6]]
## [1] "Salary"
##
## [[7]]
## [1] "Age"
##
## [[8]]
## [1] "Q4"
##
## [[9]]
## [1] "DegreeField"
model formula <- as.formula(paste('EmploymentEndReason ~ ',paste(best model KNN, collapse = '+')))</pre>
KNN_model <- train(model_formula, data = data_train, method = 'knn',preProcess = c('center','scale'))</pre>
KNN_prob <- predict(KNN_model,newdata = data_test,type = 'prob')</pre>
KNN_pred <- ifelse(KNN_prob$'1' >.5,1,0)
table(data_test$EmploymentEndReason,KNN_pred)
##
      KNN_pred
##
         0
             1
     0 394
##
##
     1 92
```

The forward selection algorithm has chosen the first 9 features for the KNN model.

#### Random Forest Model

0 1

##

The final model that will be tested is a random forest. The algorithm naturally samples from the total list of features so forward selection will not be needed.

```
library(randomForest)
randforest_model <- randomForest(EmploymentEndReason~., data = data_train)
randforest_prob <- predict(randforest_model,newdata = data_test,type = 'prob')
randforest_pred <- ifelse(randforest_prob[,2] > .25,1,0)
best_F_forest <- accuracy.meas(data_test$EmploymentEndReason,randforest_pred)$F
table(data_test$EmploymentEndReason,randforest_pred)
## randforest_pred</pre>
```

```
## 0 288 113
## 1 53 46
```

The random tree was able to separate the class to a much greater than the other models on the test data set.

### **Model Comparison**

We will plot all model on an ROC Curve

roc.curve(data\_test\$EmploymentEndReason,logistic\_prob,main = 'Employee Turnover ROC Curve')

## Area under the curve (AUC): 0.643

roc.curve(data\_test\$EmploymentEndReason,KNN\_prob\$'1',add.roc = TRUE, col = 2)

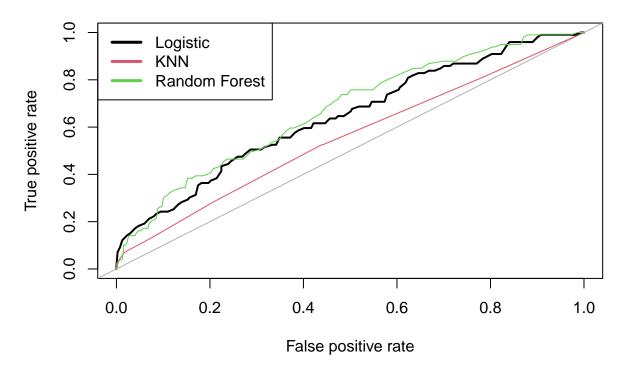
## Area under the curve (AUC): 0.553

roc.curve(data\_test\$EmploymentEndReason,randforest\_prob[,2],add.roc = TRUE, col = 3)

## Area under the curve (AUC): 0.670

legend('topleft',c('Logistic','KNN','Random Forest'),col = 1:3,lwd = 3)

# **Employee Turnover ROC Curve**



It appears that random forest has the best performance by all metrics. The F-score is the greatest of the 3 models and it has the greatest AOC. AOC is a measure of accuracy, so the random forest it able to perform well overall and is able to separate the classes the best.

## Sampling methods

One way to deal with imbalanced data is to create a new sample of data that is balanced in the classes. This can be done by oversampling (repeatedly add more samples of the smaller class) or undersampling (repeatedly removing samples of the larger class) until the final dataset is balanced.

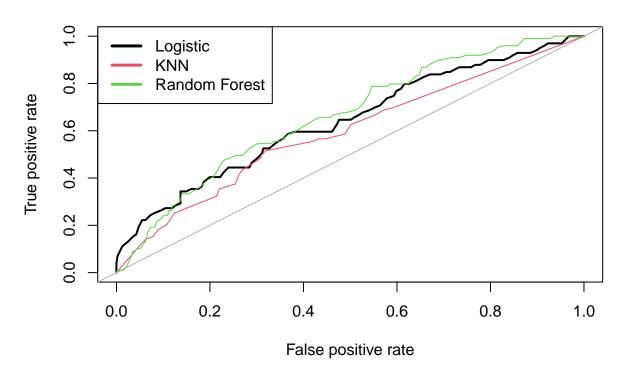
```
data_train_over <- ovun.sample(EmploymentEndReason~., data = data_train, method = 'over')$data data_train_under <- ovun.sample(EmploymentEndReason~., data = data_train, method = 'under')$data
```

With these new data sets we can train new models and compare the F-scores and ROC

#### Oversampling

```
randforest_model <- randomForest(EmploymentEndReason~., data = data_train_over)</pre>
randforest_prob <- predict(randforest_model,newdata = data_test,type = 'prob')</pre>
randforest_pred <- ifelse(randforest_prob[,2] > .25,1,0)
model_formula <- as.formula(paste('EmploymentEndReason ~ ',paste(best_model_KNN, collapse = '+')))</pre>
KNN_model <- train(model_formula, data = data_train_over, method = 'knn',preProcess = c('center','scale</pre>
KNN_prob <- predict(KNN_model,newdata = data_test,type = 'prob')</pre>
KNN pred <- ifelse(KNN prob$'1' >.5,1,0)
model_formula <- as.formula(paste('EmploymentEndReason ~ ',paste(best_model_logistic, collapse = '+')))</pre>
logistic_model <- glm(model_formula,data = data_train_over,family = binomial)</pre>
logistic_prob <- predict(logistic_model,data_test,type = 'response')</pre>
logistic_pred <- ifelse(logistic_prob >.5,1,0)
roc.curve(data_test$EmploymentEndReason,logistic_prob,main = 'Employee Turnover ROC Curve (Oversampling
## Area under the curve (AUC): 0.640
roc.curve(data_test$EmploymentEndReason,KNN_prob$'1',add.roc = TRUE, col = 2)
## Area under the curve (AUC): 0.593
roc.curve(data_test$EmploymentEndReason,randforest_prob[,2],add.roc = TRUE, col = 3)
## Area under the curve (AUC): 0.663
legend('topleft',c('Logistic','KNN','Random Forest'),col = 1:3,lwd = 3)
```

## **Employee Turnover ROC Curve (Oversampling)**



### Undersampling

```
randforest_model <- randomForest(EmploymentEndReason~., data = data_train_under)
randforest_prob <- predict(randforest_model,newdata = data_test,type = 'prob')
randforest_pred <- ifelse(randforest_prob[,2] > .25,1,0)

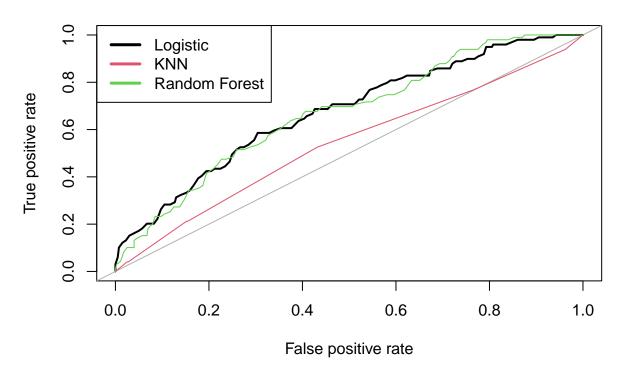
model_formula <- as.formula(paste('EmploymentEndReason ~ ',paste(best_model_KNN, collapse = '+')))
KNN_model <- train(model_formula, data = data_train_under, method = 'knn',preProcess = c('center','scal
KNN_prob <- predict(KNN_model,newdata = data_test,type = 'prob')
KNN_pred <- ifelse(KNN_prob$'1' >.5,1,0)

model_formula <- as.formula(paste('EmploymentEndReason ~ ',paste(best_model_logistic, collapse = '+')))
logistic_model <- glm(model_formula,data = data_train_under,family = binomial)
logistic_prob <- predict(logistic_model,data_test,type = 'response')
logistic_pred <- ifelse(logistic_prob >.5,1,0)

roc.curve(data_test$EmploymentEndReason,logistic_prob,main = 'Employee Turnover ROC Curve (Undersampling)
```

```
roc.curve(data_test$EmploymentEndReason,KNN_prob$'1',add.roc = TRUE, col = 2)
## Area under the curve (AUC): 0.539
roc.curve(data_test$EmploymentEndReason,randforest_prob[,2],add.roc = TRUE, col = 3)
## Area under the curve (AUC): 0.669
legend('topleft',c('Logistic','KNN','Random Forest'),col = 1:3,lwd = 3)
```

# **Employee Turnover ROC Curve (Undersampling)**



The sampling methods greatly improved the F-score for the logistic regression. The accuracy also improved as well and is fairly competitive with the random forest model in both the full and sampled data sets. The KNN model improved with the oversampling method. The tree performance remained mostly the same. Sampling can be a technique that can help improve the performance of machine learning in imbalanced datasets.