

# The Impact of Social Media on Mental Health

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2024

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# 1 Introduction

In the digital age, social media has become a fundamental part of everyday life, influencing how individuals connect, share, and consume information. Platforms like Facebook, Instagram, Twitter, and TikTok enable users to engage in social networking, self-expression, and virtual communities. While social media offers numerous benefits, such as keeping people connected across distances, providing a platform for marginalized voices, and fostering professional networking, there is growing concern about its impact on mental health. This article explores the complex relationship between social media use and mental health, focusing on both the potential benefits and adverse effects, while also considering the underlying mechanisms and moderating factors that influence this relationship.

## 2 The Growth of Social Media Use

Social media has experienced exponential growth since the early 2000s, with billions of active users worldwide. According to recent statistics, as of 2023, there are approximately 4.9 billion active social media users, accounting for more than half of the global population [1]. The rise of smartphones and ubiquitous internet access has fueled this growth, making social media accessible at any time and from anywhere. Adolescents and young adults, in particular, are heavy users, with studies showing that 90% of teens use social media regularly [2].

This widespread use has led to the integration of social media into nearly all aspects of life, including education, entertainment, politics, and social interaction. While these platforms provide opportunities for connection and communication, they also expose users to a variety of psychological and emotional experiences, both positive and negative.

## 3 The Positive Impacts of Social Media on Mental Health

Social media is not inherently harmful; it offers a range of positive mental health benefits for many users. For example, these platforms can foster social connectedness, provide support networks, and enable self-expression, all of which contribute to improved mental well-being.

### 3.1 Social Support and Connection

One of the primary benefits of social media is its ability to foster social connection. Studies have shown that social support is a critical factor in promoting mental health and well-being. Social media provides a platform for individuals to maintain relationships, especially when face-to-face interaction is not possible [3]. It allows users to communicate with family and friends, build new relationships, and join online communities centered around shared interests or identities.

Online support groups, particularly for individuals dealing with mental health issues, chronic illnesses, or marginalized identities, have proven to be highly beneficial. These

platforms can offer a sense of belonging, reduce feelings of isolation, and provide a space to share personal experiences and seek advice from others who are facing similar challenges [4].

### 3.2 Self-Expression and Identity Exploration

Social media also provides users with a space for self-expression and identity exploration, particularly for adolescents and young adults. Research suggests that social media can be a valuable tool for exploring identity, developing a sense of self, and finding one's voice in a supportive community [10]. By sharing personal stories, photos, and thoughts, users can engage in creative self-expression and build their online persona, which may contribute to a greater sense of self-esteem and empowerment.

For marginalized groups, such as LGBTQ+ individuals or people with disabilities, social media can serve as a safe space to express their identities without fear of judgment. Online communities offer validation, support, and representation that may be lacking in their offline environments, helping to bolster mental health and resilience [4].

### 3.3 Mental Health Awareness and Advocacy

Another positive impact of social media is its role in raising awareness about mental health issues. Platforms such as Instagram, Twitter, and TikTok have become powerful tools for mental health advocacy, providing a space for individuals and organizations to share information, break stigmas, and promote mental health resources [2]. Mental health professionals, influencers, and advocacy groups use these platforms to disseminate information on coping strategies, self-care tips, and crisis intervention resources, helping users to better understand and manage their mental health. The #MentalHealthAwareness movement, for instance, has gained significant traction on social media, encouraging open dialogue about mental health issues and helping to normalize discussions around depression, anxiety, and other mental health challenges. This greater visibility can lead to earlier recognition of symptoms, increased help-seeking behavior, and reduced stigma, which are critical factors in addressing mental health concerns [2].

## 4 Negative Impacts of Social Media on Mental Health

While social media can have positive effects, growing evidence suggests that it can also negatively impact mental health, particularly when used excessively or in ways that promote harmful social comparisons, cyberbullying, or exposure to harmful content.

### 4.1 Social Comparison and Envy

One of the most commonly discussed negative effects of social media is the phenomenon of social comparison, where users compare their lives to the curated, often idealized images of others [5]. Social media platforms, particularly image-based ones like Instagram, are rife with opportunities for comparison, as users are constantly exposed to pictures of others' successes, beauty, and lifestyles. This can lead to feelings of inadequacy, envy, and low self-esteem.

Research has shown that social comparison on social media is associated with negative mental health outcomes, including depression, anxiety, and body dissatisfaction [5]. Individuals who spend more time on social media are more likely to engage in upward social comparisons (comparing themselves to those they perceive as better off), which can exacerbate feelings of inadequacy and negatively impact their self-worth [5].

## **4.2 Cyberbullying and Online Harassment**

Cyberbullying and online harassment are significant concerns related to social media use, particularly for adolescents and young adults. The anonymity provided by the internet can embolden individuals to engage in harmful behaviors that they might not exhibit in face-to-face interactions [6]. Cyberbullying can take many forms, including name-calling, spreading rumors, and sharing harmful or private content about someone without their consent.

The mental health consequences of cyberbullying are severe and well-documented. Victims of cyberbullying often experience increased levels of anxiety, depression, and suicidal ideation [6]. Unlike traditional bullying, cyberbullying can occur at any time, following the victim into their home through their digital devices, which can make it even more pervasive and damaging [6].

## **4.3 Addiction and Problematic Use**

Another negative impact of social media on mental health is the potential for addiction and problematic use. Social media platforms are designed to be engaging, using algorithms that promote constant interaction and keep users hooked through notifications, likes, and shares [7]. This design can lead to compulsive behaviors and excessive use, which has been linked to poor mental health outcomes.

Studies have shown that excessive social media use is associated with increased levels of depression, anxiety, and sleep disturbances [7]. Individuals who spend an inordinate amount of time on social media may experience a sense of disconnection from their offline lives, contributing to feelings of loneliness and isolation. Additionally, social media addiction can interfere with daily responsibilities, academic performance, and real-world social relationships, further exacerbating mental health problems [7].

## **4.4 Fear of Missing Out (FOMO)**

The fear of missing out (FOMO) is another negative consequence of social media use, particularly among younger users. FOMO refers to the anxiety or stress that arises from the belief that others are having more rewarding experiences than oneself [8]. Social media amplifies FOMO by providing constant updates on friends' activities, vacations, social gatherings, and achievements, creating a sense of exclusion or inferiority for those who feel left out.

Research has found that FOMO is associated with negative mental health outcomes, including increased levels of anxiety, depression, and stress [8]. Individuals who experience FOMO are more likely to engage in unhealthy social media habits, such as checking their accounts frequently or comparing themselves to others, further exacerbating feelings of inadequacy [8].

## 5 Mechanisms Linking Social Media Use and Mental Health

The relationship between social media use and mental health is complex and influenced by a variety of moderating factors, including the nature of social media use, individual differences, and the social context in which the platforms are used.

### 5.1 Passive vs. Active Use

One important factor is the distinction between passive and active social media use. Passive use involves scrolling through feeds, consuming content without interacting, and engaging in social comparisons. Research suggests that passive use is more strongly associated with negative mental health outcomes, as it can lead to feelings of envy, inadequacy, and isolation [9].

In contrast, active use involves engaging with others by commenting, sharing, and participating in conversations. Active social media use is generally linked to more positive outcomes, such as increased social connectedness and perceived social support [9]. This suggests that how individuals use social media—whether passively or actively—plays a significant role in determining its impact on mental health.

### 5.2 Individual Differences

Not everyone experiences social media in the same way, and individual differences play a key role in moderating its effects on mental health. For example, individuals with preexisting mental health conditions, such as depression or anxiety, may be more vulnerable to the negative effects of social media, such as cyberbullying or social comparison [3]. Conversely, individuals with high levels of self-esteem or emotional resilience may be better equipped to navigate the challenges of social media without experiencing significant mental health consequences.

Age and developmental stage also influence how social media affects mental health. Adolescents, who are in the process of developing their identities and are more susceptible to peer influence, may be particularly vulnerable to the negative effects of social comparison and cyberbullying [4].

### 5.3 Cultural and Social Context

Cultural and social factors also shape the relationship between social media use and mental health. For example, cultural norms around body image, success, and self-presentation can influence the degree to which individuals engage in social comparison on platforms like Instagram [10]. Additionally, the presence or absence of supportive online communities can affect how social media impacts mental health. In cultures where mental health stigma is high, online communities may provide a valuable source of support and validation, reducing feelings of isolation and promoting help-seeking behavior [10].

## 6 Interventions and Strategies for Mitigating the Negative Impact of Social Media

Given the potential risks associated with social media use, it is important to explore interventions and strategies to mitigate its negative impact on mental health. These strategies can be implemented at both the individual and societal levels.

### 6.1 Digital Literacy and Healthy Social Media Use

One of the most effective ways to reduce the negative impact of social media is through education and digital literacy. Teaching individuals, especially adolescents and young adults, how to use social media in a healthy and mindful way can help mitigate its negative effects [9]. This includes educating users about the dangers of social comparison, the importance of curating a positive online environment, and strategies for managing time spent on social media.

### 6.2 Social Media Platforms' Responsibility

Social media companies also have a responsibility to address the mental health impact of their platforms. This can include developing features that promote positive mental health, such as tools for limiting screen time, providing resources for individuals experiencing mental health crises, and implementing algorithms that prioritize well-being over engagement [1].

For example, Instagram has introduced features that allow users to hide likes, reducing the emphasis on social validation and comparison. Similarly, platforms can implement stricter measures to combat cyberbullying and harassment, including better reporting systems and algorithms that detect harmful content [1].

### 6.3 Professional Mental Health Support

For individuals who experience significant mental health challenges related to social media use, seeking professional help may be necessary. Therapists and mental health professionals can work with individuals to develop coping strategies for managing social media use, address underlying issues such as low self-esteem or anxiety, and provide support for those dealing with cyberbullying or online harassment [2].

## 7 Conclusion

Social media is a double-edged sword when it comes to mental health. While it offers numerous benefits, such as fostering social connection, providing support networks, and raising awareness about mental health issues, it also poses risks, including social comparison, cyberbullying, and addiction. The relationship between social media use and mental health is complex, influenced by individual differences, the nature of social media use, and the social context in which it occurs.

To mitigate the negative impact of social media, individuals must be educated about healthy social media habits, social media platforms must take responsibility for promoting well-being, and mental health professionals must be prepared to support those who are adversely affected. As social media continues to evolve, it is crucial to strike a balance between leveraging its positive aspects and addressing its potential harms, ultimately promoting a healthier digital environment for all users.

## References

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## 8 Discussion

The article was written by ChatGPT 4o and the topic was randomly chosen by me. I have pretty much no experience with the subject but I felt like it would be a good way to shield myself from my own biases and expectations were it any topic I had pre-existing knowledge or expertise in.

With that said, my initial prompt was,

‘Write me a 2000 word academic article on the topic of The Impact of Social Media on Mental Health.’

ChatGPT neglected to provide me with references so I asked for them with the following prompt,

‘Add references to your claims.’

Then it included the references and citations in its article.

The paper ChatGPT produced is coherent and without too many factual inaccuracies. It struggled more with its citations – especially in citing [2] and [1]. These two crop up in many places where they’re not relevant.

I spent a lot of time reading through the material it had referenced given that much of it is outside my realm of expertise. E.g., on the topic of social media use and mental health ChatGPT discusses Passive vs Active use of social media. That paper is 200+ pages but from what I could tell ChatGPT’s language seemed accurate and without error. That’s not say it’s 100% correct but from what I could tell, ChatGPT wasn’t obviously wrong most of the time.

## 9 Corrections & Clarifications

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‘Adolescents and young adults, in particular, are heavy users, with studies showing that 90% of teens use social media regularly.[2]’

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While it correctly cites social media usage by ‘young adults’ as being very high – the study did not include any persons below the age of 18, making its usage of the word ‘teens’ and ‘adolescents’ erroneous. The report does specifically state that 88% of ‘young adults’, aged 18 - 29, do use any form of social media, so the citation isn’t wholly fictitious, but its language is quite clumsy and inaccurate.

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‘Social media provides a platform for individuals to maintain relationships, especially when face-to-face interaction is not possible[3]’

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The cited report does not touch on social media’s ability to keep people connected – it deals with the ‘cost of caring’, that we are more exposed to major (and minor) stressors in the lives of our friends and acquaintances and the effects that might have on our well-being. However, the report does link to a previous study Rainie, L., Purcell, K., Goulet, L. S., & Hampton, K. N. (2011). *Social networking sites and our lives*. Pew Internet & American Life Project. in which they do describe ‘Facebook’s ability to keep people in touch, revive ‘dead’ relationships, etc. The citation ChatGPT chose does not refute its claim, but it doesn’t directly support it either. E.g., social media was not linked with a large increase in stress for most people.

The study Teens, Technologies and Friends[4] might be what it intends to cite here as it does touch on these topics – especially considering the paragraph that follows.

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‘Platforms such as Instagram, Twitter, and TikTok have become powerful tools for mental health advocacy, providing a space for individuals and organizations to share information, break stigmas, and promote mental health resources [2]’

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This report doesn’t deal with social media as panacea – it only describes its usage amongst various demographics. Again, ChatGPT might be falsely attributing this report for another – Teens, Technologies And Friends[4] seems to fit the bill, yet again. That report does seem to corroborate the claim so this is only an issue of misattribution.

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‘Mental health professionals, influencers, and advocacy groups use these platforms to disseminate information on coping strategies, self-care tips, and crisis intervention resources, helping users to better understand and manage their mental health.’

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Each citation in 3.3 Mental Health Awareness and Advocacy are attributed to the wrong report – but I highlight this particular section to make note that many ‘mental health professionals’ are wary of their interactions on social media. This is for fear of creating inappropriate patient / therapist relationships where the therapist might give medical advice to what are effectively strangers. That’s not to say that ChatGPT is wrong but it might be biased in its framing and exaggerates the involvement of mental health professionals.

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‘For example, individuals with preexisting mental health conditions, such as depression or anxiety, may be more vulnerable to the negative effects of social media, such as cyberbullying or social comparison [3].’

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While the study itself does not discuss individuals with preexisting mental health conditions you might be able to infer it. The demographics in their data set does not include explicit mention of mental health conditions and is more interested in awareness of major life events among close social ties and weak social ties.

All of section 6.2 has misattributed citations. The statista stats do not describe how algorithms can be implemented to remedy the mental health crises of people. Nor does it describe how Instagram has implemented features to hide likes, etc. I'm unsure of which paper it might be citing.

Though it is correct in stating that Instagram has implemented features to hide likes and views in the app's privacy settings.

The final citation in section 6.3 is also incorrect. That report does not discuss potential strategies for remedying issues with mental health.