Project EAL Campus

Operation Free the Project Rooms

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| **By Team Hillary (Group 4)** | | | |
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# Problem Description

Project rooms are often reserved multiple weeks ahead (especially during the project weeks), yet rooms are often left empty. People reserve rooms and do not use them.

This is quite an annoyance to students, as when they request a room from the reception, their request cannot be fulfilled, and the students then must walk around the school, searching for rooms not being used.

The problem occurs on an almost daily basis, and is most prominent during project weeks and close to end of semester.

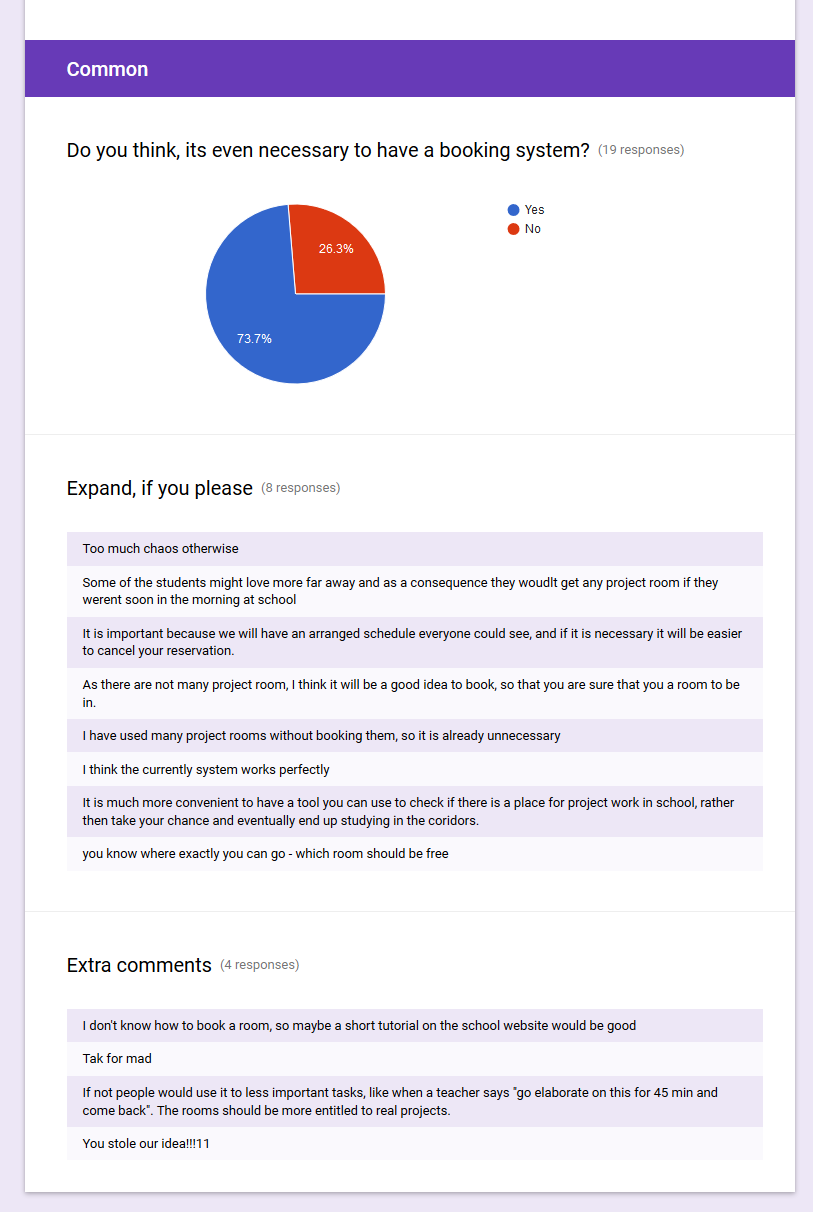
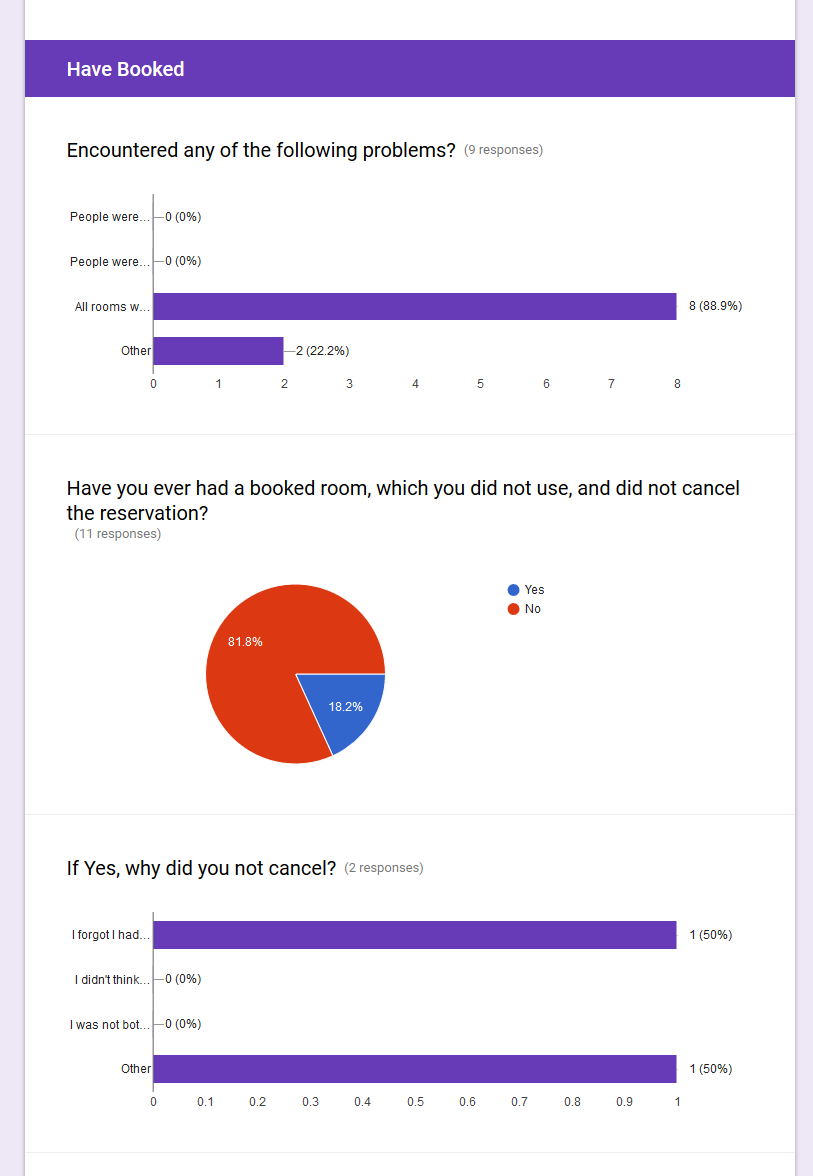
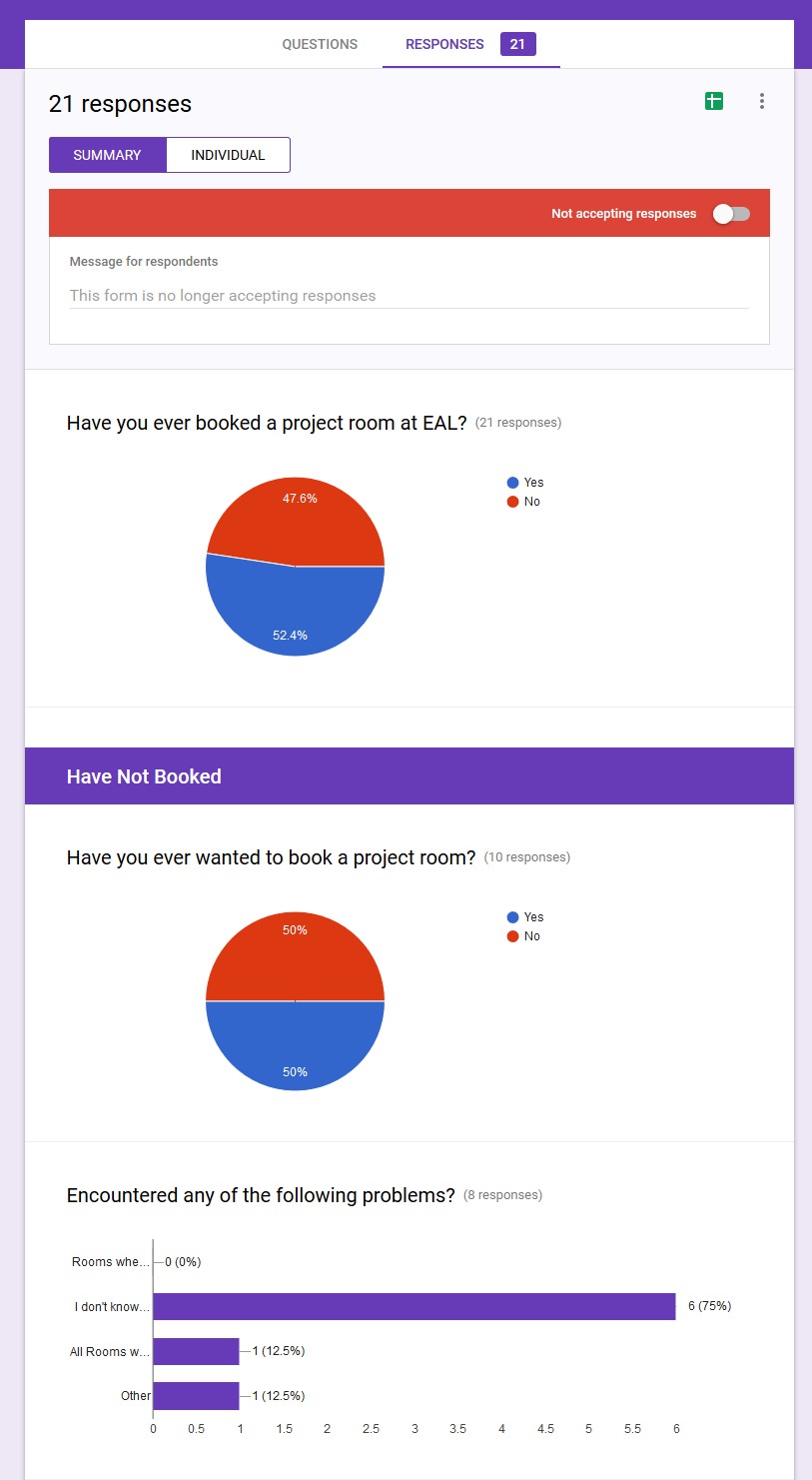
# Survey

To examine our problem, we put out a survey.

The questions where centred around, what issues people have encountered while trying booking a project room. Some question to see reasons why people would not cancel their reservations, and a general comments section.

The results of our survey can be seen below.

From our survey, we concluded that most people either 1. Didn’t know how to book; 2. Found most rooms booked; and 3. Forgot to cancel their reservations.



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