



Tweeter Analysis on University of Chicago

Presented By

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Outline

- Executive Summary
- Data Source and Exploration
- Methodology & Model Output
- Recommendations

Executive Summary

- Twitter is a favorite source of text data for analysis.
- The project is to get deeper insights into tweeter followers' opinions towards university of Chicago by using IBM SPSS modeler.
- From a cluster of tweets, we'll find Key differentiators between university of Chicago and other top universities nationwide such as Harvard and Massachusetts Institute of Technology (MIT).
- Get sentiment analysis on University of Chicago and find what distinguishes University of Chicago from other universities such as northwestern and University of Illinois (UIC) in the Chicago metropolitan area.
- Provides recommendation how to boost University of Chicago's name recognition
- Keywords: Tweeter, IBM SPSS modeler, university of chicago(uchicago)

Data Source and Exploration

Collect Initial Data & Explore data

- A collection of ~7K tweets containing university of Chicago, and other universities from tweeter
- Tweeter data comes in JSON format. After combining all file, it is roughly 21 M records
- Below chart is an example of tweeter

The tweet's unique ID. These IDs are roughly sorted & developers should treat them as opaque (<http://bit.ly/dCkppc>).

Text of the tweet. Consecutive duplicate tweets are rejected. 140 character max (<http://bit.ly/4ud3he>).

```
{
  "id" => 12296272736,
  "text" =>
    "An early look at Annotations:
    http://groups.google.com/group/twitter-api-announce/browse_thread/thread/fa5da2608865453",
  "created_at" => "Fri Apr 16 17:55:46 +0000 2010",
  "in_reply_to_user_id" => nil,
  "in_reply_to_screen_name" => nil,
  "in_reply_to_status_id" => nil,
  "favorited" => false,
  "truncated" => false,
  "user" =>
    {
      "id" => 6253282,
```

The ID of an existing tweet that this tweet is in reply to. Won't be set unless the author of the referenced tweet is mentioned.

The screen name & user ID of replied to tweet author.

Truncated to 140 characters. Only possible from SMS.

The author's user name.

Tweet's creation date.

The author's

Data Preparation

- Below chart represents the variables we selected for this project

id	lang	created_at	screen_name	name	location	retweet_count	text
----	------	------------	-------------	------	----------	---------------	------

- Elephant bird package was used to eliminate the messages not related to the University of Chicago. The final records come to 15,886 in a text file

id	lang	created_at	screen_name	name	location	retweet_count	text
1	en	Fri Feb 03 11:11:44 +0000 2010	BenCarnett	Ben Carnett	Buffalo, NY - Rochester, NY	55	000 RT @amy_harmon: Yeah, more sexual harassment in science - my piece on an episode @
2	en	Mon Feb 15 10:40:00 +0000 2010	VPHChicago	VPH Chicago	Chicago	9	000 RT @CNAMoney: @UChicago gets a \$50 million donation to benefit low-income students +
3	en	Fri Feb 17 20:00:00 +0000 2010	highwaysinsure	highwaysinsure	4375 Lynx Paw Trail Valrico FL	9	000 RT @CNAMoney: @UChicago gets a \$50 million donation to benefit low-income students +
4	en	Mon Feb 03 09:00:00 +0000 2010	macallister	macallister	Chicago	1	000 RT @amy_harmon: Yeah, more sexual harassment in science - my piece on an episode @
5	en	Sun Dec 06 18:12:41 +0000 2010	valentini	valentini	Chicago	1	000 RT @amy_harmon: Yeah, more sexual harassment in science - my piece on an episode @
6	en	Sun Feb 02 17:00:00 +0000 2010	Adrian_Davies	Adrian Davies	Chicago	1	000 RT @amy_harmon: Yeah, more sexual harassment in science - my piece on an episode @
7	en	Sun Dec 06 11:30:00 +0000 2010	permatransfer14	permatransfer14	Chicago, UK	1	000 RT @amy_harmon: Yeah, more sexual harassment in science - my piece on an episode @
8	en	Thu Feb 18 18:00:00 +0000 2010	lynnwhitney	lynnwhitney	San Mateo, CA	1	000 RT @amy_harmon: Yeah, more sexual harassment in science - my piece on an episode @
9	en	Fri Feb 19 18:00:00 +0000 2010	nicolastudios	nicolastudios	Chicago	1	000 RT @amy_harmon: Yeah, more sexual harassment in science - my piece on an episode @
10	en	Mon Feb 01 21:18:38 +0000 2010	endofthecase	endofthecase	quincy walnut	1	000 RT @amy_harmon: Yeah, more sexual harassment in science - my piece on an episode @

- Retweet count (RT) is added as a new column to separate the original messages. RT is given

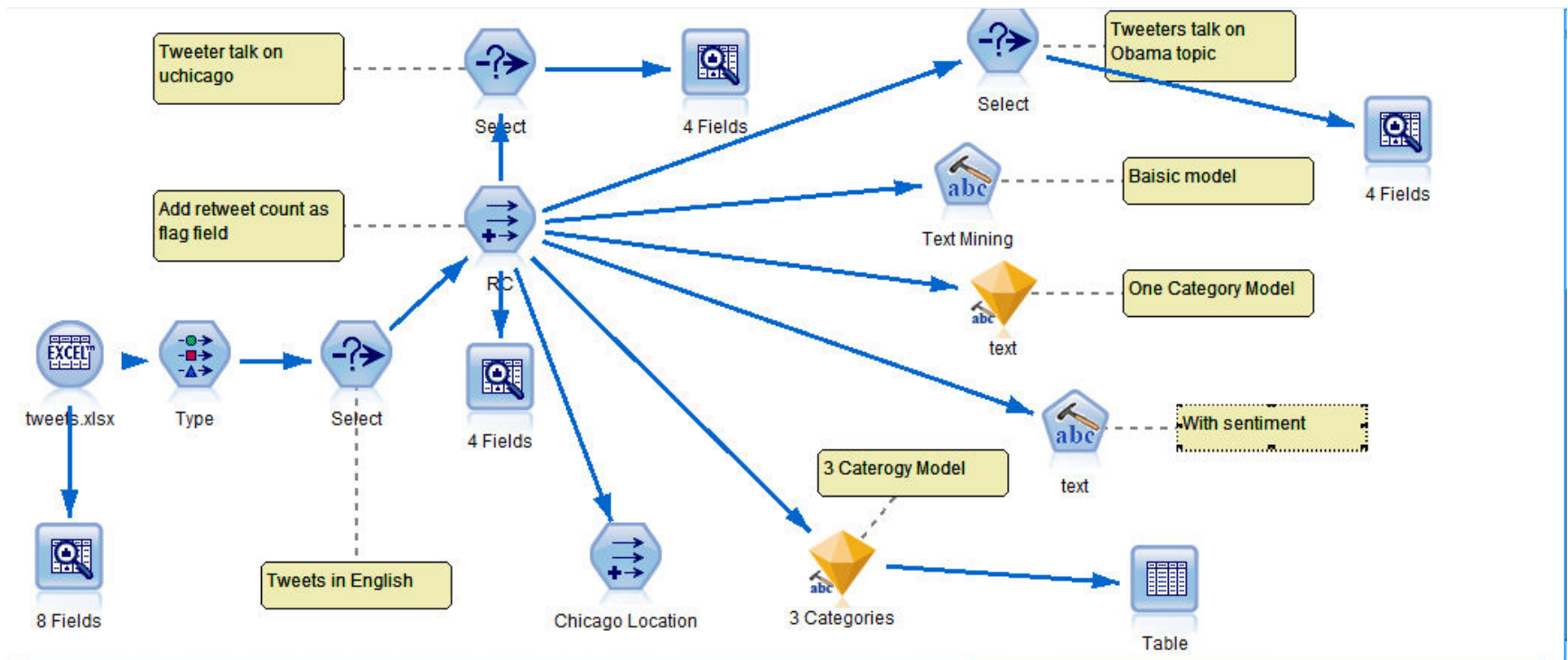
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Methodology

- IBM SPSS is used to analyze tweeter contents and create two types of models. Basic model ¹ and sentimental analysis model
- Basic model with opinion loaded of resource template to compare University of Chicago with top universities nationwide and other universities in metropolitan area
- Model with sentimental analysis package loaded to analyze retweeters' sentiment towards University of Chicago
- Cluster tweets in terms of users' retweet count and users' location

¹ please see appendix on basic model chart

Model output on UChicago



4 Add categories as new fields

Key Difference Between University of Chicago and Other Top Universities Nationwide and Other Ones in Chicago Metropolitan area²

- UChicago has few tweets in foreign languages and less number of tweets compare with top university nationwide
- Uchicago more related to well-known individual Vs Northwestern and UIC

University Name	% of top three languages of tweets distribution			Total # R C	Highest # of tweets	Descriptors & Documents		Extraction of top concepts related to excludes itself		
<u>Uchicago</u>	English 94%	Spanish 2.68	Unknown 0.67%	6,985	1,979	197	3,541	Obama	People	http
Harvard	English 74.82%	Spanish 8.82%	French 2.72%	8,157	2,241	68	182	Evacuates	Build	Word master & leadership
MIT	German 78.84%	English 9.33%	Turkish 3.55%	24,916	10,932	244	537	Science	Innovation	International-HK
<u>NWestern</u>	English 94%	German 1.36%	Romani an 0.7%	60,000	33,631	782	28157	Sports	geographical location	Academy
UIC	English 77.25%	German 7.02%	Spanish 4.08%	22,481	7,500	283	10,826	geographical location	Sports	Sex

² Please see appendix for detail charts

Sentiment Analysis towards UChicago

- There are 646 records coming out from tweeter data **POSITIVE** side. We see that people saying happy, in love and express good feeling about Uchicago.
- 7.5% response in the category occupation, 6.2% response in the category academy and 4.7 % in geographical location, 4.3% our 4.7% is from America.

Test Selection Test Rule Save & Close Cancel Help

fx uchicago & (excellent | like | thanks | good | join | union | open | satisfied | right | excited | beautiful | support | smiling)

Test Results (464)

Build Extend

Score Display

Category	Descriptors	Docs
geographical location	142	772
home	46	177
human resources	232	1690
informatics	80	323
Negative	1	0
Neutral	1	0
NoOpinion	1	14937
occupation	285	1381
Positive	1	0

Category	Bar	Selection %	Docs
uchicago		100.0	464
NoOpinion		100.0	464
occupation		7.5	35
academy		6.2	29
geographical location		4.7	22
america		4.3	20
asia		0.2	1
europe		0.2	1
sports		2.8	13
human resources		2.6	12

Extract

5,000 concepts

Concept

Map Display

Concept	In	Global	Docs	URI Type
@chicagoinno	76 (0%)	76 (1%)	URI <UserName>	
episode	75 (0%)	75 (1%)	URI <Unknown>	
@chicagoparts	75 (0%)	75 (1%)	URI <UserName>	
sexual harassment	73 (0%)	73 (0%)	URI <Unknown>	
#chicagoc24	73 (0%)	73 (0%)	URI <Hashtag>	
@mbiscience	73 (0%)	73 (0%)	URI <UserName>	
@chicagocollege	73 (0%)	73 (0%)	URI <UserName>	
@azen	73 (0%)	73 (0%)	URI <UserName>	
...	72 (0%)	72 (0%)	URI <Hashtag>	

15 (223) Categories

text (464)

Categories

1

March 03, 2016 at 05:29AM https://t.co/HSLcDE0DQ @ RT @Chicago: #easDay! (Pictured here: UChicagoScav OiaQ) https://t.co/UMKovXUVqs

uchicago
NoOpinion

2

Flyers in the UChicago M.Div building of religion and wealth disparity. Im in #chicago

uchicago
NoOpinion
geographical location/asia/...

3

I am beyond happy to announce that I just got an internship grant from FAPESP to work at @chicago We got it, @meg_bedel, @DrJorgelelendez

uchicago
NoOpinion
occupation/educator/teacher

Test Selection Test Rule Save & Close Cancel Help

fx uchicago & (excellent | like | thanks | good | join | union | open | satisfied | right | excited | beautiful | support | smiling)

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Category Bar

Category Web

Category Web Table

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europe		0.2	1
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human resources		2.6	12
		2.4	11

Extract

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5,000 concepts

Concept

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sexual harassment		73 (0%)	73 (0%)	<Unknown>
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@chicagocollege		73 (0%)	73 (0%)	<UserName>
@azen		73 (0%)	73 (0%)	<UserName>
...		72 (0%)	72 (0%)	<Hashtag>

Categories

1	March 03, 2016 at 05:29AM https://t.co/HSLcDE0DQ @ RT @Chicago: #easDay! (Pictured here: UChicagoScav OiaQ) https://t.co/UMKovXUVqs	uchicago NoOpinion
2	Flyers in the UChicago M.Div building of religion and wealth disparity. Im in #chicago	uchicago NoOpinion geographical location/asia/...
3	I am beyond happy to announce that I just got an internship grant from FAPESP to work at @chicago We got it, @meg_bedel, @DrJorgelelendez	uchicago NoOpinion occupation/educator/teacher

15 (223) Categories

Recommendation to Boost Uchicago's Name Recognition

- Invite President Obama giving speech as people did not know Obama taught in Uchicago. Below is what people said from tweeter.

51

RT @debbie_mayo: People who say Obama doesn't know the Constitution realize he literally taught Constitutional law at UChicago right? #GOPDâ€

- Organize a tour via trauma center. People are excited about newly build trauma center and want to learn. See tweeters data.

RT @constantnatalie: omg omg omg UChicago will open a level1 trauma center at UChicago Med!!!!!!
@TraumaCenterNow WON! <https://t.co/3THWmâ€>!

.@UChicago to build Level 1 trauma center at @UChicagoMed center in Hyde Park - huge news for South Side community <https://t.co/OB7IWSxP6x>

NBC Chicago: UChicago Medicine Takes First Step Toward New Level1 Trauma Center
<https://t.co/NFkbqgAiQD>

In past 10 days, 2 NTT union elections won, @uchicagogsu won raises & @TraumaCenterNow wins trauma center at UChicago. Congrats to all!

- Hold network events on popular academic topics through alumni from different universities as larger alumni tweeters are active

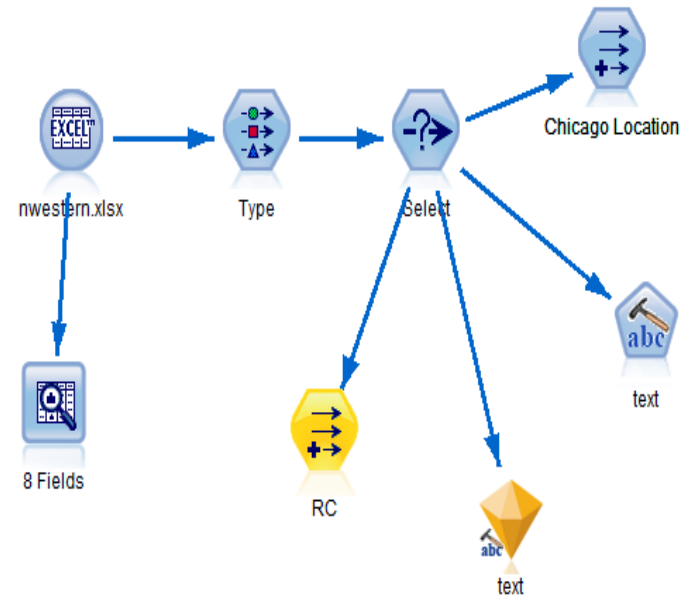
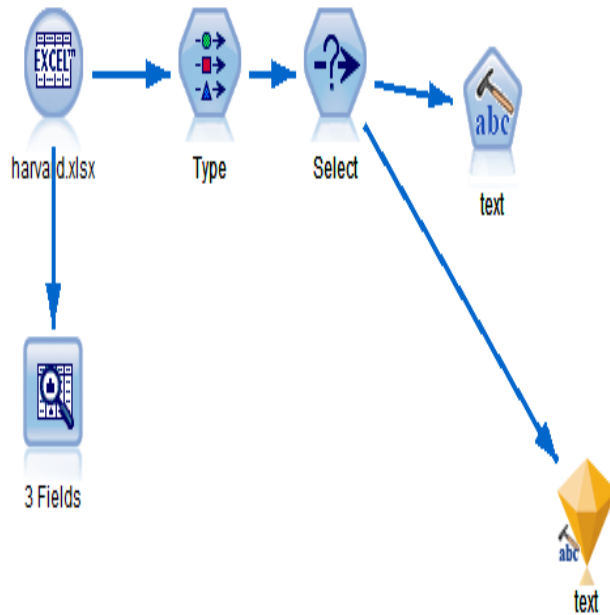
1

RT @DUChicagoAlumni: Chicago alums, we're only 18 twitter followers away from 500! Who do you know who'd like @DU_Alumni updates? Tag...
htâ€

chicagoan
sports/sports by type

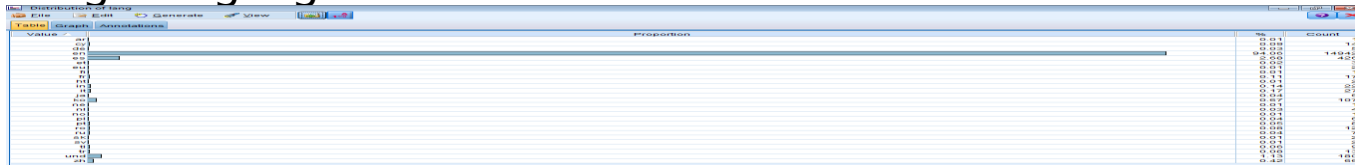
Appendix

- Basic Models (select Harvard and Nwornthern as examples ¹



Chicago detail²

- Chicago language distribution chart

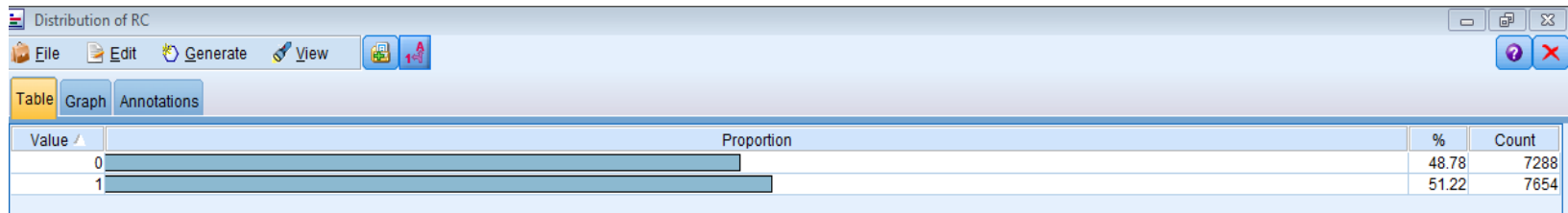


- Separate the original messages vs. re-tweets and assign them different weights / counts

Preview from RC Node (9 fields, 10 records)

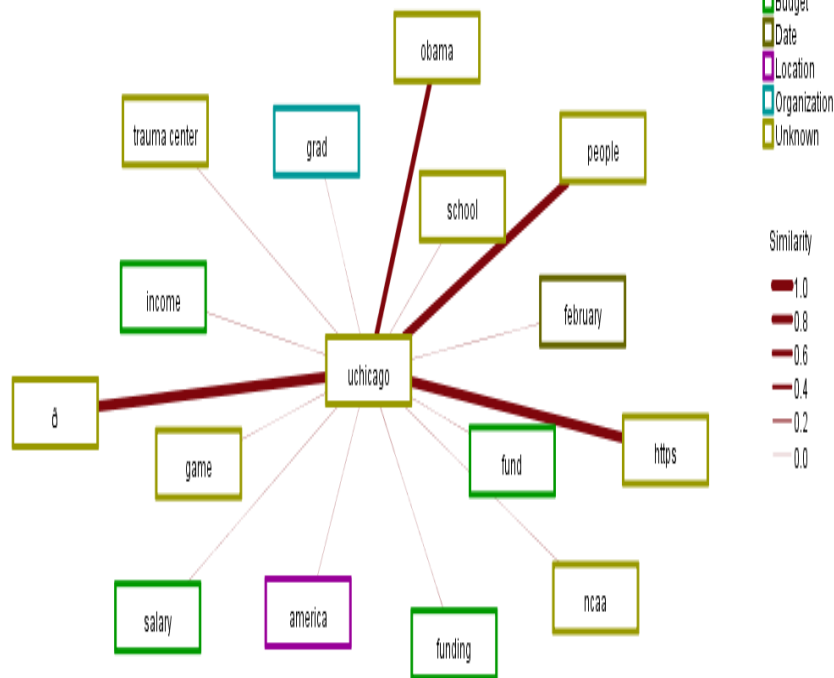
me	location	retweet_count	text	RC
1	h Cammett	55,000	RT @amy_harmon: Yeah, more sexual harassment in science - my piece on an episode @UChicago. ht @azeen for leading the way https://t.co/V...	1
2	PN Chicago	0	\$null\$ The University of Chicago is looking for an Assistant Director of Strategic Events https://t.co/wesfsmLGE1 #JobsMonday @UChicago	0
3	ghtwayinsurance	9,000	RT @CHNNMoney: @UChicago gets a \$50 million donation to benefit low-income students with high potential https://t.co/d89RMcGDwn https://t.co/E...	1
4	te Thompson	2,000	RT @Namaste_Ish: @jckhong Everyone at @UChicago is under enormous pressure to STFU. To save time, reputation, career. Thinking anything ...	1
5	stoy enthusiast	0	\$null\$ if this were a famous tragic opera I would be fantine and uChicago would be felix thotomy's	0
6	ec Daves Truck	1,000	RT @chirf_uchicago: Trucks at University of Chicago today: @dapizzadude1 @aztec_daves @theroostkitchen	1
7	non Stevens	0	\$null\$ @UChicago I would be honoured if you would follow me back	0
8	iversities	0	\$null\$ #UChicago Sequoia Venture Capitalist Donates \$50 Million for University of Chicago's 'Lower-Inco... Read more: https://t.co/StrubxpUcki	0
9	cular Students	0	\$null\$ Matt Enloe is a law student at the UChicago & another one of our \$2,500 winners. Read more: https://t.co/qEE8EcoOBsU https://t.co/uQlauT5A...	0
10	ky walnut	1,000	RT @ViewChicago: Just your average walk to the library. #UChicago #Hogwarts https://t.co/EOa1cMmCb4 https://t.co/X428wnEQqm	1

- The frequency of retweet count Vs non retweet counts



Chicago Detail²

Concept extracted



Descriptors and Documents in each Categories

Interactive Workbench - text

File Edit View Generate Categories Tools Help

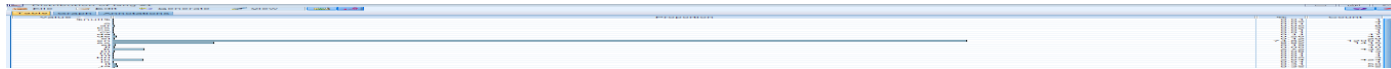
Build Extend Score Display

Category	Descriptors	Docs
uchicago	197	3541
uchicago joins consortium		11
bc uchicago summer programs		1
uchicago opening		2
school uchicago reppin d3		2
uchicago cross country heads		2
uchicago ub		3
sharing mychoice uchicago		1
uchicago to support survivors		11
uchicago alumni event		2

Category	Bar	Selection %	Docs
academy		14.3	14
anatomy		0.4	
arts design & cri		1.3	
astronomy		1.9	
biology fields		0.8	
black		1.1	
business mana		2.0	
chicagoan		1.6	
college		1.5	
consumer elect		0.1	
family		1.9	
food		1.7	

Harvard Detail²

- language distribution



- Rewet count is over 8, 000 and right skewed



- Concept extracted



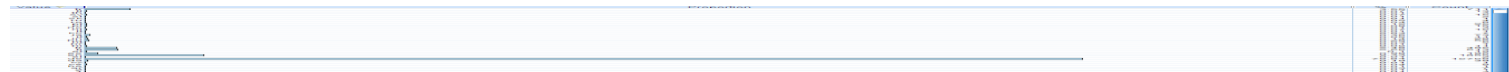
- Descriptors and Categories

category	Descriptors	Docs	Score	Display
business	68	314		
harvard universit	68	182		
harvard university established		1		
harvard university sanders theatre		1		
acceptance to harvard university		1		
profile harvard university		1		
son harvard university		1		
scholarship to harvard university		1		
harvard university gr		1		
harvard university center		1		
harvard university computer science		1		

Category	Bar	Selection %	Docs
asia		3.8	7
family		0.5	1
college		1.1	2
structural engineering		9.9	16
occupation		1.1	2
anatomy		0.5	1
government		0.5	1
sports		1.6	3
academics		4.4	8
human resources		2.2	4
school		0.5	1
review		0.5	1

MIT Detail ²

- language distribution

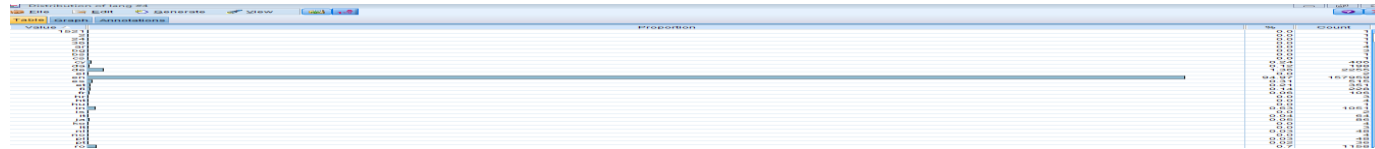


- Concept extracted

Build Extend			Score	Display	Category Bar Category Web Category Web Table		
Category	Descriptors	Docs			Category	Bar	Selection % Docs
All Documents		1383			MIT	100.0	537
Uncategorized		425			academics	6.7	36
No concepts extracted		0			occupation	3.4	18
MIT		244			human resourc	3.2	17
sports mit coldrunner		1			sports	1.9	10
valentines day mit		1			school	1.1	6
engineering degrees from mit		1			us states	0.8	5
mit inches		1			state	0.4	2
mit's supply chain education		2					
mit to host a conference		1					
mit insurance		1					
set t-shirt mit latipose		1					
mit zedd beam z100		1					

NorthWestern²

- language distribution



- Frequency of Rewet count



- Concept extracted

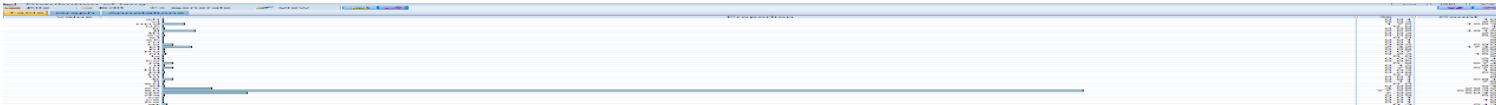


- Descriptors and Categories

Category	Descriptors	Docs	Category	Bar	Selection %	Docs
No concepts extracted		247	state		2.5	25
northwestern	782	29157	occupation		2.7	27
future of northwestern football		57	home		3.3	33
northwestern football family		8	humanity		4.6	46
florida northwestern outback bowl		6	academy		5.9	59
northwestern university feinberg		6	press		0.3	3
northwestern wyoming		31	research		0.8	8
northwestern student activists rise		106	students		4.4	44
northwestern nippon bowl		33	grade		0.4	4
part of the northwestern class		15	geographical location		6.4	64
search of northwestern class		7	sports		11.2	112
			northwestern		100.0	1000

UIC Detail ²

- language distribution



- Concept extracted



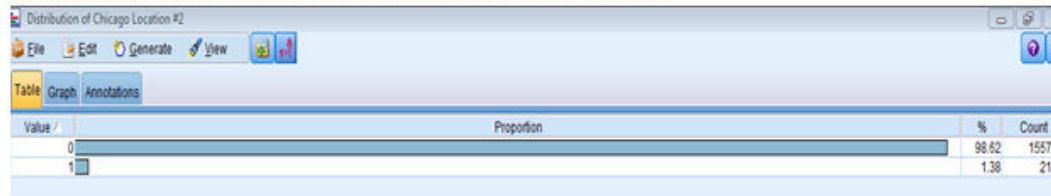
- Descriptors and Categories

Category	Descriptors	Docs	Score	Display	Category	Bar	Selection %	Docs
Negative	1	0			NoOpinion		100.0	1000
Neutral	1	0			uic		100.0	1000
NoOpinion	1	55422			geographical location		11.0	110
occupation	266	2129			a		6.8	68
physics	33	433			sports		6.7	67
Positive	1	0			occupation		5.0	50
school	182	2725			academics		4.6	46
sports	307	5083			game		4.1	41
suicide	142	6316			human resources		2.4	24
uic	283	10828			school		2.3	23
uic scores		10			food		1.2	12
					business management		1.1	11
					abuse		0.4	4

Frequency of tweets from Metropolitan universities ²

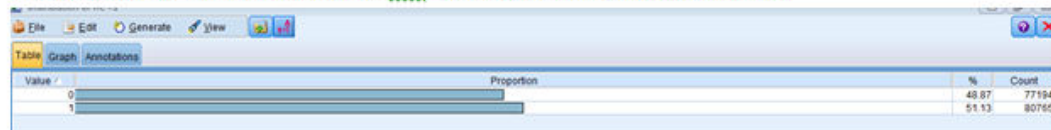
Chicago

Frequency of tweets from 1.38% total 2,185 counts



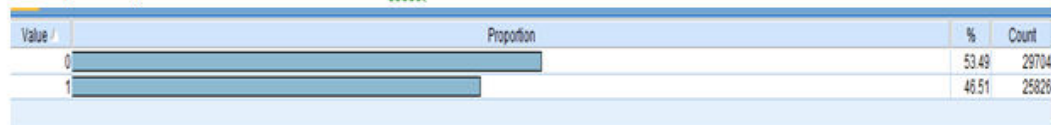
Northwestern

Frequency of retweet counts is : 51.13% total 80765 counts.

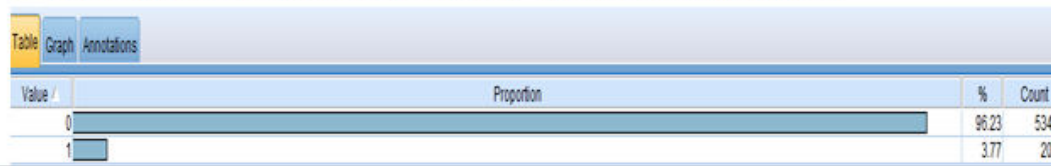


UIC

Frequency of retweet counts is : 46.51% total 25826 counts.

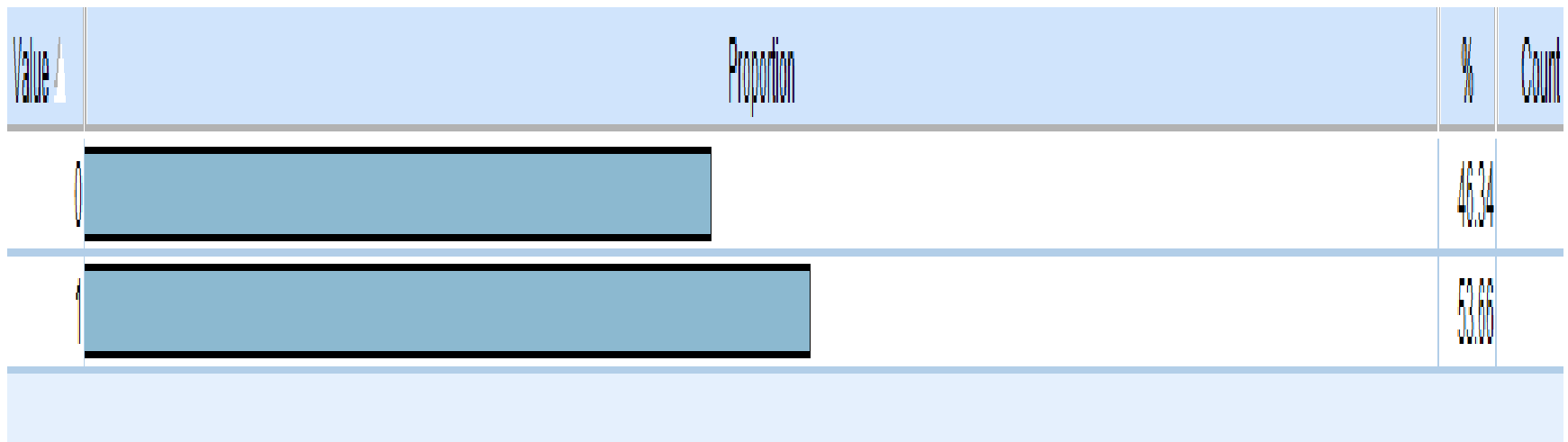


Chicago location : Frequency of tweets: 3.77% total 2094 counts



Clustering and segmentation of users with similar tweets / attitudes toward UChicago

- Highest tweet is 6,622
- Frequency of retweets count is 51.24%



Positive feeling on UChicago ³

Test Selection Test Rule Save & Close Cancel Help

fx uchicago & (excellent | like | thanks | good | join | union | open | satisfied | right | excited | beautiful | support | smiling)

Test Results (464)

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Extract Map Display

5,000 concepts

Concept	In	Global	Docs	Type
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sexual harassment		73 (0%)	73 (0%)	<Unknown>
#uchicago24		73 (0%)	73 (0%)	<Hashtag>
@mbiscience		75 (0%)	73 (0%)	<UserName>
@uchicagocollege		73 (0%)	73 (0%)	<UserName>
@azeen		73 (0%)	73 (0%)	<UserName>
#f		72 (0%)	72 (0%)	<Hashtag>

15 (223) Categories

text (464)	Categories
1 March 03, 2016 at 05:29AM https://t.co/HS6LcDBDQD @ RT UChicago: Happy #LeapDay! (Pictured here: UChicagoScav Old) https://t.co/UMKvXJVqs	uchicago NoOpinion
2 Flyers in the UChicago M.Div building of religion and wealth disparity. Im in love.	uchicago NoOpinion geographical location/asia/...
3 I am beyond happy to announce that I just got an internship grant from FAPESP to work at UChicago! We got it, @meg_bedel, @DrJorgeMelendez	uchicago NoOpinion occupation/educator/teacher

Added Categories as New Fields

Preview from 3 Categories Node (11 fields, 10 records)

File Edit Generate

Table Annotations

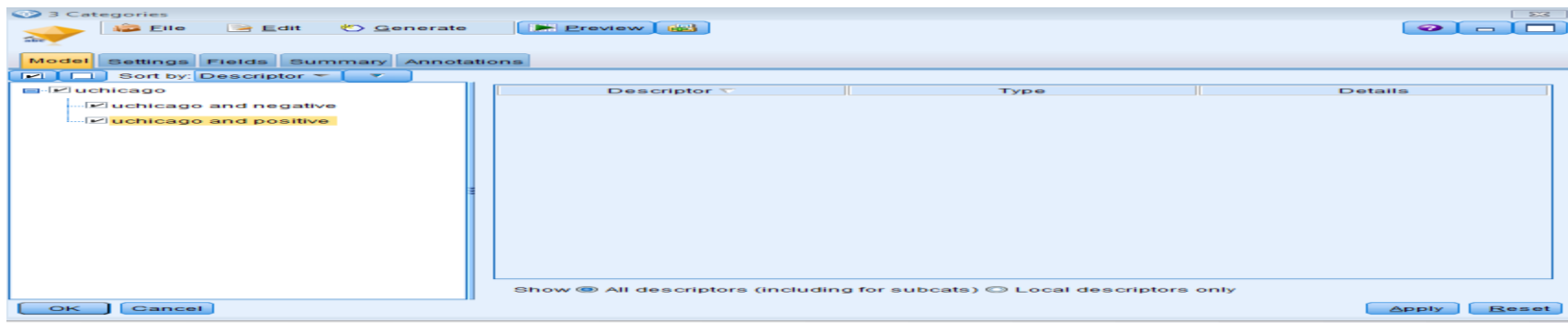
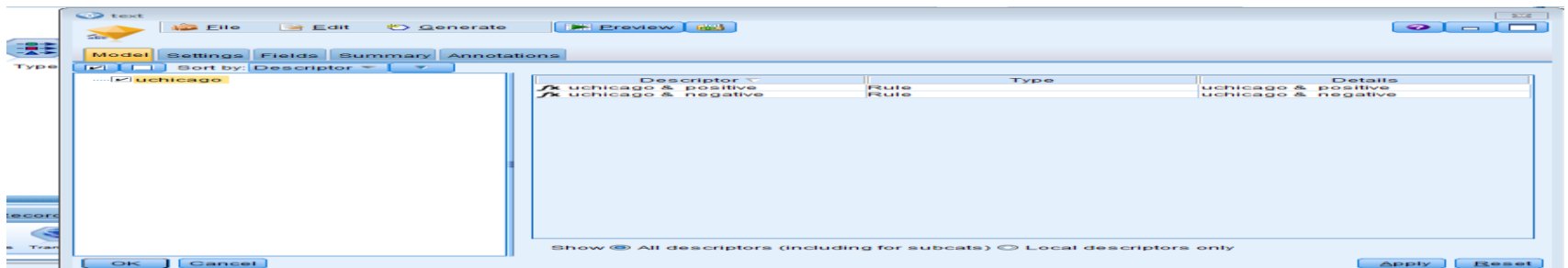
		Category_uchicago	Category_uchicago/uchicago and negative	Category_uchicago/uchicago and positive
1	al harassment in science - my piece on an episode @UChicago. h/t @azeen for leading the way https://t.co/v...	0	0	0
2	or an Assistant Director of Strategic Events https://t.co/wesfsmLGE1 #JobsMonday @UChicago	0	0	0
3	\$50 million donation to benefit low-income students with high potential https://t.co/d89RMcGDwn https://t.co/câ€	0	0	0
4	ne at @UChicago is under enormous pressure to STFU. To save time, reputation, career. Thinking anything ...	0	0	0
5	uld be fantine and uchicago would be felix tholomy's	1	0	0
6	sity of Chicago today: @dapizzadude1 @aztec_daves @theroostkitchen	0	0	0
7	u would follow me back	0	0	0
8	t Donates \$50 Million for University of Chicago's 'Lower-Inco... Read more: https://t.co/SrubxpUckI	0	0	0
9	icago & another one of our \$2,500 winners. Read more: https://t.co/qEE8EoOBsU https://t.co/uQlauT5A...	1	0	0
10	walk to the library. #UChicago #Hogwarts https://t.co/EOa1cMmCb4 https://t.co/X4z8wnEQQm	0	0	0

1

OK

Rules on Chicago sentiment

- Add rules



Pig script code

- REGISTER hdfs:///jar/elephant-bird/json-simple-1.1.1.jar;
- REGISTER hdfs:///jar/elephant-bird/elephant-bird-core-4.6-SNAPSHOT.jar;
- REGISTER hdfs:///jar/elephant-bird/elephant-bird-pig-4.6-SNAPSHOT.jar;
- REGISTER hdfs:///jar/elephant-bird/elephant-bird-hadoop-compat-4.6-SNAPSHOT.jar;
- REGISTER hdfs:///jar/tutorial.jar;
- A = load '/user/kadochnikov/twitter_full/' USING com.twitter.elephantbird.pig.load.JsonLoader('-nestedLoad') as tweets;
- C = FOREACH A GENERATE
- (CHARARRAY)tweets#'id' as id,
- (CHARARRAY)tweets#'lang' AS lang,
- (CHARARRAY)tweets#'created_at' AS created_at,
- (CHARARRAY)tweets#'text' AS text,
- tweets#'user' as user_info,
- tweets#'retweeted_status' as retweet_info
- ;
- D = FOREACH C GENERATE
- id,
- lang,
- created_at,
- (CHARARRAY)user_info#'screen_name' as screen_name,
- (CHARARRAY)user_info#'name' as name,
- (CHARARRAY)user_info#'location' as location,
- (INT)retweet_info#'retweet_count' as retweet_count,
- REPLACE(text, '\n', ' ') AS text
- ; E = FILTER D BY (text matches '(?i).*uchicago.*'); --(your other filter words go here)
- rmf /user/joanzhang/Test_Tweet
- --forcing a single file output using PARALLEL 1
- reduced = FOREACH (GROUP E BY RANDOM()) GENERATE FLATTEN(E) PARALLEL 1;
- STORE reduced INTO '/user/joanzhang/Test_Tweet' using PigStorage('\t','-schema');
- fs -getmerge -nl /user/joanzhang/Test_Tweet /home/joanzhang/Tweet/reduce.txt
- --on local Linux, run the command to reserver header and remove other staff of pig
- awk 'NR==1 || NR>4 {print}' /home/joanzhang/Tweet/reduce.txt > /home/joanzhang/Tweet/tweet.txt