# { Joan E **Crookston** }

joanemily@live.com | 330-592-9714 | Akron, OH
https://github.com/joanemily
www.linkedin.com/in/joanecrookston

## Professional Summary

Dynamic, passionate junior-level programmer with an insatiable thirst for learning. Flexible and bold creative with adaptability and an ability to work well with diverse teams. Looking to continue growing in my talent for technical creativity and design by finding a team that values service.

## Skills

C# | .NET Core | HTML | CSS | SQL | Microsoft SQL Server | Adobe Photoshop | Adobe Premiere Pro | Adobe After Effects | 3ds Max

## Education

**Tech Elevator** - *Cleveland, OH*                                                                    January 2020 - April 2020
14-week coding bootcamp learning how to develop dynamic web applications using the C# programming language and .NET framework.
**Stark State College of Technology** - *North Canton, OH*                                   January 2017 - May 2018
Received an Associates Degree of Science in Digital Video and Media Technology. Graduated with honors.

## Technical Experience & Projects

**Vending Machine Software** - Developed in C# using OOP fundamentals using File I/O.
**National Park Registration** - Developed registration page for National Park tours in C# and Microsoft SQL Server; ran integration tests; primarily developed in a command line interface.
**National Park Website Application -** Developed and designed a dynamic web application with ASP.NET that implemented MVC framework using C#, SQL Server integration, HTML and CSS.
**Pothole Tracking Application** - Developed and designed a web application with Vue.js front-end framework, SQL Server integration and ASP.NET web API.

## Professional Experience

**Jemily Photography** - *Clinton, OH*                                                                     January 2015 - Present
**Owner/Photographer**
- Created and implemented a strategic business plan that focused on providing excellent customer service and products; generated a profit within 36 months of launch.
- Developed and designed material used by several local nonprofits and businesses to elevate their marketing impact, leading to an increase in awareness among potential donors and volunteers.

**Western Reserve Hospital** - *Cuyahoga Falls, OH*                                            August 2018 - January 2020
**Medical Office Associate**
- Launched an improved system for scheduling appointments among doctors, staff, and pharmaceutical representatives to collaborate on the effectiveness of new medications and saved reps hundreds of dollars while decreasing food waste.
- Campaigned for increased communication among patients, doctors, and clinical personnel, leading to an overall increase in patient satisfaction due to more efficient and timely care.

**C.C. Supply** - *Barberton, OH*                                                                          June 2016 - October 2017
**Shipping Coordinator**
- Engineered a logistics based tracking system to increase the efficiency of the delivery of goods and services through an increase in communication among drivers, shipping and sales.
- Oversaw the entire process of delivery and ensured that the proper paperwork was completed and information was recorded accurately and on time.
- Recorded and responded to any accidents or complaints and effectively removed obstacles to create a more positive customer experience.

**American Medical Response** - *Akron, OH*                                                        July 2014 - March 2015
**Emergency Medical Technician - Basic**
- Provided first aid/treatment to a diverse population for a variety of life-threatening injuries and illnesses.
- Maintained certification expectations and continuing education requirements.