Joan Mayer Campbell

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Objective:
To join a company where I can continue my career in software development and contribute as a reliable team member using my software training, business experience and problem solving skills.

Skills:
Interacting with customers, identifying and resolving issues
Persistent in solving problems and completing a task
Training and aptitude for coding, logical thinking
C#, SQL, Database design, ASP.net,Java,JavaScript,JQuery,HTML,MVC, Visual Studio
Business experience with QuickBooks/Payroll

Education:
Certificate in Software Development, We Can Code IT (graduation date 09/02/16)
BS Computer Science, University of Houston
Medical Assistant Certificate, Capital Technical Institute, Austin, Texas
High school Diploma, Kodaikanal International School, India

Activities:
Volunteer at Case Western's think[box] (maker space)
Gardening and cooking

Experience:
Auburn Landscape Inc, Chagrin Falls, OH
Office Manager/Owner: Manage many aspects of this small business including employees and payroll, quarterly taxes, customer relations and promotion, and QuickBooks. Developed an Accounts Receivable database application that added functionality and detail that QuickBooks didn't provide, maintained and upgraded this application.

IBM – POS Division, Cleveland, Akron and Youngstown
Systems Engineer: Technical member of a marketing team that successfully marketed the IBM POS system to a major drug store chain. Identified the customer specific requirements and developed the software on site working closely with the customer. After the software rollout, managed helpdesk support, training helpdesk personnel and improving the software.

IBM – NASA Division, Clear Lake City, Texas
Systems Engineer: Participated in writing a proposal to write software on workstations to receive telemetry data on a proprietary LAN for the Shuttle missions. After successful bid, designed and software in C for a HP UNIX workstation, from the I/O drivers to modules to be accessed by NASA personnel for further analysis of the telemetry data.