

Jou An (Joanne) Chen

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EDUCATION

Double Major in Business Administration and Computer Science

National Taiwan University, Bachelor of Business Administration and Bachelor of Science

09/2015 – 06/2020 (expected)

Taipei, Taiwan

- Overall GPA: 3.96/4.3 BA Related: 3.97/4.3 CS Related: 3.83/4.3

WORK EXPERIENCE

IT Specialist – System Analyst Intern

IBM Global Business Service Dept.

Projects of Mobile /Global Corporate Internet Bank System Development

07/2018 – present

Taipei, Taiwan

- Coordinate with stakeholders and development team in project environment.
- Perform system integration testing and deliver testing reports.
- Produce or modify design documents to be followed by developers.
- Assist in preparing documents for milestone reviews and stakeholder reviews.
- Communicate with developers for bugs tracking, and provide insights in requirement elicitation.

TECHNICAL SKILLS

• C / C++

- Be able to implement fundamental data structure and algorithm in C.
- Experienced in socket programming in C to deliver a terminal-interfaced chatroom project.

• Python

- Experienced in data preprocessing and building machine learning models with packages such as, numpy, pandas, Keras, etc.

• Web Development

- Basic knowledge of **HTML, CSS, Javascript ES6, React.js, Node.js, SQL**.
- Developed front-end web application as prototype in a school project.

• Others

- Basic knowledge of **System Programming, Computer Network, Computer Architecture**.
- User level experience in Version Control (**Git, svn**) and **Linux** environment.
- Beginner of **Java, R, Verilog**.

SCHOOL PROJECT & EXTRACURRICULAR

School Start-up Project – Trip Planner

01/2018 – 12/2018

- Figured out an innovative solution and business model to solve problems when people plan a self-guided tour.
- Performed user experience research, system analysis and developed web application as prototype for promotion.

Member of Academic Section in NTU Net Impact

07/2018 – present

- Plan social-issue or project-management related lectures on weekly basis for club members.

Vice Director and Educational Camp Coordinator of NTUCOS Volunteer Club

07/2016 – 02/2017

- NTUCOS is a volunteer club that go to Gibay island, which is an outlying island of Penghu, Taiwan, holding educational camps for children and caring for elderly every winter vacation.