# Jou An (Joanne) Chen

# 陳柔安

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https://github.com/joannechen1223

### **EDUCATION**

# **Double Major in Business Administration and Computer Science**

National Taiwan University, Bachelor of Business Administration and Bachelor of Science

09/2015 – 06/2020 (expected)

Taipei, Taiwan

- Overall GPA: 3.98/4.3 BA Related: 4.01/4.3 CS Related: 3.85/4.3

### **WORK EXPERIENCE**

# **Application Developer and System Analyst Intern**

IBM Global Business Service Dept.

Projects of Mobile /Global Corporate Internet Bank System Development

07/2018 - 12/2019

Taipei, Taiwan

- Coordinated with stakeholders and development team in project environment.
- Developed full-stack web applications and banking systems.
- Performed system integration testing and delivered testing reports.
- Communicated with developers for bugs tracking, and modified specifications to be followed by developers.
- Assisted in preparing documents for milestone reviews and stakeholder reviews.

### **TECHNICAL SKILLS**

# • C/C++

- Be able to implement fundamental data structure and algorithm in C/C++.
- Experienced in socket programming in C to deliver a terminal-interfaced chatroom project.
- Familiar with OOP and structural design in C++.

# Python

 Experienced in data preprocessing and building machine learning models with packages such as, numpy, pandas, keras, etc.

# Web Development

- Basic knowledge of HTML, CSS, JavaScript ES6.
- Developed front-end web application as prototype in a school project with **React.js**.
- Developed banking transactions in Angular and Java.

### Others

- User level experience in Version Control (Git, svn) and Linux environment.
- Experienced in SQL(Oracle) and database manipulation.

### **SCHOOL PROJECT & EXTRACURRICULAR**

# School Start-up Project - Trip Planner

01/2018 - 12/2018

- Figured out an innovative solution and business model to solve problems when people plan a self-guided tour.
- Performed user experience research, system analysis and developed web application as prototype for promotion.

### **Member of Academic Section in NTU Net Impact**

07/2018 - 06/2019

- Planned social-issue or project-management related lectures on weekly basis for club members.

## Vice Director and Educational Camp Coordinator of NTUCOS Volunteer Club

07/2016 - 02/2017

NTUCOS is a volunteer club that go to Gibay island, which is an outlying island of Penghu, Taiwan, holding educational camps for children and caring for elderly every winter vacation.